

Metro Transit is inviting you to a scheduled Zoom meeting.

Topic: February 2026 Metro Board Meeting

Time: Feb 26, 2026, 08:30 AM Central Time (US and Canada)

Join Zoom Meeting

<https://us06web.zoom.us/j/84986663591?pwd=bw1hGuNuK46o4Saj9wRxxabEVNhvpi.1>

Meeting ID: 849 8666 3591

Passcode: 3417560

**AGENDA**  
**REGULAR BOARD MEETING**  
**REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA**  
**2222 Cuming Street**  
**Omaha, Nebraska, 68102**  
**February 26, 2026**  
**8:30 a.m.**

Metro connects people, places, and opportunities through quality transit services.

1. Call to Order: Notice of the Regular Meeting was published in the Omaha Daily Record on February 20, 2026
2. Approval of the Minutes of the Previous Meetings:
  - a. Regular Meeting: January 22, 2025
3. General Public Comment Period  
*This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda, for a maximum of 2 minutes.*
4. Administrative Report (L. Cencic)
5. Administrative Reports:
  - a. Administration/Human Resources (D. Grant)
  - b. Programs/Operation (K. Pendland)
  - c. Communications (N. Ebat)
6. Resolution 2026-04: Request Approval of Contract with ServPro for Fire Remediation Services (L. Cencic)
7. Resolution 2026-05: Request Approval to Award Contract for Cleaning and Remediation Services (K. Pendland)
8. Resolution 2026-06: Request Approval to Award Task Order #17- Park Ave and Dodge Street ORBT Station Design Services for the BRT Final Design Contract with AECOM (J. Willoughby)
9. Resolution 2026-07: Request Approval of a Change Order for Bus Inspections (L. Del Rio Lopez)
10. Resolution 2026-08: Request Approval of Board Recognition of Nebraska Public Transit Week, March 15<sup>th</sup> – 21<sup>st</sup> (N. Ebat)
11. Board Chair Report (C. Simon)
12. Date, Time, and Place of Next Board Meeting  
Thursday, March 26, 2026, at 8:30 a.m.  
Authority's Administrative Building
13. Adjournment

**Tentative Resolutions for February**

Title VI Service Equity Analysis

Transportation Improvement Program/Program of Projects (TIP/POP)

Work Order 6- Administration Building Upgrades as a Part of the A&E IDIQ CONTRACT with SRF  
2026 Federal Certificate & Assurances

**REGULAR BOARD MEETING**  
**REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA**  
**2222 Cuming Street**  
**Omaha, Nebraska, 68102**  
**January 22, 2025**  
**8:30 a.m.**

**Minutes**

The Regional Metropolitan Transit Authority of Omaha Board met on Thursday, January 22, 2026, at 8:30 a.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually. Notice of the Regular Meeting was published in the Omaha Daily Record on January 16, 2026, in advance of the meeting. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is published on the display in the facility lobby.

The following were in attendance at the meeting:

**Authority Board:**

Mr. Curt Simon, Board Chair  
Mr. Daniel Padilla, Vice Chair  
Mr. Josh Corrigan  
Ms. Clarice Dombeck (Absent)  
Ms. Yanira Garcia  
Mr. Tim Lonergan  
Mr. Cornelius Williams

**Authority Staff:**

L. Cencic, CEO/Executive Director  
K. Pendland, Deputy Executive Officer  
D. Grant, Human Capital and Talent Development Director (Absent)  
E. Simpson, Legal Director  
E. Schweitz, Senior Manager of Planning and Scheduling  
W. Clingman, Finance Director (Virtual)  
J. Willoughby, Senior Project Manager  
A. Johnson, Civil Rights & Inclusion Director (Virtual)  
J. Beverage, Maintenance Director  
N. Ebat, Sr. Manager of Communications & Community Relations  
A. Summerfield, Senior Manager of Mobility (Virtual)  
S. Perry, Executive Administrator & Board Secretary

**Others Present:**

Other Metro staff  
Members of the public

Metro connects people, places, and opportunities through quality transit services.

**Agenda Item #1 Call to Order at 8:32 am**

Notice of the Regular Meeting was published in the Omaha Daily Record on November 14, 2025. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is published on the display in the facility lobby.

**Agenda Item #2 Approval of the Minutes of the Previous Meeting**

Regular Meeting: December 18, 2025

**Motioned by Lonergan; Seconded by Padilla**

**ROLL CALL: UNANIMOUS, (DOMBECK ABSENT) MOTION CARRIES**

Board Planning Retreat: December 19, 2025

**Motioned by Lonergan; Seconded by Padilla**

**ROLL CALL: UNANIMOUS, (DOMBECK ABSENT) MOTION CARRIES**

**Agenda Item #3 General Public Comment Period**

This was an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda, for a maximum of 2 minutes.

Clyde Anderson, 7020 Burt Street, Omaha, NE 68132

Mr. Anderson shared with the Board, as a frequent rider and member of the Transit Advisory Committee, some of his recent experiences and observations that involved recent service interruptions.

Director Simon thanked him and advised him that Kevin Pendland, Metro Transit's DEO, would speak with him following the Board meeting.

There were no other comments.

**Agenda Item #4 Administrative Report**

(L. Cencic)

Ms. Cencic reported that Metro provided approximately 3.5 million trips in 2025. She began her report with December ridership data. Systemwide fixed-route ridership totaled 278,000 trips, of which 47,465 were attributable to the K-12 Rides Free program. ORBT recorded 584,686 trips in 2025. Microtransit provided 1,112 rides in December, with the majority occurring within the North Zone.

Ms. Cencic advised that service improvements are planned for implementation in April and will be increased in alignment with MetroNext initiatives, as well as to accommodate longer-term construction detours. She further reported that rider feedback surveys were conducted on Routes 15 and 30 in late December. A total of 450 valid surveys were collected to ensure statistically significant results. The surveys evaluated boarding and alighting locations along the routes and riders' intended trip destinations.

Ms. Cencic also noted that the annual Jingle and Mingle event was held the previous day and expressed appreciation to staff, with particular recognition given to Juanite Hall for organizing the event and to those staff members who volunteered their time.

Ms. Cencic concluded her report and opened the floor to the Board for questions. There were none.

## **Agenda Item #5 Administrative Reports**

### **Administration/Human Resources**

(J. Hall)

Ms. Juanite Hall, HR Generalist, reported on December recruiting to the Board on behalf of Mr. Grant.

For December, Metro hired seven new operators and identified an additional ten operators who are expected to begin employment in January.

Ms. Hall also expressed appreciation to Metro staff for their participation in the Jingle and Mingle event held the previous day. Approximately 160 staff members attended and participated in the event.

Ms. Hall concluded her report and opened the floor to the Board for questions. There were none.

### **Programs/Operation**

(K. Pendland)

Mr. Pendland reported that for December, customer service received 12,530 calls, answered 11,187 calls, and achieved an overall service level of 90%.

Fixed route revenue hours in December were 24,315, which reflects an increase in service delivery of 1,393 hours compared to December 2024. Passenger trips reached 277,538, which is an increase of 21,508 from December 2024. This brings a total of 3,512,037 rides as of the end of 2025, which is an increase of 126,320 rides over 2024.

The route productivity level was 11.4 passengers per revenue hour across all fixed routes in December, which is the highest productivity numbers seen over the last 6 years, and provides an annual average of 12.4 passengers per revenue hour for 2025.

On-time performance in December averaged 4% early departure, 14% late departure, with an on-time departure rate of 82%. For the year 2025, that places Metro with an average of 4% early, 16% late, and 80% on time.

In December, service interruptions accounted for 1.2% of our total revenue hours, which is an increase from November but within expectations. Service interruptions generally rise slightly in December and January with holidays, flu season, and the increased potential for inclement weather. For 2025, service interruptions accounted for 1.94% of our total revenue hours compared to 6.08% for the previous year.

For paratransit operations, in December, a total of 7,348 trips were completed, which is an increase of 717 trips from last December. The average paratransit passengers per revenue hour in December remained steady at 1.9, a total of 88,354 completed passenger trips for the year, an increase of 6,567 passenger trips compared to 2024.

For microtransit in December, there were 1,112 completed rides, with 611 of those within the North Zone, 155 in the South Zone, and 346 in the West Zone. Based on reporting from the fare system, 85 riders transferred from microtransit to fixed route service, 90 riders transferred from fixed route service to microtransit, and 1 rider transferred from paratransit service to microtransit.

Mr. Pendland opened the floor to the Board for questions.

Director Simon asked whether the customer service numbers were associated with the new service provider. Mr. Pendland responded that, at this time, the customer service numbers are not under the new provider. Ms. Cencic added that the transition to the new provider is expected to be completed by April 1.

Director Simon inquired whether it would be possible to identify passengers who transferred from microtransit to fixed-route service in order to contact them and gain a better understanding of their experience with Metro's services.

Mr. Pendland explained that this would depend on the method of transfer used and the legality of contacting passengers directly. He informed the Board that he would review the matter further.

Ms. Cencic provided additional clarification, explaining that there are two methods by which passengers may transfer between microtransit and fixed-route service. Passengers with a fully established Umo account would have transit history and contact information available, whereas passengers transferring through the microtransit application using a paper transfer token would have limited contact information available.

With no further questions or comments, Mr. Pendland concluded his report.

### **Communications**

(N. Ebat)

Ms. Ebat reported that since the previous meeting, Metro has had two earned media placements. She also provided an overview of Metro outreach activities at the beginning of 2026, including participation in Central High School's eighth-grade recruitment fair. The event provided an opportunity for students and families to speak with representatives about services available should students choose to attend Central High School.

Metro Transit was presented as the transportation provider of choice for students, with multiple routes and ORBT service accessible just outside the school. Ms. Ebat noted that many of the students were already familiar with navigating Metro's system. As a result, the majority of conversations focused on educating parents regarding how students would ride, which routes would best serve them, and how service timing could align with school and after-school activities.

Ms. Ebat further shared that public feedback meetings are being planned to gather input on potential service changes. The proposed meetings include:

- Tuesday, February 10 – Virtual meeting
- Wednesday, February 11 – Virtual meeting for Spanish speakers
- Thursday, February 12 – Aksarben Transit Center
- Tuesday, February 17 – North Omaha Transit Center
- Thursday, February 19 – Downtown Layover
- One additional meeting is being considered and is pending confirmation

Ms. Ebat noted that these dates are not yet published online but will be made available on ometro.com in the near future.

Ms. Ebat concluded her report and opened the floor to the Board for questions. There were none.

**Agenda Item #6 Resolution 2026-01: Election of Board Chairperson**

(C. Simon)

Annually, the Board of Directors nominates and elects a Chairperson. Pursuant to Nebraska Revised Statutes 18-810, the chairperson, vice-chairperson, and their successors shall be elected annually by the Board and shall serve for a term of one year.

Chairperson: Curt Simon

Director Lonergan nominated Curt Simon for Board Chair. Director Padilla seconded the motion. There were no other nominations.

There was no further Board discussion necessary. The Board approved unanimously.

**Motioned by Lonergan; Seconded by Padilla**

**ROLL CALL: UNANIMOUS, (DOMBECK ABSENT) MOTION CARRIES**

**Agenda Item #7 Resolution 2026-02 Election of Vice-Chairperson**

(C. Simon)

Annually, the Board of Directors nominates and elects a Vice-Chairperson. Pursuant to Nebraska Revised Statutes 18-810, the chairperson, vice-chairperson, and their successors shall be elected annually by the Board and shall serve for a term of one year.

Vice-Chairperson: Daniel Padilla

Director Simon nominated Daniel Padilla for Vice-Chair. Director Lonergan seconded the motion. There were no other nominations.

There was no further Board discussion necessary. The Board approved unanimously.

**Motioned by Simon; Seconded by Lonergan**

**ROLL CALL: UNANIMOUS, (DOMBECK ABSENT) MOTION CARRIES**

**Agenda Item #8 Resolution 2026-03 Election of Board Committee Assignments**

(C. Simon)

Annually, the Board identifies committee assignments. The Board committees are Finance/Procurement, Planning & Policy, and Operations. Additionally, the Board elects a representative to serve on the two Pension Committees. No committee membership shall constitute a quorum.

Planning & Policy Committee:

Clarice Dombeck  
Cornelius Williams  
Yanira Garcia – Alternate

Finance/Procurement Committee:

Daniel Padilla  
Tim Lonergan  
Josh Corrigan - Alternate

Operations Committee:

Josh Corrigan  
Yanira Garcia  
Tim Lonergan – Alternate

Board Pension Representative:

Clarice Dombeck  
Daniel Padilla - Alternate

Director Corrigan moved that the committee assignments remain unchanged. Director Lonergan seconded the motion.

There was no further Board discussion necessary. The Board approved unanimously.

**Motioned by Corrigan; Seconded by Lonergan**  
**ROLL CALL: UNANIMOUS, (DOMBECK ABSENT) MOTION CARRIES**

**Agenda Item #9 Board Chair Report**

(C. Simon)

There was no Board report from Director Simon.

