Metro Transit is inviting you to a scheduled Zoom meeting.

Topic: September 2026 Metro Board Meeting
Time: September 17, 2026, 08:30 AM Central Time (US and Canada)

Join Zoom Meeting:
https://us06web.zoom.us/j/89494559757?pwd=VBbPUDXh3XFs0uSgHiBaLyykvq8Fip.1

Meeting ID: 894 9455 9757
Passcode: 3147560

AGENDA
REGULAR BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
September 17, 2026
8:30 a.m.

Metro connects people, places, and opportunities through quality transit services.

1. Call to Order: Notice of the Regular Meeting was published in the Omaha Daily Record on September 11, 2026

2. Approval of the Minutes of the Previous Meetings:

   a. Regular Meeting: August 27, 2026
   b. Special Board Meeting: September 9, 2026

3. General Public Comment Period
   This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, <u>not on the agenda,</u> for a maximum of 2 minutes.

4. Administrative Report (L. Cencic)

5. Administrative Reports:
   a. Administration/Human Resources (D. Grant)
   b. Programs/Operations (K. Pendland)
   c. Communications (N. Ebat)

6. Transit Advisory Committee (TAC) Report (TAC Representative)

7. Resolution 2026-28: Request Approval of the 2027 Tax Levy (W. Clingman)

8. Resolution 2026-29: Request Approval of the Proposed 2027 Annual Budget (W. Clingman)

9. Resolution 2026-30: Request Approval of the Renewal with Cubic Transportation Systems, Inc. (W. Clingman)

10. Board Chair Report (C. Simon)

11. Date, Time, and Place of Next Board Meeting
    Thursday, October 22, 2026, at 8:30 a.m.
    Authority's Administrative Building

12. Tentative Resolutions for October
    - 24th Street Transit Corridor Study
    - Change the Date of the Next Board Meeting

13. Adjournment

REGULAR BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
August 27, 2026
8:30 a.m.

Minutes

The Regional Metropolitan Transit Authority of Omaha Board met on Thursday, August 27, 2026, at 8:30 a.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually. Notice of the Regular Meeting was published in the Omaha Daily Record on August 21, 2026, in advance of the meeting. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is displayed in the facility lobby.

The following were in attendance at the meeting:

Authority Board:
Mr. Curt Simon, Board Chair
Mr. Daniel Padilla, Vice Chair
Mr. Josh Corrigan
Ms. Clarice Dombeck
Ms. Yanira Garcia
Mr. Tim Lonergan
Mr. Cornelius Williams

Authority Staff:
L. Cencic, CEO/Executive Director
K. Pendland, Deputy Executive Officer
D. Grant, Human Capital and Talent Development Director
E. Simpson, Legal Director (Absent)
E. Schweitz, Senior Manager of Planning and Scheduling
W. Clingman, Finance Director
J. Willoughby, Senior Project Manager (Virtual)
A. Johnson, Civil Rights & Inclusion Director (Virtual)
J. Beverage, Maintenance Director (Virtual)
N. Ebat, Sr. Manager of Communications & Community Relations
A. Summerfield, Operations Director
S. Scheer, Safety and Training Director (Virtual)
S. Perry, Executive Administrator & Board Secretary

Others Present:
Other Metro staff
Members of the public

Agenda Item #1 Call to Order at 8:30 am
Notice of the Regular Meeting was published in the Omaha Daily Record on August 21, 2026. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is displayed in the facility lobby.

Agenda Item #2 Approval of the Minutes of the Previous Meetings

Regular Meeting: July 23, 2026

Motioned by Lonergan; Seconded by Padilla
ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #3 General Public Comment Period
This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda, for a maximum of 2 minutes.

There were none.

Agenda Item #4 Administrative Report (L. Cencic)
Ms. Cencic reported Metro Transit's July ridership results. Fixed-route ridership for the month totaled 287,348, which was 6.4% higher than 2025. ORBT carried 50,000 rides, which was 15% higher than July of 2025 and the highest recorded ridership in July since its inception.

Metro Transit collaborated with the City to hold a press conference at the North Omaha Transit Center to spread the word about the Ames Street safety survey. Metro Transit was pleased to link the importance of transit with the upcoming improvements on Ames Street.

Ms. Cencic further reported that recent media coverage has highlighted the positive role public transit plays in community development and accessibility. One article focuses on a proposed affordable housing project at 24th and Dodge, where residents would benefit from immediate access to ORBT service and Route 24 connections to downtown. Another article points to the early success of the Central Library at 72nd and Dodge, citing its location along the ORBT corridor and near Route 18 as a key factor in attracting visitors during its opening months.

Lastly, Metro Transit and MAPA are jointly hosting representatives from U.S. Department of Transportation including the Build America Bureau Director Dr. Morteza Farajian along with representatives of the Nebraska Department of Transportation. On September 3rd, the topic of discussion will center on innovative financing, opportunities in the area, and upcoming projects, one of which will be the Omaha Streetcar.

Ms. Cencic concluded her report and opened the floor to the Board for questions.

There were no further questions or discussion.

Agenda Item #5 Administrative Reports
Administration/Human Resources (D. Grant)
Mr. Grant reported on Metro Transit's July hiring activities, welcoming 11 new hires and identifying 18 additional for August. Of the 11 new employees, eight are bus operators, and three are paratransit operators. For the 18 identified to start in August, 14 will be bus operators, a paratransit operator, a bus mechanic, a network technician, and a custodian.

Mr. Grant concluded the report and opened the floor to the Board for questions.

Director Williams posed a question regarding the start times of new hires. Mr. Grant clarified that all positions requiring a CDL are scheduled to begin together as a cohort.

Director Simon commended Mr. Grant's department on its efforts to hire staff to meet recruitment goals.

There were no further questions or discussion.

Programs/Operations (K. Pendland)

Mr. Pendland reported on customer service in July. A total of 12,233 calls were offered, with 11,987 calls answered, resulting in an overall service level of 95%.

Fixed route revenue hours in July were 25,230, which reflects an increase in service delivery of 1,438 hours compared to July 25. This is due largely to an increase in service hours which began on April 19th.

Passenger trips were at 287,348, an increase of 16,259 passenger trips compared to July 2025 representing the highest July ridership since 2019. This brings our cumulative ridership for the first half of 2026 to 2,098,882, which is 6% higher than the pace we set in 2025.

Ridership for the K-12 program was 39,468, which is the highest ridership for July in the program's history and represents a cumulative increase of 6.6% over the pace set in 2025.

Metro carried an average of 11.4 passengers per revenue hour across all fixed routes in July.

On-time performance in July averaged 4.9% early departures and 13.7% late departures, with an on-time departure rate of 81.4%.

In July, service interruptions accounted for 3.9% of our total revenue hours, compared to 2.4% in July 2025. This number is in line with expectations due to the time of year, and Metro Transit expects to have service interruptions in the 2% to 3% range between May and August. Based on current reports, Metro expects to see a reduction in overall service interruptions for August.

For paratransit operations, Metro Transit completed a total of 7,996 trips in July, which is an increase of 812 trips from last July. The average paratransit passengers per revenue hour in May was 2.1.

For microtransit in July, 1,109 rides were completed, with 456 within the North Zone, 122 in the South Zone, and 531 in the West Zone. Based on reporting from the fare system, 123 riders transferred from microtransit to fixed route service, 100 riders transferred from fixed route service to microtransit, and one rider transferred from microtransit to paratransit service.

In the expanded microtransit areas for July, 18 rides were completed to the McKinley Road area, including 9 departures and 9 arrivals. In the Carter Lake / Levi Carter Park area, there were no riders to report; in the Regency / Trader Joe's area, there were 9 departures and 6 arrivals; and in the Westwood Plaza / Montclair Shopping Center area, there were 30 departures and 26 arrivals.

Mr. Pendland concluded his report and opened the floor to the Board for questions.

Director Simon asked if there was an ongoing analysis of the microtransit destinations request to line up any future fixed route service being anticipated.

Mr. Pendland confirmed yes; the departure and arrival microtransit requests are being reviewed, including areas not in current zones, to determine where those hot spots reside. Patterns are showing

some data; however, it is skewed because multiple requests are made. It's difficult to know real requests from those experimenting with the system.

There were no further questions or discussion.

Communications (N. Ebat)

Ms. Ebat reported that since the previous Board meeting, Metro Transit received 11 earned media placements; these did not center on any one particular subject, but several looked at traffic safety and development and how transit impacts both.

Metro Transit participated in 10 different in-person outreach opportunities and events. One highlight was the Transit Planning Workshop led by members of Metro's planning team. It was in partnership with Joslyn Castle as part of their month-long event asking people in Omaha to envision Omaha's future. They allowed Metro Transit to hold the event in the Carriage House on the Joslyn Castle property. There was a full room of people excited to try their hand at planning their own fixed-route network. Many very quickly learned it's not as easy as they had imagined.

Ms. Ebat reported that Metro Transit staff attended a health fair over the weekend at the Siena Francis House, where they were able to sign people up on site who qualified for Metro's half-fare program.

Metro Transit also held four training events. In one, staff worked very closely with a group that focuses on helping refugees get oriented upon their arrival in Omaha; learning how to get around is one of the skills they focused on.

Upcoming events:

- Sep. 5th: Afrofest
- Sep. 12th: Fiestas Patrias Parade

The deadline for Wheel Appeal is August 31st at the end of the day.

Ms. Ebat concluded her report and opened the floor to the Board for questions.

Director Simon asked how many Wheel Appeal submissions have been received.

Ms. Ebat explained that the submissions for Wheel Appeal go to a separate email and she does not look at them until the entry deadline has closed.

Director Simon also mentioned Metro Transit's previous participation in Open Omaha; how was this year's participation?

Ms. Ebat confirmed that Metro Transit did participate in Open Omaha, where Metro featured a 1948 Retro bus that was refurbished in 2009/2010, and participation was the best year yet. Many were those who rode the bus as children, and staff heard of its history from them.

There were no further questions or discussion.

Agenda Item #6 Transit Advisory Committee (TAC) Report (TAC Representative)
Gabriella Rima, 4125 S. 13th Street, Omaha, NE

Transit Advisory Committee member Rima shared that at the last meeting, TAC was presented with a look at the bus stops and percentages related to how many of them had certain amenities, e.g., lighting, seating, shelters, etc.

Committee member Rima also shared that TAC discussed several safety concerns regarding students who are returning to educating them about crossing in front of buses. It's not the same as crossing in front of school buses, and how that instruction can be accomplished.

Agenda Item #7 Resolution 2026-21: Request Approval of Administrative Employees' Pension Plan Actuarial Report as of January 1, 2026 (W. Clingman)

Staff requested approval of the updated Administrative Employees' Pension Plan Actuarial Valuation report, produced and presented by Ryan Falls of Milliman Retirement Services. The Administrative Pension Committee met on July 27, 2026, to discuss the report presented to them by Milliman. The Committee voted to recommend approval of the January 1, 2026, actuarial report to the Metro Board.

The finalized report was included in the Board Packet information. This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Williams

Board Discussion
There were none.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #8 Resolution 2026-22: Request Approval of Administrative Employees' Pension Updated Mortality Tables from PUB-2010 to PUB-2016 (W. Clingman)

The Administrative Employees Pension Committee met on July 27, 2026, to review the Regional Metropolitan Transit Authority of Omaha Administrative Employees Pension Plan and mortality table assumptions. At this meeting, Ryan Falls from Milliman Retirement Services presented the proposed update of the mortality tables from PUB-2010 to PUB-2016 to the Committee. The Society of Actuaries published a final public plans mortality table article published by Milliman Employee Benefits Research Group, which is included in the Board Packet information. Metro employees are part of the "General Services" group of employees. The Committee voted to recommend approval of the updated mortality tables to the Metro Board.

This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Padilla

Board Discussion
Director Simon asked if this was an automatic triggering event.

No, Mr. Clingman responded; it does require Board action. It doesn't require staff to amend the plan document, which is an additional step.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #9 Resolution 2026-23: Request Approval of Collective Bargaining Employees' Pension Plan Actuarial Reports as of January 1, 2026 (W. Clingman)

Staff requested approval of the updated Collective Bargaining Employees' Pension Plan Actuarial Valuation report, which was produced and presented by Ryan Falls of Milliman Retirement Services. The Collective Bargaining Pension Committee met on July 27, 2026, to discuss the report presented to them by Milliman. The Committee voted to recommend approval of the January 1, 2026, actuarial report to the Metro Board. The finalized report is included in the Board Packet information.

This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Williams

Board Discussion
There were none.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #10 Resolution 2026-24: Request Approval of Collective Bargaining Employees' Pension Updated Mortality Tables from PUB-2010 to PUB-2016 (W. Clingman)

The Collective Bargaining Employees' Pension Committee met on July 27, 2026, to review the Regional Metropolitan Transit Authority of Omaha Collective Bargaining Employees' Pension Plan and mortality table assumptions. At this meeting, Ryan Falls from Milliman Retirement Services presented the proposed update of the mortality tables from PUB-2010 to PUB-2016 to the Committee. The Society of Actuaries published a final public plans mortality table article published by Milliman Employee Benefits Research Group, which is included in the Board Packet information. Metro employees are part of the "General Services" group of employees. The Committee voted to recommend approval of the updated mortality tables to the Metro Board.

This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Garcia

Board Discussion
There were none.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #11 Resolution 2026-25: Request Approval to Procure Seven (7) Replacement Buses (L. Del Rio Lopez)

Staff requested full board approval for Metro Transit's CEO to procure seven (7) replacement New Flyer fixed route buses, for a cost not to exceed $6,642,246.34. The final price will be dependent on final customization and selection of options during the bus build. The majority of the cost will be funded through Federal Transit Administration 5339 and 5307 grants, with the local match paid for by Metro Transit's allocation of local property taxes.

The bus order would consist of five (5) 40' Compressed Natural Gas (CNG) buses and two (2) 35' CNG buses. Said purchase would replace seven (7) transit buses that have met their useful life. The anticipated delivery of these buses is in the fourth quarter of 2027.

The procurement would occur through a cooperative agreement with the State of Washington, which, through a federal-compliant competitive procurement process, has executed contract number 04824-01 with various transit bus manufacturers, to include New Flyer. Permission for Metro Transit to participate in the cooperative procurement effort has been granted by the State of Washington.

This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Williams

Board Discussion
Director Corrigan asked if the not-to-exceed cost total includes anticipated tariffs.

