Metro Transit is inviting you to a scheduled Zoom meeting.

Topic: Metro Transit October 2025 Board Meeting
Time: Oct 23, 2025, 08:30 AM Central Time (US and Canada)

Join Zoom Meeting
https://us06web.zoom.us/j/88357466244?pwd=etM7uFTuaxOVlUkU2d8Wd9hcK9tYsI.1

Meeting ID: 883 5746 6244
Passcode: 3417560

AGENDA

REGULAR BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
October 23, 2025
8:30 a.m.

Metro connects people, places, and opportunities through quality transit services.

1. Call to Order: Notice of the Regular Meeting was published in the Omaha Daily Record on October 17, 2025

2. Approval of the Minutes of the Previous Meeting:

   a. Special Meeting: September 19, 2025
   b. Regular Meeting: September 19, 2025

3. General Public Comment Period
   This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda, for a maximum of 2 minutes.

4. Administrative Report (L. Cencic)

5. Administrative Reports:
   a. Administration/Human Resources (D. Grant)
   b. Programs/Operation (K. Pendland)
   c. Communications (N. Ebat)

6. Resolution 2025-33 Request Award of Amendment to the Agreement with Delerrok Inc., a California corporation and a wholly owned subsidiary of Cubic Transportation Systems, Inc. (W. Clingman)

7. Board Chair Report (C. Simon)

8. Date, Time, and Place of Next Board Meeting

   Thursday, November 20, 2025, at 8:30 a.m.
   Authority's Administrative Building

9. Adjournment

Tentative Resolutions for September
Access: Windows and Doors
Title VI Analysis for Service Changes
Engine Maintenance Service Contract

SPECIAL BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
September 19, 2025
8:30 a.m.

MINUTES

The Regional Metropolitan Transit Authority of Omaha Board met on Friday, September 19, 2025, at 8:30 a.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually. Notice was published in the Omaha Daily Record on September 12, 2025, in advance of the meeting. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is published on the display in the facility lobby. The following were in attendance at the meeting:

Authority Board:
Mr. Curt Simon, Board Chair
Mr. Daniel Padilla, Vice Chair
Mr. Josh Corrigan
Ms. Clarice Dombeck
Ms. Yanira Garcia
Mr. Tim Lonergan
Mr. Cornelius Williams

Authority Staff:
L. Cencic, CEO/Executive Director
K. Pendland, Deputy Executive Officer
D. Grant, Human Capital and Talent Development Director
E. Simpson, Legal Director (Absent)
E. Schweitz, Senior Manager of Planning and Scheduling (Virtual)
W. Clingman, Finance Director
J. Willoughby, Senior Project Manager (Absent)
A. Johnson, Civil Rights & Inclusion Director
J. Beverage, Maintenance Director (Virtual)
N. Ebat, Sr. Manager of Communications & Community Relations
A. Summerfield, Senior Manager of Mobility (Virtual)
S. Perry, Executive Administrator & Board Secretary

Others Present:
Other Metro staff
Members of the public

Agenda Item #1 Call to Order at 8:32 am
The Notice of the Special Meeting was published in the Omaha Daily Record on September 18, 2025. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is published on the display in the facility lobby.

Agenda Item #2 Public Hearing on the Proposed 2026 Annual Budget
Public hearing for the public to voice either support, opposition, criticism, suggestions, or observations of taxpayers relating to the 2026 proposed budget.

Metro's 2026 budget has a proposed tax levy of 56,196,781.74, which will fund the overall 2025-2026 budget with a beg balance of $40,370,608 in cash and cash equivalents, which added to the total property tax levy, federal receipts, state aid, and other tax items, to $138,925,814.96 of total resources available.

Total disbursement and transfers for 2025: 94,291,887, cash reserve of $44,633,927.96.

Further action will be taken on this proposed budget during the regular meeting.

No public comments were made.

Agenda Item #3 Adjournment at 8:36 am
There being no further business, a motion was entertained to close the public hearing and to adjourn the meeting.

Motioned by Lonergan; Seconded by Dombeck
ROLL CALL: UNANIMOUS, MOTION CARRIES

REGULAR BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
September 19, 2025
8:45 a.m.

MINUTES

The Regional Metropolitan Transit Authority of Omaha Board met on Friday, September 19, 2025, at 8:45 a.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually. Notice was published in the Omaha Daily Record on September 12, 2025, in advance of the meeting. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is published on the display in the facility lobby. The following were in attendance at the meeting:

Authority Board:
Mr. Curt Simon, Board Chair
Mr. Daniel Padilla, Vice Chair
Mr. Josh Corrigan
Ms. Clarice Dombeck
Ms. Yanira Garcia
Mr. Tim Lonergan
Mr. Cornelius Williams

Authority Staff:
L. Cencic, CEO/Executive Director
K. Pendland, Deputy Executive Officer
D. Grant, Human Capital and Talent Development Director
E. Simpson, Legal Director (Absent)
E. Schweitz, Senior Manager of Planning and Scheduling (Virtual)
W. Clingman, Finance Director
J. Willoughby, Senior Project Manager (Absent)
A. Johnson, Civil Rights & Inclusion Director
J. Beverage, Maintenance Director (Virtual)
N. Ebat, Sr. Manager of Communications & Community Relations
A. Summerfield, Senior Manager of Mobility (Virtual)
S. Perry, Executive Administrator & Board Secretary

Others Present:
Other Metro staff
Members of the public

Agenda Item #1 Call to Order at 8:45 am
Notice of the Regular Meeting was published in the Omaha Daily Record on September 12, 2025. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is published on the display in the facility lobby.

Agenda Item #2 Approval of Minutes of the Previous Meeting

a. Regular Meeting: August 14, 2025

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #3 General Public Comment Period
This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda, for a maximum of 2 minutes.

Nathanial House, TWU Local 223, Recording Secretary 5418 South 27th Street, Omaha, NE
Mr. House extended a thank you to Directors Dombeck and Lonergan for meeting with union members. He hopes everyone on the Board takes some time to meet with the union, and if there are any questions, he will be available.

There were no other comments.

Agenda Item #4 Administrative Report (L. Cencic)
Ms. Cencic began her report by sharing ridership numbers for the month of August. Total ridership was 296,700 trips, more than a 10% increase over last year's summer months of May through August. She further reported that in August, the K-12 Rides Free program carried 49,981 riders, and it's the highest August ridership since the program began, with a program total of 1,847,654 rides.

Ms. Cencic was pleased to report that Metro Flex launched on August 13th, and it is seeing a definite, gradual, but steady increase in ridership each week. Since its inception, it has seen 225 unique riders with over 1,100 accounts created. Data captured that over 4,400 ride requests have been made, but it could be to gather information, test the app, and simply learn the system. To date, Metro Flex has carried 2,675 total trips, with 2,000 in the North Zone alone. The data shows that the South and West have significantly fewer riders, so Metro will be doing outreach to boost ridership in those zones.

Ms. Cencic was further thrilled to inform the Board that an agreement has been reached with Omaha Public Schools (OPS) regarding the K-12 Rides Free program. At this time, both parties are working on a one-year agreement for $172,157, which is still subject to the OPS Board approval, and they are expected to meet in October.

Lastly, Ms. Cencic shared that this week was her fifth anniversary as CEO. She expressed that working at Metro has been the most challenging but most rewarding opportunity of her career. She is honored to be at Metro every day, thanking the staff and stakeholders in the community for their support, hard work, and constructive feedback.

Congratulations were extended by the Board.

With no further questions or discussion, Ms. Cencic concluded her report.

Agenda Item #5 Administrative Reports
Administration/Human Resources (D. Grant)
Mr. Grant informed the Board that the report he provided for the Board packet was a duplicate of last month's report, and with the Board's permission, he would submit his department's August report at the next Board meeting, along with September's.

Mr. Grant did share some August updates, informing the Board that last month Metro welcomed three paratransit operators, three fixed bus operators, a mechanic, and a Senior Mobility Manager. He also indicated that his team has identified nine individuals who will begin employment in September.

Later this month, on September 25th at 1 pm, eight Metro employees who are retiring will be honored at a retirement ceremony in the operators' lounge.

They are as follows:

- Thomas White – 11 years
- Richard Johnson – 12 years
- Joe Vodicka – 13 years
- Milton Currington – 16 years
- Melody Green – 20 years
- John Bergman – 23 years
- Cute T Martin – 27 years
- Joe Williams – 31 years

Mr. Grant thanked them all on behalf of Metro for their dedication and service while employed. He did further mention that most are expected to be in attendance, but some will be celebrating from a distance. Metro wishes each the very best in their retirement.

With no further questions or discussion, Mr. Grant concluded his report.

Programs/Operation (K. Pendland)

Mr. Pendland reported that customer service had 12,714 calls offered, 10,569 calls answered. Service dropped to 67% due to the current vendor's transition to a new location and a few minor staffing issues. Metro routinely meets with the customer service provider and works diligently to make sure that this is a temporary anomaly rather than an ongoing issue.

Fixed route revenue hours in August were 23,950, which reflects an increase in service delivery of 504 hours compared to August 2024. Passenger trips were at 296,700, which is the highest passenger trip numbers seen since 2019 and continuing the positive trend, bringing Metro to a total of 2,269,611 rides as of the end of August in 2025. That places Metro at 61,418 passenger trips ahead of the pace seen since last year.

Route productivity level was 12.4 passengers per revenue hour across all fixed routes in August, which is the highest productivity number we have seen for August over the last 5 years.

On-time performance in August averaged 5% early departure, 17% late departure, with an on-time departure rate of 78%. It needs to be noted that these numbers are slightly off due to a mapping issue that occurred on August 10th, which resulted in geo-fencing locations being slightly out of sync with actual stop GPS locations. The majority of these issues were resolved on September 10, with a few location points that are still being worked out by the vendor.

In August, service interruptions accounted for just under 2.7% of our revenue hours, which is less than half of what was experienced in August of 2024.

For paratransit operations, MOBY completed a total of 7,692 trips in August, which is an increase of 686 trips from this time last year. The average paratransit passengers per revenue hour in August remained at 1.9, which continues the trend of the highest productivity levels over the past 5 years for the current month.

Mr. Pendland opened the floor to the Board for questions.

Director Lonergan asked if Metro Flex information would be included in Mr. Pendland's reports going forward. Mr. Pendland noted that while it is still early in the pilot to provide detailed data, the majority of activity has been in the North Zone. Director Padilla suggested this may reflect a greater need in that area. Mr. Pendland added that more time is needed to identify trends.

Ms. Cencic shared a breakdown of usage through September 13: in the North Zone, 180 riders completed one trip, 132 completed two trips, 77 completed at least five trips, 19 completed at least 20 trips, 6 completed at least 50 trips, and 1 rider took over 100 trips. She emphasized that while some riders are frequent users, the majority take only one or two trips, showing broad usage.

Director Dombeck asked if marketing was provided in other languages. Ms. Cencic confirmed that Metro Flex is advertised in English and Spanish, currently working with intermediary groups for additional languages.

With no further questions or comments, Mr. Pendland concluded his report.

Communications (N. Ebat)

Ms. Ebat reported that since the last Board meeting, there have been three pieces of earned media from three different outlets. Additionally, Metro was the trivia answer to a question in Mass Transit Magazine's weekly news quiz based on the new buses.

Metro's engagement teams have attended a handful of different outreach and educational events. Among them were tabling at Afrofest, system overview training with the Nebraska Commission for the Blind and Visually Impaired, and a brief presentation with the Active Transportation Coalition.

Upcoming events are:
September 24th- College of Saint Mary resource fair-- primarily for students and faculty.

September 30th- Bike Walk Nebraska's Active Transportation Summit, speaking on the practical ways people can achieve a car-lite lifestyle in Omaha, along with the tools Metro provides that make it easier to navigate the transit system.

October 21st- Tabling at Project Connect, which is a resource fair for unhoused people within the Omaha community

October 25th- It's Fall Y'all event, a Metro bus will be available at the riverfront, decorated in its own Halloween costume, bringing back the haunted, spooky bus on the inside for kids and their families to walk through.

November 8th- Plan to participate in the Veteran's Day Parade.

Ms. Ebat opened the floor to the Board for questions.

Director Dombeck asked if Metro had provided passes at past Project Connect events. Ms. Ebat replied she would need to confirm what was done previously, noting Metro is still coordinating with the organizers for the upcoming event.

Director Simon asked if ridership numbers from the College of St. Mary's usage of the pass program were available. Ms. Ebat stated she would need to obtain that information from staff managing the pass programs.

With no further questions or comments, Ms. Ebat concluded her report.