**Agenda Item #10 Date, Time, and Place of Next Board Meeting**

Thursday, February 26, 2026, at 8:30 a.m.

Authority's Administrative Building

**Agenda Item #11 Adjournment at 8:52 am**

**Motioned by Lonergan; Seconded by Garcia**  
**ROLL CALL: UNANIMOUS, (DOMBECK ABSENT) MOTION CARRIES**

**RESOLUTION:**        **2026-04 Request Approval of Contract with ServPro for Fire Remediation Services**

**EXPLANATION:**        On January 27, 2026, Metro experienced a fire in the bus garage requiring fire remediation services. Metro contracted with ServPro to provide initial remediation services in a not to exceed contract in the amount of \$400,000. This contract included initial stabilization, environmental assessment coordination, temporary support, and initial air quality control measures, including HEPA-filter air scrubbers and hydroxyl generators.

Due to the nature and time sensitivity of this service, the CEO/Executive Director advised the Board Chair, Mr. Simon, who provided special approval of the purchase. Pursuant to Metro's Purchasing Operating Policy 27, all such emergency purchases shall be presented before the Board at the next regularly scheduled Board meeting or a Special Meeting called by the Board Chair.

This item was sent to the Finance/Procurement Committee for review.

Recommend Approval.

The foregoing resolution was duly adopted by the Board of Regional Metropolitan Transit Authority of Omaha at a meeting held on 26th day of February 2026, and the undersigned, hereby certifies the adoption of this resolution.

---

Curt Simon, Board Chair

---

Selina Perry, Board Secretary

**RESOLUTION:**        **2026-05 Request Approval to Award Contract for Cleaning and Remediation Services**

**EXPLANATION:**        Metro is seeking approval to award a contract to United Water Restoration Group for fire restoration services beyond the initial emergency services provided in Phase 1 of remediation.

Metro solicited proposals from numerous fire remediation providers in the aftermath of the bus garage fire and received four (4) proposals for cleaning and remediation services of Metro's fleet and/or bus garage. Staff reviewed the proposals and recommends awarding a contract to United Water Restoration Group in a not to exceed amount of \$908,500. This project will include in-depth cleaning for all vehicles and buses in the garage that were impacted by smoke/soot, commercial duct cleaning and HVAC system treatment, cleaning of the bus garage, maintenance area, and mechanical/boiler/storage areas, and deodorization services.

This item was sent to the Finance/Procurement Committee for review.

Recommend Approval.

The foregoing resolution was duly adopted by the Board of Regional Metropolitan Transit Authority of Omaha at a meeting held on 26th day of February 2026, and the undersigned, hereby certifies the adoption of this resolution.

---

Curt Simon, Board Chair

---

Selina Perry, Board Secretary

**RESOLUTION:**        **2026-06 Request Approval to Award Task Order #17 – Park Ave and Dodge Street ORBT Station Design Services for the BRT Final Design Contract with AECOM**

**EXPLANATION:**        The BRT Final Design Contract with AECOM is split into multiple task orders. Task Order #17 – Park Ave and Dodge Street ORBT Station Design includes the design and construction of a new small ORBT Station at Park Ave and Dodge Street. A large station was planned at Park Ave and Dodge Street during the design of the other 23 stations. Due to right-of-way constraints, the station was not constructed. The small station design, which came later, is small enough to fit within the right-of-way constraints. The small station will match the other three stations and will include a solar panel system. The other three stations will have their solar panel system upgraded to match. Solar power digital displays will also be installed at the four small stations since they were not available when the BRT project was constructed. The audio will also be upgraded at all 24 large stations. The scope of work includes the following: 100% Design Documents, 100% Cost Estimate, Construction Project Manual, bidding assistance during the advertising period, and construction administration. Metro and AECOM negotiated the total fee based on industry-standard hourly rates, the hours required to complete the scope, and direct costs (ODCs). AECOM and Metro assigned hours by task to each team member by discipline. The number of negotiated hours was 1,176, which was 2.00% lower than the Independent Cost Estimate prepared by Metro. Metro and AECOM then negotiated Direct Costs (ODCs). The agreed-upon fee was \$249,772.92. The negotiated fee amount was within 1.88% of the Independent Cost Estimate.

Staff is requesting Board authority to enter into Task Order #17 – Park Ave and Dodge Street ORBT Station Design Services for the BRT Final Design Contract with AECOM for the amount of \$249,772.92.

This item was forwarded to the Procurement Committee, prior to the Board meeting, for their review.

The foregoing resolution was duly adopted by the Board of Regional Metropolitan Transit Authority of Omaha at a meeting held on 26th day of February 2026, and the undersigned, hereby certifies the adoption of this resolution.

---

Curt Simon, Board Chair

---

Selina Perry, Board Secretary



## Park and Dodge ORBT Shelter Design Scope of Work – Task 17

### Project Overview

Develop designs for new small shelter at Park Ave (30th Street) and Dodge Street and upgrade components of existing shelters/stations as needed.

### Project Locations

Station locations between Downtown and the route's western terminus at Westroads Mall includes the following:

- Westroads Transit Center
- 90<sup>th</sup> Street and Dodge Street
- 84<sup>th</sup> Street and Dodge Street
- 77<sup>th</sup> Street and Dodge Street
- 72<sup>nd</sup> Street and Dodge Street
- 62<sup>nd</sup> Street and Dodge Street
- 49<sup>th</sup> Street and Dodge Street
- 42<sup>nd</sup> Street and Dodge Street
- 35<sup>th</sup> Street and Dodge Street
- 33<sup>rd</sup> Street and Dodge Street
- Park Avenue and Dodge Street (Future Shelter)
- Park Avenue and Douglas Street
- 24<sup>th</sup> Street and Dodge Street
- 24<sup>th</sup> Street and Douglas Street
- 20<sup>th</sup> Street and Dodge Street
- 19<sup>th</sup> Street and Douglas Street
- 16<sup>th</sup> Street and Dodge Street
- 15<sup>th</sup> Street and Douglas Street
- 12<sup>th</sup> Street and Dodge Street
- 10<sup>th</sup> Street and Douglas Street
- 8<sup>th</sup> Street and Farnam Street

### Project Team and Role

Below is a list of the team members and the corresponding roles on the project.

#### AECOM – Prime Consultant

---

- Project Management
  - Quality Control
  - Design Criteria
  - Transit Signal Priority (TSP) & Intelligent Transportation Systems (ITS)
  - Opinion of Probable Cost
- 

#### Leo A. Daly – Subconsultant

---

- Design Criteria and Basis of Design Report for Small Station
  - Station Architectural, Structural, Mechanical, Electrical, and Plumbing (MEP) for station
  - Permitting for station and platform
- 

#### R.W. Engineering & Survey – Subconsultant

---

- Survey
  - Station site grading and pavement design (as needed)
  - Roadway design at Park Ave and Dodge (as needed)
  - Permitting
  - Drainage (as needed)
- 

### ***Project Administration and Understandings***

---



Metro has requested that the AECOM Team work under a Master Services Agreement, which allows the team to agree to terms in digestible sizes.

The AECOM Team will attend Bi-Weekly Design Team meetings as needed during the design phase of this task order. The AECOM Project Manager will produce and submit Monthly Progress Reports to the owner's representative.

- The Monthly Progress Reports will be submitted to the owner's representative by the 10<sup>th</sup> calendar day of each month and will address the status of major milestones, progress achieved, an updated schedule of cost and budget status issues and areas of concern, planned activities for the next reporting period, and a description of any deviations from the project schedule and proposed remedies.
- AECOM will submit invoices per agreed schedule of payment to the owner's representative in a format approved by the owner. The invoices will segregate costs by phase, activity, and sub-task corresponding to the design Work Plan and will include the status of the current billings compared to established budgets.
- AECOM will follow the document control procedure that is established and maintained by the PM, including the utilization of an online file sharing service.
- Final Deliverables will be original with all required approvals including 5 printed copies and reproducible electronic copies. All electronic drawings will be submitted in AutoCAD with all layers and references to enable Metro and chosen designees to edit and/or reproduce drawings. Electronic documents will be in Microsoft Word with full editing privileges and electronic cost estimates will be submitted in a single file of Microsoft Excel with full editing privileges.
- The Design Team will provide the management, coordination, and direction to its subcontractors to supply the required service on schedule and within budget.

***Coordination with Metro Transit, City of Omaha Planning and Public Works, Nebraska Department of Roads (NDOR), Metropolitan Area Planning Agency (MAPA), Metropolitan Utilities District (MUD), Omaha Public Power District (OPPD), and Douglas County, and other Dodge Street BRT project Stakeholders*** – AECOM will not be responsible to design relocations, modifications, or adjustments to existing facilities impacted by the project. AECOM will maintain close coordination with the project stakeholders to confirm that the engineering and design clearances meet stakeholder standards and requirements. AECOM will coordinate relocation designs and show work by third party utilities.

Quality Control will be an integral part of every task with QC Documentation for deliverables And QC audit documentation.

**Assumptions:**

- Bi-weekly team meetings will be held with Omaha Metro and consultant team members.
- Bi-weekly internal team meetings will be held with the key consultant team members.

***Task 17.1: Full Project Initiation***

---

**17.1.1 Project Management Plan (“Work Plan”)** – The Project Management Plan (PMP), will be developed within one month of Notice-to-Proceed and will clearly and comprehensively describe all anticipated activities, processes for open and clear communication, and



schedule for all aspects of this project. The PMP will include the following major elements and work items:

- A complete description of the roles and responsibilities of the major participants in the study, including the AECOM Team, Metro Transit, and other key stakeholders;
- A preliminary schedule of meetings;
- A description of the communication plan including document control procedures.
- Key members of the AECOM Team will meet on a weekly basis.
- Complete team member meetings will be held bi-weekly.
- A quality assurance program. The AECOM Project Manager will be responsible for providing overall direction to task managers on project approaches and assumptions to maximize consistency among project tasks. Task Managers will be responsible for producing work products that meet that direction, as well as adhering to budget and schedule requirements. In addition, Task Managers will be responsible for adequate time and budget allocation for thorough product review. Quality Control (QC) review is considered an integral part of document production. To continually adhere to quality assurance (QA) guidelines, the AECOM Project Manager will be responsible for maintaining standards for reviewing schedules and for identifying personnel appropriate to carry out and document QC review. Under the Quality Management Plan, a document may not be released to the client until approved by the Project Manager. A process for tracking project comments and issues.

The PMP will be made available for all AECOM team members and for Metro Transit.

**17.1.2 Quality Plan** - AECOM will develop and submit for approval a QC Plan providing for systematic, consistent, and authoritative QC of the work produced. The QC Plan will be submitted within two weeks after receipt of Notice to Proceed (NTP). The QC Plan will be used by the AECOM team during all phases of work. Following Metro Transit's approval of the QC Plan, AECOM will execute the QC Plan and will provide evidence of its implementation. The QC/Plan will include:

- The AECOM QC Manager will be identified along with principal duties for monitoring the QC Plan conformance and procedures for notifying the AECOM Project Manager (PM) if failures to conform to the QC Plan are discovered.

**17.1.3 Permits**- The AECOM Team will assist in the preparation of permit applications and coordination with other agencies for the following:

- Omaha Planning Department
  - Building Permit(s) (Structure/Power/Accessibility)
- Omaha Public Works Department (LAD Coordination only)
  - Public Improvement Plan Review(s)
  - Grading Permits
- Omaha Environmental Department – No permits anticipated (LAD Coordination only)
- Omaha Parking Department – No permits anticipated (LAD Coordination only)
- Omaha Parks Department – Bus Shelter Application for lease for BRT stations per Chapter 3, Article IV Bus Stop Shelters. AECOM will prepare the application information per Sec. 3-96. Metro will be ultimately responsible for approval by City Council.
- Nebraska Department of Roads – No permits anticipated (ROW Coordination only)



The AECOM Team will be responsible for obtaining any access permits from NDOR and the City as necessary to perform the Designer's work. Any safety training for staff necessary to obtain access is the responsibility of the AECOM Team.

- 17.1.4 Schedule** – AECOM will create and update design schedule and coordinate with station manufacturer, general contractor and installers during construction administration. Schedule development will progress as follows:
- AECOM will provide a minimum of 14 calendar days for Metro Transit staff to review each deliverable.
  - Revise the scheduling of the proposed design work, as relevant, when requested by Metro Transit, to reflect current conditions of the project.

**Tasks:**

- Develop and distribute Project Management Plan
- Develop Project Communications Plan
- Develop/Revise Project Objective Statement
- Prepare QC Plan to meet the requirements of Metro Transit
- Assist in agency coordination
- Review EA to identify environmental commitments and mitigations

**Deliverables:**

- Project Management Plan
- Project QC Plan
- Updated Project Schedule
- Project Communication Plan

**Task 17.2 – Survey and Mapping**

---

**17.2.1 Topographic Survey** – The Designer shall obtain topographic mapping for Park Ave (30<sup>th</sup> St) and Dodge Street.