Ms. Lopez Del Rio responded that the total cost does include an estimate for the tariffs but that the total cost for tariffs is unknown at this time.

Director Simon asked if this would retire the Alexander Dennis buses.

Ms. Cencic informed the Board that the 2015 Alexander Dennis buses had already been retired, but the 2018 buses still have remaining useful life before they can be retired.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #12 Resolution 2026-26: Request Approval to Schedule a Public Hearing (L. Cencic)

The Regional Metropolitan Transit Authority of Omaha d/b/a Metro Transit will hold a Public Hearing on Wednesday, September 9, 2026, at 6:30 p.m. at the Authority's Administrative Building regarding the proposed 2027 Budget. The Public Hearing will be an opportunity for members of the public and interested parties to receive information about and provide comments regarding the proposed 2027 Budget. The Public Hearing will be held in conjunction with the monthly Transit Advisory Committee meeting.

This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Corrigan

Board Discussion
There were none.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #13 Resolution 2026-27: Request Approval to Change the Date of the Next Board Meeting (L. Cencic)
Staff requested approval to change the date of the next regular Board of Directors meeting to Thursday, September 17, 2026, at 8:30 a.m. at the Transit Authority Offices located at 2222 Cuming Street, Omaha, Nebraska.

This resolution was recommended to the Board for approval.

Public Comment
There were none.

Motioned by Lonergan; Seconded by Williams

Board Discussion
There were none.

There were no further questions or discussion.

ROLL CALL: UNANIMOUS, MOTION CARRIES

Agenda Item #14 Board Chair Report (C. Simon)
Director Simon shared with the Board, staff, and public that he spoke to a former employee, Kal Mathema, currently living in Nepal, and that she was safe during the tragic flash flood that occurred on August 26th.

Agenda Item #15 Date, Time and Place of Public Hearing on Budget
Wednesday, September 9, 2026, at 6:30 p.m.
Authority's Administrative Building

Agenda Item #16 Date, Time, and Place of Next Board Meeting
Thursday, September 17, 2026, at 8:30 a.m.
Authority's Administrative Building

Agenda Item #17 Tentative Resolutions for September
- 2027 Tax Levy
- 2027 Budget
- UMO/Cubic Contract Extension

Agenda Item #18 Adjournment at 8:58 am

Motioned by Lonergan; Seconded by Williams
ROLL CALL: UNANIMOUS, MOTION CARRIES

SPECIAL BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
September 9, 2026
6:30 p.m.

Minutes

The Regional Metropolitan Transit Authority of Omaha Board met on Wednesday, September 9, 2026, at 6:30 p.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually. Notice of the Regular Meeting was published in the Omaha Daily Record on September 2, 2026, in advance of the meeting. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is displayed in the facility lobby.

The following were in attendance at the meeting:

Authority Board:
Mr. Curt Simon, Board Chair
Mr. Daniel Padilla, Vice Chair
Mr. Josh Corrigan
Ms. Clarice Dombeck
Ms. Yanira Garcia
Mr. Tim Lonergan
Mr. Cornelius Williams

Authority Staff:
L. Cencic, CEO/Executive Director
K. Pendland, Deputy Executive Officer
D. Grant, Human Capital and Talent Development Director (Absent)
E. Simpson, Legal Director (Absent)
E. Schweitz, Senior Manager of Planning and Scheduling
W. Clingman, Finance Director
J. Willoughby, Senior Project Manager (Absent)
A. Johnson, Civil Rights & Inclusion Director
J. Beverage, Maintenance Director (Absent)
N. Ebat, Sr. Manager of Communications & Community Relations
A. Summerfield, Operations Director (Absent)
S. Scheer, Safety and Training Director (Absent)
S. Perry, Executive Administrator & Board Secretary

Others Present:
Other Metro staff
Members of the public

Agenda Item #1 Call to Order at 6:30 pm
Notice of the Regular Meeting was published in the Omaha Daily Record on September 2, 2026. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room, and the Agenda is displayed in the facility lobby.

Agenda Item #2 Public Hearing on the Proposed 2027 Annual Budget
Mr. Clingman presented a summary of the budget to the Board and public of what is listed on the State of Nebraska General Budget Form. This will be presented before the Board at the next Board meeting for approval on September 17, 2026.

Tax Levy	$58M
Federal Receipts	$25,229,964
Motor Vehicle	$65,000
State Revenue	$200,000
Total Resources	$164,443,344
Disbursements and Transfers	$99,371,318

Mr. Clingman closed, and Director Simon opened the floor to the public to comment.

Clyde Anderson, 7020 Burt Street, Omaha, NE
Mr. Anderson questioned the increase in operating expenses and asked whether it was due to diesel fuel. He also commented on the increase in capital improvement expenditures.

Director Simon confirmed that diesel fuel costs contributed to the increase in operating expenses. He further explained that the addition of seven buses contributed to the increase in capital improvement.

There were no other public comments

Agenda Item #3 Date, Time and Place of Next Board Meeting
Thursday, October 22, 2026, at 8:30 a.m.
Authority's Administrative Building

Agenda Item #4 Adjournment at 6:35 pm

Motioned by Lonergan; Seconded by Williams
ROLL CALL: UNANIMOUS, MOTION CARRIES

Resolution: **2026-28 Request Approval of the 2027 Tax Levy**

Explanation: Per State Statute 18-822, the Board must, by resolution, on or before September 30 of each year, certify the tax levy.

Pursuant to the attached resolution, the proposed Property Tax levy for the 2027 budget year is $58,740,357.25, or 10 mills.

Recommend Approval

The attached formal resolution was duly adopted by the Board of the Regional Metropolitan Transit Authority of Omaha at a meeting held on the 17th day of September 2026, and the undersigned hereby certifies the adoption of this resolution.

_____
Curt Simon, Board Chair

_____
Selina Perry, Board Secretary

Resolution No. 2026-28 **Omaha, Nebraska**
September 17, 2026

WHEREAS, Nebraska Statute 18-822 (1) allows the Board of a Regional Metropolitan Transit Authority to annually certify their property tax levy for the fiscal year commencing on the following January 1; and

WHEREAS, Nebraska Statute 18-822 (2) requires the Board of a Regional Metropolitan Transit Authority certify their property tax levy by September 30th of each year;

NOW, THEREFORE BE IT RESOLVED by the Board of the Regional Metropolitan Transit Authority of Omaha, that:

1. The certified valuation from the Douglas County assessor is $58,740,357,257.
2. The valuation per $100.00 is $587,403,572.57
3. The Regional Metropolitan Transit Authority of Omaha proposes to adopt a general property tax request that will cause its tax rate to be $0.10 per $100 of assessed value.
4. The 2026-28 General property tax request be set at $58,740,357.25
5. A copy of this resolution is certified and forwarded to the County Clerk on or before September 30, 2026.

Motion by: _____ to adopt

Resolution No. 2026-28

Seconded by. _____

Voting Yes: _____

_____

_____

_____

_____

MOTION CARRIED

ATTEST: _____

Board Chair

Resolution: **2026-29 Request Approval of the Proposed 2027 Annual Budget**

Explanation: Staff is requesting approval of a resolution to adopt the 2027 annual budget. The proposed total disbursements and transfers for the 2027 budget are $99,371,318.26, which is an increase of 5.35% from the 2026 approved budget.

This increase for 2027 will allow for:

- A 10% service level increase by the end of 2027 when compared to current service levels.
- An increase in facilities staff to expand bus cleaning to 6 days a week instead of the current 5.
- An increase in capital expenditures when compared to the 2026 budget. The 2027 proposed budget is $22,374,955, which is an increase of 11% versus the 2026 approved budget.

The proposed revenue for 2027 is $97,609,107.54 which is a decrease of 1% from the 2026 approved budget.

Proposed revenues for 2027 can be summarized as follows:

Item	Revenue Total
Fares	3,968,131.71
Tax Levy	58,198,011.84
Federal	32,595,964.00
State	200,000.00
Other	2,647,000.00
Total	**$97,609,107.55**

The required public hearing for this budget was held at 6:30 pm on September 9, 2026. Additional details for the 2026 budget can be found on subsequent pages of this Board packet.

Recommend Approval

Resolution No. 2026-29 **Omaha, Nebraska**
September 17, 2026

WHEREAS, The Regional Metropolitan Transit Authority of Omaha Nebraska is required to approve an annual budget under the Nebraska Budget Act; and

WHEREAS, a public hearing was held on September 9, 2026 at 6:30 o'clock PM at 2222 Cuming Street, Omaha, NE for the purpose of hearing support, opposition, criticism, suggestions or observations of taxpayers relating to the following proposed budget as required in Nebraska Statute 13-506; and

WHEREAS, a copy of the budget statement shall be forwarded as provided by law to the Auditor of Public Accounts, State of Nebraska and to the County Clerk of Douglas County, Nebraska, for use by the levying authority; and

NOW, THEREFORE BE IT RESOLVED by the Board of the Regional Metropolitan Transit Authority of Omaha, that:

2024-2025 Actual Disbursements & Transfers	$	68,977,675.00
2025-2026 Estimated Disbursements & Transfers	$	69,953,919.00
2026-2027 Proposed Budget of Disbursements & Transfers	$	99,371,318.26
2026-2027 Necessary Cash Reserve	$	65,072,025.79
2026-2027 Total Resources Available	$	164,443,344.05
Total 2025-2026 Personal & Real Property Tax Requirement	$	58,740,357.25
Unused Budget Authority Created For Next Year	$	-

Breakdown of Property Tax:

Personal and Real Property Tax Required for Non-Bond Purposes	$	58,740,357.25
Personal and Real Property Tax Required for Bonds	$	-

Motion by: _____ to adopt

Resolution No. 2026-29

Seconded by. _____

Voting Yes: _____

_____

_____

_____

_____

MOTION CARRIED

ATTEST: _____

Board Chairman

2026-2027
STATE OF NEBRASKA
GENERAL BUDGET FORM

Regional Metropolitan Transit Authority of Omaha

TO THE COUNTY BOARD AND COUNTY CLERK OF
Douglas County

This budget is for the Period 1/1/27, through 12/31/27

Upon Filing, The Entity Certifies the Information Submitted on this Form to be Correct:

The following **PERSONAL AND REAL PROPERTY TAX** is requested for the ensuing year:

$ 58,740,357.25	A1	Property Taxes for Non-Bond Purposes
	A2	Principal and Interest on Bonds
$ 58,740,357.25	A3	**Total Personal and Real Property Tax Required**

Outstanding Bonded Indebtedness as of 1/1/27

-	A4	Principal
-	A5	Interest
$ -	A6	**Total Bonded Indebtedness**

58,740,357,257	A7	**Total General Fund Certified Valuation (All Counties)**

*(Certification of Valuation(s) from County Assessor **MUST** be attached)*

County Clerk's Use ONLY

Budget Document To Be Used As Audit Waiver?

My Subdivision has elected to use this Budget Document as the Audit Waiver.
(If YES, Board Minutes MUST be Attached)

[ ] YES [X] NO

If **YES**, Column 2 **MUST** contain **ACTUAL** Numbers.

If YES, DO NOT COMPLETE/SUBMIT SEPARATE AUDIT WAIVER REQUEST.

Report of Joint Public Agency & Interlocal Agreements

Was this Subdivision involved in any Interlocal Agreements or Joint Public Agencies for the reporting period of July 1, 2025 through June 30, 2026?

[X] YES [ ] NO

*If **YES**, Please attach Interlocal Agreement Report.*

Report of Trade Names, Corporate Names & Business Names

Did the Subdivision operate under a separate Trade Name, Corporate Name, or other Business Name during the period of July 1, 2025 through June 30, 2026?

[X] YES [ ] NO

*If **YES**, Please attach Trade Name Report.*

APA Contact Information

Auditor of Public Accounts
PO BOX 98917
Lincoln, NE 68509

Telephone: (402) 471-2111 **FAX:** (402) 471-3301

Website: auditors.nebraska.gov

Questions - E-Mail: Jeff.Schreier@nebraska.gov

Submission Information

Budget Due by 9-30-2026

Submit budget to:

1. Auditor of Public Accounts -Electronically on Website or Mail
2. County Board (SEC. 13-508), C/O County Clerk

Regional Metropolitan Transit Authority of Omaha in Douglas County

Line No.	TOTAL ALL FUNDS	Actual 2024 - 2025 (Column 1)		Actual/Estimated 2025 - 2026 (Column 2)		**Adopted Budget 2026 - 2027** (Column 3)	
1	**Beginning Balances, Receipts, & Transfers:**						
2	Beginning Net Cash Balance	11,859,733.00	B1	26,007,593.00	B29	23,479,236.51	B57
3	Investments	21,603,305.00	B2	29,054,281.00	B30	41,055,000.00	B58
4	County Treasurer's Balance	2,300,155.00	B3	2,339,852.00	B31	2,300,000.00	B59
5	**Subtotal of Beginning Balances** (Lines 2 thru 4)	**35,763,193.00**	B4	**57,401,726.00**	B32	**66,834,236.51**	B60
6	Personal and Real Property Taxes **(Columns 1 and 2 - See Preparation Guidelines)**	52,967,857.00	B5	56,243,042.00	B33	58,153,011.83	B61
7	Federal Receipts	25,729,524.00	B6	10,371,178.01	B34	25,229,964.00	B62
8	State Receipts: Motor Vehicle Pro-Rate **(To Lid Supporting Schedule, page 4)**	90,492.00	B7	85,000.00	B35	65,000.00	B63
9	State Receipts: State Aid	-	B8	200,000.00	B36	-	B64
10	State Receipts: Other	108,482.00	B9	-	B37	200,000.00	B65
11	State Receipts: Property Tax Credit	-	B10	-	B38		
12	Local Receipts: Nameplate Capacity Tax	-	B11	-	B39	-	B66
13	Local Receipts: In Lieu of Tax **(To Lid Supporting Schedule, page 4)**	-	B12	-	B40	-	B67
14	Local Receipts: Other	11,719,853.00	B13	12,487,209.50	B41	13,961,131.71	B68
15	Transfers In Of Surplus Fees **(To Lid Supporting Schedule, page 4)**	-	B14	-	B42	-	B69
16	Transfer In Other Than Surplus Fees (Should agree to Transfers Out on Line 28)	-	B15	-	B43	-	B70
17	**Total Resources Available** (Lines 5 thru 16)	**126,379,401.00**	B16	**136,788,155.51**	B44	**164,443,344.05**	B71
18	**Disbursements & Transfers:**						
19	Operating Expenses	45,833,254.00	B17	65,027,741.00	B45	76,996,363.26	B72
20	Capital Improvements (Real Property/Improvements)	6,098,404.00	B18	4,615,000.00	B46	7,000,000.00	B73
21	Other Capital Outlay (Equipment, Vehicles, Etc.)	17,046,017.00	B19	311,178.00	B47	15,374,955.00	B74
22	Debt Service: Bond Principal & Interest Payments	-	B20	-	B48	-	B75
23	Debt Service: Payments to Retire Interest-Free Loans **(Public Airports)**	-	B21	-	B49	-	B76
24	Debt Service: Payments to Bank Loans & Other Instruments **(Fire Districts)**	-	B22	-	B50	-	B77
25	Debt Service: Other	-	B23	-	B51	-	B78
26	Judgments	-	B24	-	B52	-	B79
27	Transfers Out of Surplus Fees	-	B25	-	B53	-	B80
28	Transfers Out Other Than Surplus Fees (Should agree to Transfers In on Line 16)	-	B26	-	B54	-	B81
29	**Total Disbursements & Transfers** (Lines 19 thru 28)	**68,977,675.00**	B27	**69,953,919.00**	B55	**99,371,318.26**	B82
30	**Balance Forward/Cash Reserve** (Line 17 - Line 29)	**57,401,726.00**	B28	**66,834,236.51**	B56	**65,072,025.79**	B83
31				Cash Reserve Percentage (**CANNOT** exceed 50%)		85%	B84
	PROPERTY TAX RECAP				Tax from Line 6	58,153,011.83	B85
					County Treasurer's Commission - 1% of Total Taxes Collected	587,345.42	B86
					Total Property Tax Requirement	**58,740,357.25**	B87

