

**MINUTES**  
**REGULAR MEETING**  
**TRANSIT AUTHORITY OF THE CITY OF OMAHA**  
**2222 Cuming Street**  
**Omaha, Nebraska, 68102**  
**March 24, 2016**  
**MINUTES**

The Transit Authority of the City of Omaha Board met in Regular Session on Thursday, March 24, 2016 at 8:30 a.m., in the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102. Notice was given in advance of the meeting by publication in the Omaha World Herald. For the benefit of the public in attendance, a copy of the Open Meeting Law is posted in the meeting room and the Agenda is published on the display in the facility lobby. The following persons were in attendance at the meeting:

**Authority Board:**

Mr. Daniel Lawse, Chair  
Mr. Michael Young, Vice Chair  
Mr. Jay Lund, Secretary/Treasurer  
Ms. Amy Haase

**Authority Staff:**

C. Simon, Executive Director  
E. Simpson, Legal/Human Resource Director (absent)  
D. Finken, Finance Director  
D. Jameson, Safety Director  
K. Shadden, Operations Director  
L. Barritt, Marketing Director  
L. Cencic, Project Development Manager  
J. Rumery, Grant Administrator

**Others Present:**

Metropolitan Area Planning Agency (MAPA) staff  
Other Metro Staff

## Meeting Minutes – March 24, 2016

### Agenda Item #1:            Call to order

Mr. Lawse called the meeting to order at 8:30 a.m. For the benefit of the public in attendance, a copy of the Open Meeting Law is posted in the meeting room and the Agenda is published on the display in the facility lobby.

### Agenda Item #2:            Approval of Minutes of Previous Meetings:

Mr. Lawse entertained a motion to approve the Minutes of the Regular Board Meeting of February 25, 2016.

The Chair entertained a motion for the approval. Motion by Mr. Lund; Second by Mr. Young to approve the minutes as presented.

**ROLL CALL:  
UNANIMOUS; MOTION CARRIES**

### Agenda Item #3a:            Administrative Reports (E. Simpson)

Mr. Simon informed the Board that Ms. Simpson was unable to attend the scheduled Board Meeting.

### Agenda Item #3b:            Administrative Reports (K. Shadden)

- We continue to negotiate with the bargaining unit which represent the Council Bluffs bus operators.
- Staff has been working on the submission for the National Transit Database for the 2015 year. All information from Transportation should be submitted next week.
- I have started to meet with the Veterans Administration and their Veterans Transportation Service group which is identifying unmet transportation needs for veterans and developing solutions to provide for those needs.

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### Agenda Item #3c: Administrative Reports (L. Cencic)

Work continues on the financial assessment for the Urban Circulator. The anticipated completion date for this task has been extended until June.

In April, the Grant Administrator will be attending the Nebraska Environmental Trust training for the new Trust grants for the BRT.

We've continued our work to reach out to key stakeholders and with the BRT stakeholder committee. Recent discussions with the BRT stakeholder committee have focused on transit scheduling 101 and route cycle times, the placement of BRT stations, outreach, and the identification of other key project stakeholders. It is likely that 9 BRT vehicles will be required to maintain the desired 10 minute headways during the peak period as opposed to the 8 vehicles previously assumed.

A draft of the paper TIGER grant agreement has been submitted to FTA. Staff continues to work with the regional office and the Office of the Secretary of Transportation to obligate the grant.

### Agenda Item #4: Request Approval of the CY 2015 Audited Financials (D. Finken)

Staff is seeking approval of the 2015 audited financial statements. Metro's Finance Committee met with the representative from Hayes & Associates, Curt Simon, and Denise Finken to review the December 31, 2015 Audited Financial Statements prior to today. A copy of the audit report is included in the Board Packet. Hayes & Associates performed the audit and produced the audit report. The Finance Committee will make their recommendations to the Board concerning approval of the 2015 Audited Financials.

The Chair entertained a motion for approval. Motion by Mr. Lund; Second by Ms. Haase to approve the Resolution as presented

**ROLL CALL:  
UNANIMOUS; MOTION CARRIES.**

### Agenda Item #5: Resolution – Request Authority to Award Contract for Pest Control Services (L. Cencic)

Staff requests the authority to execute a contract with Blue Jay Termite & Pest for pest control services for Metro's facilities and fleet. The contract will be for a three (3) year period with Metro reserving the right to exercise the option to renew the contract for up to two (2) consecutive one year periods.

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Notice of the solicitation was published in the Omaha World Herald on February 26, 2016. Metro received three (3) bids. Blue Jay Termite & Pest is the low, compliant bid based on unit costs. The estimated value of the three year contract is \$64,080. If the two (2) one year options are exercised, the estimated value of the contract will be \$106,800.

This item will be paid for with 80% 5307 funds and 20% local dollars. This item will be reviewed by the Procurement Committee prior to the Board Meeting; with Committee concurrence, staff requests the Board approve the Resolution as presented.

Recommend Full Board Approval

The Chair entertained a motion for approval. Motion by Mr. Young; Second by Mr. Lund to approve the Resolution as presented.