**Assumptions:**

- Inverts will be obtained for drainage structures.
- Inverts will be obtained for sanitary sewer manholes.
- Other topographical survey will be performed as required by designers with no more than 2 days in the field.

**Tasks:**

Survey and mapping will be performed in English/US Survey Foot units. Designer will perform the following ground survey, mapping and related activities:

- Obtain property deeds and prepare existing right-of-way file for use on this project.
- Confirm project and intersection control.
- Provide Quality Control Audit Sheet.

**Deliverables:**

- Updated existing topography mapping
- Surveying and mapping certification for supplemental survey only



**Subsurface Utility Investigation** – For this project, utility designating, locating and coordination services will include the following:

- Compilation of utility data acquired by others.
- Supplemental QL B designating of buried facilities and survey observations and mapping of surface facilities.
- Aerial clearance observations and vacuum excavations at specific utility target locations to be determined by project design and utility coordination staff and scoped separately.
- Populating and supporting project Utility Infrastructure Management (UIM) database.

**Tasks:**

- Records research and review
- Field Designating
- Survey
- Develop AutoCAD CADD utility reference file
- Database Management
- Preparation of SUE Phase I final report

**Deliverables:**

- Secured access to the web-based project utility infrastructure management (UIM) database.

**17.2.3 Utility Coordination** – As-built plans for utilities within the corridor will be requested from utility companies by the AECOM Team. The AECOM Team will review these identified utilities and other utilities that may exist within and adjacent to the Dodge Street BRT project. The AECOM Team will meet with all associated utility owners and obtain information regarding the location and size of the existing and planned facilities, identify a formal contact person with each owner, and obtain additional as-builts and records to create composite utility plans meeting all CADD standards and identifying each utility owner, type, and location.

To check the accuracy of the prepared existing utility plans, the AECOM Team will conduct field surveys, including, necessary potholing, electronic equipment techniques, topographic surveying, and visual inspection.

The AECOM Team will identify any utilities conflicting with any proposed design work. The AECOM Team will determine with the utility owner the appropriate method (permanent and/or temporary relocation, strengthening for support and protection in place, and abandonment and salvage) to resolve conflict. Metro Transit will have final approval over the resolution. The AECOM Team will develop designs of the agreed relocations or other work such as new fiber optic conduit including all calculations, plans, details, and quantities and coordinate this effort with the utility owner. Where Metro Transit and a utility owner have agreed, the utility owner will design the relocation, and the AECOM Team will review such third-party design work to verify its conformance with the Dodge Street BRT project design. The AECOM Team will assist Metro Transit in the preparation of utility agreements with impacted utility owners.



**Assumptions:**

- Power, telecommunications, natural gas, and fiber companies will provide design and construction of their utility relocations.

**Tasks:**

- Review mapping of existing utilities and identify additional mapping needs.
- Identify utility company contacts.
- Identify utility conflicts.
- Meet with each individual utility company to develop conflict avoidance and/or relocation strategy and plans.
- Prepare utility relocation plans including estimation of quantities and specifications.
- Identify long lead time items for utility work required to meet Buy America
- Prepare database and monitor and track progress of utility agreements and development of relocation plans on a weekly basis.

**Task 17.3 – Develop 60% and 100% Plans**

---

**17.3.1 60% Design** – The objective of this task is to develop designs for new small shelter at Park Ave (30<sup>th</sup> Street) and Dodge Street and upgrade components of existing shelters/stations as needed.

- Design of small shelter, including all architectural, structural, pavement replacement, utility relocates (if necessary) at Park Ave (30<sup>th</sup> St) and Dodge (Adjacent to Burger King in the ROW),
- Station location and site layout, grading and drainage
- Assist with exhibits for ROW lease agreement with City of Omaha
- Design upgrade of solar system design at 77<sup>th</sup> and Dodge WB and EB, 33<sup>rd</sup> and Dodge EB and the new shelter at Park Ave (30<sup>th</sup> Street) and Dodge WB.
  - Upgrades to include addition of “Next Bus” signs and CCTV camera system based on feasibility of solar system electrical load
  - If solar availability is not conducive to shelter operations, electrical system retrofit may be necessary to connect to adjacent electrical infrastructure
- Provide retro commissioning of “Next Bus Sign” audio system and CCTV camera system
- Provide guidance on upgrades at all stations for:
  - “Next Bus Sign” audio system
  - CCTV camera selection that is compatible with existing station/shelters
  - Equipment upgrades in the PCC cabinets
  - Acrylic panel / wind screen
- Transit Signal Priority upgrade
  - Coordinate the purchase installation, installation, and commissioning of TSP hardware at five (5) locations whose traffic control systems have been upgraded since the opening of ORBT.
- Coordination will be provided for all Metro Transit Furnished equipment.
- Assistance to Metro Transit in gaining all necessary permits and approvals from state and local jurisdictions.



- Provide 60% plans, specifications and opinion of probable cost for two construction packages
  - Infrastructure (Roadway/ROW) construction
  - Small shelter fabrication and installation
    - (We will determine which package to include the solar, audio and cameras)

**Assumptions:**

- Plans and design drawings will be hosted on AECOM's cloud-based Server
- Access will be provided for key team members to AECOM's server.
- Drawings will be prepared in AutoCAD and REVIT.
- 60% plans will be distributed one weeks ahead of review meetings
- Review plan sets will be issued as an electronic distribution
- Before proceeding to 100% design, Metro will provide direction on a number of bid packages and construction delivery methods. (separate or combined canopy, electrical, ITS, etc)

**Tasks:**

- Establish final horizontal and vertical alignment (where applicable) for Park Ave and Dodge Street location
- Document small station design including location, elevation, structural design and footings, retaining walls (if required), grading, pavement replacement, lighting, electrical and low voltage system, and shelter and site drainage.
- Develop plan sheets, including removals and utility coordination sheets.
- Distribute plans for comment and review
- Develop a list of project specifications
- Distribute 60% plans and specification list one weeks in advance of review meetings
- Hold a 60% plan review meeting
- Document comments received from 60% plan review

**Deliverables:**

- 60% Level Plans and Specifications: The following work, at a minimum, shall be completed prior to the 60% Design Document submittal.
- Retro-commissioning Report for "Next Bus Sign (aka Slot Sign)" audio system and CCTV camera system
- Design Drawings for the following:
  - Site Plans
  - Canopy elevations, sections including upgrades to the acrylic panel/wind screen
  - Pavement Replacement Plans – Sidewalk and Roadway
  - Site details
  - Structural Engineering
    - Primary structural frame
    - Footings and foundations supporting the structural frame
    - Hand rails, if necessary
  - Electrical Engineering:
    - Photovoltaic (PV) or Solar power system design, if feasible based on solar availability.

- Alternative to Solar power system design: Power distribution from the main power connection point (assumed to be a power pole within 0.5 miles of the platform) to a main connection point on/near the shelter.
  - Lighting design necessary to illuminate the shelter and a single artistic element
  - Design concept to upgrade “Next Bus Sign (aka Slot Sign)” audio system and CCTV camera system
  - Upgrade Equipment in PCC
- Mechanical
  - Connection of rain-conductors to storm drainage system
- Outline specifications
- Opinion of Probable Cost
- 60% Comment matrix

**17.3.2 100% Design** – The objective of this task is to develop design for new small shelter at Park Ave (30<sup>th</sup> Street) and Dodge Street and upgrade components of existing shelters/stations as needed.

- Provide 100% plans, specifications and opinion of probable cost for up to two construction packages/procurements

**Assumptions:**

- Based on review and approval of 60% Design Submittal, design documents will be refined to 100% design plans and specifications.
- Before proceeding to 100% design, Metro will provide direction on number of bid packages and construction delivery methods. (separate or combined canopy and roadway contracts)
- If Photovoltaic (PV) or Solar Power system is not feasible, electrical design will be revised to connect to nearest power source.

**Deliverables:**

- Construction Document Drawings and specifications for the following:
  - Civil Engineering
    - Site Plans, Grading Plan
    - Paving Plans
    - Roadway plans, if necessary
    - Utility connections and relocations, if necessary
  - Architectural
    - Canopy elevations, sections, details
  - Structural Engineering
    - Primary structural frame
    - Footings and foundations supporting the structural frame
    - Hand rails, if necessary
  - Electrical Engineering:
    - Lighting design necessary to illuminate the platform and a single artistic element
    - Photovoltaic (PV) or Solar power system design
    - Identification of power connection points, if necessary



- Upgrade “Next Bus Sign (aka Slot Sign)” audio system and CCTV camera system
- Upgrade Equipment in PCC
- Transit Signal Priority Plans
- Mechanical
  - Connection of rain-conductors to the below-grade storm drainage system
- Specifications
- Opinion of Probable Construction Cost

#### ***Task 17.4: Construction Administration***

---

LEO A DALY will lead Construction Administration activities outlined below with assistance from AECOM team. During construction, the AECOM Team will assist Metro Transit with administration and coordination for the furnishing and installation of shelters and any necessary site or roadway construction.

**17.4.1 Preconstruction/Bidding** – AECOM team will assist Metro Transit in establishing a list of prospective contractors or manufacturers. Following Metro Transit’s approval of the Construction Document, AECOM Team will assist Metro Transit in (1) obtaining competitive bids; (2) confirming responsiveness of bids or proposals/ (3) determining the successful bid or proposal, if any, (4) awarding and preparing contracts for construction.

AECOM team will assist the Metro Transit in bidding the Project by:

- Facilitating the distribution of Bidding Documents to prospective bidders;
- Organizing and conducting a pre-bid conference for prospective bidders
- Preparing responses to questions from prospective bidders and providing clarifications and interpretations of the Bidding Documents to the prospective bidders in the form of addenda; and,
- Organizing and conducting the opening of bids, and subsequently documenting and distributing the bidding results, as directed by Metro Transit.

If the Bidding Documents permit substitutions, upon Metro Transit’s written authorizations, the AECOM Team will, as an Additional Service, consider requests for substitutions and prepare and distribute addenda identifying approved substitutions to all prospective bidders.

**17.4.2 Evaluations of Work** – AECOM Team will visit the site at intervals appropriate to the stage of construction to become generally familiar with the progress and quality of the portion of the Work completed, and to determine, in general, if the Work observed is being performed in a manner indicating that the Work, when fully completed, is in accordance with the Contract Documents. However, AECOM Team will not be required to make exhaustive or continuous on-site inspections to check the quality or quantity of the Work. Based on the site visits, AECOM Team will keep Metro Transit reasonably informed about the progress and quality of the portion of the Work completed, and promptly report to Metro Transit (1) known deviations from the Contract Documents, (2) known deviations from the most recent construction schedule submitted by the Contractor(s), and (3) defects any deficiencies observed in the Work.



AECOM Team has the authority to reject Work that does not conform to the Contract Documents. Whenever AECOM Team considers it necessary or advisable, we will have the authority to require inspection or testing of the work in accordance with the provisions of the Contract Documents, whether or not the Work is fabricated, installed or completed. However, neither this authority of AECOM Team nor a decision made in good faith either to exercise or not to exercise such authority will give rise to a duty or responsibility of AECOM Team to the Contractor(s), Subcontractors, suppliers, their agents or employees, or other persons or entities performing portions of the Work.

AECOM Team will interpret and decide matters concerning performance under, and requirements of, the Contract Documents on written request of either Metro Transit or the Contractor(s). AECOM Team's response to such requests will be made in writing within any time limits agreed upon or otherwise with reasonable promptness.

**17.4.3 Review and certify progress payment applications** – AECOM Team will review and certify the amounts due to the Contractor(s) and will issue certificates in such amounts. The certification for payment will constitute a representation to Metro Transit, based on AECOM Team's evaluation of the Work as provided in Section 17.5.2 Evaluations of Work and on the data comprising the Contractor's Application for Payment, that to the best of AECOM Team's knowledge, information and belief, the Work has progressed to the point indicated, the quality of the Work is in accordance with the Contract Documents, and that the Contractor is entitled to payment in the amount certified. The foregoing representations are subject to (1) an evaluation of the Work for conformance with the Contract Documents upon Substantial completion, (2) results of subsequent tests and inspections, (3) correction of minor deviations from the Contract Documents prior to completion, and (4) specific qualifications expressed by the AECOM Team.

The issuance of a Certificate for Payment will not be a representation that the AECOM Team has (1) made exhaustive or continuous on-site inspections to verify the quality or quantity of the Work, (2) reviewed construction means, methods, techniques, sequences or procedures, (3) reviewed copies of requisitions received from Subcontractors and suppliers and other data requested by Metro Transit to substantiate the Contractor's right to payment, or (4) ascertained how or for what purpose the Contractor has used money previously paid on account of the Contract Sum.

AECOM Team will maintain a record of the Applications and Certificates for Payment.

**17.4.4 Review change order requests** - AECOM Team will prepare and obtain approval for change orders, as required, during the construction of the project.

**17.4.5 Participate in regular construction status and coordination meetings** - The AECOM Team will participate in construction status and coordination meetings not to exceed the limits set forth below.