Accrual Operating Budget to State Budget Reconciliation

Description	2027 Proposed Budget	2026 Approved Budget	2026 Projected	Comments
Operating Budget Revenue	($73,412,699.68)	($74,471,866.00)	($70,946,918.76)	Carryover from Accrual Report
Adj County Collection Fee Revenue (1%)	$587,345.42	578,827.00	578,827.00	Removes fee from revenue as it directly taken by the County during collection
Adj Property Tax Revenue Based on Differing Recognition Years	1,762,210.71	1,685,903.00	$857,672.26	Corrects the timing difference as the tax is technically levied on 12-31 of each year from an accrual standpoint; however, the State recognizes it in the year collected.
Capital Revenue	(19,179,964.00)	($15,520,000.00)	($3,460,943.00)	Adds revenue received to fund capital
Health Fund Revenue	($7,366,000.00)	($6,570,648.00)	($6,570,648.00)	Revenue from Health Insurance Fund
Reserve Transfer	-	(4,300,000.00)	(4,300,000.00)	Transfer of funds to reserve account(s)
Total State Revenues	**$ (97,609,107.55)**	**$ (98,597,784.00)**	**$ (83,842,010.50)**	
Operating Budget Expense	80,283,708.68	76,207,350.85	68,302,092.85	Carryover from Accrual Report
Remove: Depreciation/Amortization	(10,100,000.00)	(12,375,000.00)	(9,900,000.00)	Removes depreciation since no cash is spent for this
Remove: 1% County Collection Fee	(587,345.42)	(578,827.00)	(578,827.00)	Removes fee from expense as it directly taken by the County during collection
Capital Expense	22,374,955.00	20,149,715.00	4,876,178.01	Adds in cost of capital purchases
Health Fund Expense	$7,400,000.00	$6,625,648.00	$6,625,648.00	Expense from Health Insurance Fund
Reserve Transfer	-	4,300,000.00	4,300,000.00	Expense to "General Fund" for reserve transfer
Total State Expenses	**$ 99,371,318.26**	**$ 94,328,886.85**	**$ 73,625,091.86**	

2027 Operating Budget

Accrual Basis

Description	2027 Proposed Budget	2026 Approved Budget	2026 Projected
Fares	($3,968,131.71)	($4,049,181.00)	($4,187,181.00)
Tax Levy	($60,547,567.97)	($57,947,685.00)	($58,785,357.26)
Federal	($6,050,000.00)	($6,000,000.00)	($6,045,000.00)
State	($200,000.00)	($200,000.00)	($200,000.00)
Other	($2,647,000.00)	($6,275,000.00)	($1,729,380.50)
Total	**($73,412,699.68)**	**($74,471,866.00)**	**($70,946,918.76)**
	OPERATIONS		
Fixed Wages	15,471,614.18	14,436,650.00	11,805,200.00
Paratransit Wages	2,056,000.00	2,100,000.00	2,000,000.00
Admin Wages	1,885,577.00	1,759,636.00	1,778,322.00
Fringe	9,741,622.00	8,768,804.00	8,767,768.00
Microtransit	4,020,000.00	4,000,000.00	3,310,000.00
Fuel	4,418,000.00	5,283,665.00	5,489,450.00
Materials & Supplies	411,000.00	366,770.00	366,770.00
Services	1,643,000.00	1,491,870.00	1,370,870.00
Other Expenses	178,000.00	187,000.00	173,000.00
Subtotal	39,824,813.18	38,394,395.00	35,061,380.00
	MAINTENANCE		
Maintenance Wages	2,224,568.00	2,560,906.00	2,253,912.00
Facilities Wages	1,134,345.00	1,018,643.00	1,053,643.00
Admin Wages	746,588.00	683,661.00	708,661.00
Fringe	1,849,478.00	1,848,697.00	1,676,811.00
Materials & Supplies	3,465,500.00	2,480,200.00	2,409,820.00
Services	2,182,000.00	2,781,474.00	1,731,474.00
Other Expenses	-	-	-
Subtotal	11,602,479.00	11,373,581.00	9,834,321.00
	ADMINISTRATIVE		
Admin Wages	4,976,445.00	4,473,489.00	4,392,706.00
Fringe	2,426,126.00	2,159,421.00	2,159,421.00
Materials & Supplies	514,800.00	437,370.00	676,370.00
Utilities	605,000.00	590,000.00	540,000.00
Services	3,999,030.00	3,097,263.00	2,110,263.00
Other Expenses	6,235,015.50	3,306,831.85	3,627,631.85
Subtotal	18,756,416.50	14,064,374.85	13,506,391.85
Operating Expense Total	**70,183,708.68**	**63,832,350.85**	**58,402,092.85**
Depreciation	**10,100,000.00**	**12,375,000.00**	**9,900,000.00**
Operating Expense + Depreciation	**80,283,708.68**	**76,207,350.85**	**68,302,092.85**
Operating Budget (Excess)/Short	**6,871,009.00**	**1,735,484.85**	**(2,644,825.91)**

Capital Project Summary 2027

Project Name	Estimated Project Cost	2027 Budget
Bus Replacement (2027)	6,300,000.00	6,800,000.00
Admin Upgrades: Windows, Doors, Painting, & Security Project	4,550,000.00	4,000,000.00
Paratransit Software	2,500,000.00	2,500,000.00
Replace Bus Wash	2,200,000.00	2,200,000.00
Radio System	2,000,000.00	2,000,000.00
Electrical Upgrades and Generator	6,200,000.00	2,000,000.00
Moby Vans	1,440,000.00	1,440,000.00
Air Handling Units	400,000.00	400,000.00
Deluge Design	375,000.00	375,000.00
Westroads TC Design	225,000.00	225,000.00
Shop Equipment	637,000.00	215,000.00
Transit Shelter 5 Spares	119,955.00	119,955.00
Facilities Support Truck	100,000.00	100,000.00
Totals	**27,046,955.00**	**22,374,955.00**

Resolution: **2026-30 Request Approval of the Renewal with Cubic Transportation Systems, Inc.**

Explanation: The current fare system agreement was put into place in November of 2020 with Delerrok, transferring to Cubic Transportation Systems, Inc. The extended agreement for ongoing service will expire on November 8, 2026. A contract extension is being proposed to extend the service date until November 9, 2027.

The pricing terms embedded in this new agreement are as follows:

- $65 per bus/vehicle per month
- TouchPass Cards for $3.50/ea.

Based on the revised pricing, we anticipate the annual cost to be approximately $120k/year for devices used for vehicles. With potential additional cost depending on the need for new TouchPass Cards.

Recommend Approval

The foregoing resolution was duly adopted by the Board of the Regional Metropolitan Transit Authority of Omaha at a meeting held on the 17th day of September 2026, and the undersigned hereby certifies the adoption of this resolution.

_____
Curt Simon, Board Chair

_____
Selina Perry, Board Secretary

PURPOSE

The Omaha metro area needs reliable, quality public transportation to grow sustainably and serve the diverse needs of our residents.

MISSION

Metro connects people, places, and opportunities through quality transit services.

VISION

Metro strives to be a valued transportation choice for all members of our community and a vital partner for Omaha's future.

Metro aims to realize this vision by cultivating and investing in:

- Collaborative communication
- Employee empowerment
- Culture of respect & appreciation
- Well-maintained equipment & facilities
- Up-to-date technology & processes
- Ongoing training & safety efforts
- Collaborative partnerships to improve our service
- Outstanding rider communication & experience
- Recognition of Metro's value to the community

VALUES

Unity: We are a team with a common purpose.

Responsibility: We take pride in our work and are committed to going above and beyond.

Care: We care about our customers and each other.

Resourcefulness: We are adaptable and driven to overcome challenges.

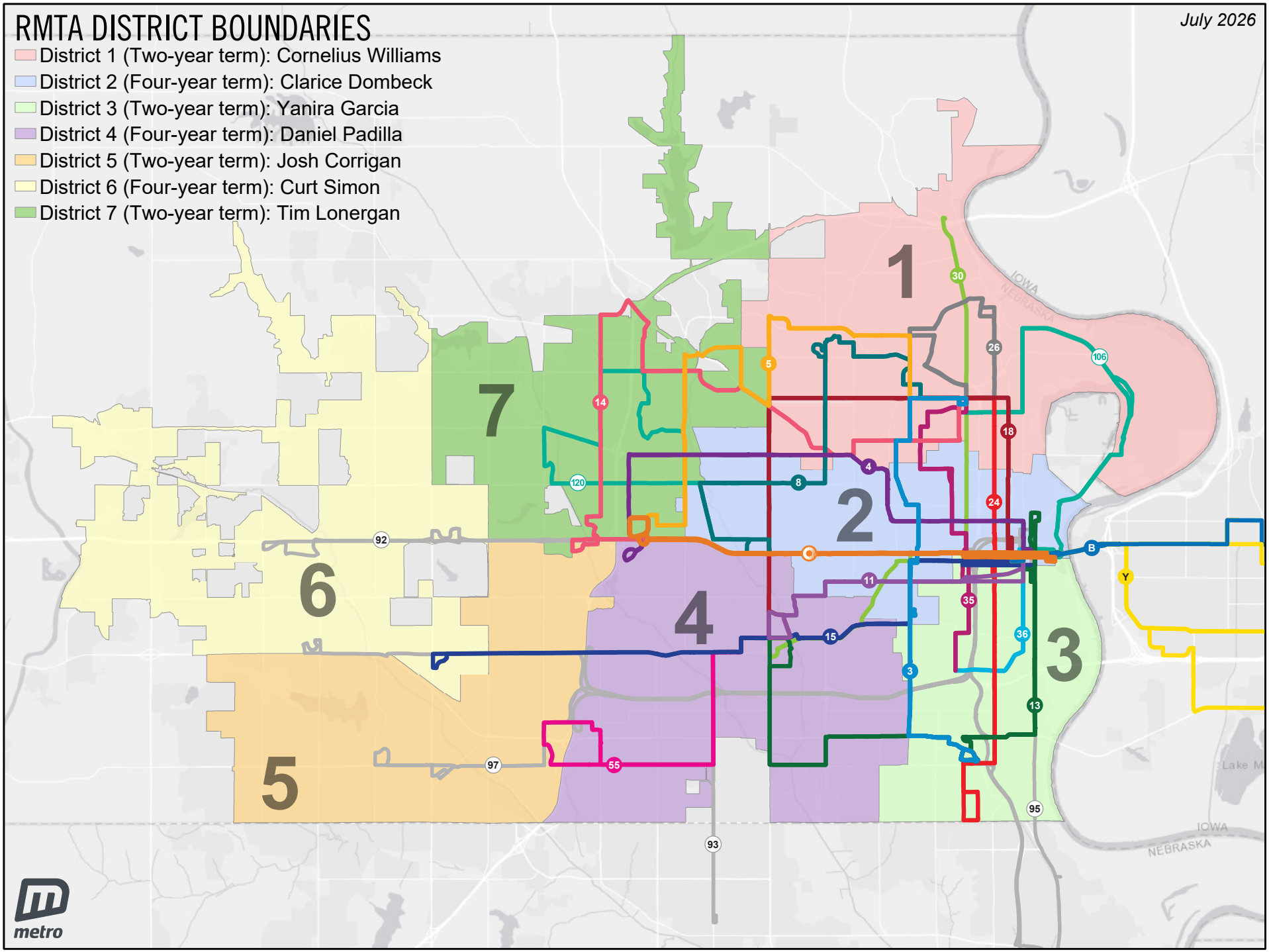
Learning: We are always training for tomorrow.

Appreciation: We are motivated to provide a quality of life for those we love through competitive wages and compensation.

RMTA DISTRICT BOUNDARIES

July 2026

- District 1 (Two-year term): Cornelius Williams
- District 2 (Four-year term): Clarice Dombeck
- District 3 (Two-year term): Yanira Garcia
- District 4 (Four-year term): Daniel Padilla
- District 5 (Two-year term): Josh Corrigan
- District 6 (Four-year term): Curt Simon
- District 7 (Two-year term): Tim Lonergan



Aug — Monthly Recruiting Report

Definition Key:

# of Employees: Total number of employees in stated or similar roles.

Mthly Hires: The number of new employees, promotions, or transfers in the given month.
Mthly Turnover: The number of employees who retire, quit, terminate, promote, or transfer in given month.
Current Needs: # of stated or similar positions vacant.
Trained: Operators who've completed 6-8 week new hire training period and are operational.

Monthly Movement	Mthly Hires	Mthly Turnover
	18	5

Recruiting Activity Notes

18 employees began new roles at Metro during July.
Metro also identified 7 additional hires for Aug.