**ROLL CALL:**

**UNANIMOUS; MOTION CARRIES.**

**Agenda Item # 6:        Resolution 398 – Board Recognition – Public Transit Week**  
(C. Simon)

WHEREAS, public transit provides Omaha and all Nebraskans access to medical, business, employment, social and supportive services; and

WHEREAS, public transit allows individuals to remain independent, contributes to economic development, reduces traffic congestion, decreases carbon emissions, and improves urban and rural mobility; and

WHEREAS, Metro provides the only public transportation service in the City of Omaha and Rural Transit Providers service many of the smaller towns and rural counties in Nebraska; and

WHEREAS, public transit professionals are respected and admired for their efforts, but are rarely recognized for their dedication and service due to their commitment to remain behind the scenes to ensure that they keep Omaha and all Nebraska moving; and

WHEREAS, Nebraska is served by 2 urban transit systems, 4 small urban transit systems and 57 rural transit systems in 79 Nebraska counties; and

WHEREAS, over 7 million rides were provided by public transit in Nebraska during 2015, with over 9.5 million miles traveled; and

**Meeting Minutes – March 24, 2016**

WHEREAS, Nebraska has numerous public transit employees who provide service to Nebraska, 275 of which are employed by Metro, who must maintain stringent educational requirements and standards, particularly Bus and Van vehicle Operators; and

WHEREAS, the Metro Board of Director's and the Nebraska Association of Transportation Providers recognizes the important role that public transit professionals play, and wishes to acknowledge that role.

NOW, THEREFORE, the Metro Board of Director's, DO HEREBY CONGRATULATE the Employees of Metro Transit and the Nebraska Association of Transportation Providers on its 35<sup>th</sup> Anniversary and 35 years of service to our state's citizens and proclaim the second week in April 2016 as

**PUBLIC TRANSIT WEEK**

in Omaha, and all of Nebraska, and we do hereby urge all citizens to increase their understanding and awareness of their local transit systems, and the many services provided.

The Chair entertained a motion for approval. Motion by Ms. Haase; Second by Mr. Young to approve the Resolution as presented.

**ROLL CALL:  
UNANIMOUS. MOTION CARRIES.**

**Agenda Item #7:**                      **Administrative Reports**

Mr. Simon informed the Board that he had placed a Security Awareness Message from the Transportation Security Administration (TSA) at each member's seat. As a result of the recent Brussel's bombing, TSA have been holding daily telephonic meetings among the nation's transit authorities. Mr. Jameson, Metro's Safety Director, has been participating in the daily telephonic meetings. METRO is an active participant in TSA's See Something, Say Something campaign.

Mr. Simon announced that staff will be working on Metro's Title VI Program, as it is a requirement to update the Program triennially. Staff anticipants minor changes to the Program. Mr. Lawse and Mr. Lund volunteered to sit on the Title VI Program review committee.

Mr. Simon reported that Creighton University has again reached out to Metro to establish a ride program. Metro staff is currently checking the capability of Creighton's student identification cards with our system.

**Agenda Item # 8:**                      **Executive Session – No Tentative Item for Discussion**

**Agenda Item # 9:**                      **Date, Time and Place of Next Board Meeting**

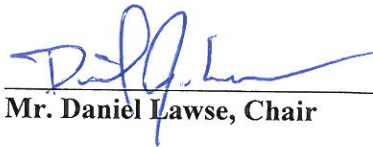
Meeting Minutes – March 24, 2016

**Thursday, April 28, 2016, at 8:30 a.m. at Metro Transit Authority's Administrative Building.**

There being no further business to come before the Board, the Chair entertained a motion to adjourn the meeting at 9:30 a.m. It was announced that there would be no further action taken by the Board at the conclusion of the meeting. Motion by Mr. Young; Second by Mr. Lund to adjourn.

