

AGENDA

REGULAR BOARD MEETING

TRANSIT AUTHORITY OF THE CITY OF OMAHA

2222 Cuming Street

Omaha, Nebraska, 68102

June 25, 2015

8:30 a.m.

1. Call To Order: Notice of the Regular Meeting was published in the Omaha World Herald on June 21, 2015.
2. Approval of Minutes of Previous Meetings:
 - a. Regular Meeting: May 28, 2015
3. Request to be Heard – Preston Love
4. Administrative Reports:
 - a. Administration/Human Resources (E. Simpson)
 - b. Programs /Operation (K. Shadden)
5. Resolution – Request Approval – Renewal of Executive Director Contract (C. Simon)
6. Resolution – Request Authority to Award Contract for Underground Fuel Tank Relocation (J. Overfield) & Soil Remediation Project.
7. Administrative Report (C. Simon)
8. Executive Session – No Tentative Item for Discussion
9. Date, Time and Place of Next Regular Board Meeting
Thursday, July 23, 2015 at 8:30 a.m.
Authority's Administrative Building
10. Adjournment.

MINUTES
REGULAR MEETING
TRANSIT AUTHORITY OF THE CITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
May 28, 2015
MINUTES

The Transit Authority of the City of Omaha Board met in Regular Session on Thursday, May 28, 2015 at 8:30 a.m., in the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102. Notice was given in advance of the meeting by publication in the Omaha World Herald. For the benefit of the public in attendance, a copy of the Open Meeting Law is posted in the meeting room and the Agenda is published on the display in the facility lobby. The following persons were in attendance at the meeting:

Authority Board:

Ms. Amy Haase, Chair
Mr. Daniel Lawse, Vice Chair
Mr. Michael Young, Secretary/Treasurer
Mr. Michael Leahy
Mr. Jay Lund

Authority Staff:

C. Simon, Executive Director
E. Simpson, Legal/Human Resource Director
D. Finken, Finance Director
D. Jameson, Safety Director
K. Shadden, Operations Director
L. Barritt, Marketing Director
L. Cencic, Project Development Manager
J. Overfield, Grant Administrator

Others Present:

Mr. Mark Bulger, President of the Omaha Association of the Blind
Mr. Patrick Lacy
Ms. Susan Lacy
Ms. Kathy Lacy
Lauri Ackerman, Executive Director, Ollie Webb, Center, Inc.
Kim Hall, Employment Services Manager, Ollie Webb Center, Inc.
Sean Kelley, Kelley Governmental Relations, LLC
Metropolitan Area Planning Agency (MAPA) staff
Other Metro Staff

Minutes of Meeting – May 28, 2015

Agenda Item #1: Call to order

Ms. Haase called the meeting to order at 8:30 a.m. For the benefit of the public in attendance, a copy of the Open Meeting Law is posted in the meeting room and the Agenda is published on the display in the facility lobby.

Agenda Item #2: Approval of Minutes of Previous Meetings:

Ms. Haase entertained a motion to approve the Minutes of the Regular Board Meeting of April 23, 2015.

The Chair entertained a motion for the approval. Motion by Mr. Lawse; Second by Mr. Lund to approve the minutes as presented.

ROLL CALL:

UNANIMOUS; WITH MICHAEL YOUNG ABSTAINING. MOTION CARRIES.

Agenda Item #3a: Administrative Reports (E. Simpson)

- Metro has been advertising open positions for bus and paratransit operators. Staff is reviewing applications and conducting interviews.
- Metro's Annual Safety Banquet is scheduled for May 29, 2015.

Agenda Item #3b: Administrative Reports (K. Shadden)

- Staff has been preparing for the May 31st system change. Transportation activities have included:
 - Two sets of Bus Operator Training during the weeks of May 11th and May 26th.
 - Production and dissemination of Rider Alerts for passengers.
- I participated in several meetings this month concerning a one call – one click call center for coordinated transportation in the community.
- College World Series is coming up and Operators and staff have been trained on what they need to do. The pick of runs for the CWS is happening now. There are 3 park and ride locations, L Street Marketplace, Westroads, and the Mid-America Center in Council Bluffs. The circulator will also operate as in previous years.

Mr. Lawse asked Mr. Shadden regarding the transition from Metro's customer service call center to Veolia's call center as it coordinated with the route system changes and College World Series (CWS). Mr. Shadden informed the Board that the two call centers will be staffed during the time period for a smoother transition.

Minutes of Meeting – May 28, 2015

Agenda Item #4: **Resolution – Request Approval of Agreement with Kelley Governmental Relations for Professional Services.**
(C. Simon)

Included in your Board packet is a Lobbying Agreement between Metro and Kelley Governmental Relations for professional services in the capacity as Metro’s lobbyist. We wish to renew the contract. The remuneration delineated in the Contract is \$21,000 annually, for each of the three years of the term of the Agreement. All other terms and conditions remain the same as the previous contract. The renewal term of this Agreement is May 1, 2015 through April 30, 2018. This item was reviewed with the Procurement Committee and they concur with the recommendation to renew the contract. Staff is recommending that the full Board approve the Lobbying Contract.

Board discussion was had.

The Chair entertained a motion for the approval. Motion by Mr. Leahy; Second by Mr. Lund to approve the Resolution as presented.

ROLL CALL:
UNANIMOUS. MOTION CARRIES.

Agenda Item #5: **Resolution -- Request Approval to Amend the 2015 Transportation Improvement Program.**
(J. Overfield)

Staff requests approval to amend the 2015 element of the 2015- 2020 Transportation Improvement Program (TIP) to correct an oversight that did not delineate Metro’s Diesel Tank Replacement and Transit Enhancement for BRT stations in the Program of Projects (POP) tables that were included in the 2015 Board approved TIP.

