



## **Addendum No. 1**

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The Metropolitan Regional Transit Authority of Omaha d/b/a Metro

### **REQUEST FOR PROPOSALS (RFP) MOBILE CELLULAR DEVICES AND SERVICES**

Project No. NE-34-X102

Specification No: 11-24

Date Issued: 04/18/2024

To: All Interested Parties

This Addendum forms a part of the Request of Proposals (RFP) dated **April 4, 2024**. The Proposer shall acknowledge receipt of this Addendum on Exhibit "D" *Acknowledgement of Addendum* provided in the RFP and include in final submittal.

Failure to acknowledge receipt may subject the Proposer to disqualification.

This Addendum consists of the following:

- Responses to the Exhibit "C" Request for Clarification or Substitution.

*Total Addendum Pages: four (4) Including Cover*

## Proposer 1 Questions:

### Description of Need, Hardware Solution and Project Specifications and Requirements List, Mobile Vehicle Router and External GPS/Cell Antenna.

1. A dual cellular / GPS 5G antenna is requested. However, section 1.1.2 item 4 on page 3 also states that the devices should be able to provide an internet service agreement for public use.
  - a. Is public Wi-Fi a desired capability of the 5G router?
    - i. *Public Wi-Fi will be available on the vehicle for passengers as an amenity.*
  - b. If so, would Metro require the roof-mounted antenna support Wi-Fi in addition to 5G Cellular and GPS?
    - i. *No, the Wi-Fi will not need to be broadcast outside of the vehicle.*
  - c. Or does Metro prefer to use "Stick" antennas for Wi-Fi? *Note that 'Stick' antennas will require sufficient room in the SDS cabinet as they are attached directly to the 5G router.*
    - i. *'Stick' antenna's will be used for Wi-Fi and attached directly to the router within the SDS cabinet. This is the current setup, and the SDS cabinet has sufficient room to accommodate the antennas.*

### Description of Need, Project Management and Metro Staff Training

1. How many members of the Metro IT Staff will participate in the initial training?
  - a. *Training will be available for up to 5 members of Metro's IT Staff.*
2. Does Metro require the initial training to be in-person and on-site or remote/virtual?
  - a. *Virtual training, with support for configuration and implementation requirements to allow for all devices to connect as needed.*
3. If in-person / onsite, can you confirm Metro will provide a suitable training room, or if the bidder is responsible for the cost of reserving a suitable training room?
  - a. *Virtual is our preference for training and support. If you feel that the complexity of your solution requires onsite training, a suitable training room will be provided by Metro.*
4. Does the on-going training need to be in-person and on-site or remote/virtual?
  - a. *On-going training should consist of technical support including hardware and software configuration and deployment assistance.*

### Project Specifications and Requirements List, Vehicle Systems that will be connected to Vehicle Cellular Router

1. Do any of the anticipated or future systems connected to the Vehicle Cellular Router require Bluetooth?
  - a. *No, Bluetooth is not a requirement.*
2. If so, does Metro require the roof-mounted antenna to also support a Bluetooth element?
  - a. *No, Bluetooth is not a requirement.*
3. For each of the Vehicle Systems identified in this section, please indicate how they will connect to the Vehicle Cellular Router (Ethernet, Wi-Fi, etc.)
  - a. *All devices will connect via an Ethernet connection.*

## Project Specifications and Requirements List, Vehicle Systems that will be connected to Vehicle Cellular Router

1. Item 4c identifies Infotainment (Message Point Media – Onsign). Is this system currently installed on the buses?
  - a. Yes, this system is installed on 10 buses.
2. Or does Metro intend to add this to the buses in the future?
  - a. Additional infotainment systems are not included in this RFP.
3. Is digital advertising currently deployed inside the buses?
  - a. Advertising deployment is not included in this RFP.
4. Would a digital advertising solution that potentially integrates with the Message Point Media system be of interest to Metro?
  - a. Advertising deployment or integrations are not included in this RFP.
5. Are there any regulatory or legal restrictions on deploying digital advertising within Metro buses?
  - a. Advertising deployment is not included in this RFP.