Agenda Item #6 Resolution 2025-28 Request Approval of the 2026 Tax Levy (W. Clingman)
Per State Statute 18-822, the Board must, by resolution, on or before September 30 of each year, certify the tax levy.

Pursuant to the attached resolution, the proposed Property Tax levy for the 2026 budget year is $56,196,781.74 or 10 mills.

The resolution was recommended to the Board for approval

The Board invited public comments on this resolution. There were none.

There was no further Board discussion necessary. The Board approved unanimously.

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #7 Resolution 2025-29 Request Approval of the Proposed 2026 Annual Budget (W. Clingman)
Staff requested approval of a resolution to adopt the 2026 annual budget. The proposed total disbursements and transfers for the 2026 budget are $94,291,887, which is a decrease of 7.3% from the 2025 amount. The decrease can be primarily attributed to a decrease in capital expenditures during the 2026 budget year. This budget includes $20,149,715 in capital expenditure and approximately a 10% increase in service, when compared to the end-of-year 2025 service levels, that will be phased in throughout 2026.

A public hearing for this budget was held at 8:30 am on September 19, 2025. Additional details and assumptions for the 2026 budget can be found on subsequent pages of the September Board packet.

The resolution was recommended to the Board for approval

Director Simon requested that the record reflect a typo in the board packet, which listed the resolution as involving the 2025 Annual Budget. For clarification, the agenda and public notice correctly identified the resolution as pertaining to the proposed 2026 Annual Budget.

The Board invited public comments on this resolution. There were none.

There was no further Board discussion necessary. The Board approved unanimously.

Motioned by Corrigan; Seconded by Lonergan
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda #8 Resolution 2025-30 Request Approval of the Renewal with Tyler Technologies

(W. Clingman)

The Board approved the procurement of new Finance and HR software from Tyler Technologies in July of 2022. The original awarded contract term was from October 2022 through September 2025. Included in the original contract award were provisions for subsequent renewals. Staff requested approval to renew the contract and existing terms for the period of October 2025 to December 2026.

The software allowed for a restructuring of the accounting chart of accounts, which in turn allowed for more robust reporting, especially when it comes to required Federal financial reporting. Additionally, the system allowed for a portion of the payroll process to be moved to a paperless process, as well as allowing for a more easily accessible online interface for employees.

This initial renewal is for a period of 1.25 years in the amount of $140,811.56. Subsequent renewal requests will be for each calendar year and will be included with the Standing Purchase Order approvals brought to the Board in the month of December. Staff determined that the price is fair and reasonable.

The resolution was recommended to the Board for approval

The Board invited public comments on this resolution. There were none.

There was no further Board discussion necessary. The Board approved unanimously.

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda #9 Resolution 2025-31 Request Approval to Award Contract Extension to IntelliRide

(W. Clingman)

Metro and IntelliRide, LLC, entered into a services agreement for customer service in March of 2021. Staff requested authority to award an addendum to this services contract effective through March 2026. Several changes to the agreement include removing the receptionist position from the services agreement, moving all customer service positions to a remote location, and making price adjustments.

Staff intend to release procurement for customer services contracts in the near future. The extension to this agreement will allow staff time to prepare this procurement and ensure a seamless transition to a new customer service contract. The addendum will be reimbursed at a monthly rate of $49,949.71. Staff have determined the addendum to be fair and reasonable.

The resolution was recommended to the Board for approval

The Board invited public comments on this resolution.

Cheryl Weston 18222 Emmet Street, Omaha, NE

Ms. Weston asked where the customer service RFP would be posted.

Ms. Cencic advised that all solicitations can be found on Metro's website, ometro.com, and also by reaching out to the procurement team at procurement@ometro.com to be added to the bidder's list. Also, this information is published in the Daily Record.

There was no further Board discussion necessary. The Board approved unanimously.

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda #10 Resolution 2025-32 Request Approval of FFY 2022-2025 Title VI Program Update

(A. Johnson)

Staff requested approval of Metro Transit's Title VI Program ("Program") update and approval to submit it to the Federal Transit Administration (FTA).

The Regional Metropolitan Transit Authority of Omaha, d/b/a Metro Transit, a political subdivision of the State of Nebraska, is (1) a direct recipient of financial assistance from the Federal Transit Administration (FTA), (2) a public transportation provider located in an urbanized area of 200,000 or more in population and (3) operates more than fifty vehicles in peak service. The FTA requires Title VI Program updates from all direct recipients who meet these three requirements every three years. The Program is reviewed for compliance with FTA Circular 4702.1B.

The 2025 Program update spans Federal Fiscal Years (FFY) 2022-2025. The Title VI Program was adopted by the Board in September 2013, and the previous Program update was adopted in October 2022.

This Program update addresses Metro's Title VI/nondiscrimination complaint procedure, public participation plan, language assistance plan, minority representation on planning and advisory boards, system-wide service design and performance standards, updated demographic and service profiles, monitoring program results, Title VI policy descriptions, equity analyses conducted during the current reporting period, and Board awareness. No disparate impacts were found during the service monitoring completed as part of this Program update.

This program update was reviewed by the Policy and Planning and Operations Committees.

The resolution was recommended to the Board for approval.

Directors Garcia and Simon commended Alicia Johnson and Metro staff for their work on the Title VI update.

Director Williams asked about the timeframe for a bus being considered late. Alicia Johnson explained that on-time performance is considered if a bus arrives one minute early or more than five minutes late. Outside that window, it is considered not on time.

The Board invited public comments on this resolution. There were none.

There was no further Board discussion necessary. The Board approved unanimously.

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #11 Board Chair Report (C. Simon)

Director Simon reported he did not have a report this month, but asked about the progress of the North Omaha Transit Center (NOTC) construction.

Ms. Cencic stated that although closing the largest transit center has been disruptive and a challenge, overall it was proceeding fairly well. She commended Metro staff for their efforts in establishing the temporary transit site on Taylor Street, including installing portable lighting, coordinating with the City of Omaha to convert the street to one-way, placing ADA-accessible curb mats, partnering with the Omaha Police Department to provide mobile security units and video monitoring, and having a private security company to monitor the area.

Director Williams commended the swift work of the construction crews.

Agenda Item# 12 Date, Time, and Place of Next Board Meeting

Thursday, October 23, 2025, at 8:30 a.m.
Authority's Administrative Building

Agenda Item # 13 Adjournment at 9:31 am

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

The foregoing resolution was duly adopted by the Board of Regional Metropolitan Transit Authority of Omaha at a meeting held on 23rd day of October 2025, and the undersigned, hereby certifies the adoption of this resolution.

_____
Curt Simon, Board Chair

_____
Selina Perry, Board Secretary

Resolution: **2025-33 Request Award of Amendment to the Agreement with Delerrok Inc., a California corporation and a wholly owned subsidiary of Cubic Transportation Systems, Inc.**

Explanation: Metro's current Umo fare system was entered into via an agreement with Delerrok in November 2020. The original agreement for ongoing services will expire on November 8, 2025. Staff recommends exercising an amendment to the agreement for a one-year extension for software licenses and support of the fare readers and Umo system. The amendment also provides for purchasing additional TouchPass (Umo) smartcards.

The pricing terms embedded in this new agreement are as follows:

- $55 per bus/vehicle per month for software
- TouchPass (Umo) Cards for $3.50/ea.

Based on the revised pricing, we anticipate the annual cost to be approximately $109k/year for software associated with Umo readers in vehicles, plus additional costs depending on the need for new TouchPass Cards.

Recommend Approval

PURPOSE

The Omaha metro area needs reliable, quality public transportation to grow sustainably and serve the diverse needs of our residents.

MISSION

Metro connects people, places, and opportunities through quality transit services.

VISION

Metro strives to be a valued transportation choice for all members of our community and a vital partner for Omaha's future.

Metro aims to realize this vision by cultivating and investing in:

- Collaborative communication
- Employee empowerment
- Culture of respect & appreciation
- Well-maintained equipment & facilities
- Up-to-date technology & processes
- Ongoing training & safety efforts
- Collaborative partnerships to improve our service
- Outstanding rider communication & experience
- Recognition of Metro's value to the community

VALUES

Unity: We are a team with a common purpose.

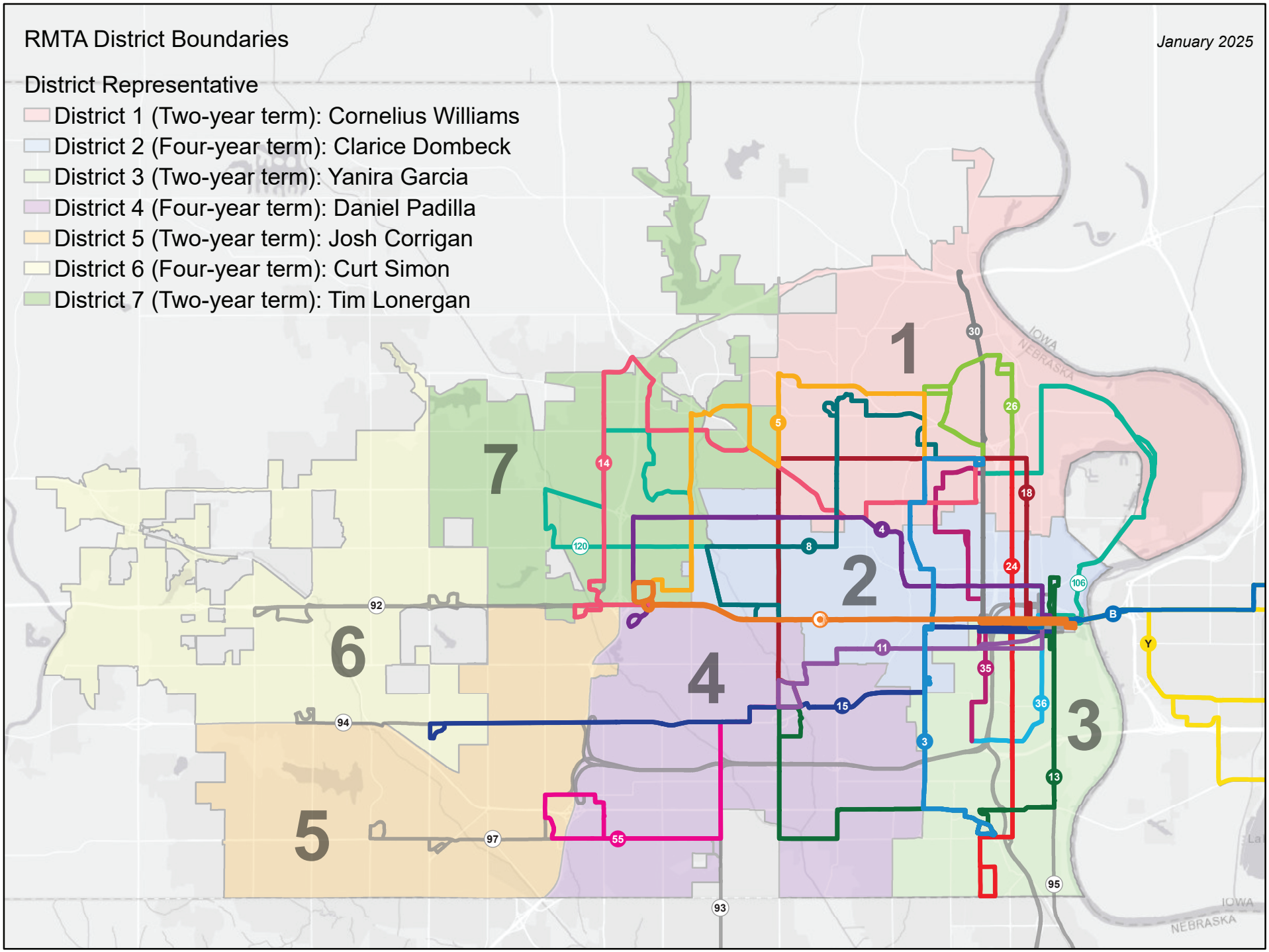
Responsibility: We take pride in our work and are committed to going above and beyond.

Care: We care about our customers and each other.

Resourcefulness: We are adaptable and driven to overcome challenges.

Learning: We are always training for tomorrow.

Appreciation: We are motivated to provide a quality of life for those we love through competitive wages and compensation.


RMTA District Boundaries
January 2025
District Representative
District 1 (Two-year term): Cornelius Williams
District 2 (Four-year term): Clarice Dombeck
District 3 (Two-year term): Yanira Garcia
District 4 (Four-year term): Daniel Padilla
District 5 (Two-year term): Josh Corrigan
District 6 (Four-year term): Curt Simon
District 7 (Two-year term): Tim Lonergan
1
2
3
4
5
6
7
IOWA
NEBRASKA

Sept	Monthly Recruiting Report

Definition Key:

# of Employees: Total number of employees in stated or similar roles.

Mthly Hires: The number of new employees, promotions, or transfers in the given month.