Improvement Type	Federal Funding Source	Federal	Local	Total
Revenue Rolling Stock	Sec. 5339	\$286.00	\$50.00	\$336.00
Diesel Tank Replacement	Sec. 5339	\$600.00	\$150.00	\$750.00
Transit Enhancement (Shelters/Signage/ BRT Stations)	Sec. 5307	\$818.00	\$204.50	\$1,022.50

Approval of this amendment will enable Metro to file for grants to implement the planned projects as included in the Program of Projects in the TIP, and will ensure Metro’s compliance with FTA planning requirements.

This item was provided to the Procurement Committee prior to the Board Meeting; with Committee concurrence, staff requests the Board approve the Resolution as presented.

Minutes of Meeting – May 28, 2015.

Mr. Mark Bulger, President of the Omaha Association of the Blind, requested to approach the Board for comment. Mr. Bulger requested clarification on the TIP and where he could view the master plan of the improvements. Mr. Simon informed Mr. Bulger that he would provide him a copy of TIP, if desired.

Board discussion was had.

The Chair entertained a motion for the approval. Motion by Mr. Lawse; Second by Mr. Young to approve the Resolution as presented.

**ROLL CALL:
UNANIMOUS. MOTION CARRIES.**

Agenda Item #6: **Resolution – Request Approval to Award Contract for Cleaning Transit Centers and Bus Stop Shelters.**
(J. Overfield)

Staff requests the authority to execute a contract with BJS Fleet Wash LLC, for cleaning services for Metro's Transit Centers and Bus Stop Shelters for an amount of \$487,818 over 5 years. The contract will be executed for a one year period with Metro reserving the right to exercise the option to renew the contract for up to four consecutive one year periods.

This item will be paid for with 80% 5307 funds and 20% local dollars. A copy of the contract and final bid tabulation is included for your review.

This item will be reviewed by the Procurement Committee prior to the Board Meeting; with Committee concurrence, staff requests the Board approve the Resolution as presented.

The Chair entertained a motion for the approval. Motion by Mr. Young; Second by Mr. Lawse to approve the Resolution as presented.

**ROLL CALL:
UNANIMOUS. MOTION CARRIES**

Members of the public requested to be heard by the Board:

Mr. Patrick Lacy, a resident of the Field Club area, Omaha, Nebraska, requested to be heard by the Board. Mr. Lacy was accompanied by his spouse, Susan, and their daughter, Kathy. Mr. Lacy explained to the Board that his daughter Kathy has been utilizing the Moby service to take her from home to her place of employment at Creative Hair Design, located at 121st and Pacific Streets. As a result of the recent route changes, Mr. Lacy stated that Kathy will now be precluded from traveling to her place of employment

Minutes of Meeting – May 28, 2015

using Moby. Ms. Susan Lacy, who acceded the podium after her spouse, presented her concerns to the Board regarding the route changes. Ms. Lacy requested that alternatives be determined for such individuals that reside outside of the ¾ mile radius of fixed route lines. Ms. Lacy suggested that Metro charge higher fares for those individuals outside the radius and continue transporting them to their destinations because the alternative of using cab service is very expensive.

Ms. Lauri Ackerman, Executive Director of the Ollie Webb Center, Inc., also requested to be heard by the Board. Ms. Ackerman stated to the Board that the loss of Moby service will have a large impact on the individuals with special needs who utilize Moby to get back and forth to their place of employment. Ms. Ackerman further stated that locating a job for an individual with special needs is already very difficult and now, the loss of Moby service will only compound the issue.

Mr. Simon explained the parameters of the Moby service as it relates to the fixed routes.

Mr. Simon conveyed the concern of Mr. Gilbert Systkel, who was not present, to the Board. Mr. Systkel requested the reinstatement of Route 17, which served the South Omaha area. Mr. Simon stated that Route 17 had been discontinued in 2011 due to lack of ridership.

Agenda Item #7: Administrative Reports (C. Simon)

Mr. Simon informed the Board of the upcoming promotions and advertising planned for the Metro Forward campaign. Mr. Simon directed the attention of the Board members to the Metro Forward campaign posters displayed in the boardroom. Mr. Simon also referred to the rider alerts distributed and the new system map that Evan Schweitz created.

Mr. Lawse requested an update on Metro's volunteer Ambassador Program. Mr. Simon stated that there were three training sessions scheduled for the Program.

Mr. Young inquired about Metro's effort to get the message out regarding transit services for the CWS. Mr. Simon stated that Metro has always been part of the CWS committee's advertising campaign.

Mr. Lawse requested an update on the Ozone Awareness Program since he had been absent from the previous Board meeting. Mr. Simon and staff provided Mr. Lawse with a synopsis of this year's Program.

Agenda Item #8: Date, Time and Place of Next Board Meetings
Minutes of Meeting – May 28, 2015

Thursday, June 25, 2015, at 8:30 a.m. at Metro Transit Authority's Administrative Building.

There being no further business to come before the Board, the Chair entertained a motion to adjourn the meeting at 9:10 a.m. It was announced that there would be no further action taken by the Board at the conclusion of the meeting. Motion by Mr. Young; Second by Mr. Leahy to adjourn.

ROLL CALL:

UNANIMOUS. MOTION CARRIES.



Ms. Amy Haase, Chair



Ms. Rebecca Mahr, Recording Secretary

AGENDA REPORT

5. RESOLUTION: RENEWAL OF EXECUTIVE DIRECTOR CONTRACT

EXPLANATION: The Executive Director's Contract expires June 30, 2015. A new Contract for the period of July 1, 2015, through June 30, 2016 has been provided to you under separate cover. The Personnel Committee has reviewed the Agreement and recommends approval.