Operations	Current Needs				Recruiting Activity Notes
	5				
Fixed Bus Operators	Summer Goal	Winter Goal	# of ee's	Need	
↳ Trained Fixed	176	**TBD**	**171**	3	
↳ *In Training*	N/A	N/A	16	N/A	14 Operators started in Aug. 7 were identified for an Sept start date.
Paratransit Operators	Winter Goal	Spring Goal	# of ee's	Need	
↳ Trained Para	37	**37**	**34**	4	1 Paratransit Operators started in Aug.
↳ *In Training*	N/A	N/A	3	N/A	

Aug	Monthly Recruiting Report

Definition Key:

# of Employees: Total number of employees in stated or similar roles.

Current Needs: # of stated or similar positions vacant.

Maintenance, Building, & Admin	Goal	# of ee's	Current Needs	Recruiting Activity Notes
Maintenance	**34**	**34**	**0**	
Bus Mechanic	24	24		**1 New Hire started in Aug Start date**
Parts	2	2	0	
Utility	7	7	0	
Body Shop Mechanic	1	1	0	
Building	**19**	**18**	**1**	
BG&E - Field	5	5	0	
Custodial	14	13	1	**1 New Hire started in Aug Start date**

Admin Staff	Current Needs	Recruiting Activity Notes
Network Security Tech		**1 New Hire started in Aug Start date**
HR Generalist	1	**Currently interviewing candidates**

SOCIAL MEDIA SUMMARY

8.1.26 - 8.31.26

Facebook: Metro Transit Omaha

Posts: 12

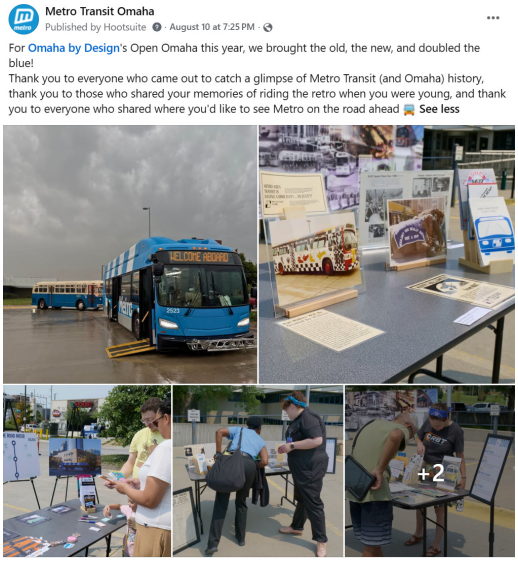
Reach: 18,701

Reactions: 328

Comments: 39

Shares: 47

28 new followers | 0.80% increase



Twitter: @rideORBT

Tweets: 10

Impressions: 881

Avg. 82.73 impressions/post for the year

Likes: 12

Retweets: 3

Replies: 0

-3 followers | 0.26% decrease



Instagram: @metrotransitoma

Posts: 11

Likes: 275

Avg. 23.27 likes/post for the year

Comments: 7

33 new followers | 1.71% increase



EARNED MEDIA SUMMARY
8.1.26 - 8.31.26

12 stories | 9 outlets



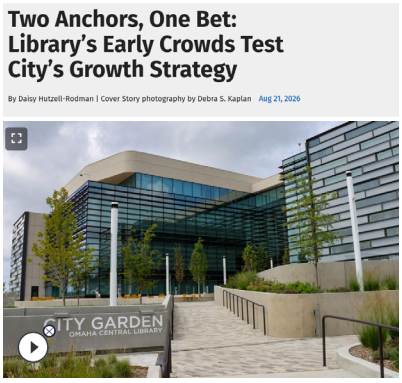
PRISON EDUCATION PROGRAM UPWARD

Whittaker Drives New Opportunities

Metro Operator profile - SCC



Transit Oriented Devt - Grow Omaha



New library transit access - MBJ

OUTREACH
8.1.26 - 8.31.26

August 8
Open Omaha
Metro staff put together a Metro Transit museum, beginning before Metro was its own transit authority and moving through the decades, with specific exhibits dedicated to memorabilia from that decade. Also on display was one of Metro's retro buses.

August 8
Empowerment Network Transformation 2030 Careers and Innovation Summit
Two of Metro's staff provided a presentation on transportation solutions at a career summit. They also provided information at a resource table.

August 10
One World/Learning Community staff - Travel Training
Metro staff trained Learning Community Center employees to plan, navigate, pay for the bus and Micro Flex. Participants planned and practiced a bus ride with transfer to ORBT.

August 14
Nebraska Urban Indian Health Coalition Back to School event
Metro staff provided information and resources about transit in Omaha with an emphasis on the Wheel Appeal art contest and the K-12 Rides Free program.

August 15
Juneteenth Parade
Metro staff, friends, and family walked and rolled in the rescheduled Juneteenth Parade along with a decorated Metro bus.

August 20
City of Omaha Small Contractor and Public Agency Procurement Outreach Event
Metro staff tabled at the event and provided a brief overview of Metro procurement processes and opportunities to the large group. The event was hosted by the City of Omaha and supported by the Chamber of Commerce and OPPD.

August 22
Magis Health Fair at Siena Francis
Metro staff had a table at the health fair with information on Metro's services. They signed those who qualified up for Metro's half fare program with applications, cards, and a printer on site. There was also a physician nearby able to see people and sign off on those who qualified.

August 22
Crumbley Light - How to ride training
Metro staff took a group of church members on a practice bus ride. Participants learned to navigate and ride a fixed route bus and transfer to ORBT on a trip from their church to the Central Library. Most participants did not speak English and were not from Omaha, so they were learning landmarks and words like "transfer" for the first time.









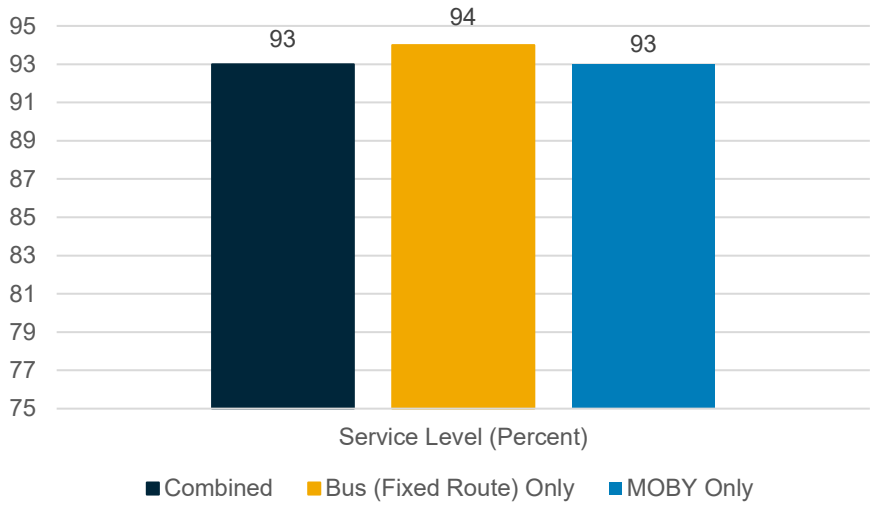


August 2026 Customer Service Report

A new contract and new contractor began providing Customer Service Contact Center services for Metro Transit on April 1, 2026. Performance metrics reported under the combined category now include four queues: bus (fixed route)/general, MOBY, bus/general – Spanish, MOBY – Spanish.

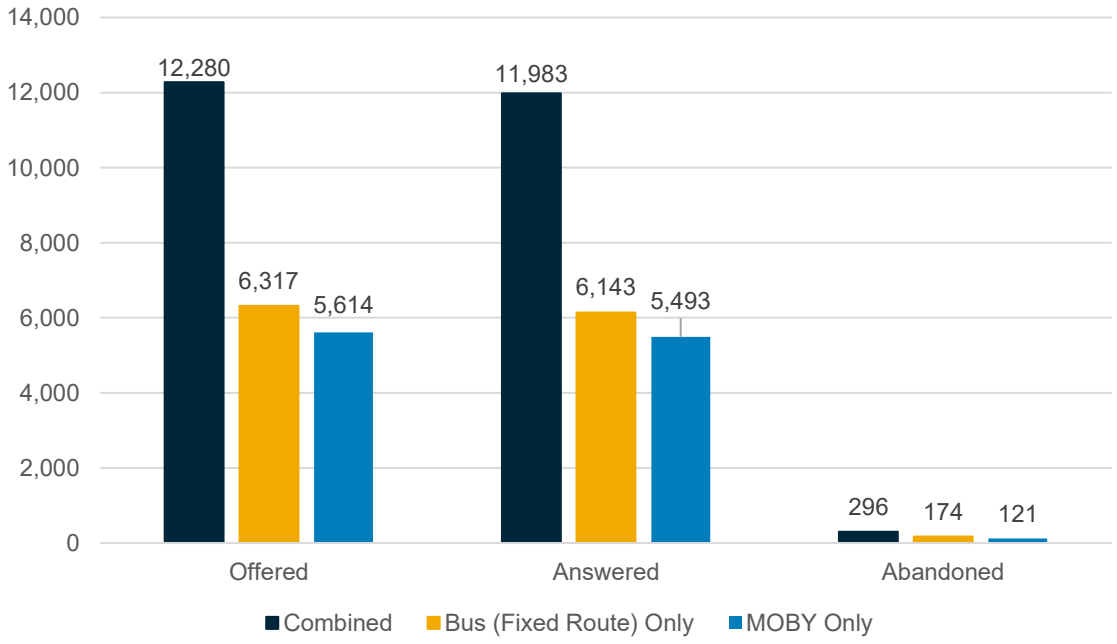
Call Center Service Level

The Call Center Service Level is the percentage of total calls offered that were answered within the service level agreement threshold of 60 seconds, not including time spent navigating the auto attendant. The current contract requires a Service Level of 80% or better.



Text summary of the Call Center Service Level chart: The chart displays the percent service level by queue – combined, bus (fixed route) only, and MOBY only – during the month of August 2026. The combined service level was 93%, the bus-only queue was 94%, and the MOBY-only queue was 93%.

Incoming Calls



Text summary of the Incoming Calls chart: The chart displays the number of incoming calls that were offered, answered, and abandoned by queue – combined, bus (fixed route) only, and MOBY only – during the month of August 2026. Combined, there were 12,280 calls offered, 11,983 calls answered, and 296 calls abandoned. For the bus-only queue, there were 6,317 calls offered, 6,143 calls answered, and 174 calls abandoned. For the MOBY-only queue, there were 5,614 calls offered, 5,493 calls answered, and 121 calls abandoned.

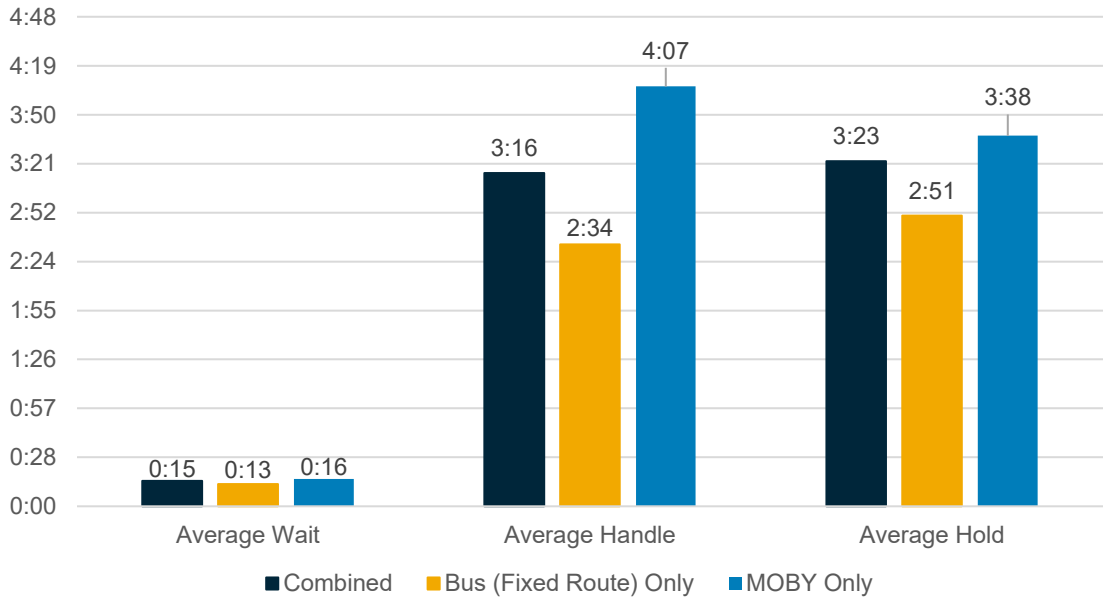
The related contract key performance indicator for this section is the abandon rate, which is the percentage of customers who hang up without having been answered within the applicable 60 seconds Service Level. The abandon rate for the combined queues in August 2026 was 2.41%, 2.75% for the bus/general queue, and 2.16% for the MOBY queue. The current contract requires the abandon rate to be less than 5%.

Call Times

Average Wait Time (AWT) is the average time a caller waits for their call to be answered by an agent after the call leaves the call tree. The current contract requires the AWT to be less than three minutes for bus/general calls and less than five minutes for MOBY calls.

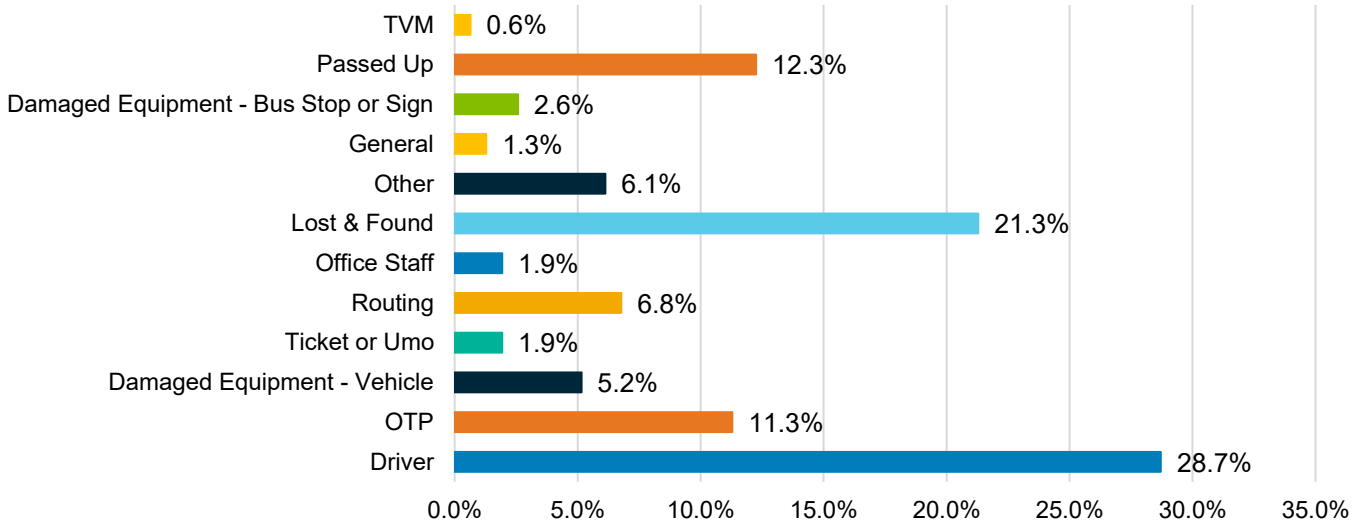
Average Handle Time (AHT) is the average length of call from the time the call is answered by the agent to the time the call concludes (is disconnected) plus the wrap time associated with the respective call. The current contract requires the AHT to be 2 minutes, 30 seconds or less for the Bus/General Queue and 5 minutes or less for the MOBY queue.