**ROLL CALL:**

**UNANIMOUS. MOTION CARRIES.**

  
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**Mr. Daniel Lawse, Chair**

  
\_\_\_\_\_

**Ms. Rebecca Mahr, Recording Secretary**

Metro  
INCOME STATEMENT  
For the Three Months Ending March 31, 2016

	ACTUAL MARCH	BUDGET	\$ VAR	% VAR	ACTUAL YEAR TO DATE	BUDGET	\$ VAR	% VAR
Revenue								
Passenger Fares	324,952	313,251	11,701	3.74%	897,857	939,750	-41,893	-4.5%
Property Tax Revenue	1,334,851	1,334,851			4,004,552	4,004,552		
Federal	490,341	514,403	-24,062	-4.68%	1,444,358	1,338,336	106,022	7.9%
Contract Services	56,352	51,749	4,603	8.89%	207,970	155,250	52,720	34.0%
Other	29,692	35,229	-5,537	-15.72%	100,394	105,686	-5,292	-5.0%
Total Revenues	2,236,188	2,249,483	-13,295	-0.59%	6,655,131	6,543,574	111,557	1.7%
Operations								
Bus Operators	778,034	775,448	-2,586	-0.33%	2,220,325	2,237,410	17,085	0.8%
Maintenance	160,304	169,914	9,610	5.66%	456,507	509,742	53,235	10.4%
Fringe	532,182	600,657	68,475	11.40%	1,545,817	1,753,129	207,312	11.8%
Diesel Oil	142,533	168,253	25,720	15.29%	408,588	489,302	80,714	16.5%
M & S Parts	135,869	173,571	37,702	21.72%	436,613	520,714	84,101	16.2%
Purchased Transportation	2,142	3,750	1,608	42.88%	6,912	11,250	4,338	38.6%
Total Operations	1,751,064	1,891,593	140,529	7.43%	5,074,762	5,521,547	446,785	8.1%
Gross Profit								
General & Administrative	485,124	357,890	127,234	35.55%	1,580,369	1,022,027	558,342	54.6%
Salaries	189,553	185,991	-3,562	-1.92%	499,916	557,972	58,056	10.4%
Fringe	107,051	112,593	5,542	4.92%	284,201	337,779	53,578	15.9%
Utilities	32,500	30,707	-1,793	-5.84%	114,675	92,120	-22,555	-24.5%
Claims	64,566	10,833	-53,723	-495.92%	86,356	32,500	-53,856	-165.7%
Premiums	21,863	24,560	2,697	10.98%	67,091	73,678	6,587	8.9%
Other	136,507	131,325	-5,182	-3.95%	396,243	393,977	-2,266	-0.6%
Total G & A	552,030	496,009	-56,021	-11.29%	1,448,482	1,488,026	39,544	2.7%
Total Revenues	2,236,188	2,249,483	-13,295	-0.59%	6,655,131	6,543,574	111,557	1.7%
Total Operating Expenses	2,303,094	2,387,602	84,508	3.54%	6,523,244	7,009,573	486,329	6.9%
Net	-66,906	-138,119	71,213		131,887	-465,999	597,886	
Total Cap Proj Local Match Expense	7,021	18,568	11,547		107,023	55,703	-51,320	

## ADMINISTRATIVE REPORT

1. **Employment Activity – March 2016:**

	Quantity	Department
New Hires	0	Transportation
Resignations	0	Transportation
	0	Maintenance
Deceased*	0	Transportation
Retirements	-	

2. **Grant Administration Update – Jeffrey Rumery:**

Grant No.	Description	Grant Total	Status
NE-03-0041	Construct Transit Center(s)	8,218,011	Remaining funds for various transit center expenses and BRT stations
NE-04-0044	DTTC	2,712,663	Projects in process
NE-04-0045	SGR	11,329,225	Projects in process
NE-04-0048	Crossroads TC	2,693,780	Projects in process
NE-95-X001-04	(6) MD CNG Vehicles; Fiber Optic Project; Transit Center Funds; BRT Planning; Rolling Stock	5,074,774	Projects in process
NE-90-X096	CY 2013 5307	9,882,286	Projects in process
NE-57-X010	New Freedom AVL	467,107	Projects in process
NE-90-X075-01	JARC AVL	390,549	Projects in process
NE-90-X099	CY 2014 5307	9,774,970	Projects in process
NE-90-X101	CY 2015 5307	10,032,742	Projects in process
NE-34-0004	Fuel Tank Replacement; SGR II; Rolling Stock	3,038,030	Grant amendment for flexed NDOR funds awarded.
NE-16-X102	5310 AVL and Rolling Stock	569,424	Projects in process



Legal/HR	E. Simpson	Subject	E. Simpson Legal/Human Resources		Apr-16	Status_Date	Status	Completion Date
A_1		Personnel	Drug & Alcohol	Generated Random Drug/Alcohol Testing Notifications.		4/22/2016	Completed	4/6/2016
A_2		Personnel	Bus Operator Hirings	Eight trainees hired for fixed route bus. Training class began 4/6/2015.		4/22/2016	Completed	4/14/2016
A_3		Legal	Litigation	Series of Discussions with legal counsel relative to pending litigation, discovery, etc.		4/22/2016	On-going	
A_4			Nebraska Department of Motor Vehicles--Self Insurance	Submitted required documents to renew Metro's Self-Insurance.		4/22/2016	Completed	4/11/2016
A_5			Workers' Compensation-Self Insurance	Submitted Application to Self Insure with the Workers Compensation Court. Received renewal certificate.		4/22/2016	Completed	4/11/2016