Mthly Turnover: The number of employees who retire, quit, terminate, promote, or transfer in given month.

Current Need: # of stated or similar positions vacant.

Trained: Operators who've completed 6-8 week new hire training period and are operational.

	# of Employees	Mthly Hires	Mthly Turnover	Current Need	Recruiting Activity Notes
All Roles	**351**	15	6	12	Metro welcomed 15 new hires in Sept and identified 7 additional candidates for Oct start dates.
Operations	**213**				
Trained Bus Operators	170		1	3 (trained)	4 Transit Operators sucessfully graduated training
Bus Operators in Training	11	7			3 additional candidates were identifed for a Oct start date.
Paratransit Operators	32	3	5	0	2 additional candidates were identifed for a Oct start date.
Maintenance	**29**				
Bus Mechanic	18	1		3	1 New Hire started in Sept.
Parts	2				
Vehicle Mechanic	2				
Utility	6			0	
Body Shop Mechanic	1				
Building	**17**				
BG&E - Field	4			1	Currently reviewing and interviewing candidates.
Custodial	12	2			2 New Hires started in Sept.

Sept

Role	Mthly Hires	Mthly Turnover	Current Need	Recruiting Activity Notes
Admin Staff	**2**		**4**	
Mechanic Supervisor			1	Currently reviewing and interviewing candidates.
Communication Specialist				Candidate identified for an Oct start date.
P/T Communication Specialist			1	Finalizing job, structure, description, and posting date
Transit Field Supervisor	2		0	2 new hires started throughout Sept.
Sr. Mobility Manager				Aaron Summerfield started 8/25/2025
Operations Director			1	Finalizing job, structure, description, and posting date
Attorney			1	Finalizing job, structure, description, and posting date

Aug — Monthly Recruiting Report

Definition Key:

# of Employees: Total number of employees in stated or similar roles.

Mthly Hires: The number of new employees, promotions, or transfers in the given month.

Mthly Turnover: The number of employees who retire, quit, terminate, promote, or transfer in given month.

Current Need: # of stated or similar positions vacant.

Trained: Operators who've completed 6-8 week new hire training period and are operational.

	# of Employees	Mthly Hires	Mthly Turnover	Current Need	Recruiting Activity Notes
All Roles	**347**	7	6	12	Metro welcomed 7 new hires in the month of August
Operations	**213**				
Trained Bus Operators	170		3	6 (trained)	
Bus Operators in Training	11	3	1		Currently reviewing and interviewing candidates.
Paratransit Operators	32	3		0	Currently reviewing and interviewing candidates.
Maintenance	**29**				
Bus Mechanic	18			4	1 candidate identified for Sept start.
Parts	2				
Vehicle Mechanic	2				
Utility	6			0	
Body Shop Mechanic	1				
Building	**17**				
BG&E - Field	4			1	Currently reviewing and interviewing candidates.
Custodial	12			2	2 New Hires started in Sept.
					2 candidates identified for Sept start dates.

Aug

Role	Mthly Hires	Mthly Turnover	Current Need	Recruiting Activity Notes
Admin Staff		**1**	**4**	
Mechanic Supervisor			1	Candidate identified for an Oct start date.
Communication Specialist			0	Candidate identified for an Oct start date.
P/T Communication Specialist			1	Finalizing job, structure, description, and posting date
Transit Field Supervisor		*1*	0	2 candidates identified for Sept start dates.
Sr. Mobility Manager	1		0	Aaron Summerfield started 8/25/2025
Operations Director			1	Finalizing job, structure, description, and posting date
Attorney			1	Finalizing job, structure, description, and posting date

SOCIAL MEDIA SUMMARY

9.1.25 - 9.30.25

Facebook: Metro Transit Omaha

Posts: 9

Reach: 11,537

Reactions: 68

Comments: 9

Shares: 26

29 new followers | 0.90% increase



Twitter: @rideORBT

Tweets: 8

Impressions: 1,083

Avg. 393 impressions/post for the year

Likes: 11

Retweets: 4

Replies: 1

0 new followers | 0% increase



Instagram: @metrotransitoma

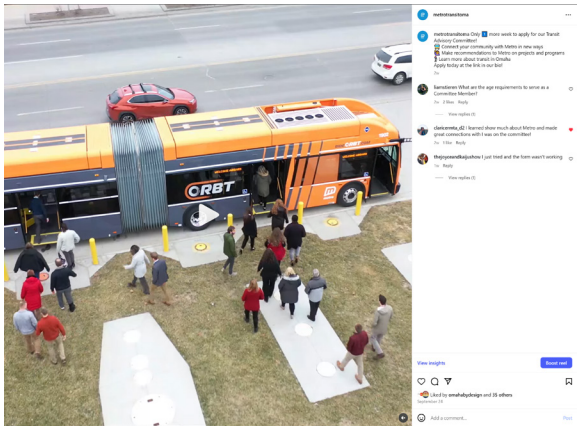
Posts: 8

Likes: 114

Avg. 30 likes/post for the year

Comments: 6

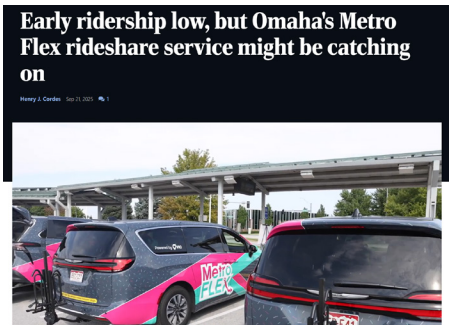
10 new followers | 0.55% increase



EARNED MEDIA SUMMARY

9.1.25 - 9.30.25

4 stories | 3 outlets



Microtransit - Omaha World-Herald



K-12 Rides Free - Citizen Portal



Omaha transit - Omaha World-Herald

OUTREACH

9.1.25 - 9.30.25

SEPT 10 — **NOCCC**
Metro staff shared transit information at the North Omaha Community Care Council meeting along with other community organizations.

SEPT 12 — **Training at NCBVI**
Metro's Mobility Coordinator led a training about Metro's system with the Nebraska Commission for the Blind and Visually Impaired.

SEPT 13 — **Fiestas Patrias Parade**
Metro staff walked in the parade with a Metro vehicle to celebrate Latin American independence days with the Omaha community.

SEPT 15 — **Active Transportation Coalition**
Metro's Sr. Comms Manager gave a brief update on microtransit to a group of people working on active transportation projects in the Omaha area.

SEPT 24 — **College of Saint Mary Resource Fair**
Two mobility-focused Metro staff talked with College of Saint Mary students about their pass program and transit access.

SEPT 25 — **College of Saint Mary training**
Metro's Mobility Coordinator led a train the trainer transit session for College of Saint Mary occupational therapy students.

SEPT 30 — **Active Transportation Summit**
Metro's Sr. Comms Manager and Mobility Coordinator shared information about their experiences and Metro's services.













Metro - Income Statement Report
For the Period Ending 08-31-2025
Unaudited Preliminary Report

Revenue

ACCOUNT DESCRIPTION	ACTUAL MTD REVENUE	REVISED ESTIM REV	ACTUAL YTD REVENUE	REMAINING REVENUE	% YTD COLL
4140 Advertising	$ (14,563)	$ (260,000)	$ (144,617)	$ (115,383)	56%
5339 BFac Cap	$ -	$ (14,800,000)	$ (3,587,617)	$ (11,212,383)	24%
4112 Contract Serv	$ (136,171)	$ (1,786,000)	$ (1,356,097)	$ (429,903)	76%
5303 Metro Planning	$ -	$ (137,000)	$ (41,411)	$ (95,589)	30%
Other FTA	$ -	$ (2,000)	$ -	$ (2,000)	0%
4150 Other Revenues	$ (218,150)	$ (5,273,200)	$ (1,273,455)	$ (3,999,745)	24%
4111 Passenger Fares	$ (230,969)	$ (2,224,000)	$ (1,489,574)	$ (734,426)	67%
4230 Property Tax	$ (5,513)	$ (54,609,558)	$ (102,233)	$ (54,507,325)	0%
4410 State	$ 94,840	$ (200,000)	$ -	$ (200,000)	0%
5307 Urbanized Cap	$ -	$ (12,500,000)	$ (218,732)	$ (12,281,268)	2%
5307 Urbanized Oper	$ -	$ (7,000,000)	$ (8,350,839)	$ 1,350,839	N/A
Revenue Total	**$ (510,528)**	**$ (98,791,758)**	**$ (16,564,575)**	**$ (82,227,183)**	**16.77%**
	-		-		

Expense

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
5031 Fuel/Lubricants	$ 213,397	$ 4,851,194	$ 1,426,988	$ 3,424,205	29%
5015 Fringe Benefits	$ 643,434	$ 9,104,124	$ 5,086,280	$ 4,017,844	56%
MI 5090 Misc Expenses	$ -	$ -	$ 2,305	$ (2,305)	N/A
5039 Oth Mat & Supp	$ 188,139	$ 2,190,000	$ 1,500,496	$ 689,504	69%
OA 5014 Other Pd Absen	$ 40,158	$ -	$ 258,646	$ (258,646)	N/A
5200 Other Op Exp	$ 1,093	$ 13,200	$ 9,005	$ 4,195	68%
OP 5012 Op Paid Absen	$ 70,099	$ -	$ 598,832	$ (598,832)	N/A
5011 Oper Sal/Wages	$ 800,359	$ 13,429,337	$ 6,507,651	$ 6,921,686	48%
5013 Other Sal/Wag	$ 354,308	$ 5,256,676	$ 2,762,946	$ 2,493,731	53%
5020 Services	$ 196,596	$ 2,184,845	$ 1,410,586	$ 774,259	65%
5032 Tires & Tubes	$ 12,373	$ 228,000	$ 189,791	$ 38,209	83%
UT 5040 Utilities	$ 13,825	$ 92,244	$ 147,278	$ (55,034)	160%
Fixed (MBDO)	$ 2,533,782	$ 37,349,619	$ 19,900,804	$ 17,448,815	53%

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
FL 5031 Fuel/Lubricants	$ 22,895	$ 303,880	$ 163,606	$ 140,274	54%
FR 5015 Fringe Benefits	$ 97,181	$ 1,237,499	$ 744,670	$ 492,829	60%
MI 5090 Misc Expenses	$ -	$ -	$ 723	$ -	N/A
MS 5039 Oth Mat & Supp	$ 3,144	$ 310,000	$ 35,102	$ 274,898	11%
OA 5014 Other Pd Absen	$ 4,682	$ -	$ 33,645	$ (33,645)	N/A
OP 5012 Op Paid Absen	$ 8,974	$ -	$ 83,410	$ (83,410)	N/A
OS 5011 Oper Sal/Wages	$ 132,178	$ 1,901,729	$ 1,035,734	$ 865,995	54%
OW 5013 Other Sal/Wag	$ 45,489	$ 573,268	$ 339,898	$ 233,370	59%
SR 5020 Services	$ 3,048	$ 35,000	$ 53,461	$ (18,461)	N/A
TT 5032 Tires & Tubes	$ 1,148	$ 20,000	$ 10,802	$ 9,198	54%
UT 5040 Utilities	$ -	$ 16,200	$ 13,451	$ 2,749	83%
Paratransit/Moby (DRDO)	$ 318,739	$ 4,397,576	$ 2,514,502	$ 1,883,797	57%

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
CL 5050 Cslty/Liab Cost	$ 42,652	$ 948,763	$ 459,236	$ 489,527	48%
FR 5015 Fringe Benefits	$ 164,744	$ 2,063,373	$ 1,220,619	$ 842,754	59%
MI 5090 Misc Expenses	$ 12,264	$ 811,356	$ 145,997	$ 665,359	18%
MS 5039 Oth Mat & Supp	$ 14,695	$ 1,010,310	$ 121,992	$ 888,318	12%
OA 5014 Other Pd Absen	$ 33,698	$ -	$ 250,221	$ (250,221)	N/A
OE 5200 Other Op Exp	$ -	$ -	$ -	$ -	N/A
OS 5011 Oper Sal/Wages	$ 2,250	$ 40,000	$ 29,747	$ 10,253	N/A
OW 5013 Other Sal/Wag	$ 291,988	$ 4,524,239	$ 2,263,152	$ 2,261,087	50%
SR 5020 Services	$ 86,478	$ 6,497,538	$ 914,895	$ 5,582,643	14%
TX 5060 Taxes	$ -	$ 1,000	$ -	$ 1,000	0%
UT 5040 Utilities	$ 50,919	$ 450,000	$ 269,749	$ 180,251	60%
Administrative	$ 699,690	$ 16,346,579	$ 5,675,606	$ 10,670,973	35%