6. RESOLUTION: REQUEST AUTHORITY TO AWARD CONTRACT FOR UNDERGROUND FUEL TANK RELOCATION & SOIL REMEDIATION PROJECT

EXPLANATION: On April 27, 2015 Metro released a bid solicitation and publicized in the Omaha World Herald on April 28, 2015. Two pre-bid conferences were held on May 4 and May 12, 2015. Two bids were received by Metro, one was deemed non-responsive as it did not provide all the required submission documentation and the single responsive bid was submitted by The Weitz Company.

Staff requests the authority to award a contract with The Weitz Company for the completion of the project.

Staff in coordination with the Coordinating Professional from Reinhardt & Associates and his team, is in the process of price negotiations with The Weitz Company to establish a fair and reasonable price. Negotiations are slated to conclude prior to the Board meeting and the contract price and documentation will be provided to the Board under separate cover. This authority is predicated on the successful outcome of those negotiations and the ability to obtain fair and reasonable pricing as ascertained through a Cost Analysis.

This item will be paid for with 80% 5339 funds and 20% local dollars.

This item will be reviewed by the Procurement Committee prior to the Board Meeting; with Committee concurrence, staff requests the Board approve the Resolution as presented. Recommend Approval.

Metro
INCOME STATEMENT
For the Five Months Ending May 31, 2015

	ACTUAL MAY	BUDGET	\$ VAR	% VAR	ACTUAL YEAR TO DATE	BUDGET	\$ VAR	% VAR
Revenue								
Passenger Fares	357,942	331,978	25,964	7.82%	1,526,044	1,659,892	-133,848	-8.1%
Property Tax Revenue	1,271,771	1,271,771			6,358,855	6,358,855		
Federal	541,333	621,991	-80,658	-12.97%	3,278,787	3,109,955	168,832	5.4%
Contract Services	62,279	50,666	11,613	22.92%	302,880	253,334	49,546	19.6%
Other	37,483	31,494	5,989	19.02%	161,942	157,467	4,475	2.8%
Total Revenues	2,270,808	2,307,900	-37,092	-1.61%	11,628,508	11,539,503	89,005	0.8%
Operations								
Bus Operators	687,410	1,020,093	332,683	32.61%	3,516,305	3,770,002	253,697	6.7%
Maintenance	151,532	182,207	30,675	16.84%	799,392	911,033	111,641	12.3%
Fringe	338,773	730,796	392,023	53.64%	2,438,589	2,843,007	404,418	14.2%
Diesel Oil	211,345	295,459	84,114	28.47%	1,068,192	1,130,881	62,689	5.5%
M & S Parts	131,297	135,702	4,405	3.25%	719,122	678,510	40,612	6.0%
Purchased Transportation	5,364	6,917	1,553	22.45%	17,781	34,583	16,802	48.6%
Total Operations	1,525,721	2,371,174	845,453	35.66%	8,559,381	9,368,016	808,635	8.6%
Gross Profit General & Administrative	745,087	-63,274	808,361	1277.56%	3,069,127	2,171,487	897,640	41.3%
Salaries	160,986	181,799	20,813	11.45%	852,678	908,993	56,315	6.2%
Fringe	68,414	106,615	38,201	35.83%	483,525	533,077	49,552	9.3%
Utilities	22,481	27,083	4,602	16.99%	139,272	135,417	-3,855	-2.8%
Claims		10,500	10,500	100.00%	8,214	52,500	44,286	84.4%
Premiums	20,721	27,704	6,983	25.21%	102,494	138,518	36,024	26.0%
Other	127,277	128,528	1,251	0.97%	537,240	642,634	105,394	16.4%
Total G & A	399,879	482,229	82,350	17.08%	2,123,423	2,411,139	287,716	11.9%
Total Revenues	2,270,808	2,307,900	-37,092	-1.61%	11,628,508	11,539,503	89,005	0.8%
Total Operating Expenses	1,925,600	2,853,403	927,803	32.52%	10,682,804	11,779,155	1,096,351	9.3%
Net	345,208	-545,503	890,711		945,704	-239,652	1,185,356	
Total Cap Proj Local Match Expense		126,547	126,547		144,403	632,733	488,330	

ADMINISTRATIVE REPORT

1. Employment Activity – May 2015

	Quantity	Department
Terminations	1	Transportation
Retirements	1	Maintenance
Lay Offs	1	Administrative
New Hires	0	
Resignations	0	

2. Grant Administration Update – Judy Overfield:

Grant No.	Description	Grant Total	Status
NE-03-0041	Construct Transit Center(s)	8,218,011	Remaining funds for various transit center expenses and BRT stations
NE-04-0044	DTTC	2,712,663	Finalizing feasibility study for Creighton project
NE-04-0045	SGR	11,329,225	Projects in process including NOTC Renovation and SGR Phase II
NE-04-0046	Air Handling Units	3,142,857	Projects in process as a part of SGR Phase II project
NE-04-0047	Farebox Rehab	2,857,143	Closeout completed
NE-04-0048	Crossroads TC	2,693,780	Projects in process
NE-95-X001-03	(6) MD CNG Vehicles; Fiber Optic Project; Transit Center Funds; Rolling Stock	1,521,084	Preparing grant amendment for additional funds for BRT/Urban Circulator
NE-90-X094	CY 2012 5307	9,801,273	Closeout completed
NE-90-X096	CY 2013 5307	9,882,286	Projects in process
NE-57-X010	New Freedom AVL	467,107	Projects in process
NE-90-X075-01	JARC AVL	390,549	Projects in process
NE-90-X099	CY 2014 5307	9,774,970	Projects in process
NE-90-X101	CY 2015 5307	10,032,742	Projects in process