### 12 Month Route Performance Analysis 2016

*Weekday Passengers per Revenue Hour - Local & Circulator Service*

Route	APR 2015	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2016	FEB	MAR	AVERAGE	Route
2	138%	133%	131%	133%	133%	139%	134%	135%	126%	131%	143%	141%	135%	2
3	126%	131%	105%	109%	110%	112%	111%	112%	113%	112%	110%	108%	113%	3
4	117%	116%	79%	83%	87%	88%	91%	89%	90%	90%	87%	88%	92%	4
5	68%	68%	74%	79%	80%	78%	79%	75%	77%	79%	74%	71%	75%	5
7	113%	114%	66%	68%	66%	68%	63%	63%	65%	66%	67%	70%	113%	7
8	64%	66%	66%	68%	66%	68%	63%	63%	65%	66%	67%	70%	66%	8
9	73%	72%	101%	104%	106%	98%	99%	99%	100%	94%	95%	100%	73%	9
11	86%	88%	85%	88%	81%	80%	78%	79%	82%	80%	81%	82%	98%	11
13	105%	108%	67%	69%	63%	63%	67%	65%	66%	68%	65%	64%	86%	13
14	86%	88%	106%	106%	105%	99%	101%	104%	101%	94%	96%	98%	69%	14
15	71%	74%	54%	58%	55%	58%	51%	54%	58%	57%	58%	64%	59%	15
16	68%	71%	105%	107%	112%	112%	115%	114%	115%	115%	115%	115%	59%	16
18	136%	134%	105%	107%	112%	112%	115%	114%	115%	115%	115%	115%	116%	18
22	57%	58%	120%	132%	130%	126%	128%	134%	135%	135%	137%	142%	58%	22
24	91%	86%	79%	78%	90%	87%	86%	84%	84%	87%	83%	77%	45%	24
25	50%	40%	128%	127%	122%	132%	129%	123%	128%	124%	124%	119%	83%	25
26	81%	84%	103%	102%	108%	100%	114%	113%	121%	138%	121%	113%	130%	26
30	153%	148%	74%	70%	71%	74%	74%	75%	78%	80%	77%	74%	106%	30
32	56%	58%	80%	78%	80%	78%	75%	77%	74%	77%	80%	82%	57%	32
34	72%	71%	84%	90%	95%	93%	92%	89%	88%	93%	92%	86%	106%	34
35	89%	90%	91%	90%	99%	92%	92%	93%	91%	92%	92%	90%	77%	35
36	88%	90%	80%	78%	81%	78%	75%	77%	74%	77%	80%	82%	78%	36
Blue	100%	97%	84%	90%	95%	93%	92%	89%	88%	93%	92%	86%	90%	Blue
Yellow	85%	85%	91%	100%	95%	98%	104%	110%	106%	92%	92%	90%	94%	Yellow
55	230%	243%	210%	205%	195%	182%	140%	121%	154%	180%	113%	106%	96%	55
Green	14.18	13.44	13.56	13.04	13.82	14.98	15.00	14.34	12.46	12.60	12.20	13.01	13.55	Green
Total														Total

*Weekday Passengers per Trip - Peak Express Service*

Express Route	APR 2015	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2016	FEB	MAR	AVERAGE	Express Route
92	141%	141%	136%	139%	136%	140%	151%	149%	146%	146%	139%	140%	142%	92
93	59%	51%	52%	47%	47%	59%	58%	58%	52%	61%	64%	61%	56%	93
94	83%	89%	86%	83%	87%	98%	99%	100%	109%	105%	99%	111%	96%	94
95	60%	63%	56%	60%	55%	45%	48%	49%	45%	41%	44%	47%	51%	95
96	93%	95%	91%	98%	103%	89%	93%	86%	98%	85%	78%	86%	91%	96
97	114%	111%	112%	119%	134%	136%	124%	120%	127%	132%	137%	126%	124%	97
98	94%	98%	120%	95%	75%	83%	78%	95%	79%	81%	92%	88%	90%	98
Total	16.10	15.50	16.94	15.60	15.96	15.63	14.76	14.19	12.05	15.23	13.70	13.51	14.93	Total

High-Performing Service: 150% of system average or better  
 Low-Performing Service: 50% of system average and below

Saturday Passengers per Revenue Hour - Local Service

Route	APR 2015	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2016	FEB	MAR	AVERAGE	Route
2	151%	148%	193%	199%	179%	161%	168%	163%	157%	159%	164%	164%	167%	2
3	88%	93%	60%	66%	66%	71%	74%	64%	75%	73%	74%	69%	73%	3
4	136%	138%	72%	83%	86%	89%	86%	84%	83%	81%	82%	90%	92%	4
5	70%	62%	64%	74%	81%	68%	73%	75%	82%	77%	66%	68%	72%	5
7	107%	114%	114%										11.1%	7
8	58%	61%	45%	49%	48%	47%	45%	50%	48%	40%	46%	45%	49%	8
9	60%	60%											60%	9
11	78%	76%	109%	119%	102%	125%	117%	105%	114%	102%	106%	118%	106%	11
13	134%	129%	81%	89%	86%	85%	81%	84%	82%	77%	76%	78%	90%	13
14			44%	51%	52%	54%	52%	50%	54%	57%	56%	53%	52%	14
15	72%	79%	103%	109%	112%	111%	105%	109%	97%	99%	98%	102%	100%	15
18	199%	213%	119%	128%	130%	138%	146%	138%	140%	144%	145%	146%	149%	18
22	71%	56%											63%	22
24	78%	82%	92%	111%	109%	104%	98%	116%	114%	112%	107%	115%	103%	24
25	40%	35%											38%	25
26	40%	38%	62%	58%	75%	60%	64%	87%	68%	78%	69%	65%	64%	26
30	107%	100%	84%	94%	102%	100%	103%	106%	103%	111%	109%	92%	101%	30
32	57%	59%											58%	32
35	86%	78%	70%	85%	76%	71%	73%	59%	79%	66%	68%	74%	74%	35
36			116%	104%	89%	100%	94%	92%	93%	93%	101%	104%	99%	36
Yellow	145%	144%	149%	167%	158%	149%	151%	157%	153%	171%	168%	153%	156%	Yellow
55	68%	67%	80%	79%	85%	94%	77%	95%	101%	87%	89%	86%	84%	55
<b>Total</b>	<b>11.40</b>	<b>11.75</b>	<b>11.02</b>	<b>9.70</b>	<b>11.02</b>	<b>11.40</b>	<b>11.31</b>	<b>10.16</b>	<b>9.94</b>	<b>9.38</b>	<b>10.33</b>	<b>9.50</b>	<b>10.58</b>	<b>Total</b>