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
Fringe Costs	$ (60)	$ -	$ 37	$ -	N/A
Shared Expense	$ (60)	$ -	$ 37	$ -	N/A
Operating Expense Total	**$ 3,552,151**	**$ 58,093,774**	**$ 28,090,949**	**$ 30,003,585**	**48%**

Totals					
Expense Total	$ 3,552,151	$ 58,093,774	$ 28,090,949	$ 30,002,824	48%
Revenue Total	$ (510,528)	$ (98,791,758)	$ (16,564,575)	$ (82,227,183)	17%
(Gain)/Loss	**$ 3,041,623.25**		**$ 11,526,373.92**	**$ (52,224,358.13)**	**31.59%**
Depreciation Exp	733,904	10,252,000	6,090,618	4,161,382	
Capital Exp	2,863,760	37,089,985	7,531,792	29,558,193	
Property Tax Timing					

	MTD Total	REVISED BUDGET	YTD Total
Revised Exp	7,149,815	105,435,759	41,713,359
Revised Rev	(510,528)	(98,791,758)	(16,564,575)
Revised Net Loss/(Gain)	**6,639,287.59**	**6,644,000.72**	**25,148,784.06**

Metro - Income Statement Report
For the Period Ending 09-30-2025
Unaudited Preliminary Report

Revenue

ACCOUNT DESCRIPTION	ACTUAL MTD REVENUE	REVISED ESTIM REV	ACTUAL YTD REVENUE	REMAINING REVENUE	% YTD COLL
4140 Advertising	$ (13,352)	$ (260,000)	$ (157,969)	$ (102,031)	61%
5339 BFac Cap	$ (2,610,763)	$ (14,800,000)	$ (6,198,380)	$ (8,601,620)	42%
4112 Contract Serv	$ (180,112)	$ (1,786,000)	$ (1,536,208)	$ (249,792)	86%
5303 Metro Planning	$ (21,866)	$ (137,000)	$ (63,277)	$ (73,723)	46%
Other FTA	$ -	$ (2,000)	$ -	$ (2,000)	0%
4150 Other Revenues	$ (158,203)	$ (5,273,200)	$ (1,431,659)	$ (3,841,541)	27%
4111 Passenger Fares	$ (161,600)	$ (2,224,000)	$ (1,651,175)	$ (572,825)	74%
4230 Property Tax	$ -	$ (54,609,558)	$ (102,233)	$ (54,507,325)	0%
4410 State	$ -	$ (200,000)	$ -	$ (200,000)	0%
5307 Urbanized Cap	$ -	$ (12,500,000)	$ (218,732)	$ (12,281,268)	2%
5307 Urbanized Oper	$ -	$ (7,000,000)	$ (8,350,839)	$ 1,350,839	N/A
Revenue Total	**$ (3,145,897)**	**$ (98,791,758)**	**$ (19,710,472)**	**$ (79,081,286)**	**19.95%**
	-		-		

Expense

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
5031 Fuel/Lubricants	$ 266,572	$ 4,851,194	$ 1,693,560	$ 3,157,633	35%
5015 Fringe Benefits	$ 603,663	$ 9,104,124	$ 5,689,943	$ 3,414,181	62%
MI 5090 Misc Expenses	$ -	$ -	$ 2,305	$ (2,305)	N/A
5039 Oth Mat & Supp	$ 302,021	$ 2,190,000	$ 1,802,518	$ 387,482	82%
OA 5014 Other Pd Absen	$ 28,586	$ -	$ 287,232	$ (287,232)	N/A
5200 Other Op Exp	$ 1,093	$ 13,200	$ 10,099	$ 3,101	77%
OP 5012 Op Paid Absen	$ 61,072	$ -	$ 659,904	$ (659,904)	N/A
5011 Oper Sal/Wages	$ 842,965	$ 13,429,337	$ 7,350,616	$ 6,078,721	55%
5013 Other Sal/Wag	$ 362,311	$ 5,256,676	$ 3,125,257	$ 2,131,419	59%
5020 Services	$ 123,549	$ 2,184,845	$ 1,534,135	$ 650,710	70%
5032 Tires & Tubes	$ 69,616	$ 228,000	$ 259,406	$ (31,406)	114%
UT 5040 Utilities	$ 9,772	$ 92,244	$ 157,050	$ (64,806)	170%
Fixed (MBDO)	$ 2,671,220	$ 37,349,619	$ 22,572,023	$ 14,777,596	60%

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
FL 5031 Fuel/Lubricants	$ 18,575	$ 303,880	$ 182,181	$ 121,699	60%
FR 5015 Fringe Benefits	$ 93,026	$ 1,237,499	$ 837,696	$ 399,803	68%
MI 5090 Misc Expenses	$ -	$ -	$ 723	$ -	N/A
MS 5039 Oth Mat & Supp	$ 4,667	$ 310,000	$ 39,769	$ 270,231	13%
OA 5014 Other Pd Absen	$ 5,917	$ -	$ 39,563	$ (39,563)	N/A
OP 5012 Op Paid Absen	$ 10,950	$ -	$ 94,360	$ (94,360)	N/A
OS 5011 Oper Sal/Wages	$ 137,964	$ 1,901,729	$ 1,173,698	$ 728,031	62%
OW 5013 Other Sal/Wag	$ 44,812	$ 573,268	$ 384,710	$ 188,558	67%
SR 5020 Services	$ 4,548	$ 35,000	$ 58,009	$ (23,009)	N/A
TT 5032 Tires & Tubes	$ 1,378	$ 20,000	$ 12,180	$ 7,820	61%
UT 5040 Utilities	$ -	$ 16,200	$ 13,451	$ 2,749	83%
Paratransit/Moby (DRDO)	$ 321,837	$ 4,397,576	$ 2,836,339	$ 1,561,960	64%

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
CL 5050 Cslty/Liab Cost	$ 21,761	$ 948,763	$ 480,997	$ 467,765	51%
FR 5015 Fringe Benefits	$ 159,681	$ 2,063,373	$ 1,380,300	$ 683,073	67%
MI 5090 Misc Expenses	$ 16,948	$ 811,356	$ 162,945	$ 648,411	20%
MS 5039 Oth Mat & Supp	$ 12,665	$ 1,010,310	$ 134,657	$ 875,653	13%
OA 5014 Other Pd Absen	$ 29,345	$ -	$ 279,566	$ (279,566)	N/A
OE 5200 Other Op Exp	$ -	$ -	$ -	$ -	N/A
OS 5011 Oper Sal/Wages	$ 13,612	$ 40,000	$ 43,359	$ (3,359)	N/A
OW 5013 Other Sal/Wag	$ 303,335	$ 4,524,239	$ 2,566,487	$ 1,957,752	57%
SR 5020 Services	$ 266,300	$ 6,497,538	$ 1,181,195	$ 5,316,343	18%
TX 5060 Taxes	$ -	$ 1,000	$ -	$ 1,000	0%
UT 5040 Utilities	$ 83,672	$ 450,000	$ 353,421	$ 96,579	79%
Administrative	$ 907,321	$ 16,346,579	$ 6,582,927	$ 9,763,652	40%

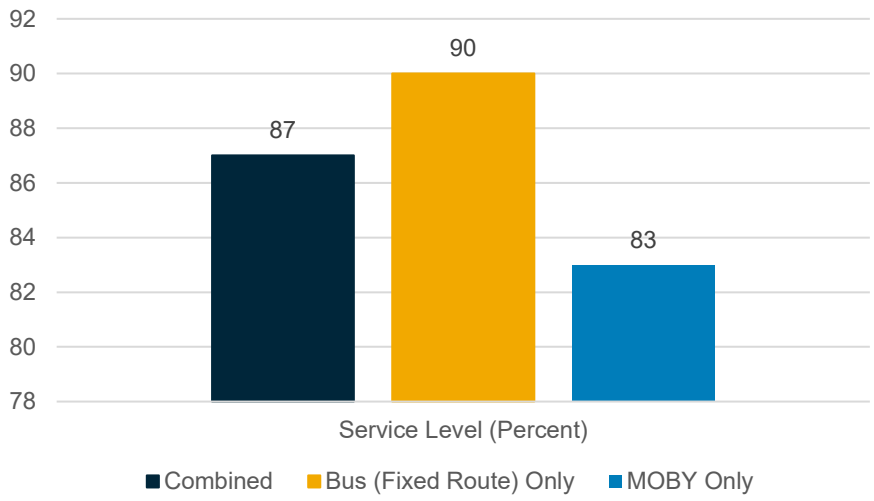
ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED
Fringe Costs	$ 1,226	$ -	$ (3,413)	$ -	N/A
Shared Expense	$ 1,226	$ -	$ (3,413)	$ -	N/A
Operating Expense Total	**$ 3,901,603**	**$ 58,093,774**	**$ 31,987,876**	**$ 26,103,208**	**55%**

Totals					
Expense Total	$ 3,901,603	$ 58,093,774	$ 31,987,876	$ 26,105,897	55%
Revenue Total	$ (3,145,897)	$ (98,791,758)	$ (19,710,472)	$ (79,081,286)	20%
(Gain)/Loss	**$ 755,706.52**		**$ 12,277,404.44**	**$ (52,975,388.65)**	**35.11%**
Depreciation Exp	707,244	10,252,000	6,797,862	3,454,138	
Capital Exp	1,950,522	37,089,985	9,482,314	27,607,671	
Property Tax Timing					

	MTD Total	REVISED BUDGET	YTD Total
Revised Exp	6,559,369	105,435,759	48,268,052
Revised Rev	(3,145,897)	(98,791,758)	(19,710,472)
Revised Net Loss/(Gain)	**3,413,472.45**	**6,644,000.72**	**28,557,580.51**