12 Month Route Performance Analysis 2015

Weekday Passengers per Revenue Hour - Local & Circulator Service

Route	JUN 2014	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2015	FEB	MAR	APR	MAY	AVERAGE	Route
2	134%	129%	125%	135%	127%	110%	123%	126%	132%	132%	138%	133%	129%	2
3	121%	121%	125%	126%	124%	108%	135%	128%	126%	124%	126%	131%	126%	3
4	123%	119%	119%	118%	120%	107%	112%	108%	113%	111%	117%	116%	115%	4
5	71%	72%	74%	71%	75%	64%	72%	69%	64%	66%	68%	68%	69%	5
7	117%	123%	117%	107%	107%	98%	110%	104%	109%	116%	113%	114%	111%	7
8	62%	63%	63%	62%	63%	57%	64%	60%	60%	61%	64%	66%	62%	8
9	75%	75%	74%	70%	72%	61%	72%	73%	76%	78%	73%	72%	73%	9
11	85%	83%	81%	81%	79%	73%	82%	80%	84%	84%	86%	88%	82%	11
13	111%	108%	105%	105%	105%	93%	105%	103%	101%	102%	105%	108%	104%	13
14	82%	84%	85%	88%	84%	79%	83%	86%	86%	87%	86%	88%	85%	14
15	77%	77%	78%	74%	74%	66%	77%	74%	71%	71%	71%	74%	74%	15
16	64%	72%	71%	61%	60%	62%	60%	62%	67%	67%	68%	71%	66%	16
18	132%	133%	135%	135%	140%	122%	136%	134%	133%	137%	136%	134%	134%	18
22	54%	54%	61%	58%	53%	50%	60%	55%	59%	58%	57%	58%	56%	22
24	104%	103%	91%	92%	95%	84%	89%	91%	91%	92%	91%	86%	93%	24
25	43%	45%	56%	56%	58%	52%	56%	61%	50%	51%	50%	40%	51%	25
26	81%	79%	90%	91%	92%	83%	89%	88%	84%	78%	81%	84%	85%	26
30	156%	154%	153%	165%	155%	137%	160%	155%	151%	156%	155%	148%	155%	30
32	56%	59%	55%	53%	54%	50%	58%	56%	57%	57%	56%	58%	56%	32
34	71%	69%	85%	69%	71%	69%	80%	83%	81%	82%	72%	58%	75%	34
35	86%	88%	97%	99%	97%	84%	93%	88%	91%	84%	89%	90%	91%	35
Blue	82%	93%	94%	91%	89%	77%	80%	89%	92%	94%	88%	90%	88%	Blue
Yellow	100%	111%	107%	93%	98%	89%	98%	99%	97%	100%	100%	97%	99%	Yellow
55	94%	91%	87%	86%	90%	85%	90%	84%	80%	85%	85%	85%	87%	55
Green	186%	141%	186%	187%	193%	224%	286%	331%	318%	226%	230%	243%	229%	Green
Total	14.74	15.99	14.86	16.08	16.05	14.14	13.56	13.56	13.12	13.70	14.18	13.44	14.45	Total

Weekday Passengers per Trip - Peak Express Service

Express Route	JUN 2014	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2015	FEB	MAR	APR	MAY	AVERAGE	Express Route
92	145%	146%	142%	141%	135%	137%	140%	138%	138%	141%	141%	141%	140%	92
93	59%	59%	62%	61%	55%	54%	58%	56%	55%	58%	59%	51%	57%	93
94	69%	77%	76%	80%	75%	77%	64%	70%	74%	74%	83%	89%	76%	94
95	53%	61%	56%	58%	61%	63%	63%	61%	63%	67%	60%	63%	61%	95
96	106%	98%	89%	107%	105%	108%	113%	101%	109%	99%	93%	95%	102%	96
97	114%	111%	121%	112%	119%	117%	113%	122%	113%	116%	114%	111%	115%	97
98	97%	92%	90%	86%	98%	91%	97%	92%	94%	89%	94%	98%	93%	98
Total	16.57	16.96	15.90	16.67	16.25	15.76	13.39	16.44	15.95	16.04	16.10	15.50	15.96	Total

High-Performing Service: 150% of system average or better

Low-Performing Service: 50% of system average and below

Saturday Passengers per Revenue Hour - Local Service

Route	JUN 2014	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2015	FEB	MAR	APR	MAY	AVERAGE	Route
2	159%	157%	153%	147%	145%	134%	146%	140%	155%	148%	151%	148%	149%	2
3	72%	87%	81%	83%	94%	86%	81%	88%	87%	87%	88%	93%	86%	3
4	136%	141%	153%	154%	171%	171%	158%	141%	144%	141%	136%	138%	149%	4
5	66%	69%	67%	58%	67%	64%	65%	67%	63%	67%	70%	62%	65%	5
7	114%	118%	108%	103%	110%	101%	99%	106%	108%	110%	107%	114%	108%	7
8	65%	64%	57%	60%	60%	60%	64%	57%	61%	59%	58%	61%	61%	8
9	41%	53%	42%	48%	39%	64%	56%	69%	60%	52%	60%	60%	54%	9
11	80%	71%	75%	76%	62%	79%	73%	78%	80%	81%	78%	76%	76%	11
13	122%	115%	110%	124%	122%	133%	127%	125%	132%	121%	134%	129%	124%	13
15	79%	78%	74%	82%	77%	78%	76%	78%	69%	77%	72%	79%	77%	15
18	189%	202%	207%	219%	211%	210%	210%	209%	205%	209%	199%	213%	207%	18
22	70%	48%	72%	46%	60%	52%	57%	61%	49%	69%	71%	56%	59%	22
24	83%	72%	72%	81%	76%	85%	76%	78%	68%	77%	78%	82%	77%	24
25	56%	45%	55%	54%	25%	38%	33%	39%	32%	27%	40%	35%	40%	25
26	43%	39%	38%	35%	37%	41%	47%	46%	40%	28%	40%	38%	39%	26
30	95%	98%	99%	101%	104%	107%	111%	107%	101%	107%	107%	100%	103%	30
32	56%	49%	57%	50%	46%	52%	57%	58%	59%	64%	57%	59%	56%	32
35	68%	69%	84%	83%	74%	77%	84%	78%	73%	89%	86%	78%	78%	35
Yellow	165%	163%	156%	153%	161%	153%	146%	160%	160%	152%	145%	144%	155%	Yellow
55	77%	75%	76%	70%	71%	65%	66%	71%	76%	69%	68%	67%	71%	55
Total	12.47	13.22	13.45	14.24	13.31	11.53	12.03	11.56	11.21	12.10	11.40	11.75	12.36	Total