Sunday Passengers per Revenue Hour - Local Service

Route	APR 2015	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2016	FEB	MAR	AVERAGE	Route
2	142%	141%	123%	152%	153%	146%	147%	144%	135%	136%	145%	157%	144%	2
3	70%	77%	65%	83%	88%	84%	84%	88%	98%	89%	85%	90%	83%	3
4	155%	170%	87%	102%	110%	114%	99%	116%	120%	121%	114%	115%	119%	4
7	112%	84%											98%	7
8	53%	46%											49%	8
9	46%	40%											43%	9
11	79%	84%	78%	89%	92%	83%	92%	85%	84%	71%	92%	108%	86%	11
13	78%	107%	82%	82%	77%	80%	78%	73%	67%	69%	74%	66%	78%	13
15	117%	120%	88%	108%	99%	104%	106%	100%	98%	94%	87%	84%	100%	15
18	164%	163%	82%	97%	96%	99%	99%	101%	105%	104%	100%	100%	109%	18
24	64%	84%	113%	108%	116%	107%	120%	127%	122%	130%	124%	131%	112%	24
25	24%	15%											20%	25
26	34%	32%	47%	58%	66%	64%	63%	60%	80%	92%	71%	80%	62%	26
30	144%	144%	78%	94%	91%	90%	99%	76%	81%	82%	94%	72%	96%	30
32	43%	41%											42%	32
35	63%	56%	55%	55%	58%	70%	54%	63%	56%	50%	65%	60%	59%	35
36			88%	91%	85%	70%	79%	92%	77%	106%	85%	61%	83%	36
<b>Total</b>	<b>8.85</b>	<b>9.61</b>	<b>11.46</b>	<b>10.09</b>	<b>10.95</b>	<b>11.43</b>	<b>11.80</b>	<b>10.53</b>	<b>9.83</b>	<b>8.59</b>	<b>10.01</b>	<b>9.63</b>	<b>10.23</b>	<b>Total</b>

High-Performing Service: 150% of system average or better

Low-Performing Service: 50% of system average and below

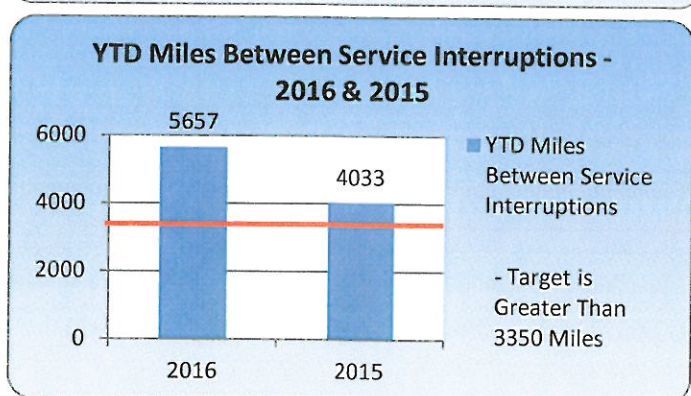
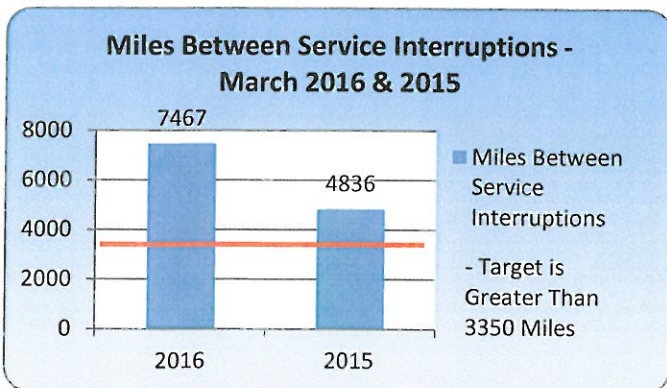
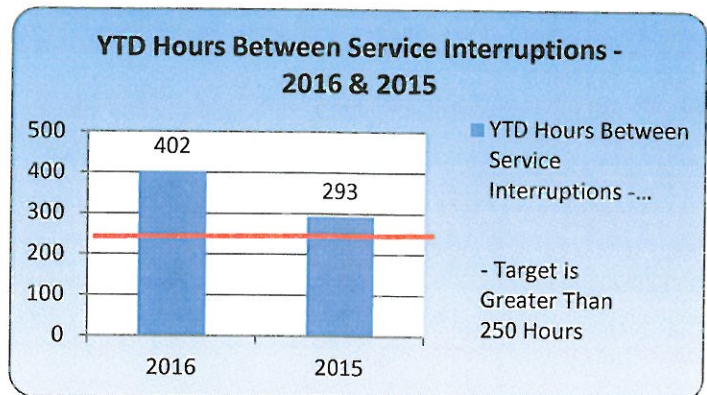
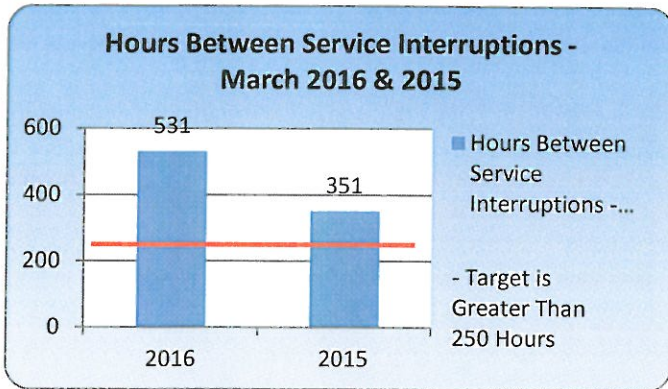