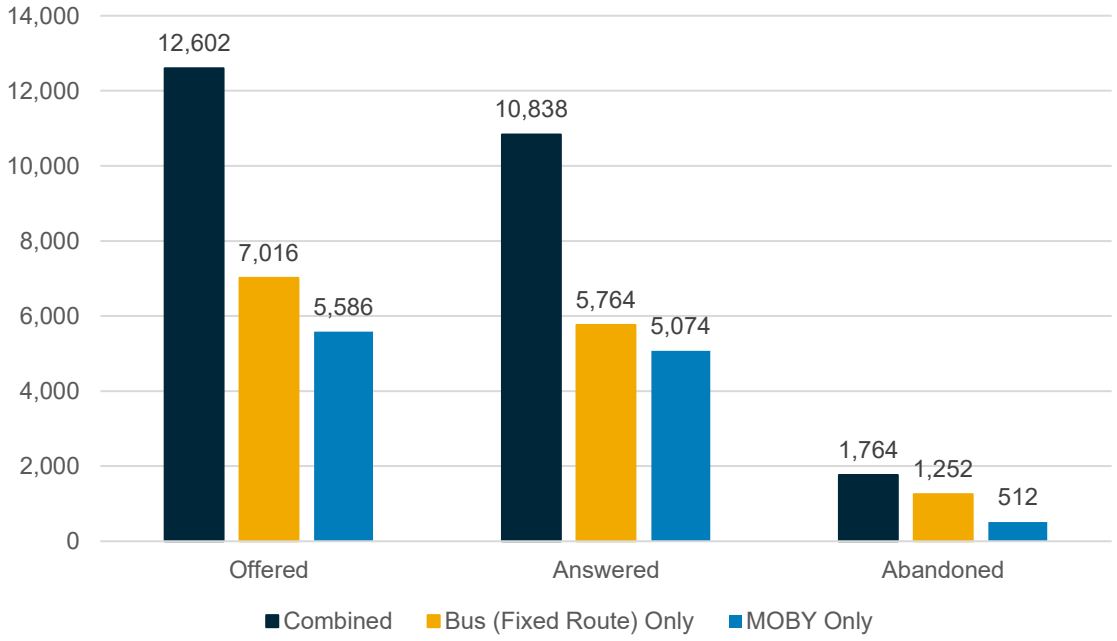
September 2025 Customer Service Report

Call Center Service Level



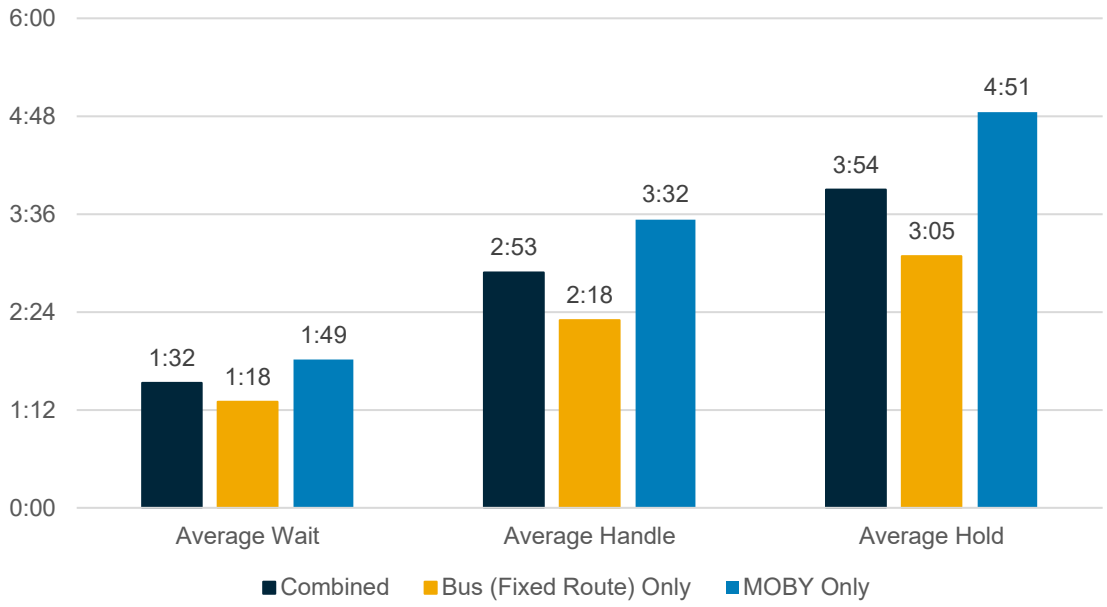
Text summary of the above chart: The chart displays the percent service level by queue – combined, bus (fixed route) only, and MOBY only – during the month of September 2025. The combined service level was 87%, the bus-only queue was 90%, and the MOBY-only queue was 83%.

Incoming Calls



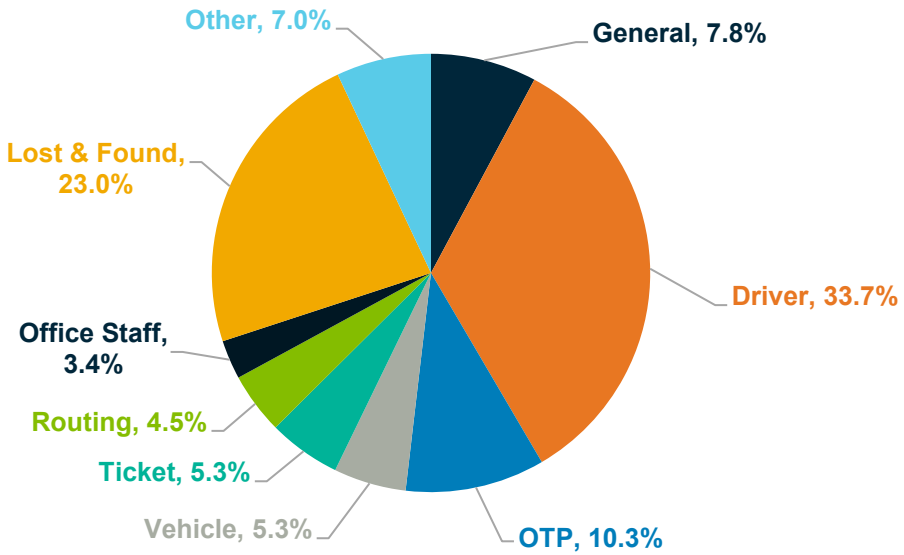
Text summary of the above chart: The chart displays the number of incoming calls that were offered, answered, and abandoned by queue – combined, bus (fixed route) only, and MOBY only – during the month of September 2025. Combined, there were 12,602 calls offered, 10,838 calls answered, and 1,764 calls abandoned. For the bus-only queue, there were 7,016 calls offered, 5,764 calls answered, and 1,252 calls abandoned. For the MOBY-only queue, there were 5,586 calls offered, 5,074 calls answered, and 512 calls abandoned.

Call Times



Text summary of the above chart: The chart displays the call times broken down by the average wait, average handle, and average hold times and by queue – combined, bus (fixed route) only, and MOBY only – during the month of September. For the combined queue, the average wait time was one minute, 32 seconds, the average handle time was two minutes, 53 seconds, and the average hold time was three minutes, 54 seconds. For the bus-only queue, the average wait time was one minute, 18 seconds, the average handle time was two minutes, 18 seconds, and the average hold time was three minutes, 5 seconds. For the MOBY-only queue, the average wait time was one minute, 49 seconds, the average handle time was three minutes, 32 seconds, and the average hold time was four minutes, 51 seconds.

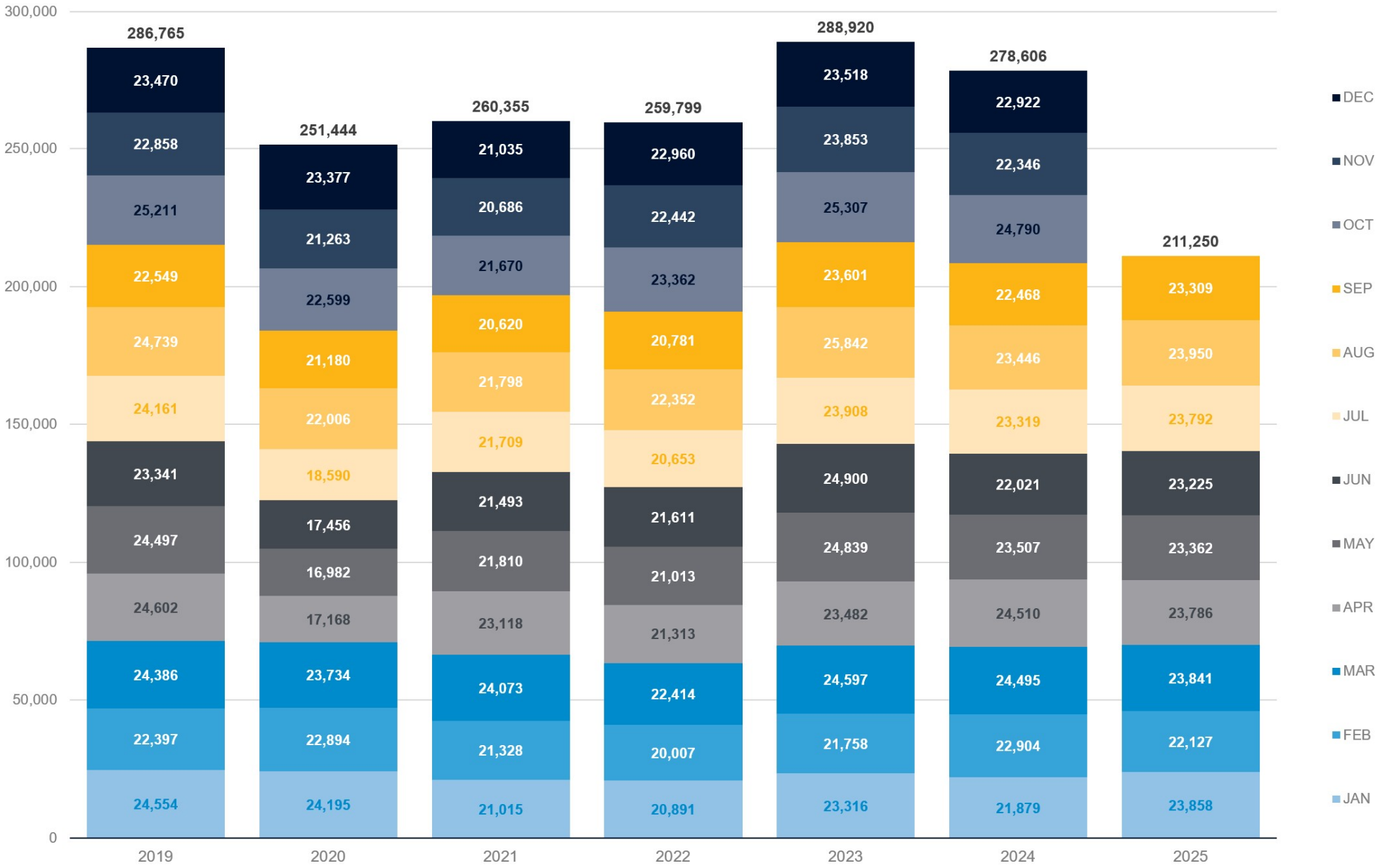
Logged Feedback and Inquiry Categories



Text summary of the above chart: The chart displays the logged feedback and inquiries broken by different categories, as follows: general – 7.8%, driver – 33.7%, on-time performance – 10.3%, vehicle – 5.3%, ticket – 5.3%, routing – 4.5%, office staff – 3.4%, lost and found – 23%, and other – 7%. The total number of logged inquiries was 243.