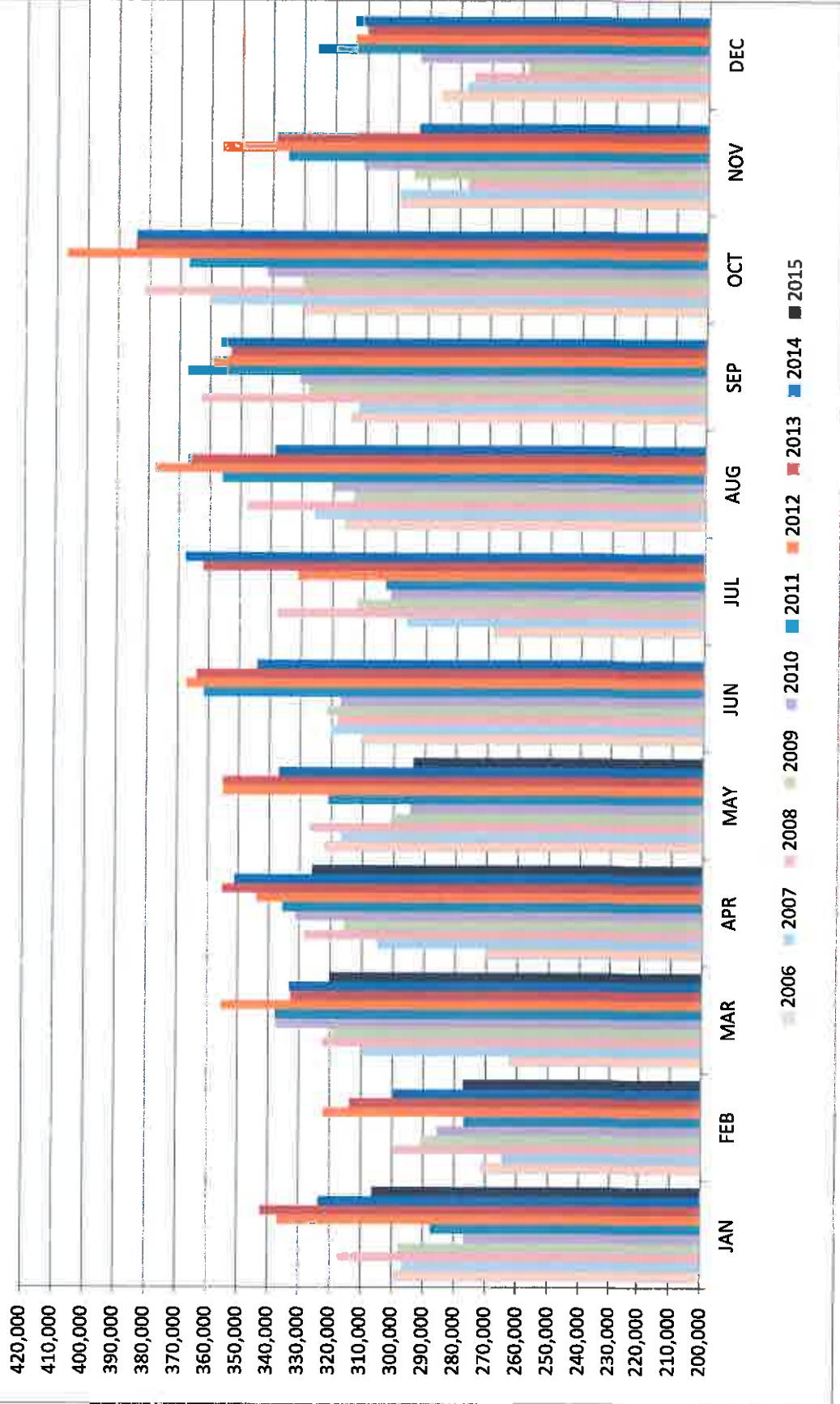
Sunday Passengers per Revenue Hour - Local Service