- Attend bi-Weekly web conference meetings.
- Attend bi-monthly meeting with Metro Transit Staff
- Submit status reports to Metro Transit Staff monthly



**17.4.6 Create submittal and RFI logs and track** – The AECOM Team will maintain a record of submittals and copies of submittals supplied by the contractor in accordance with the requirements of the Contract Documents.

**Assumptions:**

- Files for construction services will be stored on cloud-based server, to which contractors will be provided access

**Tasks:**

- Attend pre-bid conference at Metro
- Attend pre-construction conference with selected contractor
- Assist in agency coordination

**Deliverables:**

- List of contractors
- Bid Results
- Responses to performance concerns
- Certified pay applications
- Record of applications and certificates of payment
- Change order requests
- RFI Log
- ASI Log
- Contractor Submittal Log
- Monthly progress reports
- Invoices

***Task 17.5 – Construction Observation***

---

During construction, the AECOM Team will assist Metro Transit with observation of the manufacturing of the shelter canopy contract, site and roadway construction activity associated with Park Ave and Dodge Street station and upgrades to previously completed stations. LEO A DALY will lead Construction Administration activities outlined below with assistance from AECOM team.

**17.5.1 Conduct field meeting to address RFI's and clarification requests** – The AECOM Team will conduct field meetings to address RFI's and clarification requests as necessary.

**17.5.2 Assess appropriateness of contractor submittals** – The AECOM Team will provide review of the contractor-provided list with dates of anticipated submittals.

**17.5.3 Site visits at milestones to review conformity of work to plans** – The AECOM Team will provide at least one representative on site for the installation of new shelter at Park Ave and Dodge. Periodic site visits and final walk through review will be provided as necessary for work performed at other locations.

**17.5.4 Punch lists**

- AECOM Team will review Contractor punch lists at substantial completion of construction activity.



**Tasks:**

- Review of shop drawings samples, test reports, product data, and other required submittals only.
- Visit job site and observe construction, and generally endeavor to see that the project is built in conformance with the contract documents and ADA requirements. Such observation is limited to the time allocated and the visibility of work. Prepare report of significant observations and direction to contractor.
- Review Contractor Punch List once substantial completion is established and add to list as necessary
- Maximum two (2) reviews of each Shop Drawing, Project Data item, sample and similar submittals of the Contractor.

**Deliverables:**

- Site visit observation reports
- Review comments of punch list
- Review comments of shop drawings

**Task 17.6 – As-Built Drawings**

---

AECOM will work with Metro Transit to make the plans and associated details available to the Contractor, which has the prime responsibility to record the actual constructed condition. The updated plans are to contain any design changes, clarifications, and additions to the issued for construction drawings. AECOM team will review the Contractor-provided as-built drawings for conformance to design intent and directions during construction.

**17.6.1 File Transfer** – AECOM team will coordinate with Contractor to transfer files containing field design changes, clarifications and additions to construction drawings.

**17.6.2 Submittal Review** – The AECOM Team will review As Built drawings to recommend Metro Transit and Contractor(s) for review. As Built drawings will be updated by the Contractor based on review comments.

**Assumptions:**

- All field changes to the plans will be documented up by the contractor and delivered to AECOM Team in an electronic format for review.

**Tasks:**

- Review the as-built drawings for conformance to observed construction activity

**Deliverables:**

- Review of as-built submittals

**Task 17.7 – Design Services During Construction**

---

AECOM Team will negotiate design services during construction as additional services, if necessary.

**RESOLUTION: 2026-07 Request Approval of a Change Order for Bus Inspections**

**EXPLANATION:** On December 13, 2024, Metro awarded a competitively procured contract to Transit Resource Center (TRC) to provide in-plant bus inspections and post-delivery Buy America audit services for twenty-six (26) New Flyer buses produced at two manufacturing facilities. The original contract amount was \$96,770.00.

The original contract with TRC was based on an initial bus assembly and delivery schedule from New Flyer that experienced project delays. The proposed Change Order increases the total contract value to \$136,327.00. This adjustment is necessary to support additional inspection activities resulting from project delays at the New Flyer Crookston and Winnipeg facilities during vehicle assembly.

This Change Order ensures uninterrupted execution of the TRC inspection program and maintains full compliance with procurement and financial control requirements. This project is a part of Metro's compliance with FTA regulations regarding compliance with bus procurements, which requires pre-award audits, in-plant inspections, and post-delivery audits.

Staff respectfully request approval of the Change Order, resulting in a revised total contract amount of \$136,327.00. This project is federally funded through grant NE-90-X125 and requires a 20% local match.

Recommend Board approval.

The foregoing resolution was duly adopted by the Board of Regional Metropolitan Transit Authority of Omaha at a meeting held on 26th day of February 2026, and the undersigned, hereby certifies the adoption of this resolution.

---

Curt Simon, Board Chair

---

Selina Perry, Board Secretary

**Resolution:**           **2026-08 Request Approval of Board Recognition of Nebraska Public Transit Week, March 15<sup>th</sup>-21<sup>st</sup>**

**Explanation:**       Nebraska Public Transit Week is dedicated to raising awareness of public transit and its benefits to all people across the state. Public transit has served the cities of Omaha and Council Bluffs since 1867. Metro Transit's fixed route service operated 3,904,941 revenue miles and 283,439 revenue hours in 2025. Metro's paratransit service, MOBY, operated 608,269 miles and 51,262 hours connecting people, places, and opportunities. Nebraska's Public Transit Week provides a special opportunity for people all over the state to show their support for services that help thousands of Nebraskans access their communities, whether that's medical appointments, grocery shopping, connecting with loved ones, or simply heading to a local park.

Metro Transit, and public transit overall, connect people to the parts of their communities that help people live an active, vibrant, interesting life. To recognize that, Metro Transit, along with transit agencies across the state, are celebrating March 15th through 21st as Nebraska Public Transit Week.

Metro will partner with local entities that embody the importance of connecting with one another through multiple areas of life and society: local elected officials will join Metro Transit leadership for rides through our system, giving our riders a chance to speak with decision makers; staff with the Omaha Public Library will lead a transit-themed story time, riders will have the opportunity to explore fun destinations around Omaha while solving a local transit-themed scavenger hunt; the Riverfront will play host to a Metro Transit bus where visitors can join us in celebrating with family friendly games and activities; Metro will launch our third Wheel Appeal student art contest; and we will recognize the hardworking and dedicated work force that makes up Metro Transit's employees.

Recommend Approval.

The foregoing resolution was duly adopted by the Board of Regional Metropolitan Transit Authority of Omaha at a meeting held on 26th day of February 2026, and the undersigned, hereby certifies the adoption of this resolution.

---

Curt Simon, Board Chair

---

Selina Perry, Board Secretary

**RESOLUTION 2026-08**

February 26, 2026  
Omaha, Nebraska

RESOLVED BY THE BOARD of DIRECTORS of the REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA:

WHEREAS, public transit provides Omaha and all Nebraskans access to medical, business, employment, social, and supportive services; and allows people access to and the ability to contribute to a vibrant city and society;

WHEREAS, public transit allows individuals to remain independent, contributes to economic development, reduces traffic congestion, decreases carbon emissions, and improves accessibility and mobility;

WHEREAS, Nebraska has many public transit employees who provide service to Nebraska, more than 350 of whom are employed by Metro Transit, who must maintain stringent educational requirements and standards, particularly bus and paratransit operators;

WHEREAS, public transit professionals play an important role in so many lives;

WHEREAS, Metro Transit plans, builds, and operates public transportation service in the Greater Omaha area;

WHEREAS, 3.5 million rides were provided on Metro Transit's fixed routes in 2025;

WHEREAS, more than 88,000 paratransit trips were provided on MOBY in 2025;

WHEREAS, the Board of Directors wishes to encourage all citizens to increase their understanding, awareness, and knowledge of the benefits of their local transit system;

WHEREAS, the Board of Directors and the Nebraska Association of Transportation Providers recognize the important role public transit professionals play and wish to acknowledge that role;

NOW, THEREFORE, BE IT RESOLVED BY THE REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA BOARD:

The Board of Directors DO HEREBY CONGRATULATE the employees of Metro Transit and proclaim the week of March 15 - 21, 2026, as

**PUBLIC TRANSIT WEEK**  
in Omaha and all of Nebraska.

The foregoing resolution was duly adopted by the Board of the Regional Metropolitan Transit Authority of Omaha at a meeting held on the 26th day of February 2026, and the undersigned hereby certifies the adoption of this resolution.

---

Curt Simon, Board Chair

---

Selina Perry, Board Secretary



## PURPOSE

The Omaha metro area needs reliable, quality public transportation to grow sustainably and serve the diverse needs of our residents.

## MISSION

Metro connects people, places, and opportunities through quality transit services.

## VISION

Metro strives to be a valued transportation choice for all members of our community and a vital partner for Omaha's future.

*Metro aims to realize this vision by cultivating and investing in:*

- Collaborative communication
- Employee empowerment
- Culture of respect & appreciation
- Well-maintained equipment & facilities
- Up-to-date technology & processes
- Ongoing training & safety efforts
- Collaborative partnerships to improve our service
- Outstanding rider communication & experience
- Recognition of Metro's value to the community

## VALUES

**Unity:** We are a team with a common purpose.

**Responsibility:** We take pride in our work and are committed to going above and beyond.

**Care:** We care about our customers and each other.

**Resourcefulness:** We are adaptable and driven to overcome challenges.

**Learning:** We are always training for tomorrow.

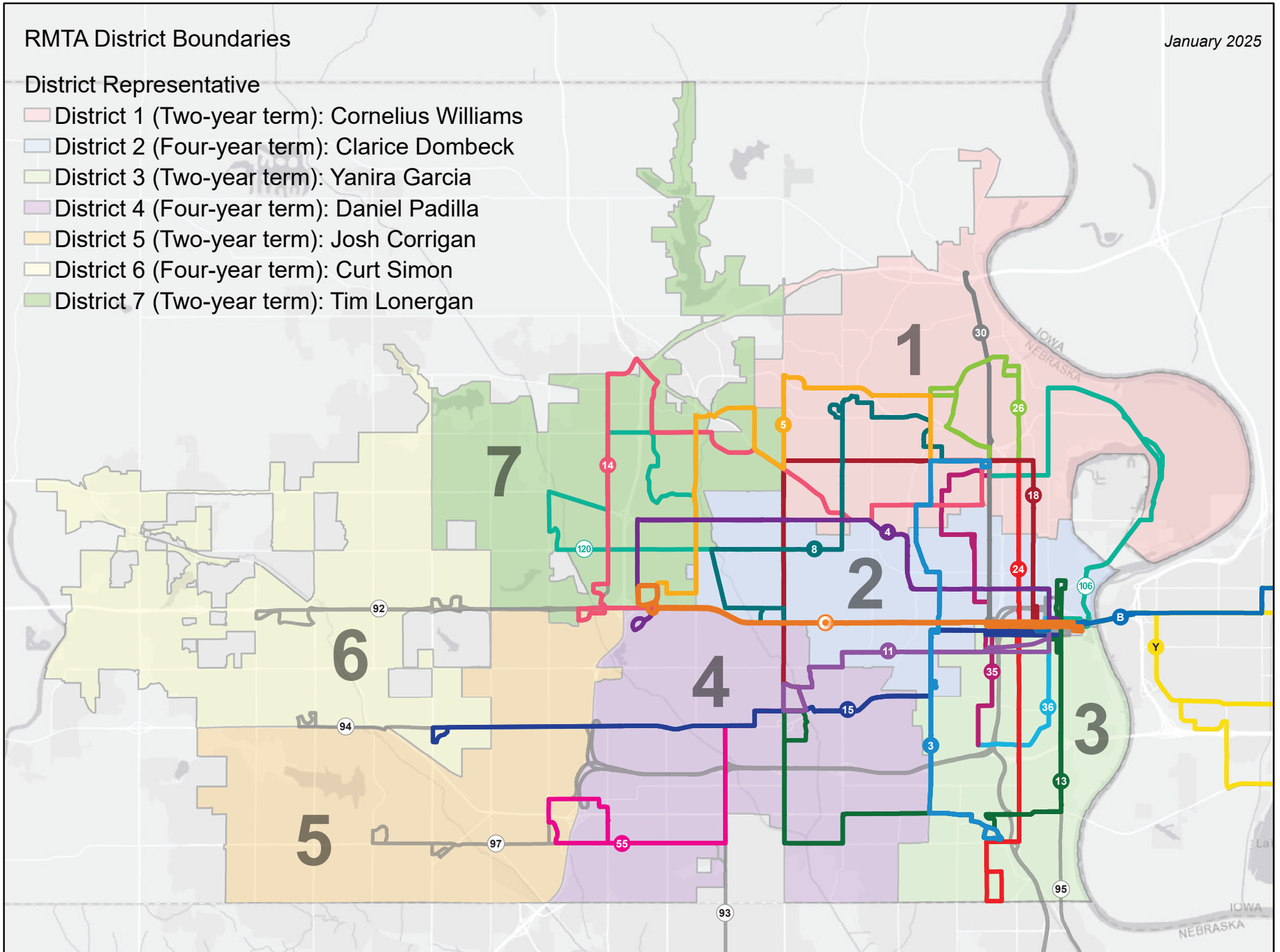
**Appreciation:** We are motivated to provide a quality of life for those we love through competitive wages and compensation.