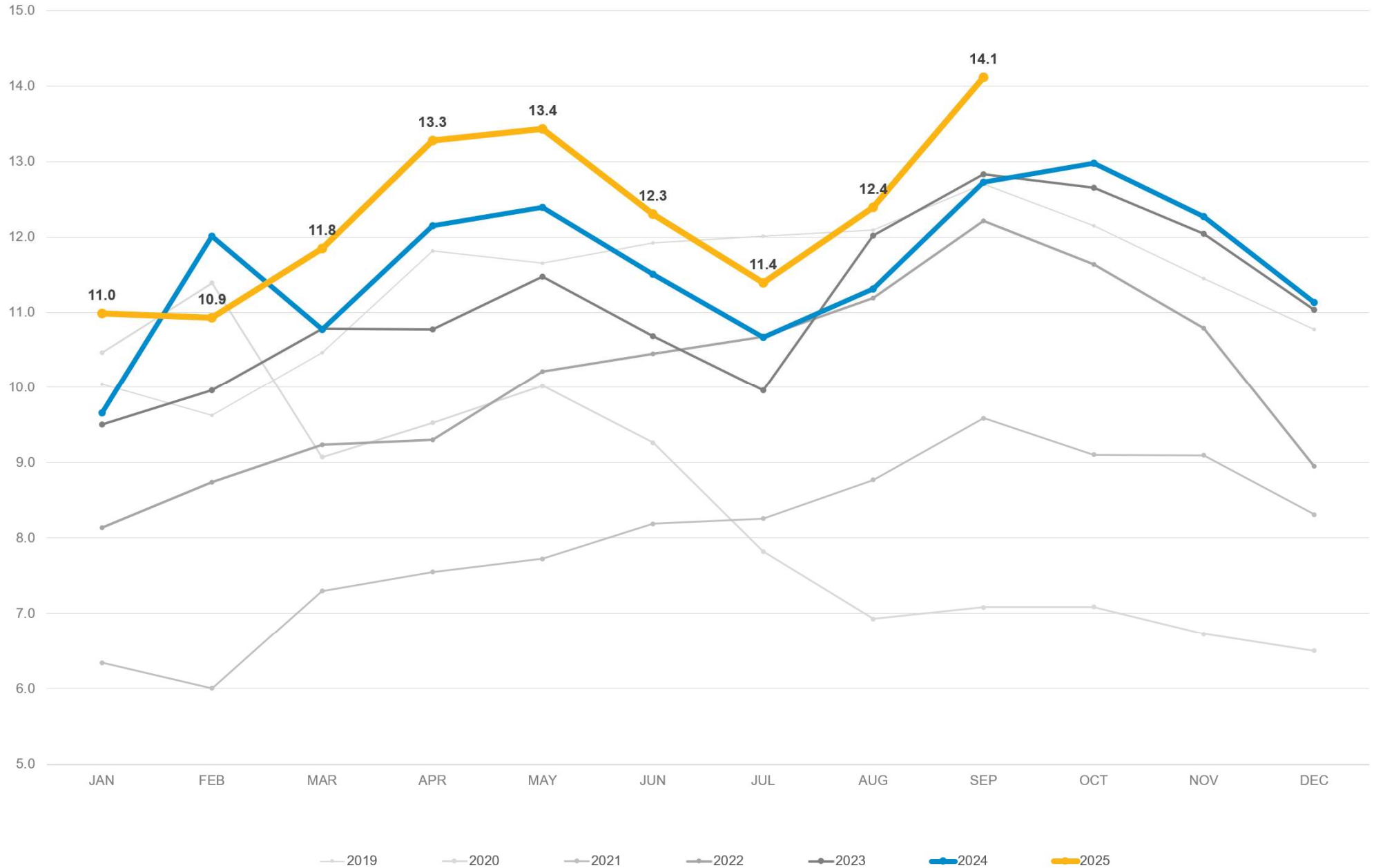
Fixed-Route Revenue Hours

2019 - 2025

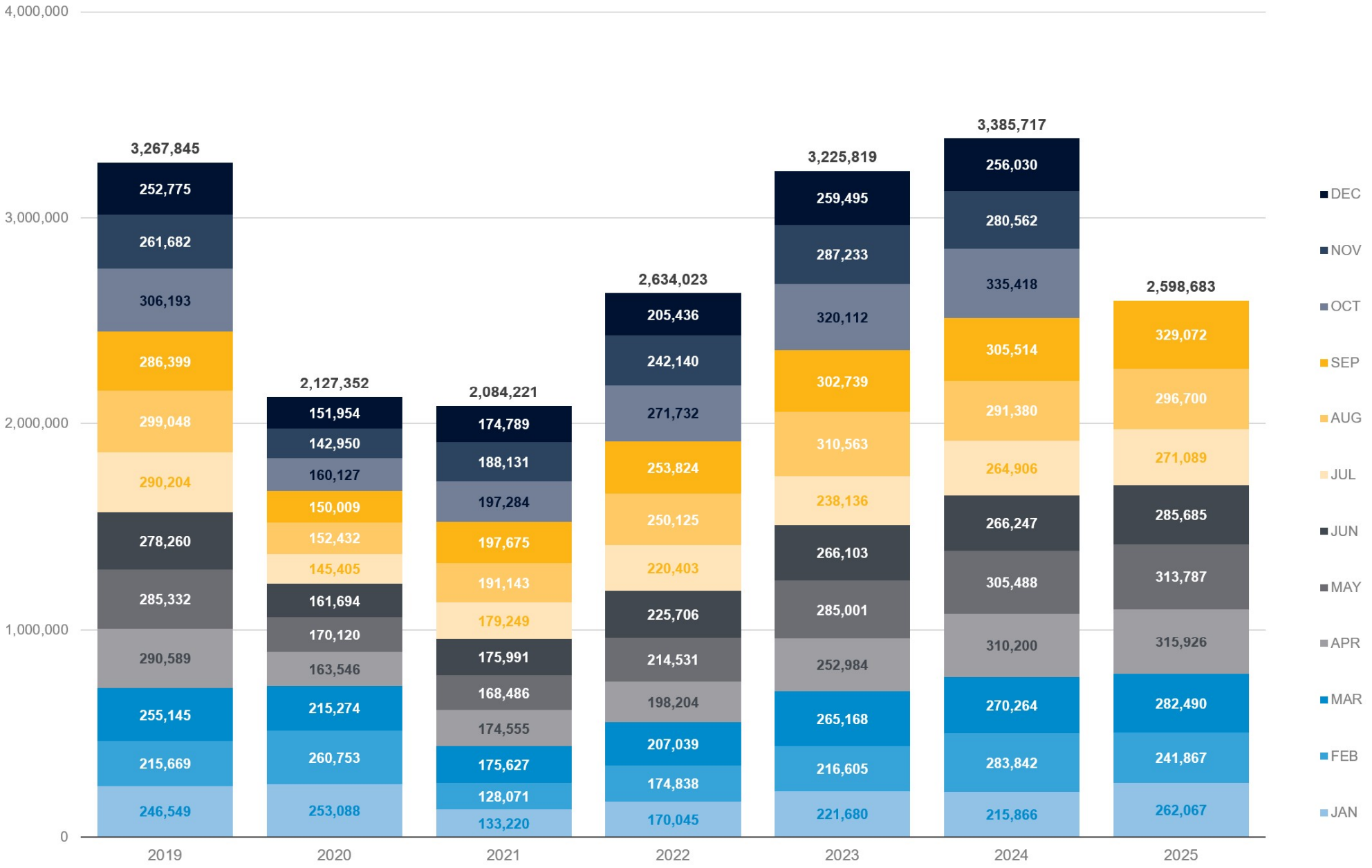


Fixed-Route Passengers per Revenue Hour

2019 - 2025

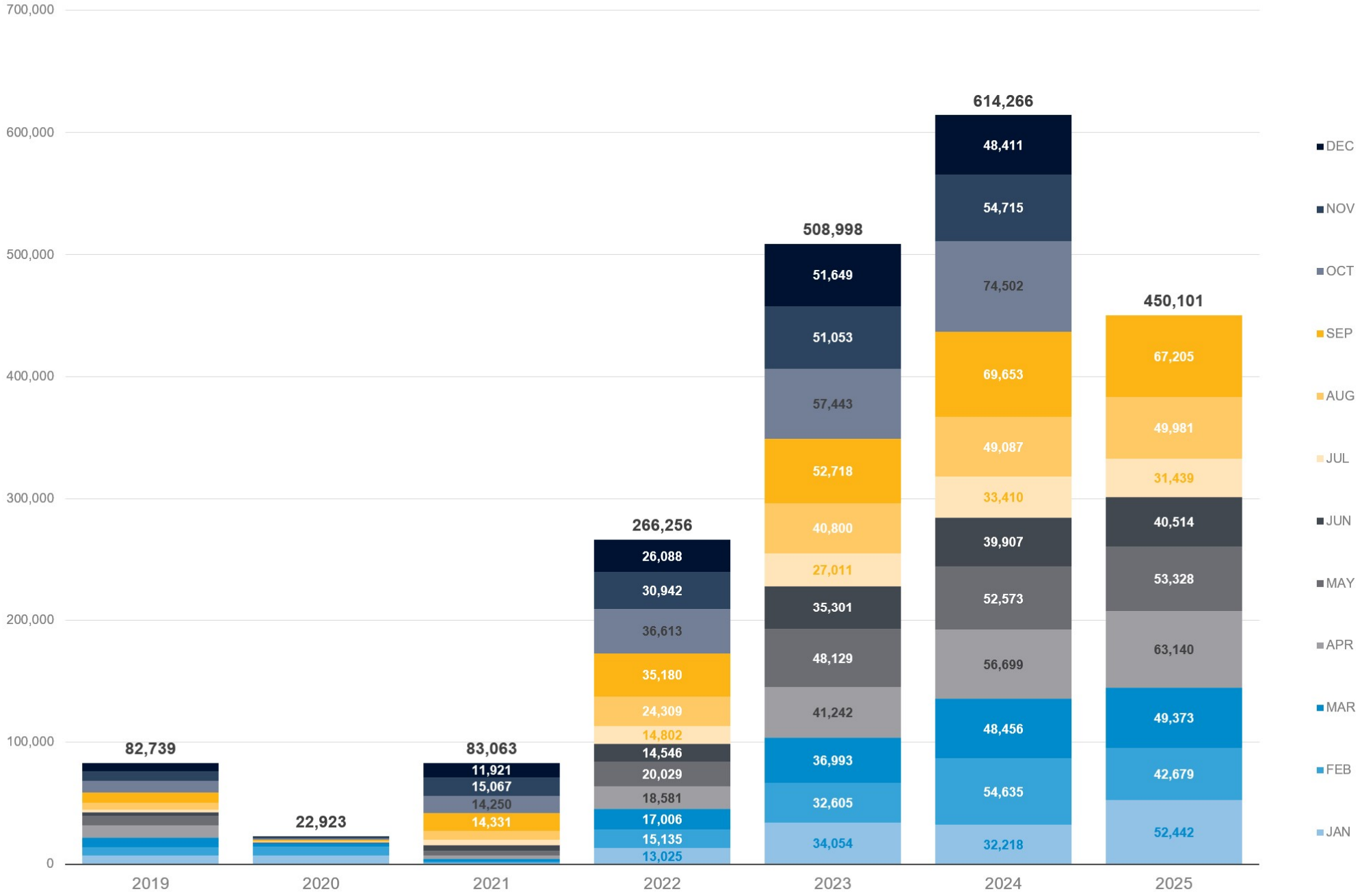


Fixed-Route Passenger Trips
2019 - 2025



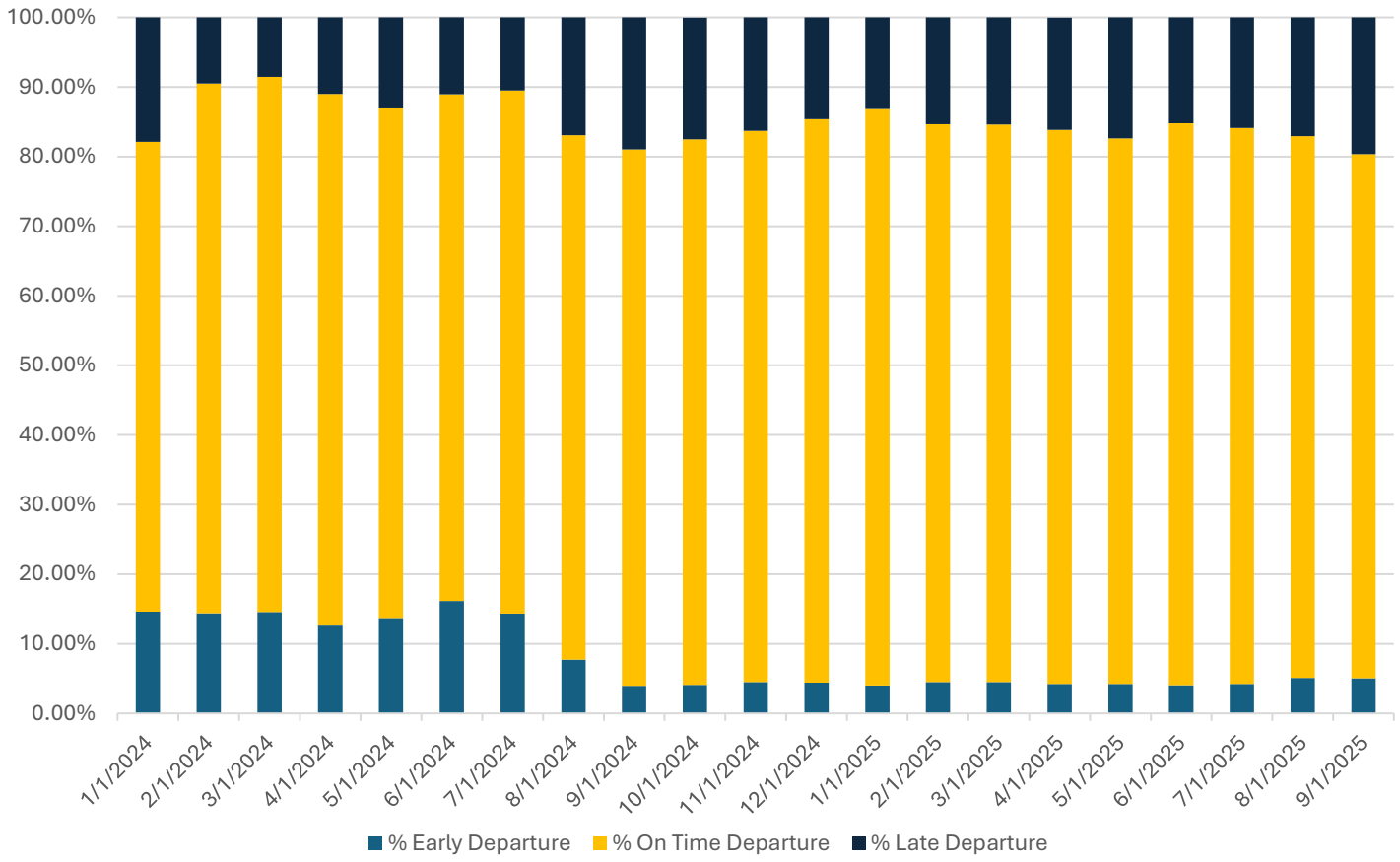
K-12 Passenger Trips

2019 - 2025

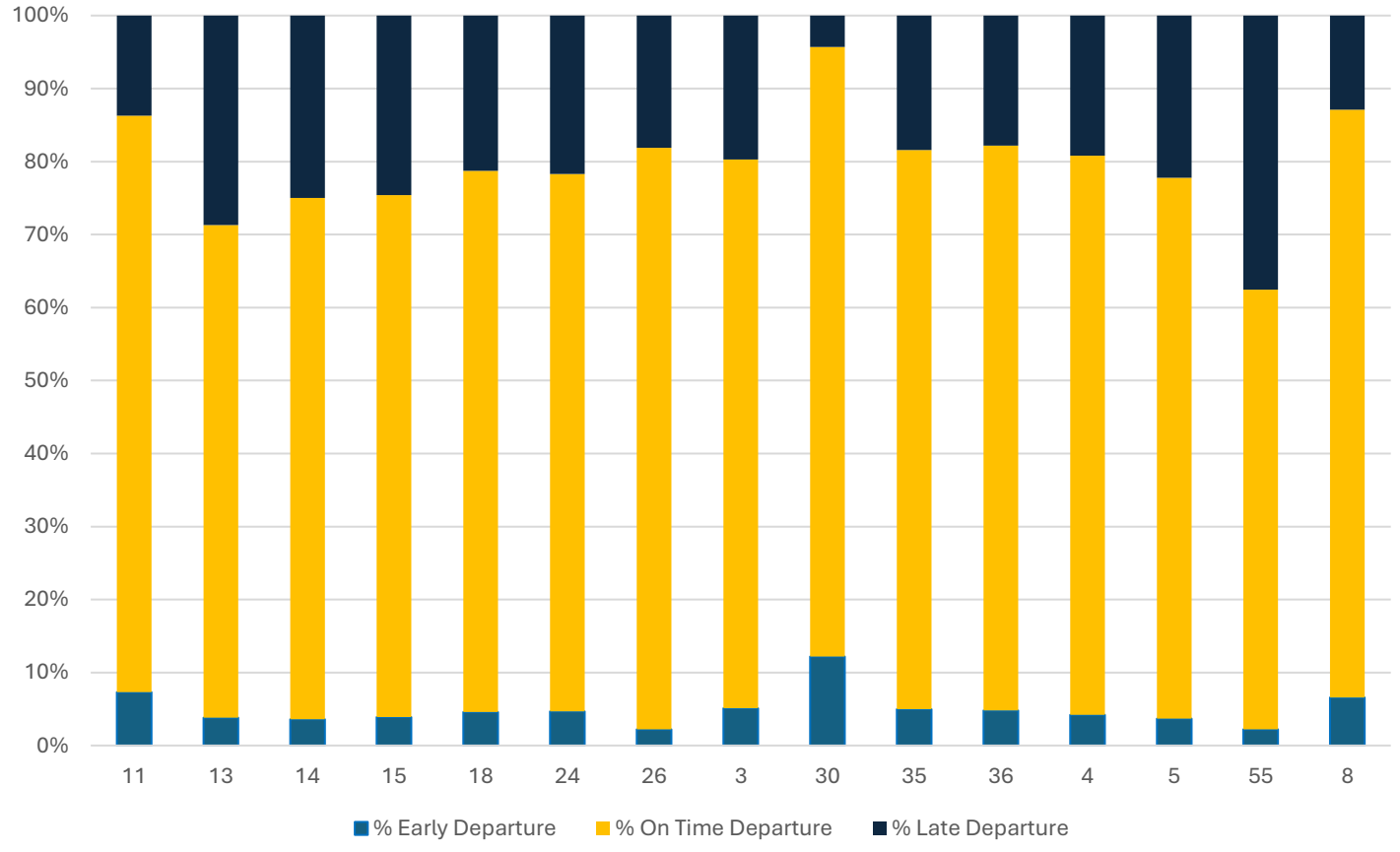


*K-12 Rides Free Program first began on 5/10/2021.

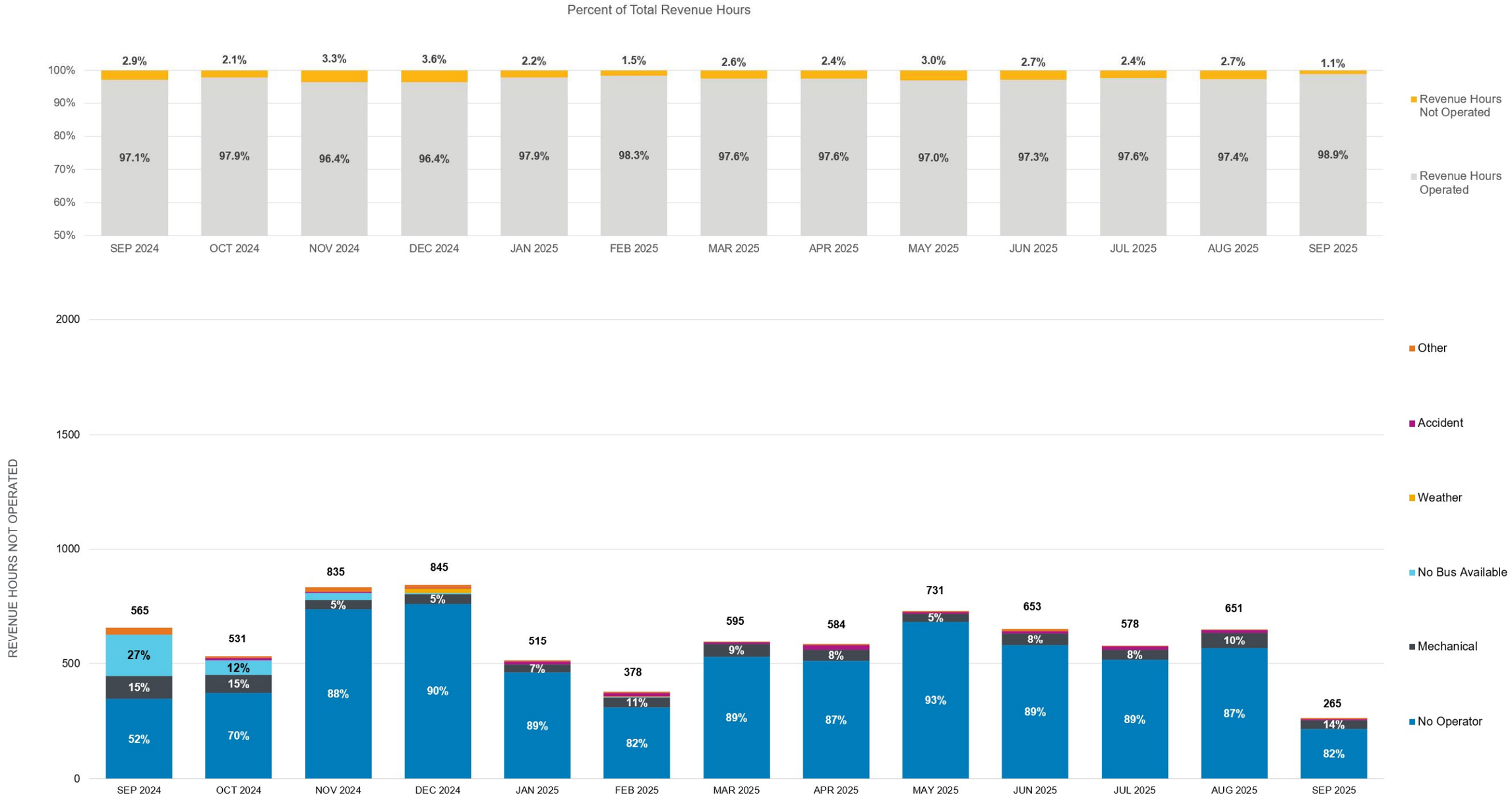
OTP by Month System Wide



OTP by Route for September 2025



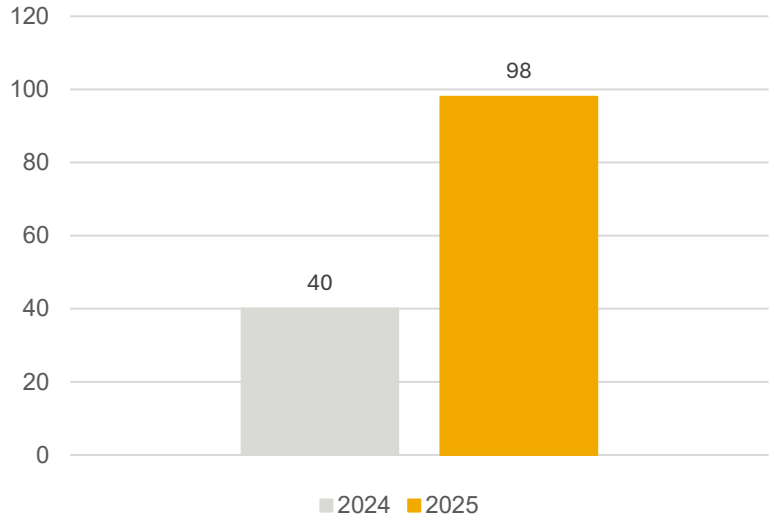
MONTHLY SERVICE INTERRUPTIONS
Revenue Hours Not Operated by Type



September 2025 MOBY Eligibility + Operations Report