## Device Quantity

1. The projected Contract Start date is 6/3/2024. When does Metro anticipate the initial purchase be made relative to the Contract Start date?
  - a. The purchase process will take place in conjunction with the accepted and signed contract.
2. Does Metro intend to procure the initial 185 devices, antennas, etc. all at once or will this be phased in?
  - a. The intent for this RFP is to purchase all devices upon award and contract execution; however, Metro will work with vendors in cases of supply or logistical complexities that require a phased delivery approach.
3. If phased, can Metro please provide guidance on the quantities and timing of each phase?
  - a. This would be negotiated with the project awardee and may be based on supply or logistical concerns outside the control of Metro and said awardee, thus we would not be able to provide an exact answer to this question at this time. See previous answer.

## Applicant Identification

1. Metro is requesting sensitive personal information such as individual's full address, date of birth, and Social Security Number. Can these sensitive details be omitted from the RFP response and provided to Metro post-award?
  - a. This is reference to a general requirement clause. This clause is intended to provide clarification of requirements when an individual is providing a proposal outside of a registered business affiliation and where that individual would need to provide this information as proof of identification. This information is NOT to be included in your bid proposal and if necessary, would be requested by Metro using a secure method to protect sensitive personal information.
2. Or would it be possible to mark these pages as Confidential and exclude them from any public access?
  - a. Bidders may mark information as confidential to allow for redaction of sensitive information. Please refer to the FOIA Act for additional information on this subject.

3. Are these personal details required to verify US Citizenship? If so, is an alternative mechanism available that does not require personal information to be included in a public response document?
  - a. This information is required to provide proof of identity in cases where individuals are bidding as themselves without a business affiliation. This information is NOT to be included in your bid proposal and if necessary, would be requested by Metro using a secure method to protect sensitive personal information.

#### Project Specifications and Requirements List, Mobile Vehicle Router and External GPS/Cell Antenna

1. Can Metro please provide the make/model/year of all 185 buses? This will allow us to select a low-profile antenna from factor appropriate for the roof of the busses to ensure a water-tight seal.
  - a. Metro is looking for a single antenna solution to reduce the needs for individualized vehicle implementation and parts management. Currently, all vehicles use the same self-adhesive roof mounted low profile antenna (Aircell - Antenna, AP (Double Cell/LTE, GPS), 15' Cable – SMA, Adhesive Mount, Black – Includes Ground Plane – Part Number AP-CCG-BA-S222-BL).

#### **Proposer 2 – Questions:**

##### Project specs & Req List

1. Please clarify antenna needs – Do you want Wi-Fi?
  - a. Wi-Fi antennas will be attached to the Router directly, while GPS/Cellular antenna will be mounted to the top of the vehicle using an adhesive mount with ground plane.
2. Please clarify what you mean by “Providing best in class 5G Cellular”.
  - a. This statement is to provide clarity based on the bidders’ cellular offerings. Metro is requesting the best cellular connection bandwidth offering from the bidders’ available bandwidth options. Please provide details on the quality and bandwidth of your proposed cellular coverage.
3. Can we bid Hardware Only & not also wireless data?
  - a. Metro’s intent is to procure an all-encompassing solution from a single vendor; however, partial bids will be accepted and reviewed.

#### **Proposer 3- Question:**

##### Description of need

1. Hardware Solution 1.a calls out 5G router with Wi-Fi 6 while in e. Dual Cellular antenna is listed. Does this RFP require dual cell or single?
  - a. Metro is looking for the best possible configuration to provide a high level of coverage throughout the Omaha Metropolitan area at 5G speeds. Please provide the best antenna option for your solution and include information on why your antenna solution was chosen. Vehicle mounted antenna’s must include GPS and Cellular connectivity at a minimum.