

## **AGENDA**

### **REGULAR BOARD MEETING**

#### **TRANSIT AUTHORITY OF THE CITY OF OMAHA**

**2222 Cuming Street**

**Omaha, Nebraska, 68102**

**February 26, 2015**

**8:30 a.m.**

1. Call To Order: Notice of the Regular Meeting was published in the Omaha World Herald on February 22, 2015.
2. Approval of Minutes of Previous Meetings:
  - a. Regular Meeting: January 22, 2015
3. Administrative Reports:
  - a. Administration/Human Resources (E. Simpson)
  - b. Programs /Operation (K. Shadden)
4. Resolution – Request Approval of Title VI Service Equity Analysis  
(L. Cencic)
5. Resolution – Request Authority to Implement Major Service Change  
(K. Shadden)
6. Resolution – Request Ratification of Task Order Contract for Preliminary Engineering and  
(L. Cencic) NEPA
7. Resolution – Request Ratification of Task Order #1 BRT  
(L. Cencic)
8. Resolution – Request Authority to Award Metro Fuel Tank Relocation & Soil Remediation  
(L. Cencic) Contract
9. Administrative Report (C. Simon)
10. Executive Session – No Tentative Item for Discussion
11. Date, Time and Place of Next Regular Board Meeting  
Thursday, March 26, 2015 at 8:30 a.m.  
Authority's Administrative Building
12. Adjournment.

**MINUTES**  
**REGULAR MEETING**  
**TRANSIT AUTHORITY OF THE CITY OF OMAHA**  
**2222 Cuming Street**  
**Omaha, Nebraska, 68102**  
**January 22, 2015**  
**MINUTES**

The Transit Authority of the City of Omaha Board met in Regular Session on Thursday, January 22, 2015 at 8:30 a.m., in the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102. Notice was given in advance of the meeting by publication in the Omaha World Herald. For the benefit of the public in attendance, a copy of the Open Meeting Law is posted in the meeting room and the Agenda is published on the display in the facility lobby. The following persons were in attendance at the meeting:

**Authority Board:**

Ms. Amy Haase, Chair (Absent)  
Mr. Daniel Lawse, Vice Chair  
Mr. Michael Young, Secretary/Treasurer  
Mr. Michael Leahy  
Mr. Jay Lund

**Authority Staff:**

C. Simon, Executive Director  
E. Simpson, Legal/Human Resource Director  
D. Finken, Finance Director  
D. Jameson, Safety Director  
K. Shadden, Operations Director  
L. Barritt, Marketing Director  
L. Cencic, Grant Administrator

**Others Present:**

Mr. Mark Bulger, President of the Omaha Association of the Blind  
Mr. Gene Styskal  
Metropolitan Area Planning Agency (MAPA) staff

**Minutes of Meeting – January 22, 2015**

- A radio advertising campaign for Fixed Route Bus Operators will begin the week of January 25, 2015.

**Agenda Item #3b:**  
(K. Shadden)

**Administrative Reports**

- David and I have been working with the TSA this month on our annual review. They are looking at our security infrastructure, our security procedures and training. This review will be conducted on an annual basis in the future.
- We have conducted route meetings in preparation of the route system change in April. We are tweaking runs to reduce the number of trippers we will need to cover each day.
- I have sent a draft of the MOBY Handbook to staff to review. Additions or corrections will be incorporated in the final handbook and we will probably be using it in February sometime.
- Evan and I have started to have conversations with the City of Council Bluffs for a possible extension from 16th and Avenue G to the new Walmart near Nash.

**Agenda Item #4:**  
(D. Finken)

**Resolution – Request Approval – Standing Purchase Orders – CY 2015**

Staff is requesting approval of the standing purchase orders that are in excess of \$25,000.00 for CY 2015. The Purchasing Policy stipulates that the Board shall approve all Standing Purchase Orders exceeding \$25,000.00 on an annualized basis.

A copy of the Standing Purchase Order list is included in the Board packet.

This list was distributed to the responsible Directors for review, then it was sent to the Procurement Committee for review prior to the Thursday, January 22, 2015 Board Meeting. The Procurement Committee concurs that we recommend approval of the Resolution.

The Vice Chair entertained a motion for the approval. Motion by Mr. Lund; Second by Mr. Leahy to approve the Resolution as presented.

**ROLL CALL:**  
**UNANIMOUS. MOTION CARRIES.**

## Minutes of Meeting – January 22, 2015

### Agenda Item #1: Call to order

Mr. Lawse called the meeting to order at 8:30 a.m. For the benefit of the public in attendance, a copy of the Open Meeting Law is posted in the meeting room and the Agenda is published on the display in the facility lobby.

### Agenda Item #2: Approval of Minutes of Previous Meetings:

Mr. Lawse entertained a motion to approve the Minutes of the Regular Board Meeting of December 18, 2014.

The Vice Chair entertained a motion for the approval. Motion by Mr. Leahy; Second by Mr. Lund to approve the minutes as presented.