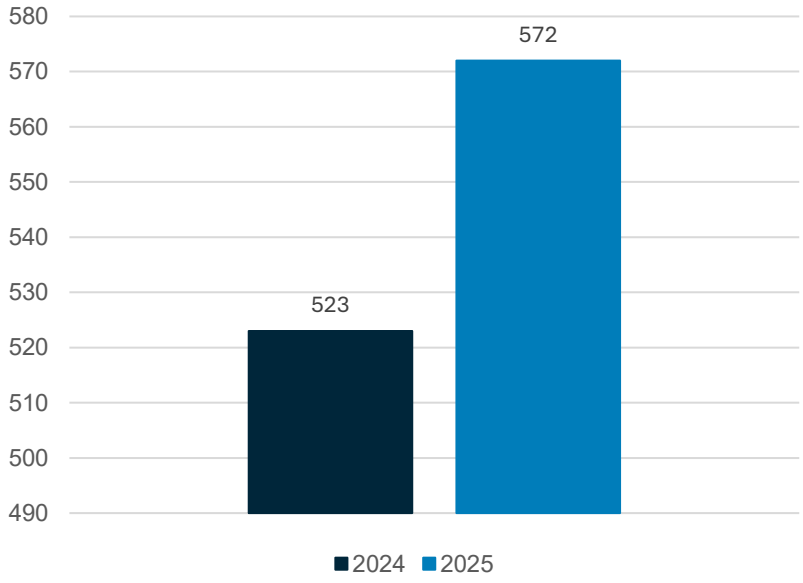
MOBY Eligibility

Number of MOBY Applications Processed in September



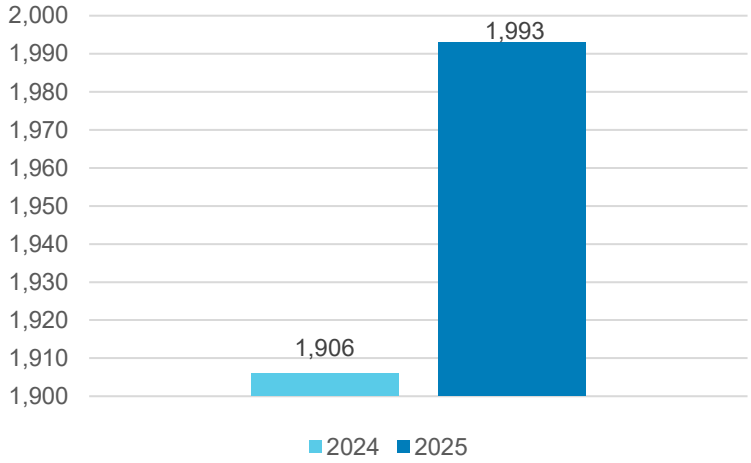
Text summary of the chart: The chart displays the number of MOBY applications processed in September for the last two years. In September 2024, 40 applications were processed. In September 2025, 98 applications were processed.

Number of MOBY Applications Year-to-Date (January – September)



Text summary of the above chart: The chart displays the number of MOBY applications processed year-to-date (January through September) for the last two years. Through September 30, 2024, 523 applications were processed. Through September 30, 2025, 572 applications have been processed.