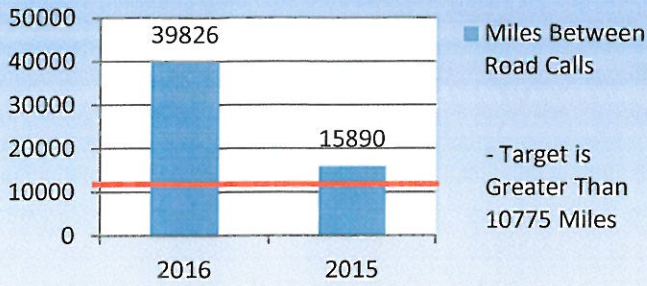
# Metro Transit Operations Report

March 2016

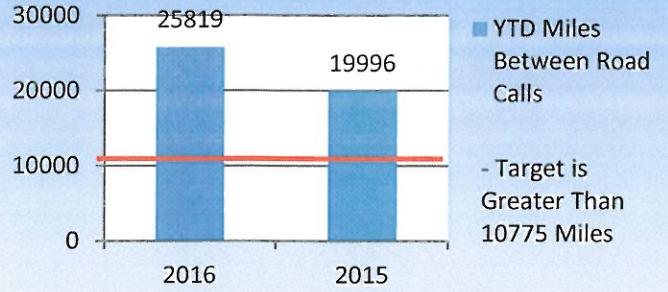
Current Month	2016	2015	Variance	Year to Date	YTD 2016	YTD 2015	YTD Variance
<b>Service</b>				<b>Service</b>			
Service Hours	25498	24206	5.34%	Service Hours	71630	69643	2.85%
Service Miles	358434	333699	7.41%	Service Miles	1006951	959804	4.91%
<b>Interruptions</b>				<b>Interruptions</b>			
Interruptions	48	69	-30.43%	Interruptions	178	238	-25.21%
Hours Between Interruptions	531	351	51.42%	Hours Between Interruptions	402	293	37.52%
Miles Between Interruptions	7467	4836	54.41%	Miles Between Interruptions	5657	4033	40.28%
Target Miles	3350	3350		Target Miles	3350	3350	
<b>Road Calls</b>				<b>Road Calls</b>			
Road Calls	9	21	-57.14%	Road Calls	39	48	-18.75%
Miles Between Road Calls	39826	15890	150.63%	Miles Between Road Calls	25819	19996	29.12%
<b>Paratransit</b>				<b>Paratransit</b>			
Total Van Trips	9661	9757	-0.98%	Total Van Trips	26847	27589	-2.69%
Passenger Hours	4582	4710	-2.72%	Passenger Hours	12535	13499	-7.14%
Trips per Hour	2.11	2.07	1.78%	Trips per Hour	2.14	2.04	4.79%
Passenger Miles	68229	70549	-3.29%	Passenger Miles	193648	202114	-4.19%
Trips per Mile	0.1416	0.1383	2.38%	Trips per Mile	0.1386	0.1365	1.56%
Taxi Trips	235	538	-56.32%	Taxi Trips	790	1145	-31.00%
Total Trips - Van & Taxi	9896	10295	-3.88%	Total Trips - Van & Taxi	27637	28734	-3.82%



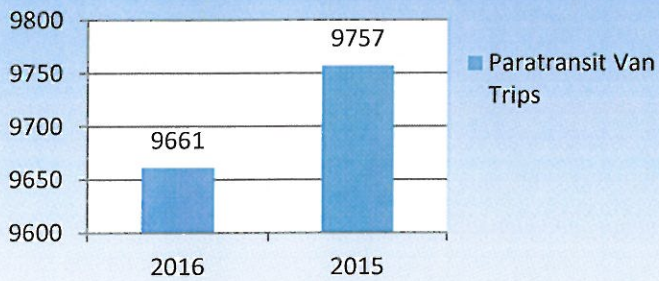
**Miles Between Road Calls  
March - 2016 & 2015**



