



FREQUENTLY ASKED QUESTIONS

When will ORBT service start?

- ORBT service will begin later this year. Most of the remaining station canopies will be installed in the coming weeks, along with additional station amenities and technology. Launch has been set for Wednesday, November 18, 2020

What makes ORBT different from Metro's other bus routes?

- Metro's first rapid transit line includes a variety of features that will make Metro more convenient and reliable:
 - ORBT Stations feature raised platforms, canopies, audio and visual real-time arrival announcements, passenger seating, bike racks, pre-paid boarding, and a snowmelt system
 - ORBT Buses are more spacious than other Metro buses, and will allow riders to board through any of the three doors, bring bikes on board, and access raised station platforms
 - A dedicated bus lane downtown will give Metro a priority lane and help us preserve a clear path so ORBT buses can access stations more quickly
 - Transit Signal Priority west of 30th Street will allow ORBT to extend green lights to keep moving through busy intersections
 - Spaced out stations and stops will reduce dwell time while serving major nodes of activity

How will the bus lanes affect me?

- Bus lanes will replace some on-street parking. Other traffic will be allowed to make right turns, and are being asked to:
 - Signal turns
 - Yield to buses
 - Check twice before entering the lane
 - Change lanes at the dashed line in the block before their turn

Why is ORBT replacing Route 2?

- Replacing Route 2 with ORBT will allow us to run more frequent service, increasing daily round trips from 65 to 100 per weekday. These additional trips will give riders a new level of reliability and flexibility in their travel. Our analysis showed that 94% of riders will have their bus stop change by 3 blocks or less, and 99% of riders will have their stop change by 4 blocks or less.

What will happen to MOBY service?

- MOBY boundaries along Dodge Street will not change with this transition. MOBY service hours will be extended to reflect ORBT service.

Will future ORBT lines replace other routes?

- With any future lines, we would need to evaluate travel patterns, spacing between nodes of activity, and other factors before determining whether replacing or supplementing existing service would be the best solution.

How much will it cost to ride ORBT?

- Metro will offer an introductory fare-free period on ORBT for four months, after which ORBT will cost the same as other local Metro routes.

How will riders with bikes board?

- Riders will bring bikes on ORBT buses through the rear door, which is closest to the bike racks inside. When they're ready to exit, they will wheel it off the bus through the same door. There will be more public education on bike usage in the coming weeks.

Where will wheelchair users board?

- Wheelchair users will board through the front door of ORBT buses like they would a regular Metro bus. This will provide consistency between ORBT Stops and Stations, as well as the rest of the Metro system, and help facilitate the wheelchair securement process with operators. There will be more public education on wheelchair boarding in the coming weeks.

How does ORBT fit into our long-term transportation plan?

- ORBT was designed along the spine of Omaha's regional transportation network to lay a solid foundation of rapid transit. We hope to build future ORBT lines to provide a framework of rapid transit across the region that connects with Metro's regular bus routes.

What's the difference between an ORBT Station and an ORBT Stop?

- ORBT Stations have raised platforms, canopies, bike racks, and a variety of technology amenities to provide an enhanced, stellar transit experience.
- ORBT Stops are locations where a stop is needed, but stations cannot be built because of various site constraints. ORBT Stops will be identified with branded ORBT bus stop signs, and are located at:
 - 33rd & Dodge eastbound
 - Park Avenue & Dodge westbound
 - Both sides of 77th Street (connecting ORBT with the Keystone Trail).
- Upgraded shelters will be installed in the coming months at all ORBT Stops except Park Avenue.