# RMTA District Boundaries

January 2025

## District Representative

- District 1 (Two-year term): Cornelius Williams
- District 2 (Four-year term): Clarice Dombeck
- District 3 (Two-year term): Yanira Garcia
- District 4 (Four-year term): Daniel Padilla
- District 5 (Two-year term): Josh Corrigan
- District 6 (Four-year term): Curt Simon
- District 7 (Two-year term): Tim Lonergan



Jan

## Monthly Recruiting Report

Definition Key:

**# of Employees:** Total number of employees in stated or similar roles.

**Mthly Hires:** The number of new employees, promotions, or transfers in the given month.

**Mthly Turnover:** The number of employees who retire, quit, terminate, promote, or transfer in given month.

**Current Need:** # of stated or similar positions vacant.

**Trained:** Operators who've completed 6-8 week new hire training period and are operational.

	# of Employees	Mthly Hires	Mthly Turnover	Current Need	Recruiting Activity Notes
<b>All Roles</b>	<b>348</b>	6	6	10	Metro welcomed 6 new employees in January and identified 10 additional hires for February.
<b>Operations</b>	<b>216</b>				
Trained Bus Operators	169			7 (trained)	
Bus Operators in Training	16	5	3		5 Operators started in January's training class. 4 were identified for a February start date.
Paratransit Operators	31	1	1	1	1 Paratransit Operators started in January's training class. 6 were identified for a February start date.
<b>Maintenance</b>	<b>31</b>				
Bus Mechanic	19		1	2	Currently reviewing and interviewing candidates.
Parts	2				
Vehicle Mechanic	2				
Utility	6				Candidate identified for a March start date.
Body Shop Mechanic	1				
<b>Building</b>	<b>16</b>				
BG&E - Field	4			1	Currently reviewing and interviewing candidates.
Custodial	12				

Jan				
Role	Mthly Hires	Mthly Turnover	Current Need	Recruiting Activity Notes
<b>Admin Staff</b>			<b>4</b>	
Mechanic Supervisor			1	Currently reviewing and interviewing candidates.
Schedule Supervisor		1	1	Currently reviewing and interviewing candidates.
P/T Communication Specialist			1	Finalizing job, structure, description, and posting date
Attorney			1	Finalizing job, structure, description, and posting date

# SOCIAL MEDIA SUMMARY

1.1.26 - 1.31.26



## Facebook: **Metro Transit Omaha**

Posts: 13  
 Reach: 12,794  
 Reactions: 124  
 Comments: 29  
 Shares: 83  
 28 new followers | 0.94% increase



## Twitter: **@rideORBT**

Tweets: 8  
 Impressions: 696  
 Avg. 87 impressions/post for the year  
 Likes: 0  
 Retweets: 2  
 Replies: 0  
 -3 followers | 0.26% decrease



## Instagram: **@metrotransitoma**

Posts: 8  
 Likes: 348  
 Avg. 43.5 likes/post for the year  
 Comments: 4  
 28 new followers | 1.52% increase

**Metro Transit Omaha**  
 Published by Annie Pigaga · January 11 ·

🚧 We know the construction in Omaha is making it difficult for a lot of people to get around  
 🚧 While riding the bus is a great way to avoid traffic troubles, don't forget Metro does not pick up or drop off in construction zones.

Our crews do their best to mark closed stops with bright, orange stickers, but sometimes an area closes without us knowing.  
 A good rule: if the curbside lane is closed or blocked, we can't stop there



**ORBT @rideORBT** · Jan 24

❄️ **WINTER WEATHER ALERT** 🚨

Metro will move to Snow Route Option A for 4 routes on Saturday, January 24th because this morning's snowfall has made some roads slick.

MOBY service may be delayed

❄️ Begins right away Saturday, January 24th

❄️ Routes 3, 5, 14, 35

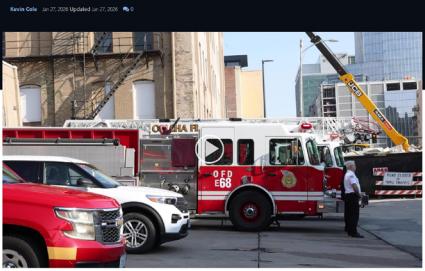


OMAHA WARMING CENTERS	
<b>Omaha Kroc Center</b> 2825 Y St Mon-Fri: 7am - 7pm Sat: 8am - 5pm <i>Route 24 + Micro south zone</i>	<b>Open Door Mission</b> 2705 N 20th Street E #249 Open 24/7 <i>Route 106 + Micro north zone</i>
<b>Salvation Army Heritage Place</b> 3612 Cuming St Tues-Fri: 9am - 4pm <i>Route 4 + Micro north zone</i>	<b>North Corps</b> 2401 Manderson St Mon-Fri: 9am - 4pm <i>Route 24 + Micro north zone</i>
<b>Siena Francis House</b> 1401 N 18th St 11am - 4pm <i>Routes 4, 18 + Micro north zone</i>	<b>New Visions</b> 1607 Ave I, Council Bluffs Mon-Fri: 9am - 4pm <i>Blue Route (41)</i>

AS OF JAN. 21 2026

## 5 stories | 5 outlets

### Omaha Metro Transit bus a complete loss after catching fire



Bus fire - Omaha World Herald

### Bus catches fire in Omaha Metro Transit facility, authorities say



Bus fire - WOWT



Jan. 22: Metro Transit Board reviews ridership gains, service concerns and 2026 leadership

Board meeting - Flatwater Free Press

JAN

7

### Training - Women's Center for Advancement

Metro Transit's Mobility Coordinator led a training about the Metro Transit system, including payment, apps, services, and navigation.

JAN

10

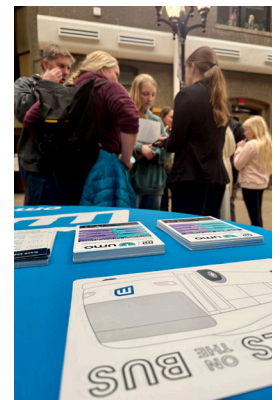
### Central High Recruitment Fair

Metro staff had a table at Central High School at an event for 8th graders who were looking to make a decision with their families on where they would attend high school. Metro Transit was positioned as being the transportation of choice for students. Metro staff had information on the K-12 Rides Free program as well as My Ride OMA and Umo.



### OUTREACH

1.1.26 - 1.31.26



**NEW PUBLIC TRANSIT WEEK**  
MARCH 15 - 21, 2026  
**SAVE THE DATE**

**Metro - Income Statement Report**  
**For the Period Ending: 12/31/2025**  
**Unaudited Preliminary Report**

<b>Revenue</b>						
ACCOUNT DESCRIPTION	ACTUAL MTD REVENUE	REVISED ESTIM REV	ACTUAL YTD REVENUE	REMAINING REVENUE	% YTD COLL	
4140 Advertising	(17,674)	(260,000)	(224,088)	(35,912)	86%	
5339 BFac Cap	(3,921,606)	(14,800,000)	(18,881,092)	4,081,092	128%	
4112 Contract Serv	(297,055)	(1,786,000)	(2,011,887)	225,887	113%	
5303 Metro Planning	(18,626)	(137,000)	(66,307)	(70,693)	48%	
4150 Other Revenues	(4,443,273)	(5,273,200)	(6,212,394)	939,194	118%	
4111 Passenger Fares	(276,928)	(2,224,000)	(2,269,999)	45,999	102%	
4230 Property Tax	(56,175,977)	(54,609,558)	(56,317,976)	1,708,418	103%	
4410 State	(108,482)	(200,000)	(108,482)	(91,518)	54%	
5307 Urbanized Cap	(519,457)	(12,500,000)	(741,741)	(11,758,259)	6%	
5307 Urbanized Oper	(4,634,634)	(7,000,000)	(12,991,337)	5,991,337	186%	
<b>Revenue Total</b>	<b>(70,413,713)</b>	<b>(98,789,758)</b>	<b>(99,825,302)</b>	<b>1,035,544</b>	<b>101%</b>	

<b>Expense</b>						
ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BURDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
FR 5015 Fringe Benefits	266,320	9,087,458	7,260,207	1,827,251	80%	
FL 5031 Fuel/Lubricants	196,914	4,851,194	2,283,384	2,567,810	47%	
MI 5090 Misc Expenses	-	-	2,305	(2,305)		
OP 5012 Op Paid Absen	140,303	-	1,098,631	(1,098,631)		
OS 5011 Oper Sal/Wages	821,899	13,429,337	9,798,046	3,631,291	73%	
MS 5039 Oth Mat & Supp	480,754	2,190,000	2,889,806	(699,806)	132%	
OE 5200 Other Op Exp	1,093	13,200	13,379	(179)	101%	
OA 5014 Other Pd Absen	104,871	-	522,652	(522,652)		
OW 5013 Other Sal/Wag	357,626	5,223,342	4,193,413	1,029,929	80%	
SR 5020 Services	202,272	2,271,034	1,963,768	307,267	86%	
TT 5032 Tires & Tubes	191,113	228,000	464,565	(236,565)	204%	
UT 5040 Utilities	25,928	92,244	200,921	(108,677)	218%	
<b>Fixed (MBDO)</b>	<b>2,789,094</b>	<b>37,385,809</b>	<b>30,691,076</b>	<b>6,694,733</b>	<b>82%</b>	

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BURDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
FR 5015 Fringe Benefits	43,262	1,237,499	1,069,037	168,462	86%	
FL 5031 Fuel/Lubricants	15,769	303,880	231,233	72,647	76%	
MI 5090 Misc Expenses	-	-	723	(723)		
OP 5012 Op Paid Absen	23,097	-	162,783	(162,783)		
OS 5011 Oper Sal/Wages	130,168	1,901,729	1,561,172	340,557	82%	
MS 5039 Oth Mat & Supp	4,483	310,000	54,195	255,805	17%	
OA 5014 Other Pd Absen	7,436	-	54,147	(54,147)		
OW 5013 Other Sal/Wag	45,577	573,268	519,066	54,202	91%	
SR 5020 Services	3,048	35,000	67,154	(32,154)	192%	
TT 5032 Tires & Tubes	3,692	20,000	18,316	1,684	92%	
UT 5040 Utilities	-	16,200	13,451	2,749	83%	
<b>Paratransit/Moby (DRDO)</b>	<b>276,533</b>	<b>4,397,576</b>	<b>3,751,277</b>	<b>646,299</b>	<b>85%</b>	

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BURDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
CL 5050 Csly/Liab Cost	(1,273,215)	948,762	(625,033)	1,573,796	-66%	
FR 5015 Fringe Benefits	136,817	2,063,373	1,786,128	277,245	87%	
MI 5090 Misc Expenses	757,461	810,356	1,196,031	(385,675)	148%	
OS 5011 Oper Sal/Wages	6,796	40,000	53,556	(13,556)	134%	
MS 5039 Oth Mat & Supp	76,057	975,120	309,401	665,719	32%	
OA 5014 Other Pd Absen	95,187	-	461,056	(461,056)		
OW 5013 Other Sal/Wag	289,636	4,524,239	3,401,034	1,123,205	75%	
SR 5020 Services	566,955	6,497,538	2,105,914	4,391,624	32%	
TX 5060 Taxes	253	1,000	662	338	66%	
UT 5040 Utilities	48,566	450,000	491,571	(41,571)	109%	
<b>Administrative</b>	<b>704,513</b>	<b>16,310,389</b>	<b>9,180,320</b>	<b>7,130,069</b>	<b>56%</b>	

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BURDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
Fringe Cost	(7,769)	-	(7,962)	7,962		
Shared Expense	(7,769)	-	(7,962)	7,962		
<b>Operating Expense Total</b>	<b>3,762,371</b>	<b>58,093,774</b>	<b>43,614,710</b>	<b>14,479,063</b>	<b>75%</b>	