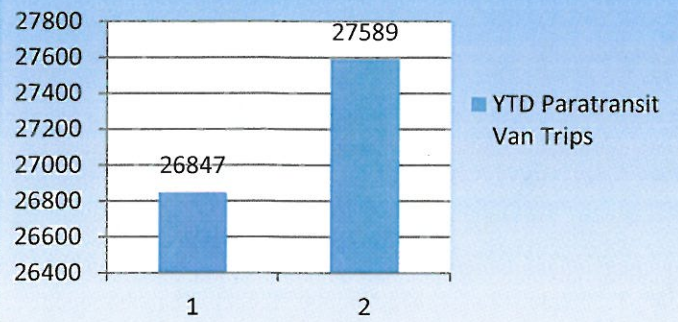
**YTD Miles Between Road Calls  
2016 & 2015**



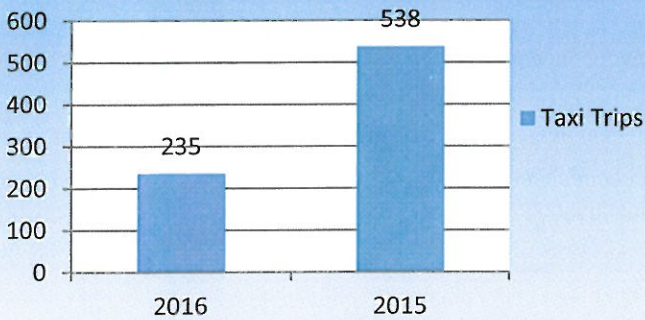
**Paratransit Van Trips March - 2016 & 2015**



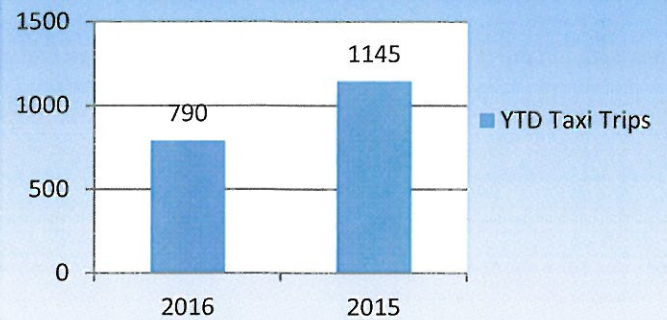
**YTD Paratransit Van Trips - 2016 & 2015**



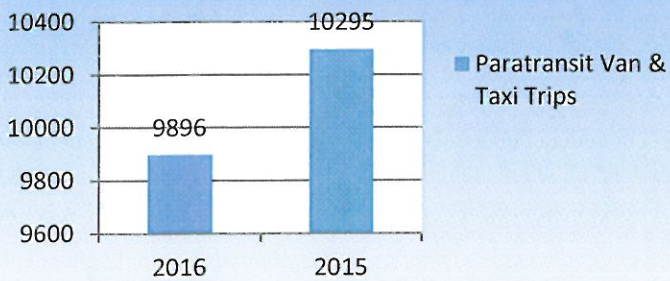
**Taxi Trips March - 2016 & 2015**



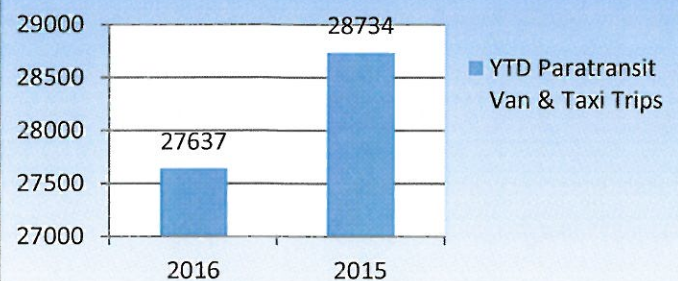
**YTD Taxi Trips - 2016 & 2015**



**Paratransit Van & Taxi Trips March - 2016 & 2015**



**YTD Paratransit Van & Taxi Trips - 2016 & 2015**



## Service Interruptions Detail

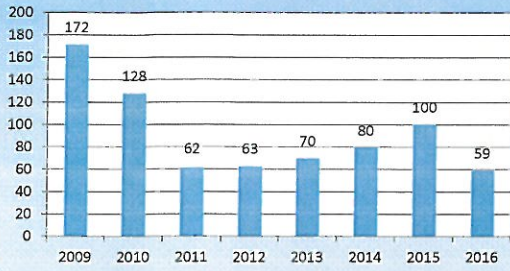
Type	March 2015	March 2016	Difference	2015 YTD	2016 YTD	Difference
Accident	4	6	2	11	13	2
Unsanitary Bus	0	3	3	1	5	4
Delayed Out Operator	11	15	4	26	42	16
Bus Operator Family Emergency	0	1	1	0	1	1
Drunk on Bus - Police Called	0	0	0	0	0	0
Passenger Emergency	1	0	-1	1	0	-1
Weather	0	0	0	5	1	-4
Mechanical	50	48	-2	190	143	-47
Unknown	2	1	-1	2	1	-1
Vandalism on Bus	0	0	0	0	0	0
Heavy Traffic	1	1	0	2	5	3
Total	69	75	6	238	211	-27