Route	JUN 2014	JUL	AUG	SEP	OCT	NOV	DEC	JAN 2015	FEB	MAR	APR	MAY	AVERAGE	Route
2	140%	135%	137%	134%	129%	128%	132%	128%	131%	136%	142%	141%	134%	2
3	83%	84%	96%	98%	79%	87%	94%	92%	81%	80%	70%	77%	85%	3
4	154%	153%	161%	168%	177%	169%	165%	159%	176%	120%	155%	170%	160%	4
7	113%	110%	103%	100%	109%	109%	110%	110%	99%	111%	112%	84%	106%	7
8	57%	55%	52%	52%	53%	59%	53%	59%	53%	59%	53%	46%	54%	8
9	42%	43%	33%	41%	29%	32%	47%	45%	30%	43%	46%	40%	39%	9
11	83%	87%	86%	74%	81%	72%	80%	74%	80%	83%	79%	84%	80%	11
13	75%	89%	58%	68%	69%	87%	86%	72%	80%	78%	78%	107%	79%	13
15	118%	119%	114%	107%	115%	100%	113%	113%	112%	116%	114%	120%	114%	15
18	145%	147%	159%	157%	156%	159%	145%	164%	164%	160%	164%	163%	157%	18
24	75%	72%	66%	69%	69%	81%	79%	67%	71%	64%	64%	84%	72%	24
25	44%	52%	47%	33%	38%	27%	27%	38%	29%	26%	24%	15%	33%	25
26	36%	34%	41%	35%	39%	39%	35%	36%	43%	32%	34%	32%	36%	26
30	147%	142%	137%	173%	161%	153%	148%	155%	145%	163%	144%	144%	151%	30
32	45%	41%	45%	42%	48%	52%	51%	44%	37%	47%	43%	41%	45%	32
35	56%	63%	65%	69%	71%	70%	66%	64%	72%	68%	63%	56%	65%	35
Total	10.20	10.80	10.69	11.72	11.14	10.00	9.92	9.00	7.66	9.42	8.85	9.61	9.92	Total

High-Performing Service: 150% of system average or better

Low-Performing Service: 50% of system average and below

Monthly Passenger Trips 2006 - 2015

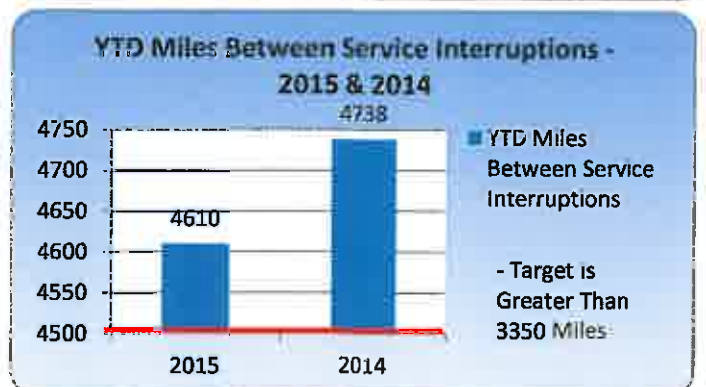
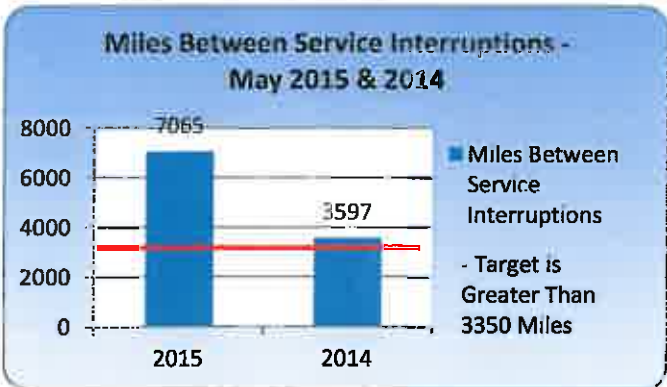
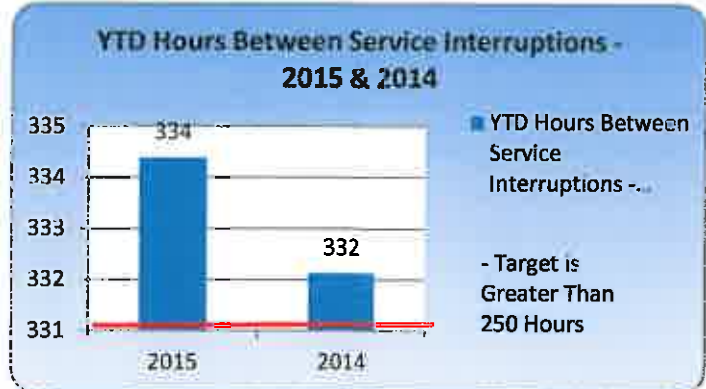
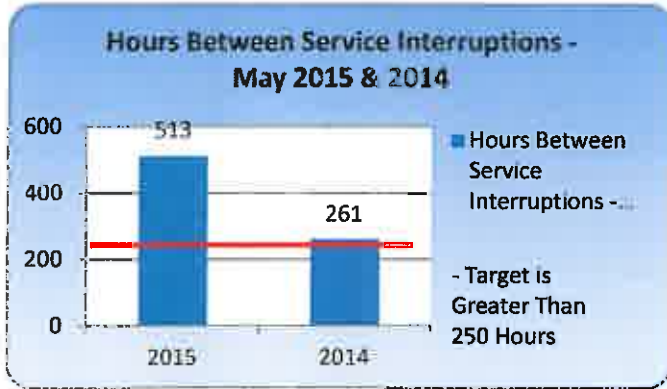


Legal/ HR	E. Simpson	Subject	E. Simpson Legal/HR.	Jun-15	Status_Date	Status	Completion Date	Completed
A_1		Personnel	Drug & Alcohol	Generated random drug/alcohol testing notifications.	6/2/2015	Completed	6/2/2015	Completed
A_2			Staffing	Advertised for available bus and paratransit operator positions.	6/1/2015	On-going		On-going
A_3		Legal	Litigation	Series of Discussions with legal counsel relative to pending litigation, discovery, etc.	6/19/2015	On-going		On-going
A-4		Other	Employee Assistance Program (EAP)	Submission of employer information to continue service with EAP provider for annual contract renewal.	6/8/2015	In Progress	Mid-July	In Progress