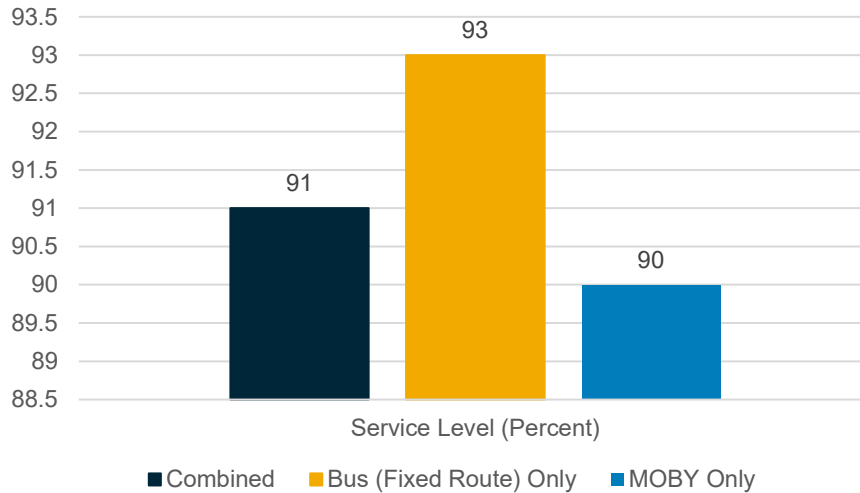
<b>Totals</b>					
<b>Operating Expense Total</b>	3,762,371	58,093,774	43,614,710	14,479,063	75%
<b>Revenue Total</b>	(70,413,713)	(98,789,758)	(99,825,302)	1,035,544	101%
<b>(Gain)/Loss</b>	<b>(66,651,343)</b>	<b>-</b>	<b>(56,210,592)</b>	<b>15,514,608</b>	
Depreciation Exp	845,294	10,252,000	9,126,906	1,125,094	
Capital Exp	(21,476,608)	37,089,985	-	37,089,985	
	<b>MTD Total</b>	<b>REVISED BURDGET</b>	<b>YTD Total</b>		
Revised Exp	(16,868,943)	105,435,759	52,741,617		
Revised Rev	(70,413,713)	(98,789,758)	(99,825,302)		
<b>Revised Net (Gain)/Loss</b>	<b>(87,282,656)</b>	<b>6,646,001</b>	<b>(47,083,685)</b>		

**Metro - Balance Sheet - General Fund****For the Period Ending: 12/31/2025****Unaudited Preliminary Report**

<b>Asset</b>	
Current Assets	
Cash and Cash Equivalents	6,284,211
Investments	54,259,007
Cash at County Treasurer	2,339,852
Receivables	
Property Tax	54,593,476
Grants	9,582,357
Service Accounts	1,882,388
Materials and Supplies Inventory	1,962,540
Prepaid Expenses and Other Assets	497,174
Total Current Assets	<u>129,061,153</u>
Noncurrent Assets	
Capital Assets	66,175,918
Other Noncurrent Assets	56,425
Total Noncurrent Assets	<u>66,232,343</u>
<b>Total Assets</b>	<b><u>\$ 197,633,348</u></b>
<b>Liabilities</b>	
Accounts Payable	2,565,431
Accrued Wages, Sick Leave and Vacation	1,947,089
Accrued Payroll Taxes and Benefits	244,778
Accrued Expenses	826,451
Subscription Payable	98,361
Claims	1,161,000
Total Current Liabilities	<u>6,843,109</u>
Noncurrent Subscription Payable	51,181
Noncurrent Claims	4,050,250
Net Pension Liability	9,165,572
Other Long-Term Liabilities	198,258
Total Noncurrent Liabilities	<u>22,432,575</u>
Due To/Due From	<u>6,294,585</u>
<b>Total Liabilities</b>	<b><u>26,602,956</u></b>
Deferred Inflows of Resources Pension Related	6,368,589
Deferred Outflows of Resources Pension Related	(3,437,674)
Total Pension Related	<u>2,930,915</u>
Net Position	
Unrestricted	168,099,477
<b>Total Liabilities &amp; Fund Balance</b>	<b><u>\$ 197,633,348</u></b>

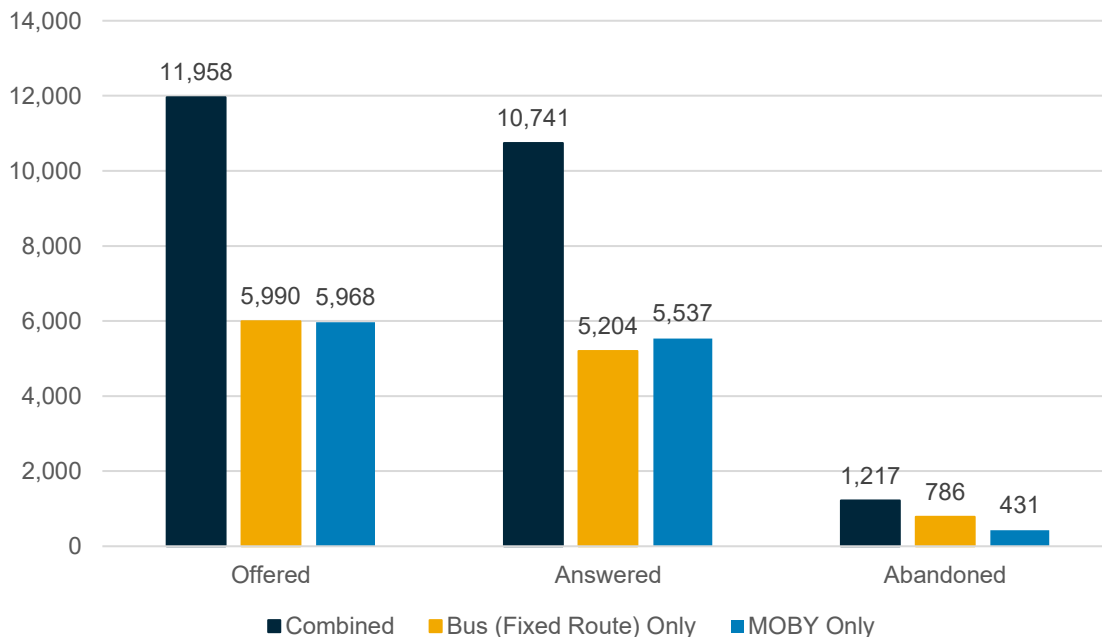
# January 2026 Customer Service Report

## Call Center Service Level



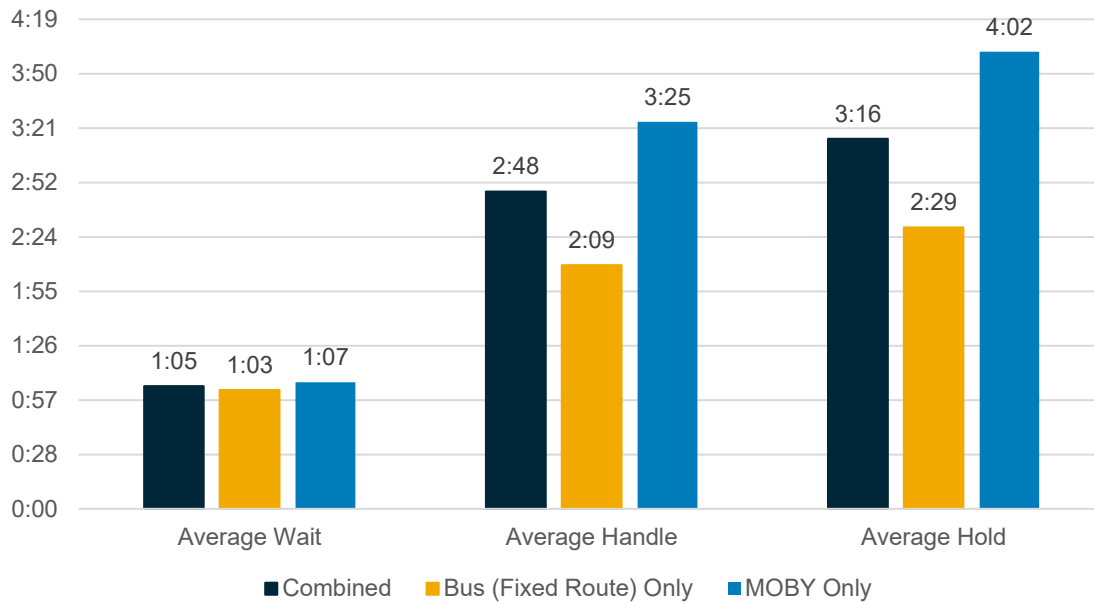
Text summary of the above chart: The chart displays the percent service level by queue – combined, bus (fixed route) only, and MOBY only – during the month of January 2026. The combined service level was 91%, the bus-only queue was 93%, and the MOBY-only queue was 90%.

## Incoming Calls



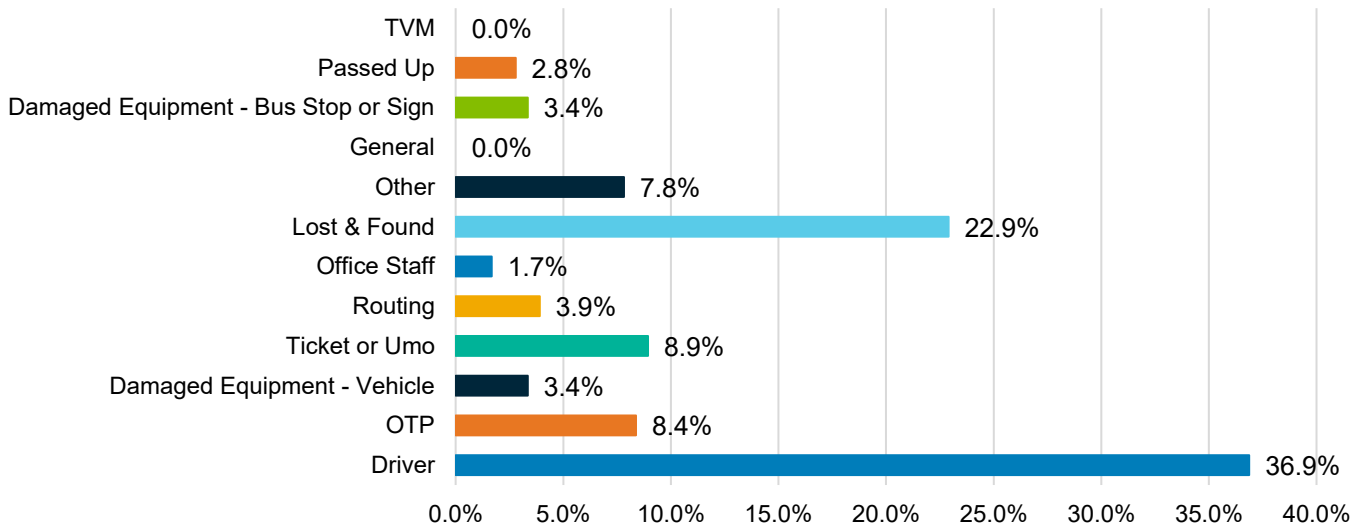
Text summary of the above chart: The chart displays the number of incoming calls that were offered, answered, and abandoned by queue – combined, bus (fixed route) only, and MOBY only – during the month of January 2026. Combined, there were 11,958 calls offered, 10,741 calls answered, and 1,217 calls abandoned. For the bus-only queue, there were 5,990 calls offered, 5,204 calls answered, and 786 calls abandoned. For the MOBY-only queue, there were 5,968 calls offered, 5,537 calls answered, and 431 calls abandoned.

## Call Times



Text summary of the above chart: The chart displays the call times broken down by the average wait, average handle, and average hold times and by queue – combined, bus (fixed route) only, and MOBY only – during the month of January. For the combined queue, the average wait time was one minute, five seconds, the average handle time was two minutes, 48 seconds, and the average hold time was three minutes, 16 seconds. For the bus-only queue, the average wait time was one minute, three seconds, the average handle time was two minutes, nine seconds, and the average hold time was two minutes, 29 seconds. For the MOBY-only queue, the average wait time was one minute, seven seconds, the average handle time was three minutes, 25 seconds, and the average hold time was four minutes, two seconds.