### **ROLL CALL:**

**UNANIMOUS. MOTION CARRIES.**

### Members of the public requested to be heard by the Board:

Mr. Mark Bulger, President of the Omaha Association of the Blind, requested to be heard by the Board. Mr. Bulger requested that a copy of the Board's Agenda be posted to METRO's website coincidental with publication in the Omaha World Herald. Mr. Simon assured Mr. Bulger that staff would post the Board's Agenda to METRO's website coincidentally with publication in the Omaha World Herald.

Mr. Gene Styskal, a resident of Omaha, Nebraska, also requested to be heard by the Board. Mr. Styskal expressed his transportation issues due to the elimination of Route #17. He stated that the nearest bus stop to his residence is located a distance of greater than two miles. Mr. Styskal stated that he was circulating a petition which currently contained 195 signatures, and the petition was supported by several community organizations, with the American Legion and GI Forum being his strongest supporters.

### Agenda Item #3a: Administrative Reports (E. Simpson)

- Staff has finished interviewing external qualified candidates for the position of Grant Administrator. Metro has selected the successful candidate and an offer of employment will be tendered before the end of the week.
- Metro has filled the position of Custodial Supervisor. The Custodial Supervisor will start employment with Metro on January 26, 2015.
- Advertisements for Paratransit Operators were posted on January 4, 2015. Staff is currently interviewing candidates.

**Minutes of Meeting – January 22, 2015**

**Agenda Item #5: Resolution – Request Approval to Award Task Order Contract for Preliminary Engineering**

(L. Cencic)

On November 11, 2014, Metro released a Request for Qualifications (RFQ) and publicized in the Omaha World Herald on November 12, 2014 for professional services associated with the BRT and Urban Circulator Projects. A pre-submission conference was held on November 19. Metro received (3) responsive responses to the RFQ.

As the Board is aware, the timeline for completion of critical tasks associated with Metro's BRT TIGER Grant has been accelerated based upon the request of the Office of the Secretary of Transportation. As such, we are requesting authority to allow the Executive Director to enter into an agreement with HDR to conduct Preliminary Engineering and NEPA consulting services for the BRT and Urban Circulator Projects. Staff is in the process of working with HDR and Metro's legal counsel on specific contract language. This authority is predicated on the successful outcome of price negotiations with HDR. The agreement provides provisions for executing individual task orders. Once task order specific scopes of work are identified, staff will negotiate individual task orders and request Board approval for the task order and project in accordance with Metro's Purchasing Policy.

HDR was chosen as the preferred contractor based upon review of both written proposals and a formal presentation and interview process as scored by a panel consisting of members from Metro, the City of Omaha and the Metropolitan Area Planning Agency.

The Vice Chair entertained a motion for the approval. Motion by Mr. Leahy; Second by Mr. Lund to approve the Resolution as presented.

**ROLL CALL:  
UNANIMOUS. MOTION CARRIES.**

**Agenda Item #6: Request Approval to Award Task Order # 1 for BRT**

(L. Cencic)

Staff is requesting authority to enter into Task Order #1 for Preliminary Engineering and environmental review work pursuant to the National Environmental Protection Act (NEPA) associated with the Bus Rapid Transit (BRT) project with HDR in the event that such Task Order exceeds the Executive Director's authority pursuant to Metro's Purchasing Policy. Staff is in the process of developing scope of work and specific contract language, in cooperation with Metro's legal counsel and will begin price negotiations in the near future. This authority is predicated on the successful outcome of those negotiations and the ability to obtain fair and reasonable pricing as ascertained through a Cost Analysis.

**Minutes of Meeting – January 22, 2015**

The Vice Chair entertained a motion for the approval. Motion by Mr. Young; Second by Mr. Leahy to approve the Resolution as presented.

**ROLL CALL:  
UNANIMOUS. MOTION CARRIES.**

**Agenda Item #7:        Administrative Reports**  
(C. Simon)

Mr. Simon reported that on January 12, 2015, the University of Nebraska at Nebraska (UNO) MavRide Program began use by faculty and staff. Faculty and staff identification cards are being used in Metro fareboxes to facilitate rides. Mr. Simon stated that the Program was going well; however, no farebox utilization data was available as of the date of this Board meeting. UNO presented an initial participant list of 55 persons, and has been submitting weekly updates to Metro, listing new participants to the Program.

Mr. Simon continued, stating that University of Nebraska Medical Center (UNMC) expressed similar interest in utilizing faculty and staff identification cards to facilitate rides. UNMC planned to submit an identification card to Metro, so staff could ascertain its compatibility with fareboxes. Mr. Simon was hopeful that a similar program to UNO's would be implemented very soon.

Mr. Simon stated that the exteriors of Metro buses and vans may appear dirty or not as clean as usual over the next couple of months due to construction in the garage. At present, construction is on-going in and around the bus wash area, therein limiting the ability of staff to clean the exteriors of Metro buses and vans by use of mobile sprayers.

Mr. Simon reported to the Board that 2014's annual budget appeared to be \$742,000 in revenue above expenses.