Average Hold Time (HT) is the wait time and any length of time the agent puts the caller on hold between answering the call and the call being disconnected. The current contract requires the HT for the bus/general queue to be less than two minutes and for the MOBY queue to be less than three minutes. However, this HT contract requirement does not include AWT. HT exceeding five minutes are subject to review, and the contractor may need to take corrective action to ensure adherence to the aforementioned HT standards.

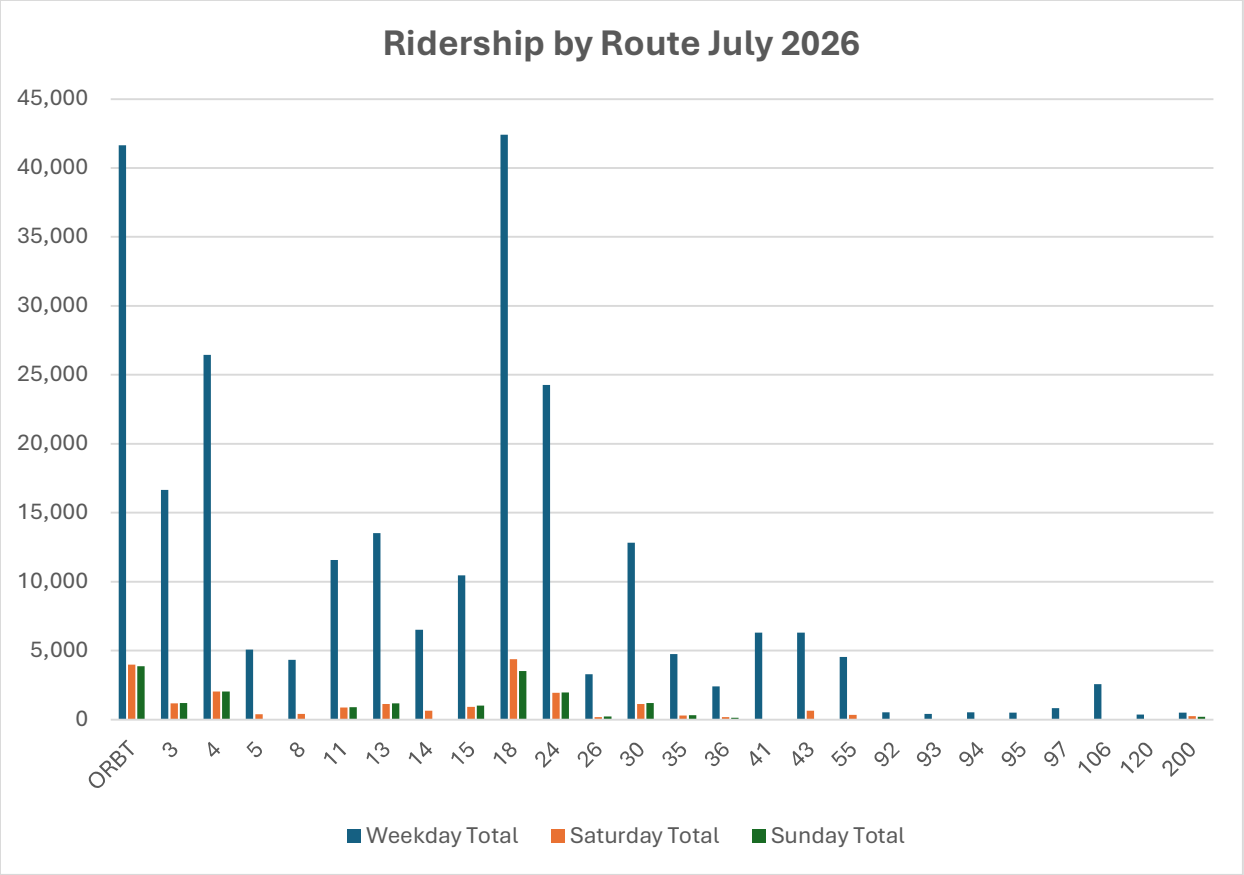


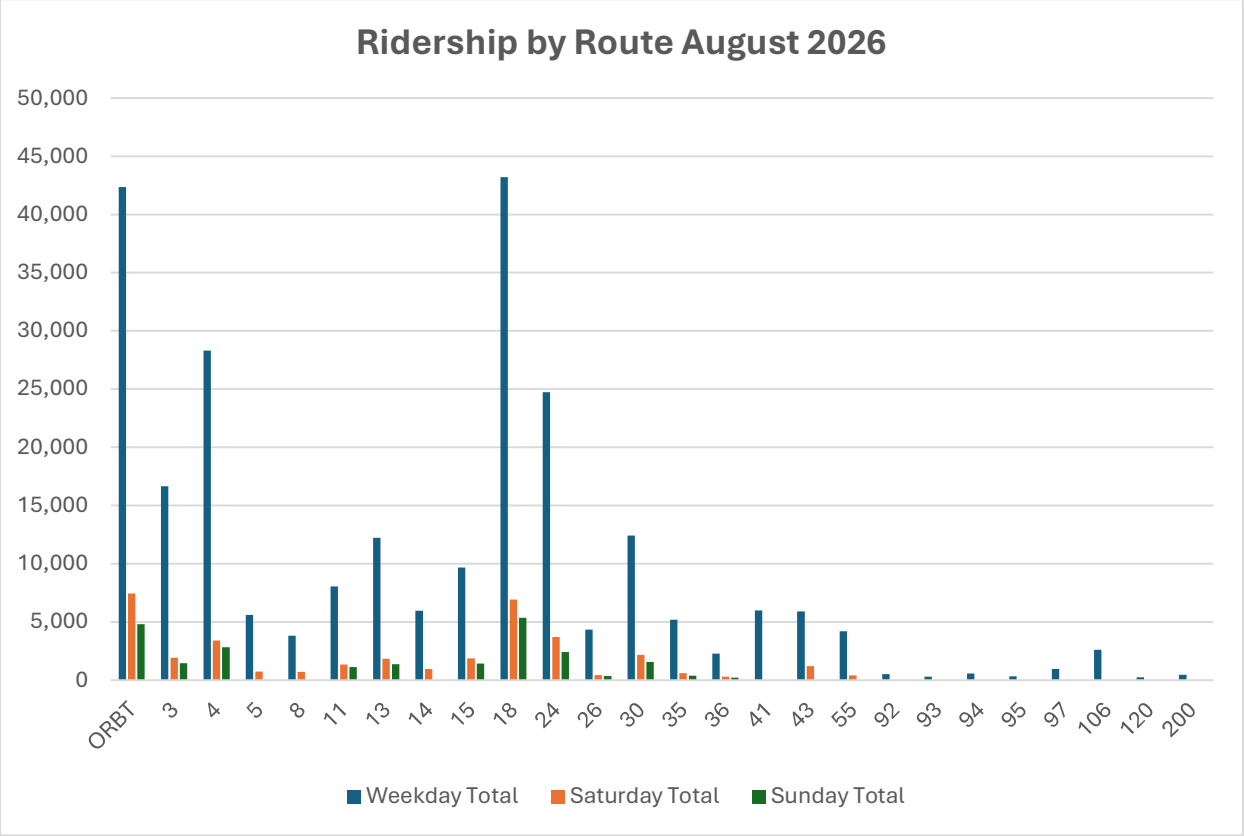
Text summary of the Call Times chart: The chart displays the call times broken down by the average wait, average handle, and average hold times and by queue – combined, bus (fixed route) only, and MOBY only – during the month of August. For the combined queues, the average wait time was 15 seconds, the average handle time was three minutes, 16 seconds, and the average hold time was three minutes, 23 seconds. For the bus-only queue, the average wait time was 13 seconds, the average handle time was two minutes, 34 seconds, and the average hold time was two minutes, 51 seconds. For the MOBY-only queue, the average wait time was 16 seconds, the average handle time was four minutes, seven seconds, and the average hold time was three minutes, 38 seconds.

Logged Feedback and Inquiry Categories



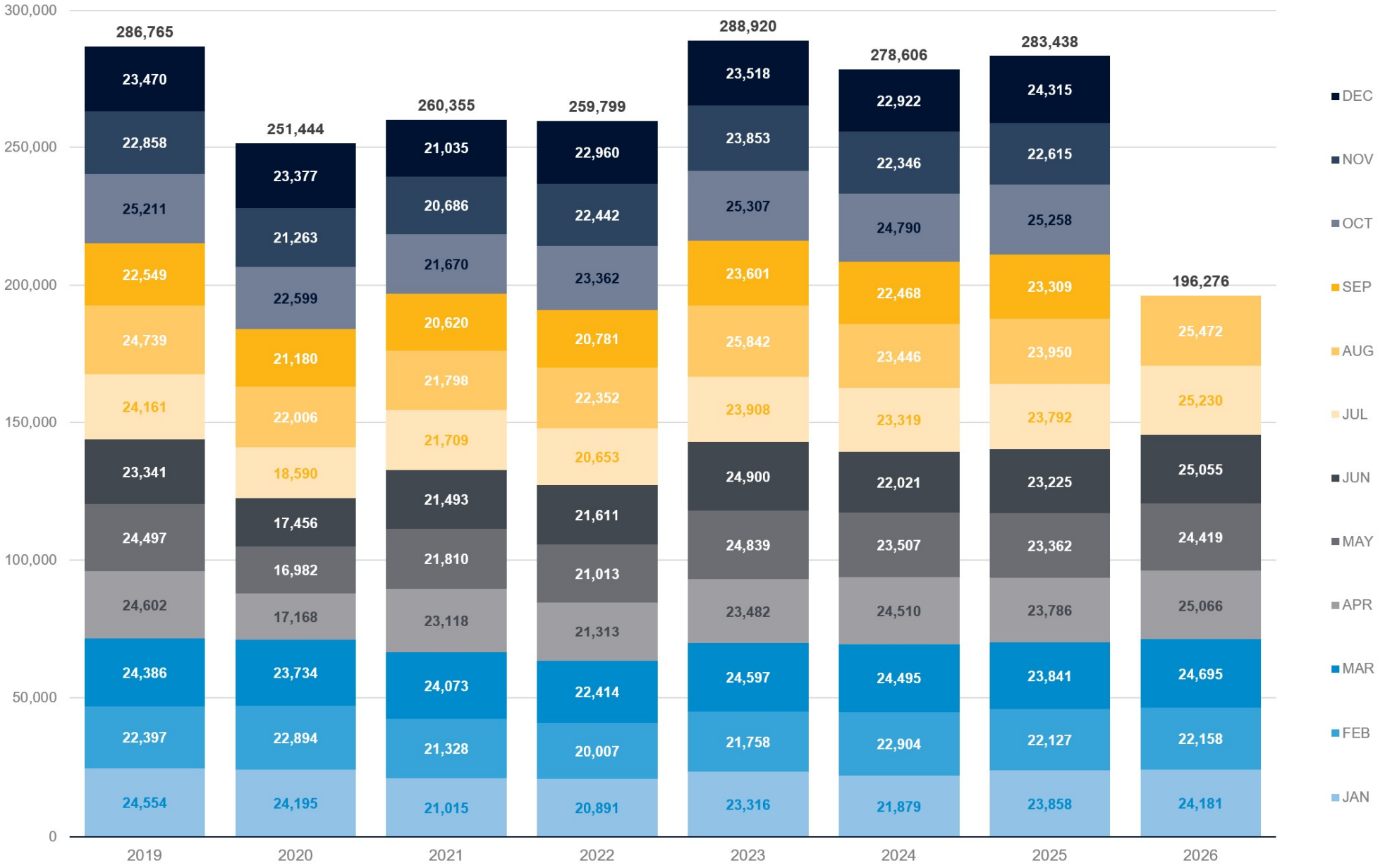
Text summary of the Logged Feedback and Inquiry Categories chart: The chart displays the logged feedback and inquiries broken into categories: ticket vending machine (TVM) – 0.6%, passed up – 12.3%, damaged equipment – bus stop or sign –2.6%, general – 1.3%, other – 6.1%, lost and found – 21.3%, office staff – 1.9%, routing – 6.8%, ticket or Umo – 1.9%, damaged equipment - vehicle – 5.2%, on-time performance (OTP) – 11.3%, and driver – 28.7%. The total number of logged inquiries was 310.