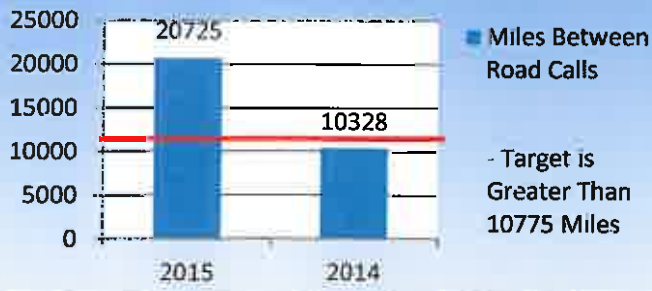
Metro Transit Operations Report

May 2015

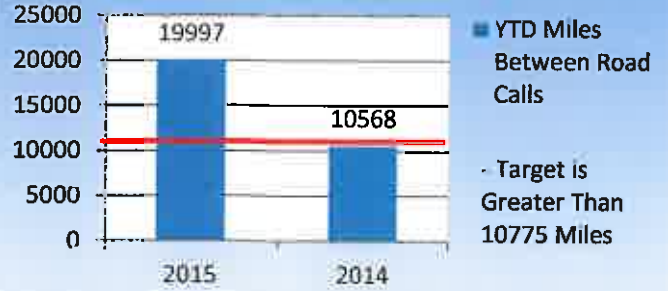
Current Year	2015	2014	Variance	Year to Date	YTD 2015	YTD 2014	YTD Variance
Service				Service			
Service Hours	22561	23241	-2.93%	Service Hours	116035	112594	3.06%
Service Miles	310872	320163	-2.90%	Service Miles	1599731	1606283	-0.41%
Interruptions				Interruptions			
Interruptions	44	89	-50.56%	Interruptions	347	339	2.36%
Hours Between Interruptions	513	261	96.35%	Hours Between Interruptions	334	332	0.68%
Miles Between Interruptions	7065	3597	96.40%	Miles Between Interruptions	4610	4738	-2.70%
Target Miles	3350	3350		Target Miles	3350	3350	
Road Calls				Road Calls			
Road Calls	15	31	-51.61%	Road Calls	80	152	-47.37%
Miles Between Road Calls	20725	10328	100.67%	Miles Between Road Calls	19997	10568	89.22%
Paratransit				Paratransit			
Total Van Trips	8746	11136	-21.46%	Total Van Trips	45273	49887	-9.25%
Passenger Hours	4175	5188	-19.53%	Passenger Hours	22223	22889	-2.91%
Trips per Hour	2.09	2.15	-2.41%	Trips per Hour	2.04	2.18	-6.53%
Passenger Miles	63041	80034	-21.23%	Passenger Miles	334818	346526	-3.38%
Trips per Mile	0.1387	0.1391	-0.29%	Trips per Mile	0.1352	0.1440	-6.08%
Taxi Trips	529	1239	-57.30%	Taxi Trips	2343	4281	-45.27%
Total Trips - Van & Taxi	9275	12375	-25.05%	Total Trips - Van & Taxi	47616	54168	-12.10%



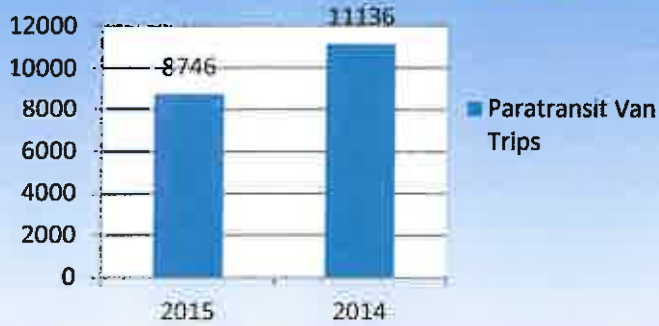
**Miles Between Road Calls
May - 2015 & 2014**



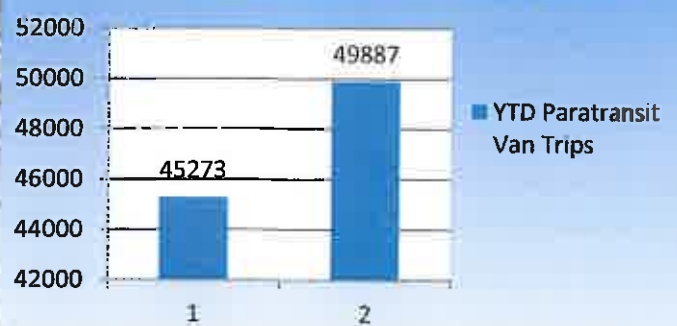
**YTD Miles Between Road Calls
2015 & 2014**