Total Number of Eligible MOBY Riders as of September 30

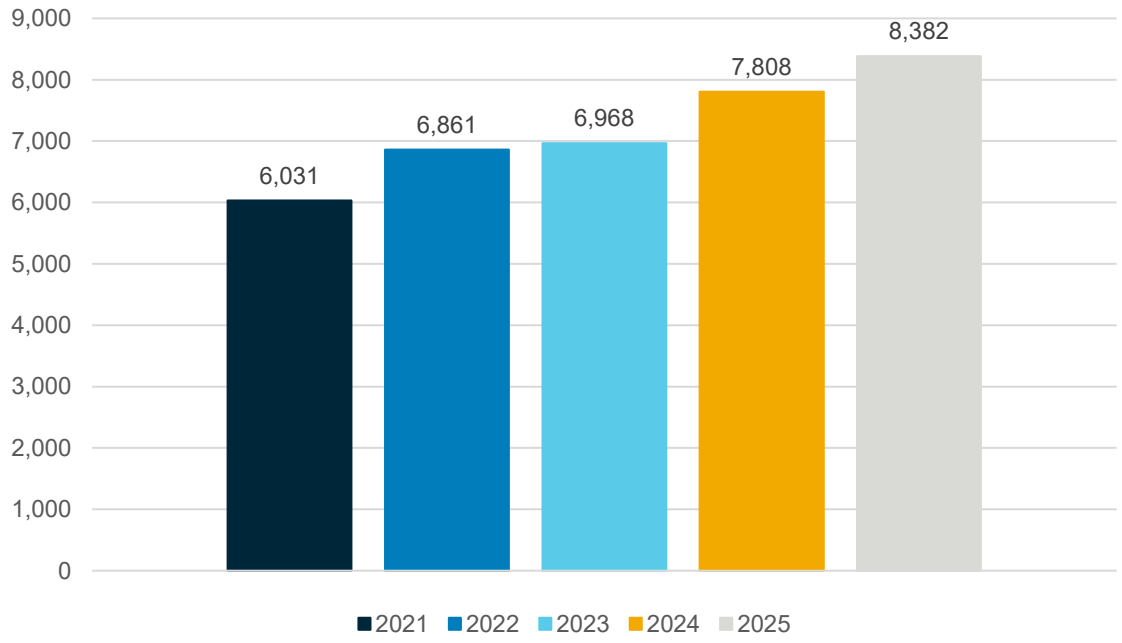


Text summary of the above chart: The chart displays the total number of eligible MOBY riders as of September 30 for the last two years. As of September 30, 2024, there were 1,906 eligible MOBY riders. As of September 30, 2025, there were 1,993 eligible MOBY riders.

MOBY Operations

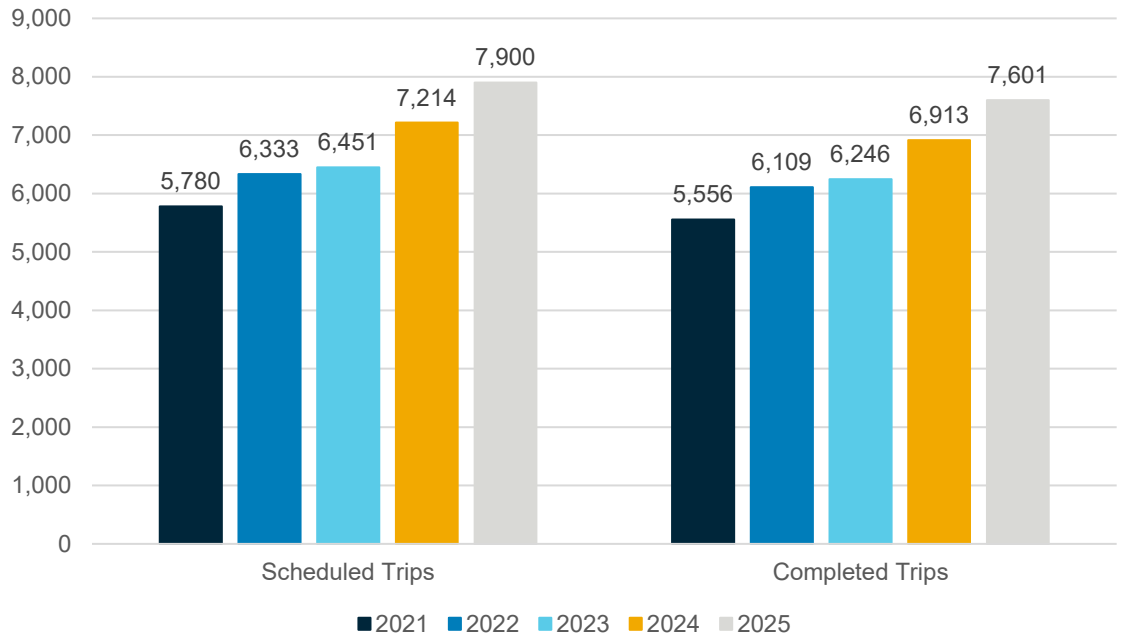
Number of MOBY Passengers in September

Includes clients, companions, PCAs, and other passengers



Text summary of the above chart: The chart displays the number of MOBY passengers in September for the last five years. In September 2021, 6,031 passengers rode MOBY, including clients, companions, PCAs, and other passengers. There were 6,861 passengers in September 2022, 6,968 passengers in September 2023, 7,808 passengers in September 2024, and 8,382 passengers in September 2025.

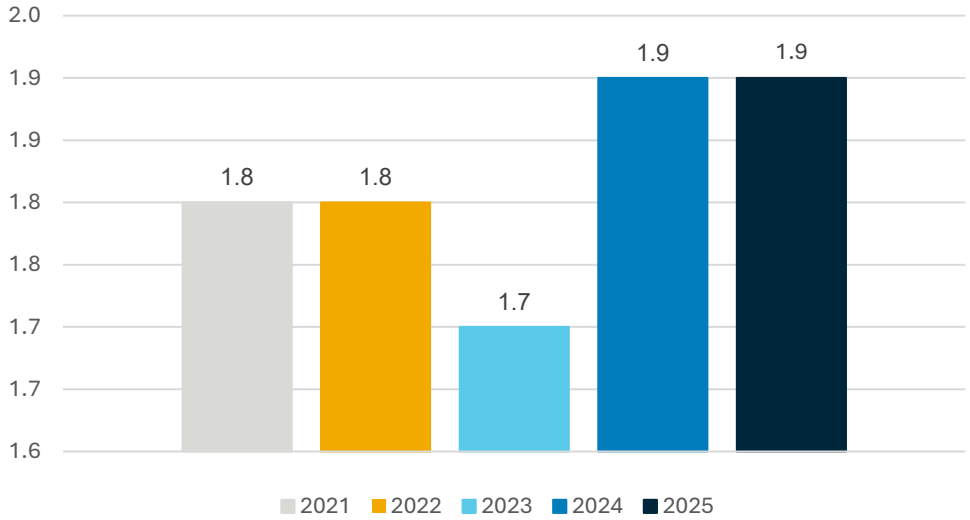
Number of MOBY Trips in September



Text summary of the above chart: The chart displays the number of scheduled and completed MOBY trips in September for the last five years. In September 2021, 5,780 trips were scheduled, and 5,556 trips were completed. In September 2022, 6,333 trips were scheduled, and 6,109 trips were completed. In September 2023, 6,451 trips were scheduled, and 6,246 trips were completed. In September 2024, 7,214 trips were scheduled, and 6,913 trips were completed. In September 2025, 7,900 trips were scheduled, and 7,601 trips were completed.

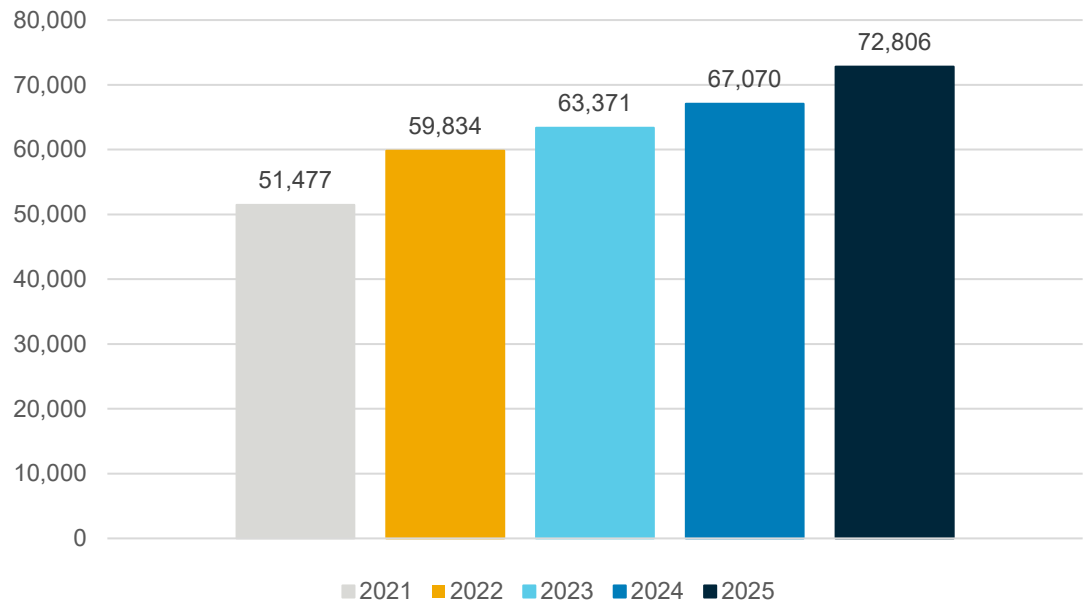
Please note: Operators are staffed according to scheduled trips. All MOBY trips must be scheduled no later than 4:30 p.m. prior to the day of travel. The number of scheduled trips reported may be lower than the actual number of scheduled trips at the close of daily trip bookings due to cancellations not captured by the reporting software.

Average Passenger per Revenue Hour in September



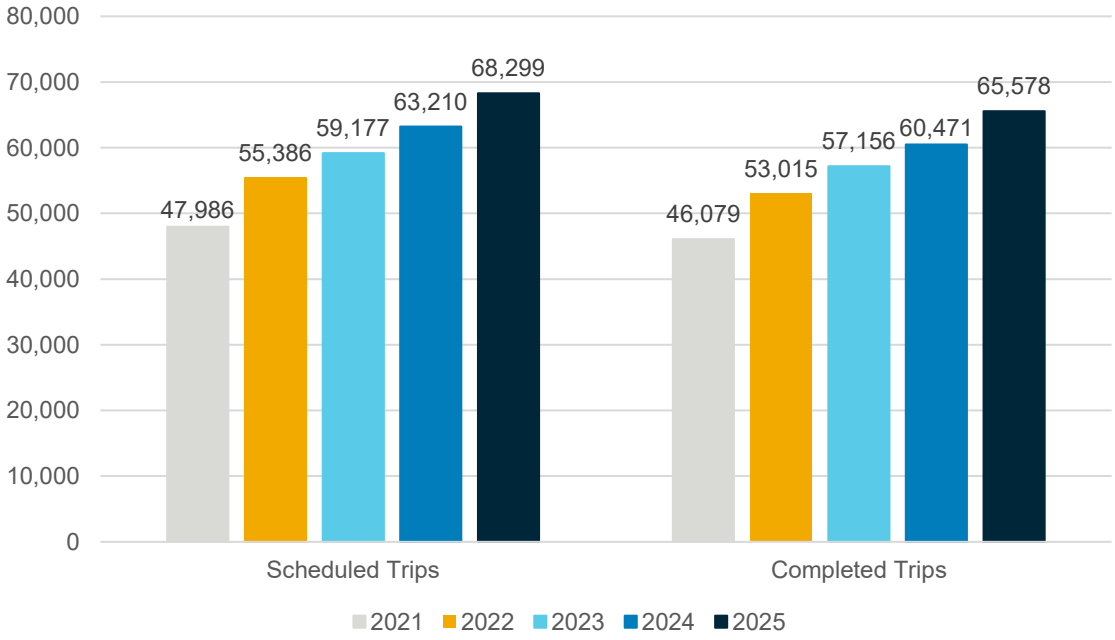
Text summary of the above chart: The chart displays the average number of passengers per revenue hour for the month of September over the last five years. The average number of passengers per hour was 1.8 in 2021, 1.8 in 2022, 1.7 in 2023, 1.9 in 2024, and 1.9 in 2025.

Number of MOBY Passengers Year-to-Date (YTD)
Includes clients, companions, PCAs, and other passengers



Text summary of the above chart: The chart displays the year-to-date number of MOBY passengers over the last five years. From January 1 to September 30, 2021, 51,477 passengers rode MOBY, including clients, companions, PCAs, and other passengers. There were 59,834 passengers in 2022, 63,371 passengers in 2023, 67,070 passengers in 2024, and 72,806 passengers in 2025.

Number of MOBY Trips Year-to-Date (YTD)



Text summary of the above chart: The chart displays the year-to-date number of scheduled and completed MOBY trips over the last five years. From January 1 to September 30, 2021, 47,986 trips were scheduled, and 46,079 trips were completed. In 2022, 55,386 trips were scheduled, and 53,015 trips were completed. In 2023, 59,177 trips were scheduled, and 57,156 trips were completed. In 2024, 63,210 trips were scheduled, and 60,471 trips were completed. In 2025, 68,299 trips have been scheduled, and 65,578 trips have been completed.