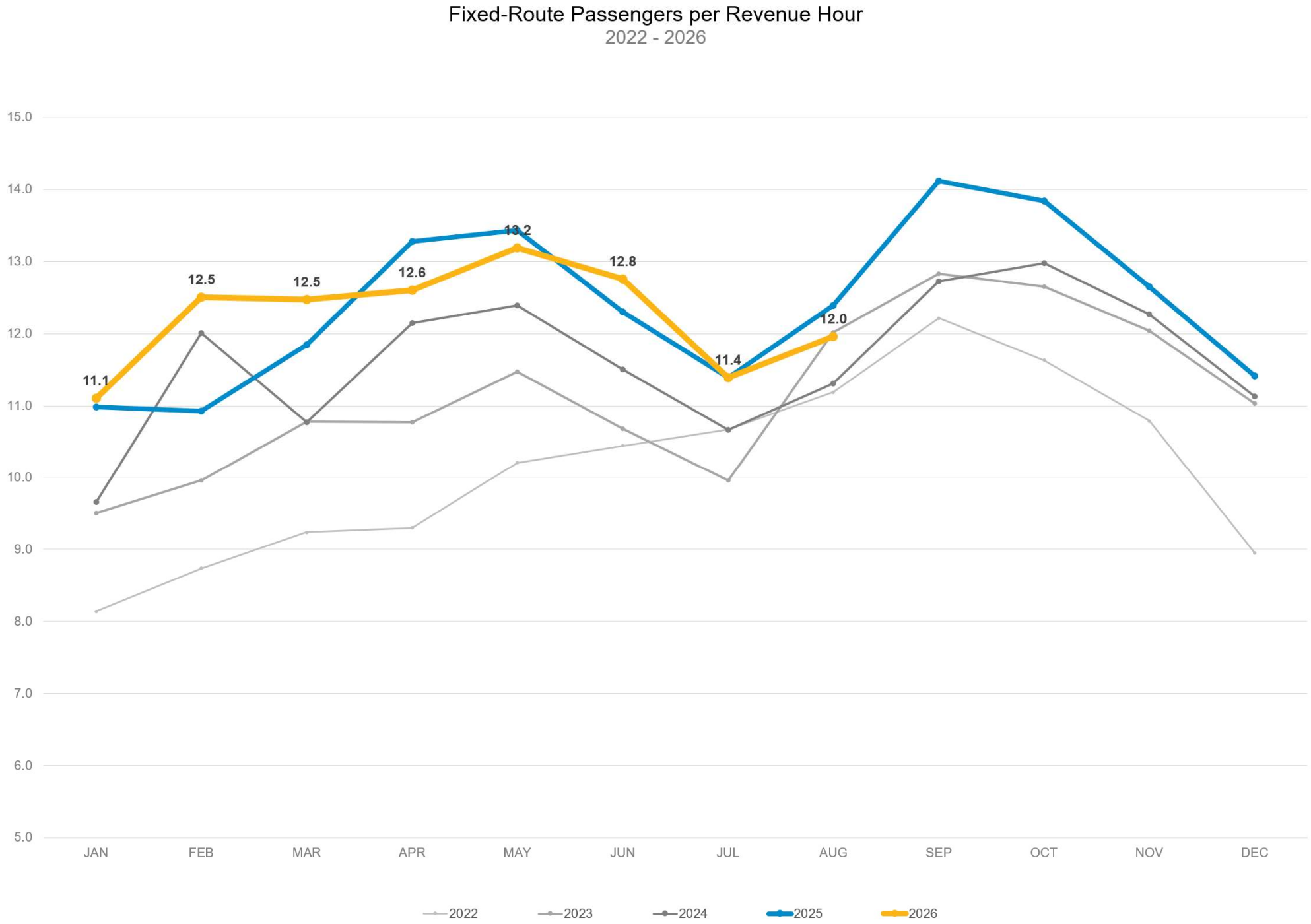

Ridership by Route July 2026
45,000
40,000
35,000
30,000
25,000
20,000
15,000
10,000
5,000
0
ORBT
3
4
5
8
11
13
14
15
18
24
26
30
35
36
41
43
55
92
93
94
95
97
106
120
200
Weekday Total
Saturday Total
Sunday Total

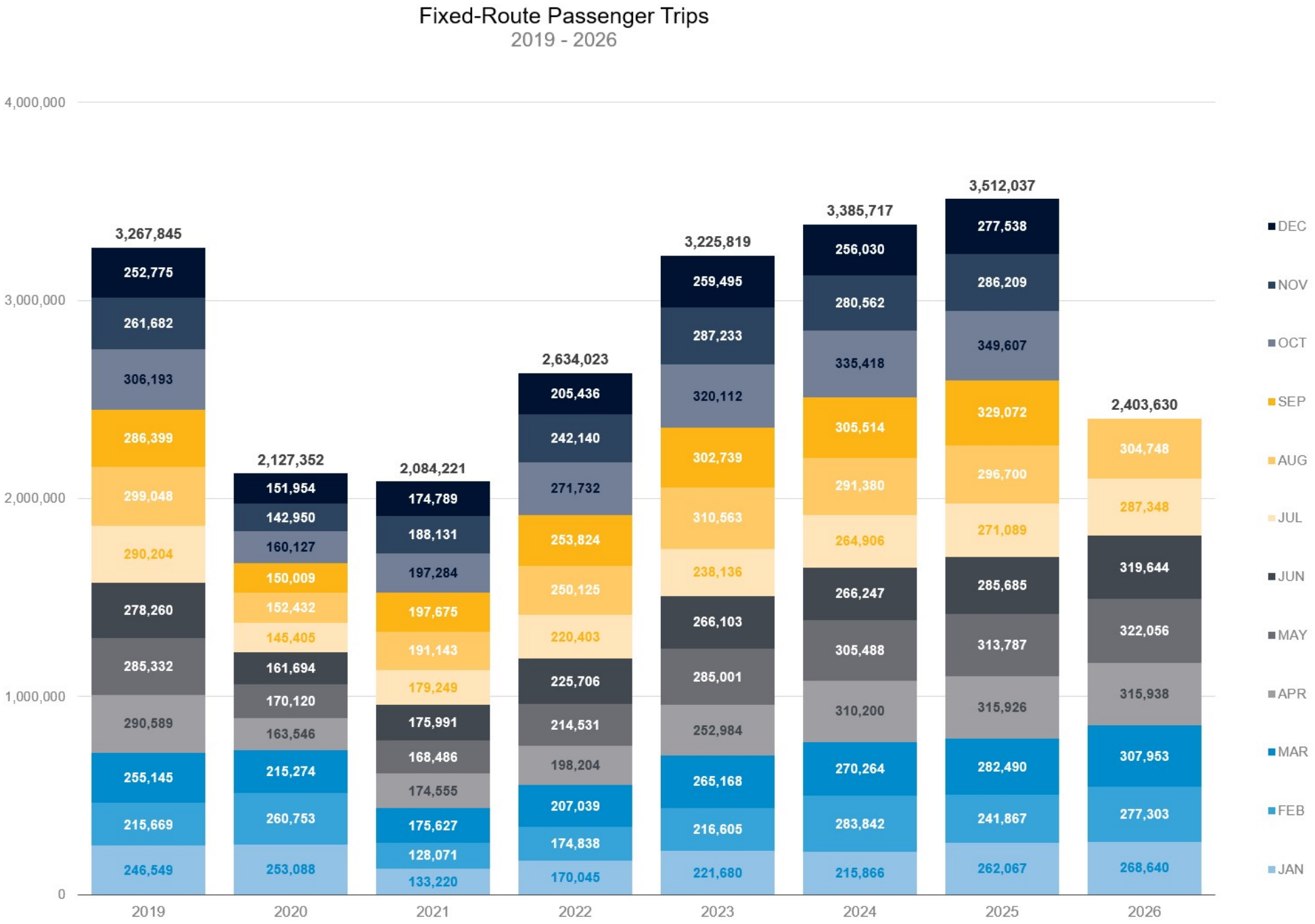

Ridership by Route August 2026
50,000
45,000
40,000
35,000
30,000
25,000
20,000
15,000
10,000
5,000
0
ORBT
3
4
5
8
11
13
14
15
18
24
26
30
35
36
41
43
55
92
93
94
95
97
106
120
200
Weekday Total
Saturday Total
Sunday Total

Fixed-Route Revenue Hours

2019 - 2026

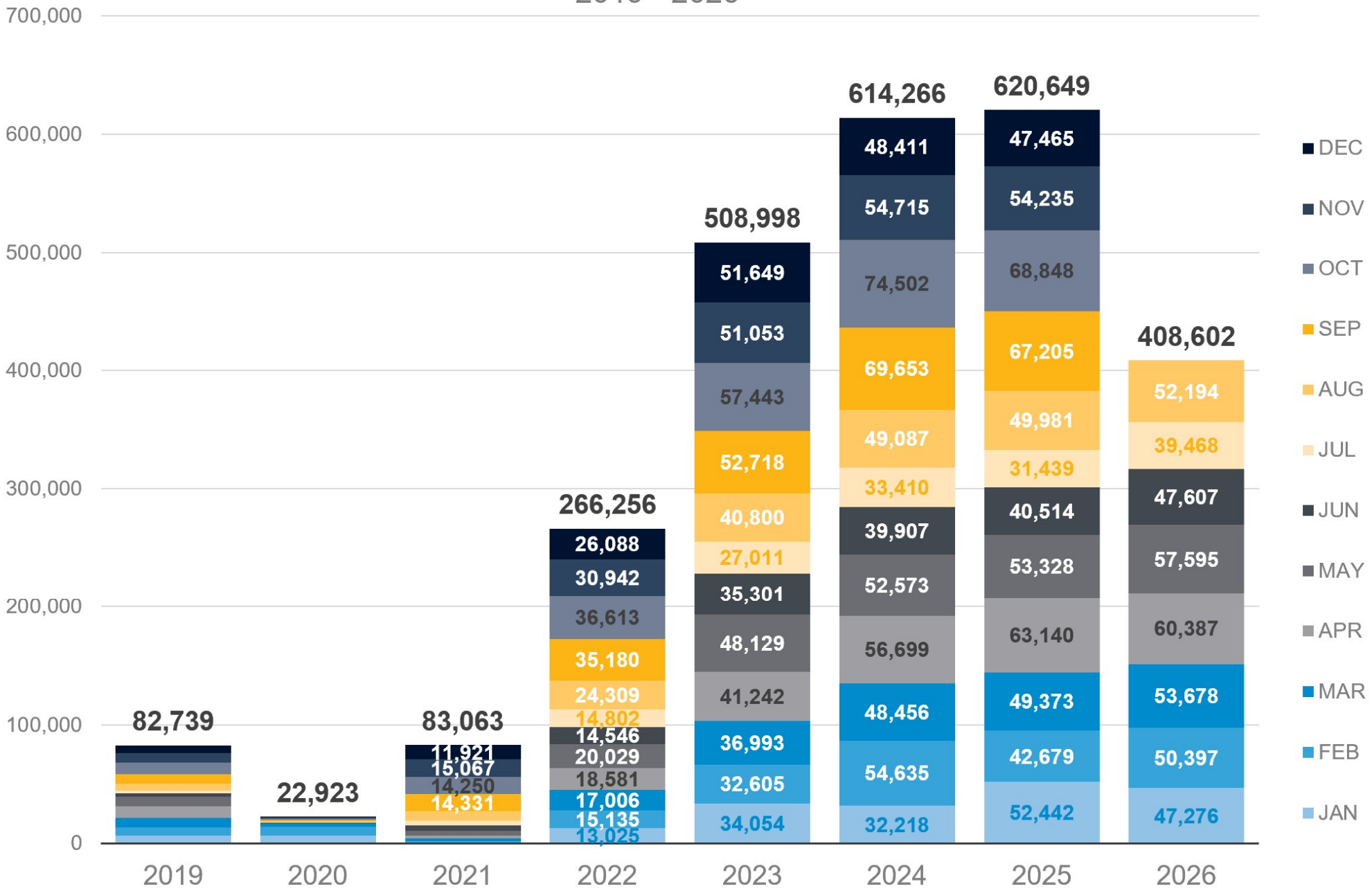



Fixed-Route Passengers per Revenue Hour
2022 - 2026
15.0
14.0
13.0
12.0
11.0
10.0
9.0
8.0
7.0
6.0
5.0
11.1
12.5
12.5
12.6
13.2
12.8
11.4
12.0
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC
2022
2023
2024
2025
2026

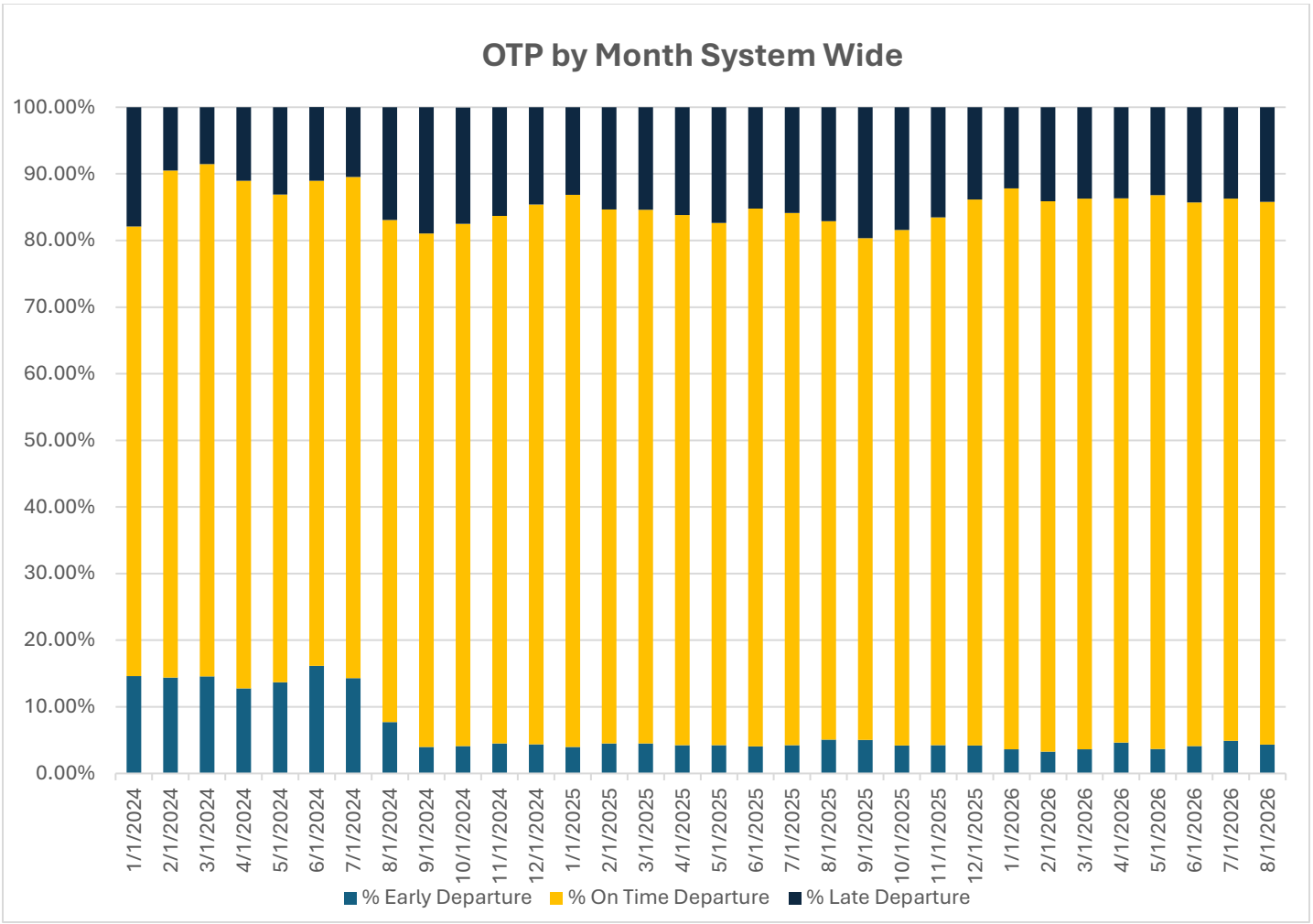

Fixed-Route Passenger Trips
2019 - 2026
4,000,000
3,000,000
2,000,000
1,000,000
0
2019
2020
2021
2022
2023
2024
2025
2026
3,267,845
252,775
261,682
306,193
286,399
299,048
290,204
278,260
285,332
290,589
255,145
215,669
246,549
2,127,352
151,954
142,950
160,127
150,009
152,432
145,405
161,694
170,120
163,546
215,274
260,753
253,088
2,084,221
174,789
188,131
197,284
197,675
191,143
179,249
175,991
168,486
174,555
175,627
128,071
133,220
2,634,023
205,436
242,140
271,732
253,824
250,125
220,403
225,706
214,531
198,204
207,039
174,838
170,045
3,225,819
259,495
287,233
320,112
302,739
310,563
238,136
266,103
285,001
252,984
265,168
216,605
221,680
3,385,717
256,030
280,562
335,418
305,514
291,380
264,906
266,247
305,488
310,200
270,264
283,842
215,866
3,512,037
277,538
286,209
349,607
329,072
296,700
271,089
285,685
313,787
315,926
282,490
241,867
262,067
2,403,630
304,748
287,348
319,644
322,056
315,938
307,953
277,303
268,640
DEC
NOV
OCT
SEP
AUG
JUL
JUN
MAY
APR
MAR
FEB
JAN