## Logged Feedback and Inquiry Categories



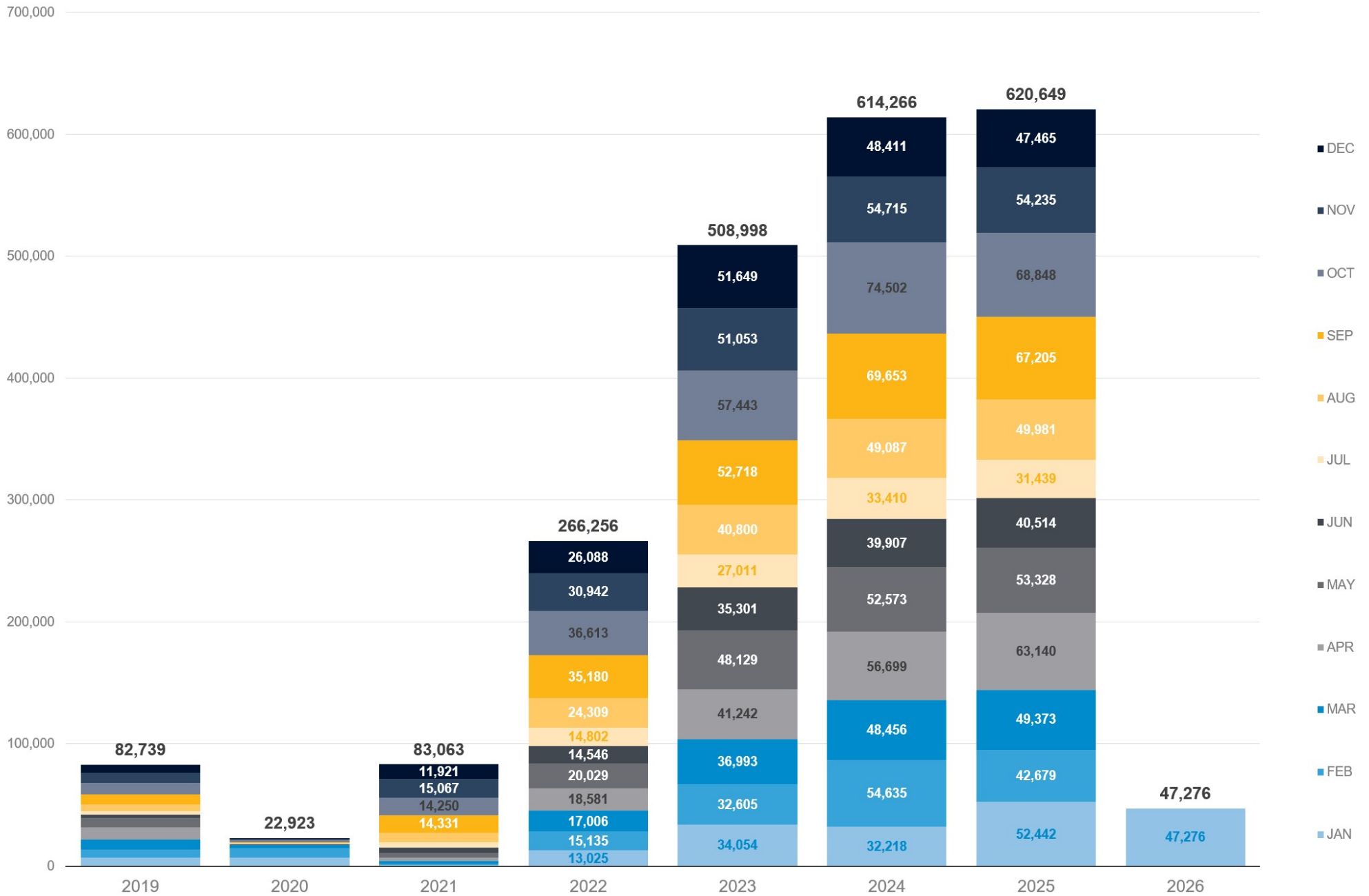
Text summary of the above chart: The chart displays the logged feedback and inquiries broken into categories: ticket vending machine (TVM) – 0%, passed up – 2.8%, damaged equipment – bus stop or sign – 3.4%, general – 0%, other – 7.8%, lost and found – 22.9%, office staff – 1.7%, routing – 3.9%, ticket or Umo – 8.9%, damaged equipment - vehicle – 3.4%, on-time performance (OTP) – 8.4%, and driver – 36.9%. The total number of logged inquiries was 179.





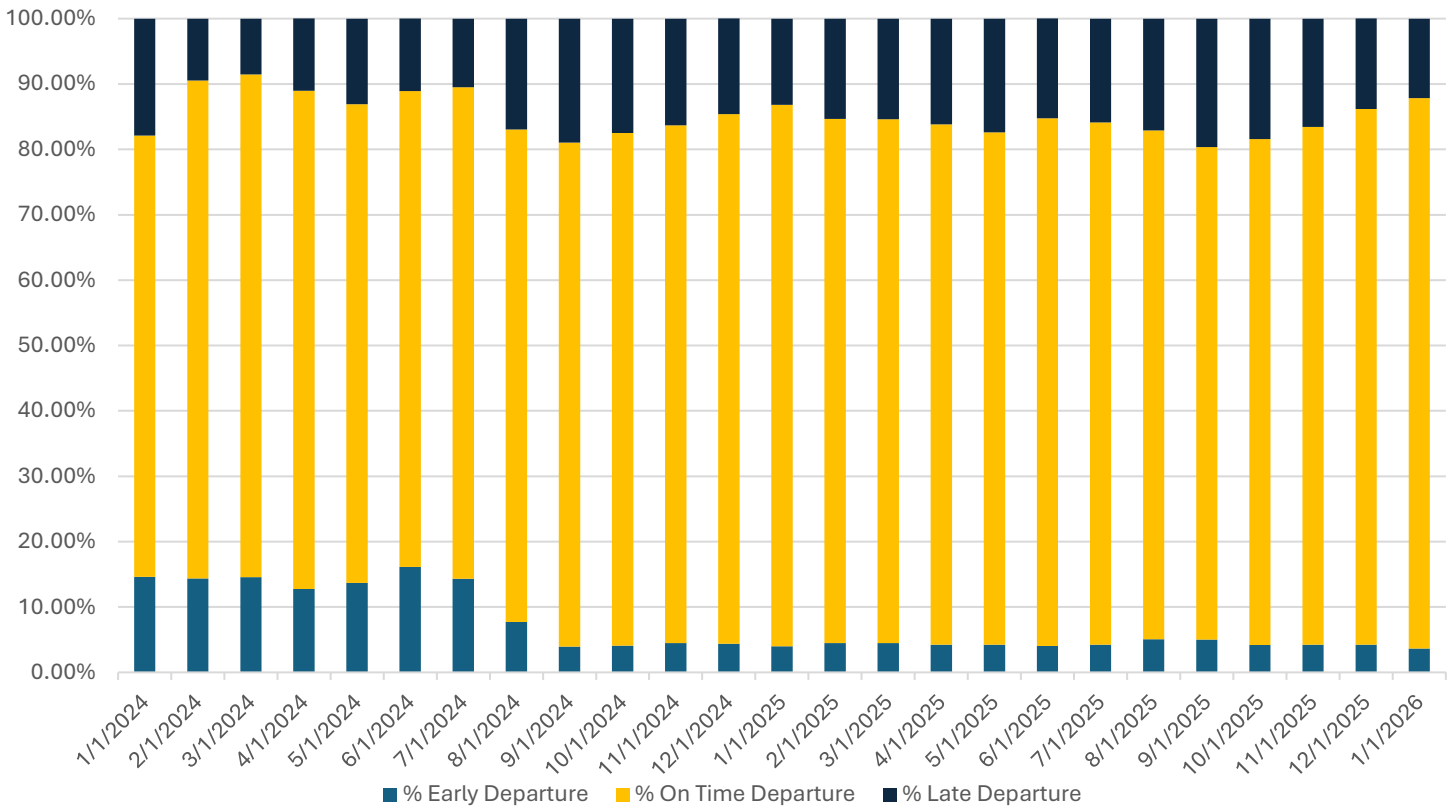


# K-12 Passenger Trips 2019 - 2026

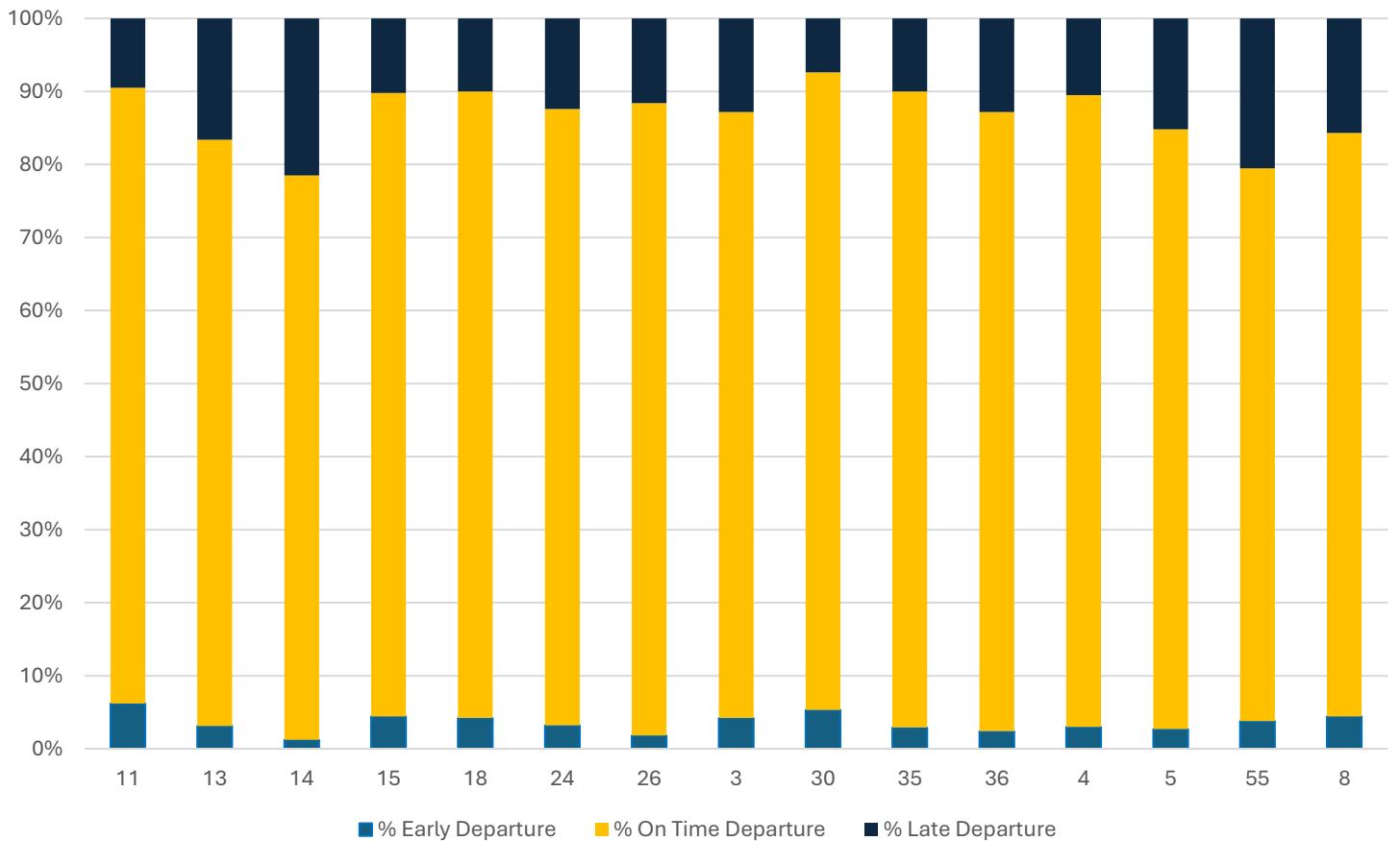


\*K-12 Rides Free Program first began on 5/10/2021.