## Mechanical Reasons

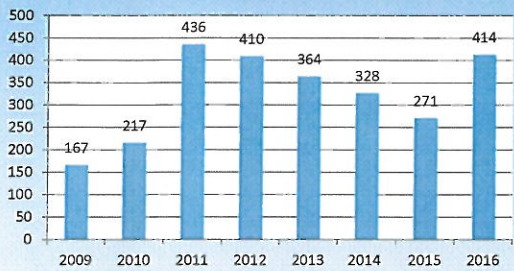
Air Conditioner	0	0	0	0	0	0
Air pressure went down	2	6	4	15	18	3
Brake Problem	5	3	-2	14	6	-8
Broken Belt	0	0	0	0	0	0
Bus Body Problem	1	0	-1	4	1	-3
Bus shut down	7	13	6	28	38	10
Delayed by Train	0	0	0	0	0	0
Door Problem	5	2	-3	8	3	-5
Electrical Problem	1	6	5	10	10	0
Farebox	3	1	-2	8	6	-2
Leaking Fluid	5	1	-4	19	7	-12
Leaking fuel	0	1	1	2	3	1
Lift malfunction	3	1	-2	13	4	-9
Light problem	0	0	0	0	2	2
Low water	0	0	0	7	0	-7
Mirror Broke	1	4	3	2	4	2
No power	3	0	-3	8	5	-3
Power Steering Problem	2	0	-2	6	7	1
Oil Pressure	0	0	0	1	3	2
Overheated	8	2	-6	19	3	-16
Radiator Leak	0	0	0	0	4	4
Seat Problem	0	0	0	0	0	0
Starting problem	2	1	-1	7	1	-6
Suspension problem	0	0	0	1	0	-1
Tire problem	0	2	2	6	4	-2
Transmission malfunction	0	5	5	7	8	1
Unknown Mechanical	2	0	-2	5	6	1
Total	50	48	-2	190	143	-47



### Service Interruptions



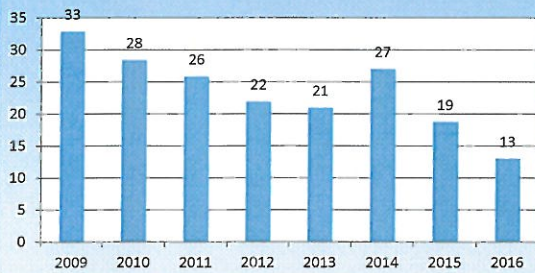
### Hours Between Interruptions



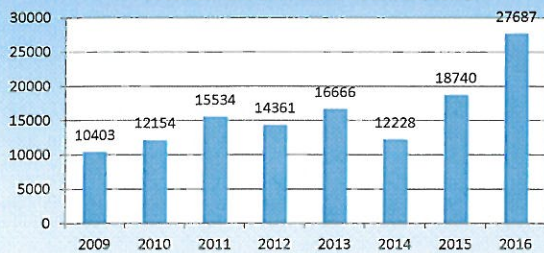
### Miles Between Interruptions



### Roadcalls



### Miles Between Roadcalls



Dept.	Mo/Yr	Subject	Description	Activity	Status_Date	Prepared by:		
P-01	Apr-16	Route System	Internal Route Meetings	The new pick was effective April 24th. We will have a route meeting soon to start working on the August pick.	4/21/2016	<b>Kelly Shadden</b>		
P-02	Apr-16	Omaha Medical Response System	Transportation Committee	I chair the Transportation Sub-committee, which meets bi-monthly, of the Omaha Metropolitan Medical Response System.	4/21/2016			
P-03	Apr-16	Coordinated Transportation	Coordinated Transportation	I am working with MAPA who is working to develop a regional coordinated transportation program for the city. Additionally, I am working with the VA on an initiative to provide transportation to veterans.	4/21/2016			
P-04	Apr-16	Hiring	Hiring	A new Bus Operator class will start the week of April 25th and will be in six weeks of training.	4/21/2016			
P-05	Apr-16	Grant	Grant	We are investigating AVL software and hardware to be paid for by New Freedom Grants and other grants.	4/21/2016			
P-06	Apr-16	Teamsters	Teamsters	We are negotiating with the bargaining unit representing the Council Bluffs bus Operators.	4/21/2016			
P-07	Apr-16	Customer Service	Customer Service	We continue to monitor customer service activity with Intellilide.	4/21/2016			
P-08	Apr-16	Training	Training	The new scheduler has started to create scenarios for the August pick.	4/21/2016			
P-09	Apr-16	CWS	College World Series	We are making plans for the Circulator Service for the College World Series.	4/21/2016			