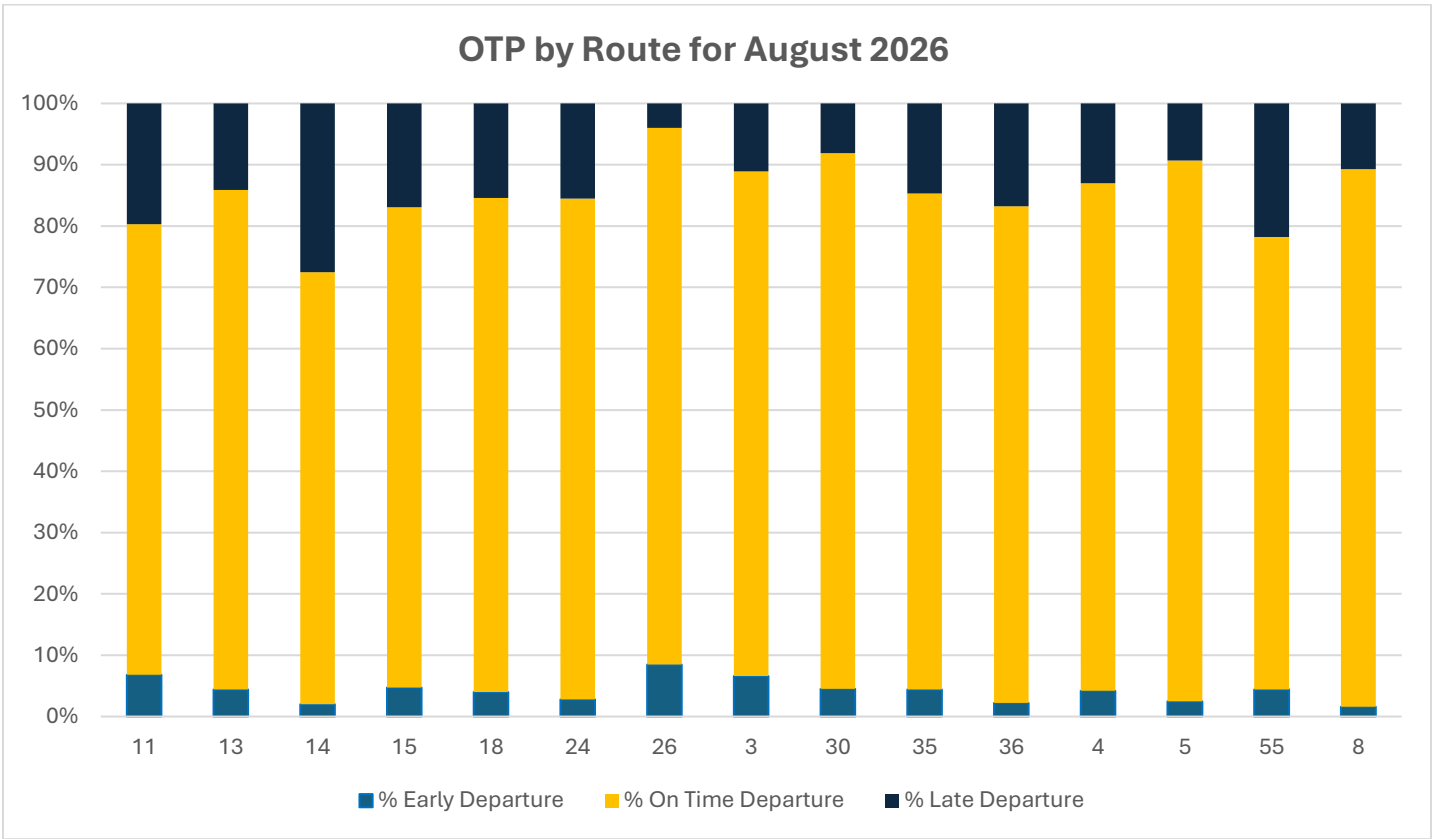
K-12 Passenger Trips

2019 - 2026

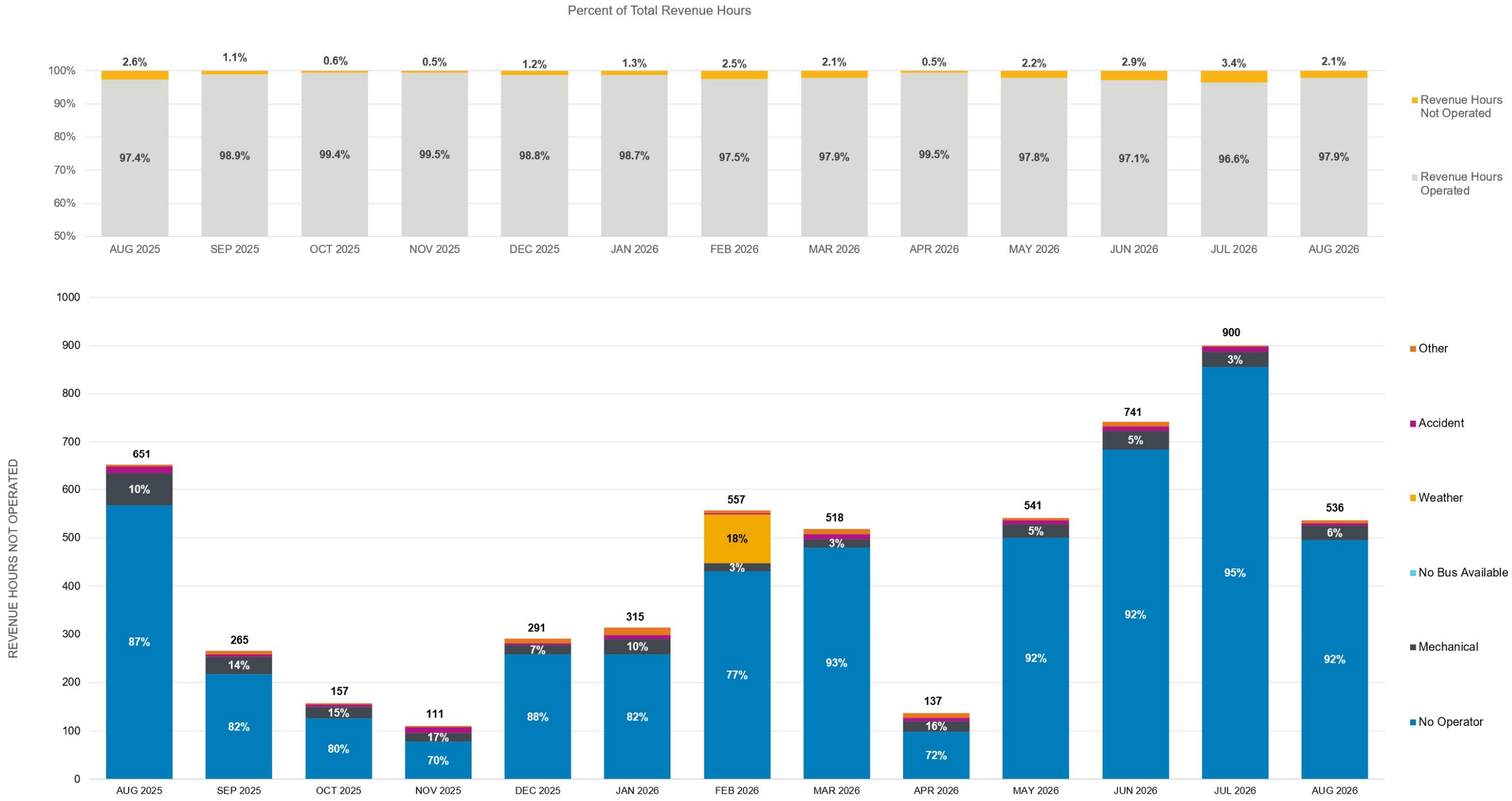


*K-12 Rides Free Program first began on 5/10/2021.


OTP by Month System Wide
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
1/1/2024
2/1/2024
3/1/2024
4/1/2024
5/1/2024
6/1/2024
7/1/2024
8/1/2024
9/1/2024
10/1/2024
11/1/2024
12/1/2024
1/1/2025
2/1/2025
3/1/2025
4/1/2025
5/1/2025
6/1/2025
7/1/2025
8/1/2025
9/1/2025
10/1/2025
11/1/2025
12/1/2025
1/1/2026
2/1/2026
3/1/2026
4/1/2026
5/1/2026
6/1/2026
7/1/2026
8/1/2026
% Early Departure
% On Time Departure
% Late Departure


OTP by Route for August 2026
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
11
13
14
15
18
24
26
3
30
35
36
4
5
55
8
% Early Departure
% On Time Departure
% Late Departure

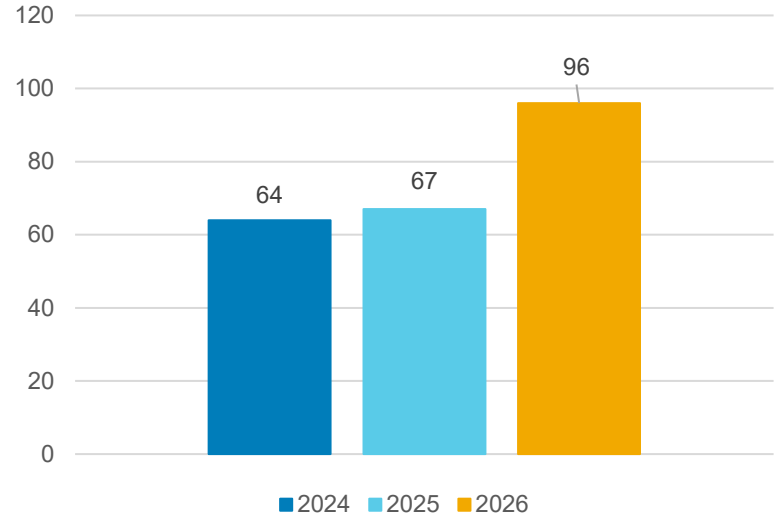
MONTHLY SERVICE INTERRUPTIONS
Revenue Hours Not Operated by Type



August 2026 MOBY Eligibility + Operations Report

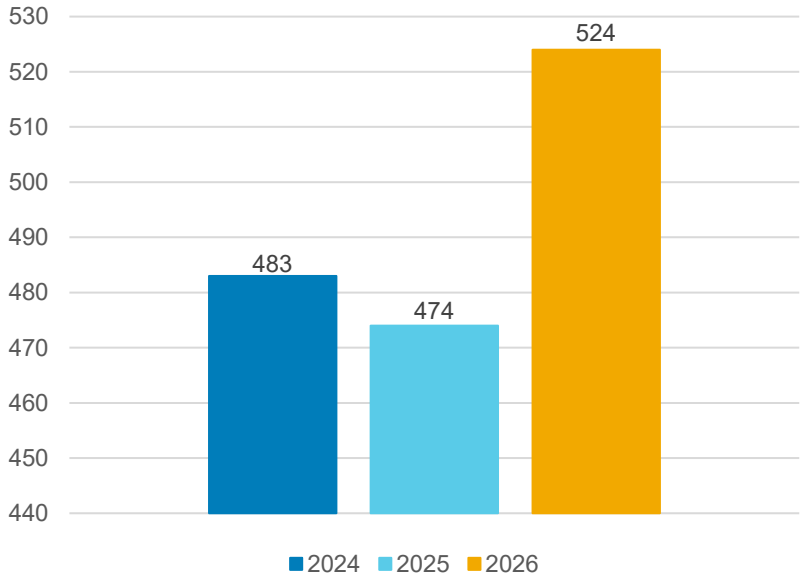
MOBY Eligibility

Number of MOBY Applications Processed in August



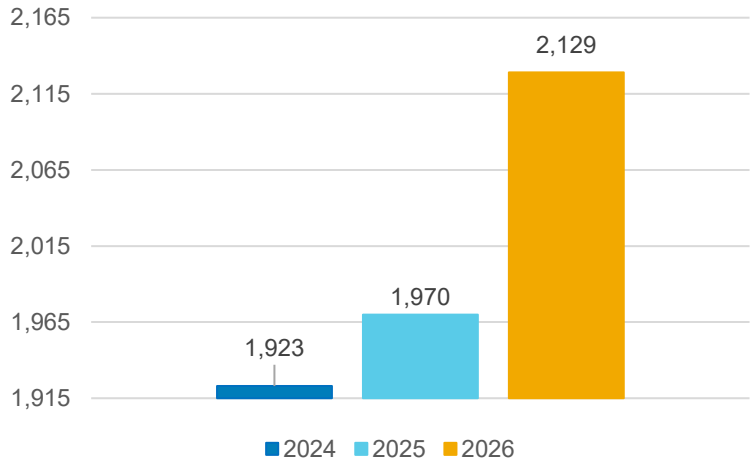
Text summary of the chart: The chart displays the number of MOBY applications processed in August for the last three years. There were 64 applications processed in August 2024, 67 in August 2025, and 96 in August 2026.