### OTP by Month System Wide



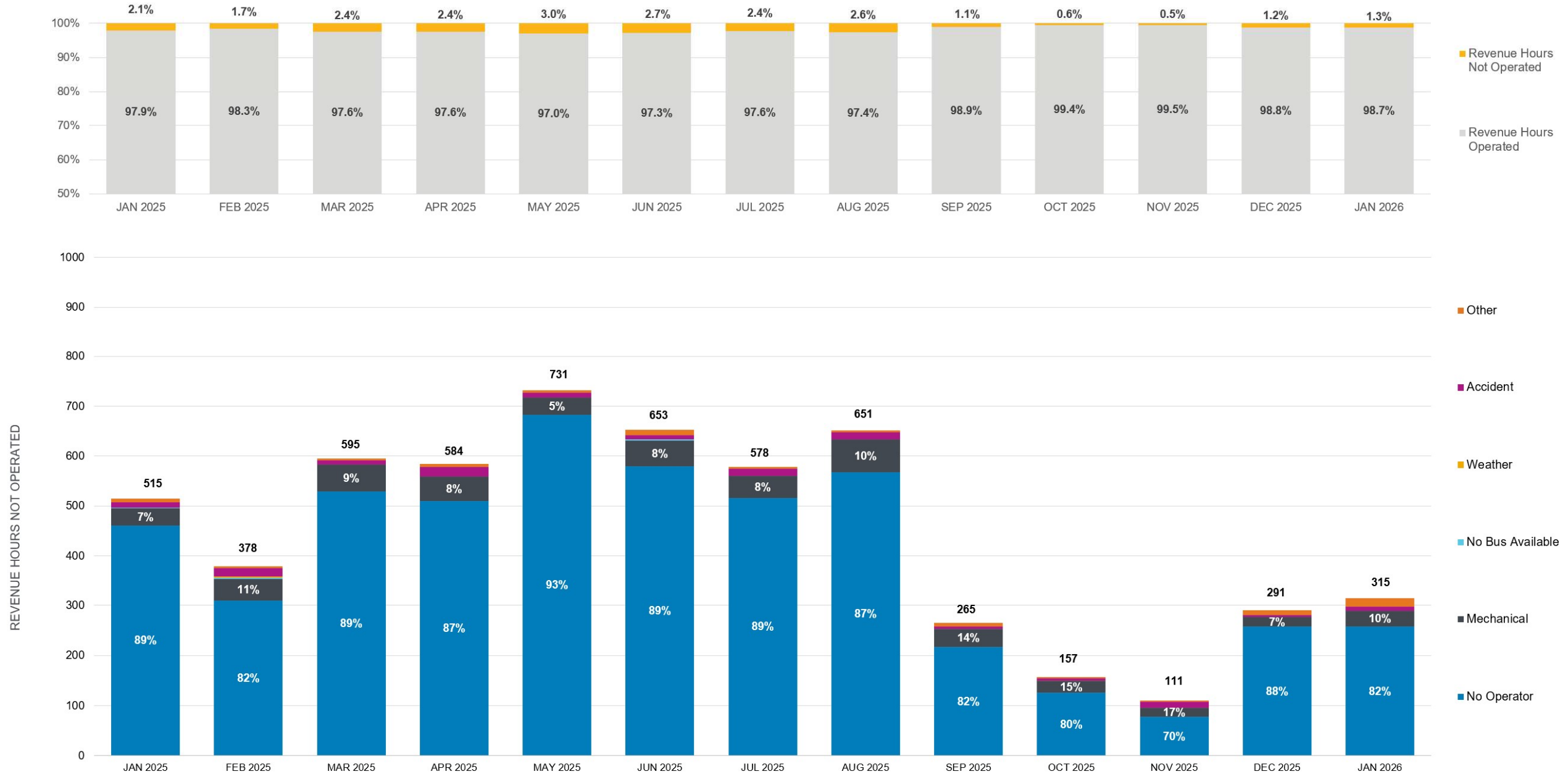
### OTP by Route for January 2026





## MONTHLY SERVICE INTERRUPTIONS Revenue Hours Not Operated by Type

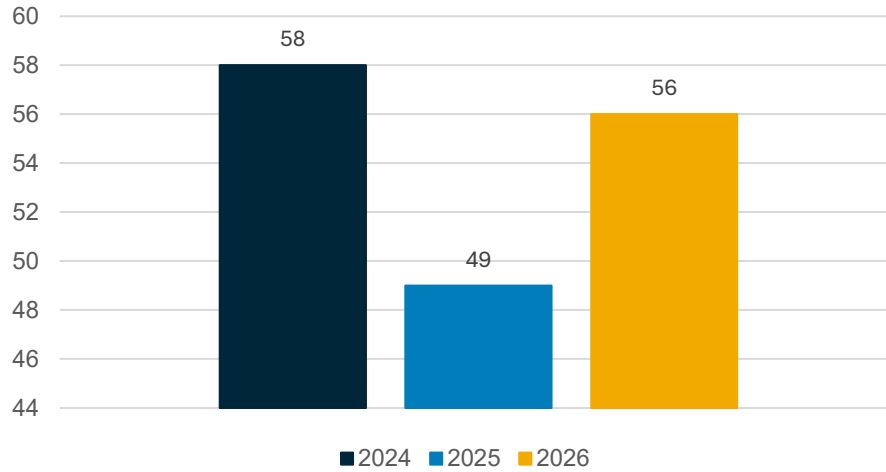
Percent of Total Revenue Hours



# January 2026 MOBY Eligibility + Operations Report

## MOBY Eligibility

### Number of MOBY Applications Processed in January

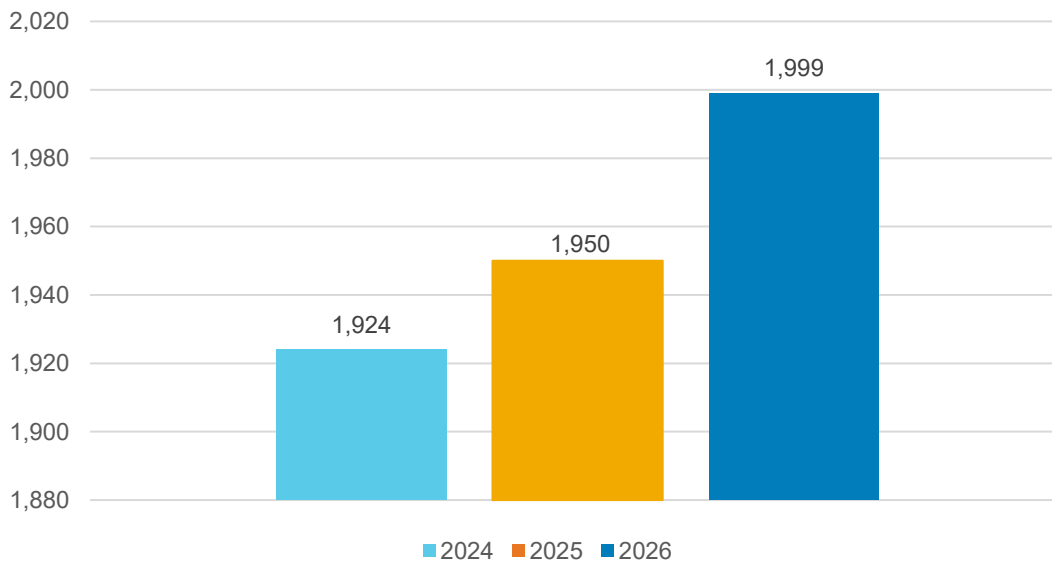


Text summary of the above chart: The chart displays the number of MOBY applications processed in January for the last three years. There were 58 applications processed in January 2024, 49 in January 2025, and 56 in January 2026.

### Number of MOBY Applications Year-to-Date

This chart was not included this month. The year-to-date numbers are the same as the January numbers.

### Total Number of Eligible MOBY Riders as of January 31



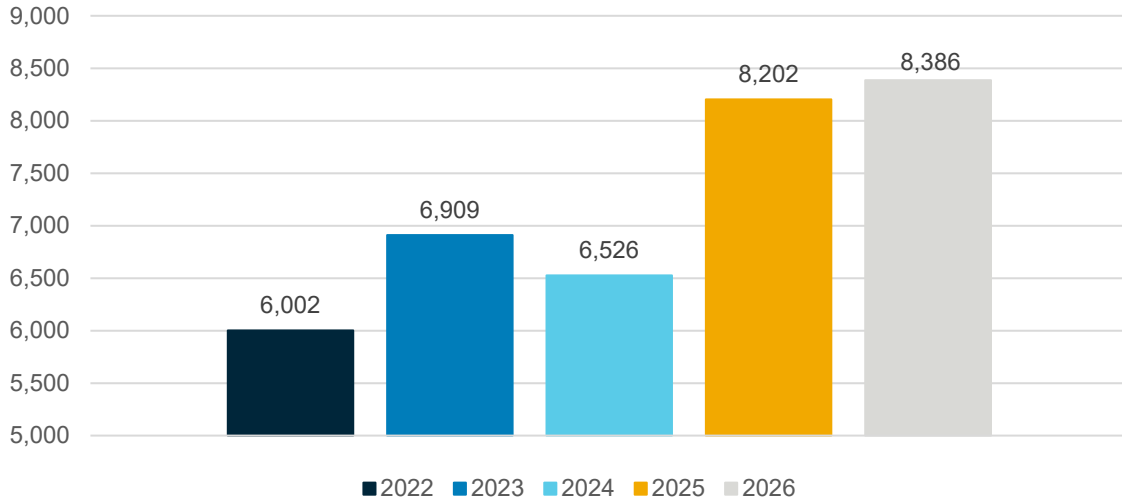
Text summary of the above chart: The chart displays the total number of eligible MOBY riders as of January 31 for the last three years. There were 1,924 eligible MOBY riders as of January 31, 2024, 1,950 as of January 31, 2025, and 1,999 as of January 31, 2026.

# MOBY Operations

Note for January: Metro Transit does not run service on New Year's Day.

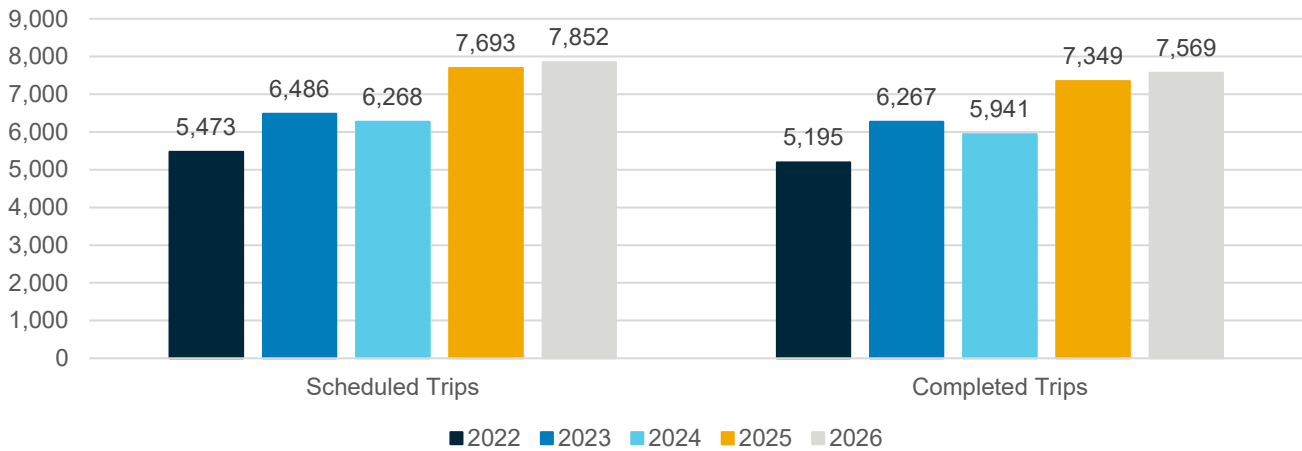
## **Number of MOBY Passengers in January**

Includes clients, companions, PCAs, and other passengers



Text summary of the above chart: The chart displays the number of MOBY passengers in January for the last five years. In January 2022, 6,002 passengers rode MOBY, including clients, companions, PCAs, and other passengers. There were 6,909 passengers in January 2023, 6,526 passengers in January 2024, 8,202 passengers in January 2025, and 8,386 passengers in January 2026.

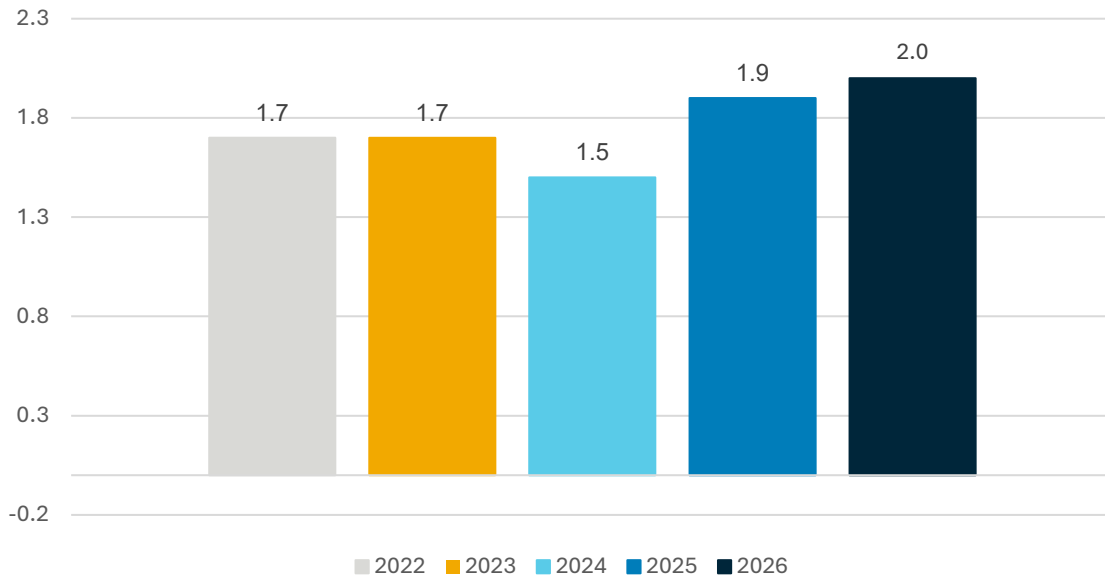
## **Number of MOBY Trips in January**



Text summary of the above chart: The chart displays the number of scheduled and completed MOBY trips in January for the last five years. In January 2022, 5,473 trips were scheduled, and 5,195 trips were completed. In January 2023, 6,486 trips were scheduled, and 6,267 trips were completed. In January 2024, 6,268 trips were scheduled, and 5,941 trips were completed. In January 2025, 7,693 trips were scheduled, and 7,349 trips were completed. In January 2026, 7,852 trips were scheduled, and 7,569 trips were completed.

Please note: Operators are staffed according to scheduled trips. All MOBY trips must be scheduled no later than 4:30 p.m. prior to the day of travel.

## Average Passenger per Revenue Hour in January



Text summary of the above chart: The chart displays the average number of passengers per revenue hour for the month of January over the last five years. The average number of passengers per hour was 1.7 in 2022, 1.7 in 2023, 1.5 in 2024, 1.9 in 2025, and 2.0 in 2026.

### Number of MOBY Passengers Year-to-Date (YTD)

Includes clients, companions, PCAs, and other passengers

This chart was not included this month. The year-to-date numbers are the same as the January numbers.

### Number of MOBY Trips Year-to-Date (YTD)

This chart was not included this month. The year-to-date numbers are the same as the January numbers.