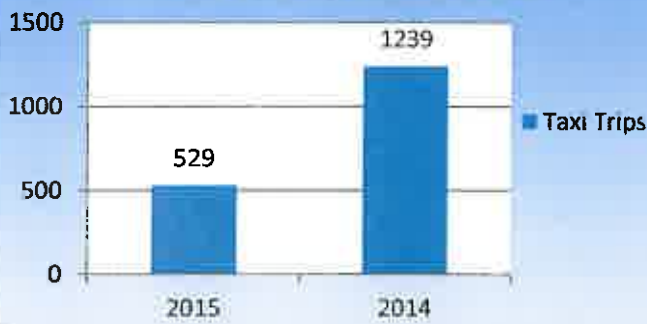
Paratransit Van Trips May - 2015 & 2014



YTD Paratransit Van Trips - 2015 & 2014



Taxi Trips May - 2015 & 2014



YTD Taxi Trips - 2015 & 2014



Paratransit Van & Taxi Trips May - 2015 & 2014



YTD Paratransit Van & Taxi Trips - 2015 & 2014



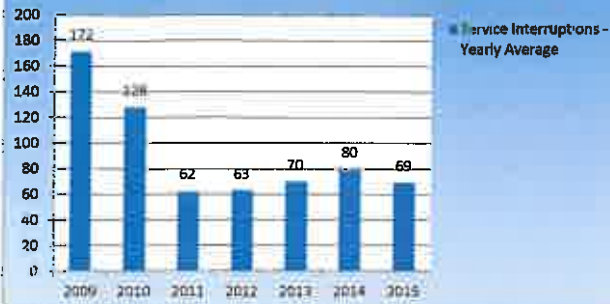
Service Interruptions Detail

Type	May 2014	May 2015	Difference	2014 YTD	2015 YTD	Difference
Accident	3	6	3	29	23	-6
Unsanitary Bus	0	2	2	3	4	1
Delayed Out Operator	25	24	-1	54	59	5
Bus Operator Family Emergency	0	0	0	4	0	-4
Drunk on Bus - Police Called	1	0	-1	6	1	-5
Passenger Emergency	1	2	1	2	3	1
Weather	0	0	0	1	5	4
Mechanical	57	44	-13	257	282	25
Unknown	2	0	-2	3	2	-1
Vandalism on Bus	0	0	0	0	0	0
Heavy Traffic	0	3	3	0	5	5
Total	89	81	-8	359	384	25

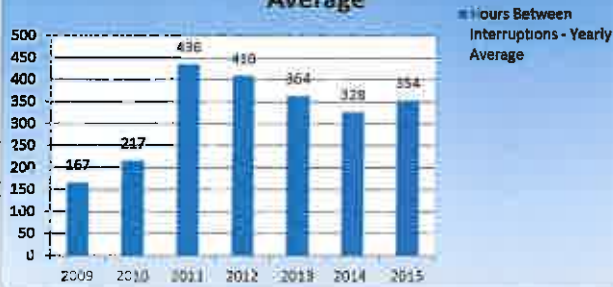
Mechanical Reasons

Air Conditioner	1	0	-1	1	0	-1
Air pressure went down	2	4	2	26	24	-2
Brake Problem	1	3	2	9	20	11
Broken Belt	0	0	0	0	0	0
Bus Body Problem	0	0	0	7	4	-3
Bus shut down	6	5	-1	33	45	12
Delayed by Train	0	0	0	0	0	0
Door Problem	2	0	-2	7	10	3
Electrical Problem	0	1	1	16	12	-4
Farebox	2	0	-2	8	10	2
Leaking Fluid	2	4	2	16	24	8
Leaking fuel	2	2	0	6	4	-2
Lift malfunction	9	6	-3	21	24	3
Light problem	2	0	-2	6	0	-6
Low water	0	0	0	0	7	7
Mirror Broke	0	0	0	3	2	-1
No power	2	1	-1	10	9	-1
Power Steering Problem	0	1	1	10	7	-3
Oil Pressure	0	3	3	5	4	-1
Overheated	14	7	-7	32	32	0
Radiator Leak	0	0	0	1	0	-1
Seat Problem	0	0	0	0	0	0
Starting problem	2	1	-1	8	11	3
Suspension problem	2	2	0	4	3	-1
Tire problem	1	2	1	13	10	-3
Transmission malfunction	5	1	-4	11	11	0
Unknown Mechanical	2	1	-1	4	9	5
Total	57	44	-13	257	282	25

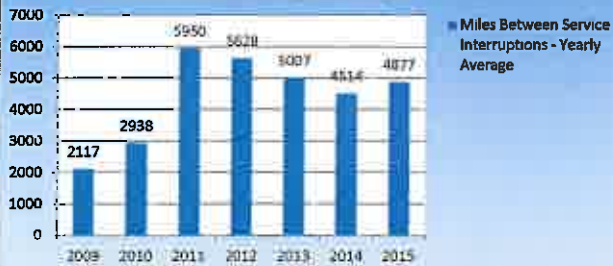
Service interruptions - Yearly Average



Hours Between Interruptions - Yearly Average



Miles Between Service Interruptions - Yearly Average



Road Calls - Yearly Average



Miles Between Road Calls - Yearly Average



Dept.	Mo/Yr	Subject	Description	Activity	Status_Date	Prepared by:
P-01	Jun-15	New Route System	Internal Route Meetings	The new route system went into effect on May 31st.	6/19/2015	Kelly Shadden
P-02	Jun-15	Omaha Medical Response System	Transportation Committee	I chair the Transportation Sub-committee, which meets bi-monthly, of the Omaha Metropolitan Medical Response System. Our next meeting will be February 12th..	6/19/2015	
P-03	Jun-15	Coordinated Transportation	Coordinated Transportation	I am working with MAPA who is working to develop a regional coordinated transportation program for the city.	6/19/2015	
P-04	Jun-15	Technology	Technology	We continue to reviewing new technology for the MOBY area to see what enhancements are available over our current system.	6/19/2015	
P-05	Jun-15	Grant	Grant	We are investigating AVL software and hardware to be paid for by New Freedom Grants and other grants.	6/19/2015	
P-06	Jun-15	CWS	CWS	Preparations were made for the College World Series and that will be complete on June 23 or 24.	6/19/2015	
P-07	Jun-15	Bus Operators	Bus Operators	We are interviewing bus and MOBY operators to start a new class.	6/19/2015	
P-08	Jun-15	Customer Service	Customer Service	We have been working with Intelleride in the implementation of our customer service function.	6/19/2015	
P-09	Jun-15	MOBY	MOBY	I will speak to the Mayor's Commission for the Disabled on Monday, June 22nd	6/19/2015	
P-10	Jun-15	Route Meeting	Route Meeting	Staff held a route meeting to look at any potential changes for the August pick.	6/19/2015	