Number of MOBY Applications Year-to-Date (January – August)



Text summary of the above chart: The chart displays the number of MOBY applications processed year-to-date (January through August) for the last three years. Through August 31, 483 applications were processed in 2024, 474 in 2025, and 524 in 2026.

Total Number of Eligible MOBY Riders as of August 31

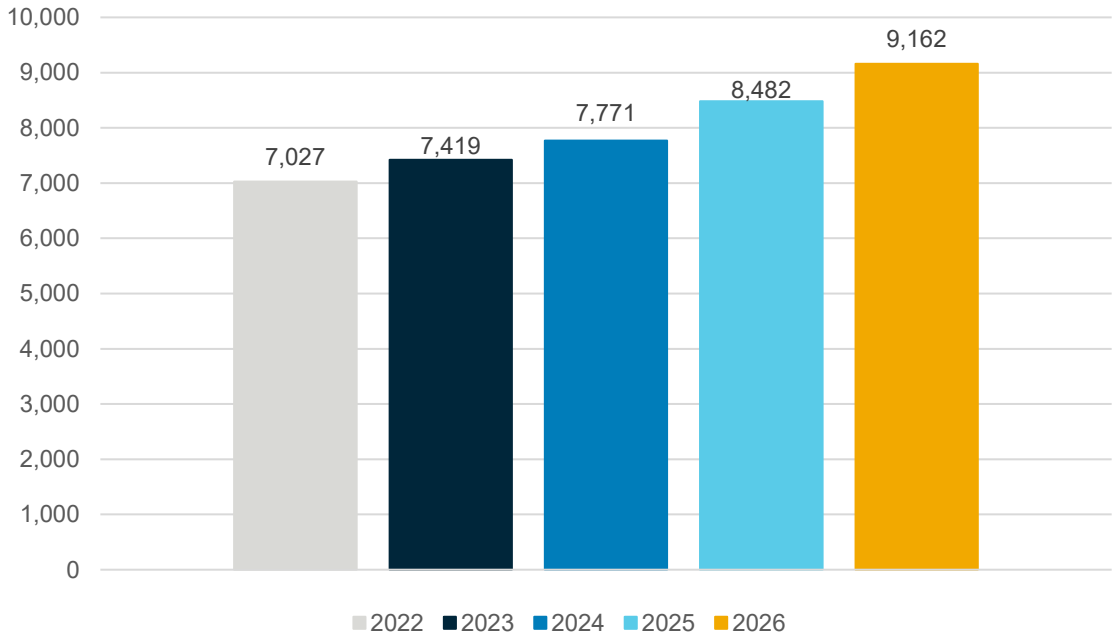


Text summary of the above chart: The chart displays the total number of eligible MOBY riders as of August 31 for the last three years. As of August 31, there were 1,923 eligible MOBY riders in 2024, 1,970 in 2025, and 2,129 in 2026.

MOBY Operations

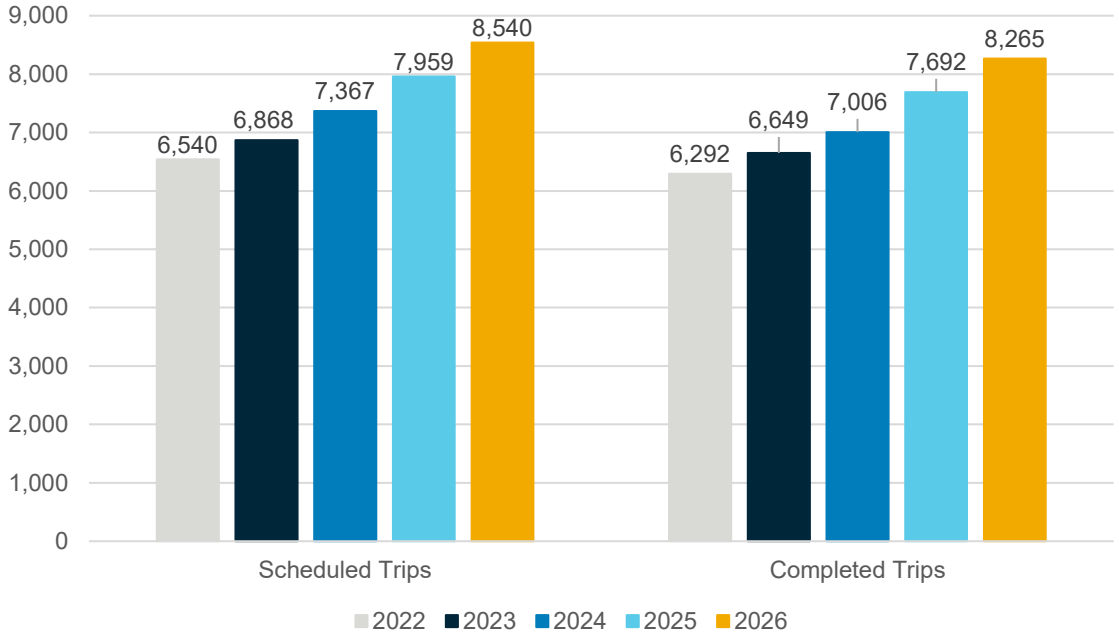
Number of MOBY Passengers in August

Includes clients, companions, PCAs, and other passengers



Text summary of the above chart: The chart displays the number of MOBY passengers in August for the last five years. In August 2022, 7,027 passengers rode MOBY, including clients, companions, PCAs, and other passengers. There were 7,419 passengers in August 2023, 7,771 in August 2024, 8,482 in August 2025, and 9,162 in August 2026.

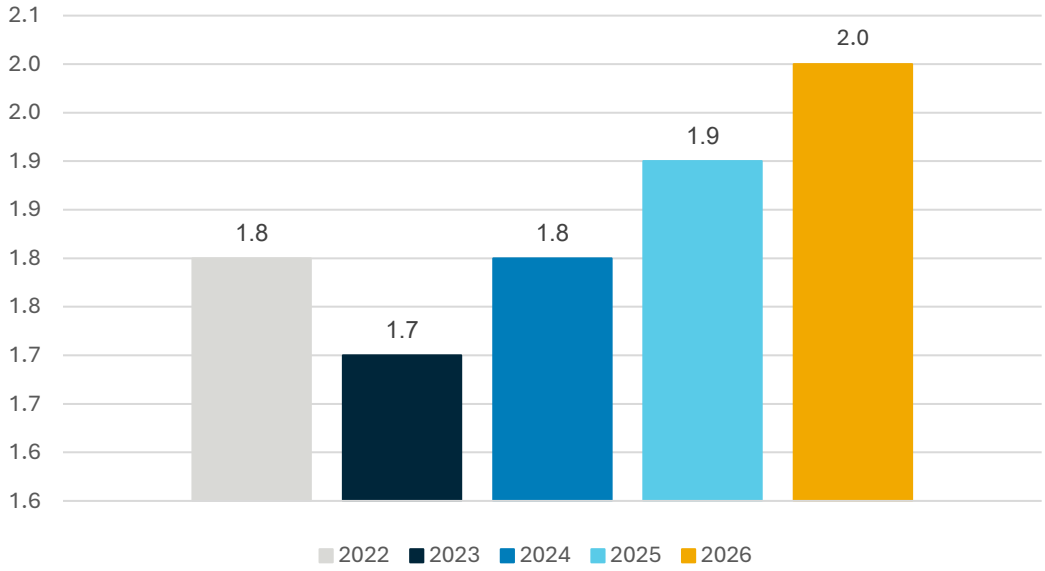
Number of MOBY Trips in August



Text summary of the above chart: The chart displays the number of scheduled and completed MOBY trips in August for the last five years. In August 2022, 6,540 trips were scheduled, and 6,292 trips were completed. In August 2023, 6,868 trips were scheduled, and 6,649 trips were completed. In August 2024, 7,367 trips were scheduled, and 7,006 trips were completed. In August 2025, 7,959 trips were scheduled, and 7,692 trips were completed. In August 2026, 8,540 trips were scheduled, and 8,265 trips were completed.

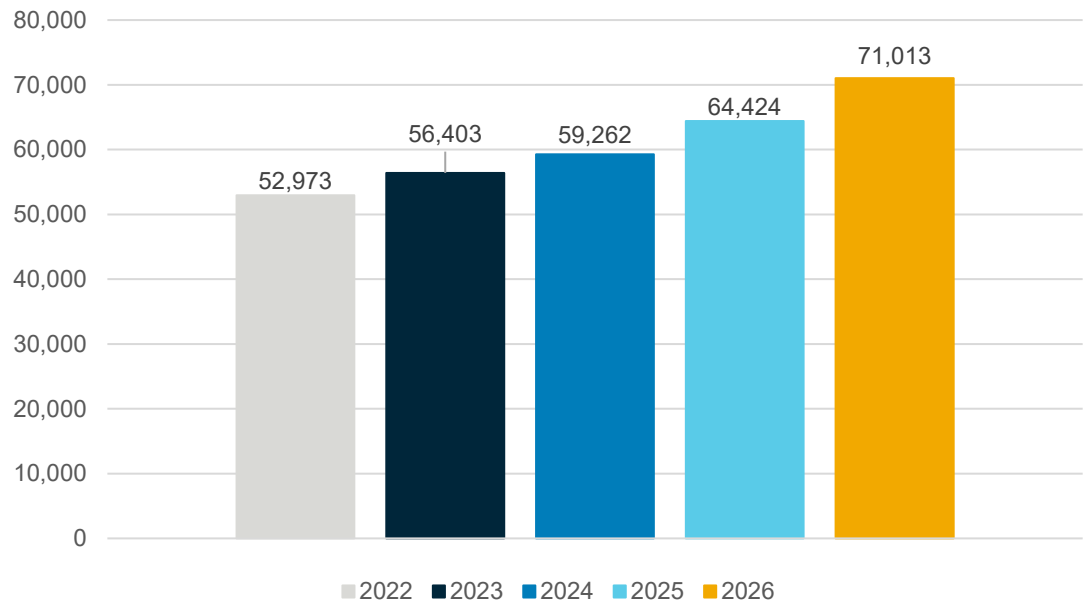
Please note: Operators are staffed according to scheduled trips. All MOBY trips must be scheduled no later than 4:30 p.m. prior to the day of travel. The number of scheduled trips reported may be lower than the actual number of scheduled trips at the close of daily trip bookings due to cancellations not captured by the reporting software.

Average Passenger per Revenue Hour in August



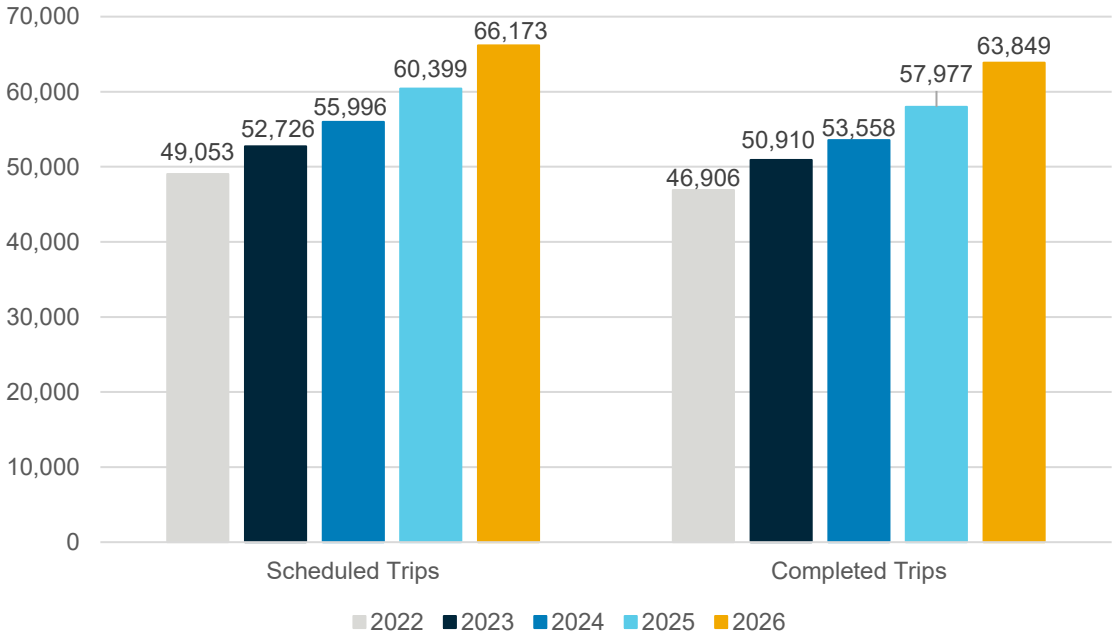
Text summary of the above chart: The chart displays the average number of passengers per revenue hour for the month of August over the last five years. The average number of passengers per hour was 1.8 in 2022, 1.7 in 2023, 1.8 in 2024, 1.9 in 2025, and 2.0 in 2026.

Number of MOBY Passengers Year-to-Date (YTD)
Includes clients, companions, PCAs, and other passengers



Text summary of the above chart: The chart displays the year-to-date number of MOBY passengers over the last five years. From January 1 to August 31, 2022, 52,973 passengers rode MOBY, including clients, companions, PCAs, and other passengers. There were 56,403 passengers in 2023, 59,262 passengers in 2024, 64,424 passengers in 2025, and 71,013 passengers in 2026.

Number of MOBY Trips Year-to-Date (YTD)



Text summary of the above chart: The chart displays the year-to-date number of scheduled and completed MOBY trips over the last five years. From January 1 to August 31, 2022, 49,053 trips were scheduled, and 46,906 trips were completed. In 2023, 52,726 trips were scheduled, and 50,910 trips were completed. In 2024, 55,996 trips were scheduled, and 53,558 trips were completed. In 2025, 60,399 trips were scheduled, and 57,977 trips were completed. In 2026, 66,173 trips have been scheduled, and 63,849 trips have been completed.