Mr. Young initiated and discussion was had about a park and ride at the Westroads Mall.

**Agenda Item #8:        Date, Time and Place of Next Board Meetings**

**Thursday, February 26, 2015, at 8:30 a.m. at Metro Transit Authority's Administrative Building.**

There being no further business to come before the Board, the Vice Chair entertained a motion to adjourn the meeting at 9:20 a.m. It was announced that there would be no further action taken by the Board at the conclusion of the meeting. Motion by Mr. Leahy; Second by Mr. Young to adjourn.


**ROLL CALL:  
UNANIMOUS. MOTION CARRIES.**

**Minutes of Meeting – January 22, 2015**



A handwritten signature in blue ink, appearing to read "Daniel Lawse", written over a horizontal line.

**Mr. Daniel Lawse, Vice Chair**



A handwritten signature in blue ink, appearing to read "Rebecca Mahr", written over a horizontal line.

**Rebecca Mahr, Recording Secretary**

**4. RESOLUTION: REQUEST APPROVAL OF TITLE VI SERVICE EQUITY ANALYSIS**

**EXPLANATION:** In compliance with our Title VI Program's Major Service Change Policy, an Equity Analysis (provided under separate cover) was conducted. Our policy requires the Equity Analysis if the proposal includes the addition and/or the elimination of a route(s) to determine whether the proposed change(s) have a discriminatory impact on minority populations in addition to Title VI-protected persons with low incomes. The cumulative benefit of the changes to minorities was 11.34% and the cumulative impact of the changes to non-minorities was -1.82% and thus no Disparate Impact was identified on minority populations. The cumulative benefit of the changes to low-income populations was 11.56% compared to the cumulative impact of the changes to non-low-income individuals of 1.41% hence no Disproportionate Burden was identified on low income populations.

This item will be reviewed by the Operations Committee prior to the Board Meeting. Assuming committee concurrence, staff recommends the full Board approve the Resolution as presented.

Recommend approval.

**5. RESOLUTION: REQUEST AUTHORITY TO IMPLEMENT MAJOR SERVICE CHANGE**

**EXPLANTATION:** Staff is requesting authority to implement a proposed major service change on Sunday, May 31, 2015. The proposed final draft service changes qualify as a major service change under Metro's Title VI Plan as adopted by the Metro Board of Directors in September 2013. Staff reviewed the proposed service changes as delineated in the Equity Analysis with the Operations Committee. The Operations Committee concurred with the proposed changes and staff provided a link to the rest of the Board for their review of the changes and Equity Analysis. Staff is requesting Board approval to proceed.



**6. RESOLUTION: REQUEST RATIFICATION OF TASK ORDER CONTRACT FOR PRELIMINARY ENGINEERING AND NEPA**

**EXPLANATION:** As the Board is aware, the timeline for completion of critical tasks associated with Metro's BRT TIGER Grant was accelerated based upon the request of the Office of the Secretary of Transportation. As such, at Metro's request, during the Board meeting on January 22, 2015 the Board granted authority allowing the Executive Director to enter into an agreement with HDR to conduct Preliminary Engineering and NEPA consulting services for the BRT and Urban Circulator Projects.

HDR was chosen as the preferred contractor based upon review of both written proposals and a formal presentation and interview process as scored by a panel consisting of members from Metro, the City of Omaha and the Metropolitan Area Planning Agency.

The contract (provided under separate cover) provides provisions for executing individual task order contracts to be executed in accordance with Metro's purchasing policy.

Staff is requesting Board ratification of this contract as entered into by the Executive Director.

This item will be reviewed by the Procurement Committee prior to the Board Meeting. Assuming committee concurrence, staff recommends the full Board approve the Resolution as presented.

Recommend approval.

**7. RESOLUTION: REQUEST RATIFICATION OF TASK ORDER #1 FOR BRT**

**EXPLANATION:** Staff is requesting ratification of Task Order #1 with HDR Engineering in an amount not to exceed \$137,211.

Based upon authority granted by the Board on January 22, 2015 Metro entered into a contract - Task Order #1, for Preliminary Engineering and environmental review work pursuant to the National Environmental Protection Act (NEPA) associated with the Bus Rapid Transit (BRT) project with HDR.

This item will be paid for with flexed Surface Transportation Program (STP) funds. The local match expenses will be shared with the City of Omaha through an Interlocal agreement.

This item will be reviewed by the Procurement Committee prior to the Board Meeting. Assuming committee concurrence, staff recommends the full Board approve the Resolution as presented.

Recommend approval.

- 8. RESOLUTION: REQUEST AUTHORITY TO AWARD METRO FUEL TANK RELOCATION & SOIL REMEDIATION CONTRACT**
- EXPLANATION: To be provided under separate cover.**

## ADMINISTRATIVE REPORT

### 1. Employment Activity – January 2015

	Quantity	Department
New Hires	1	Administration
Terminations	3	Transportation
Resignations	1	Transportation
Retirements	0	

### 2. Grant Administration Update – Lauren Cencic:

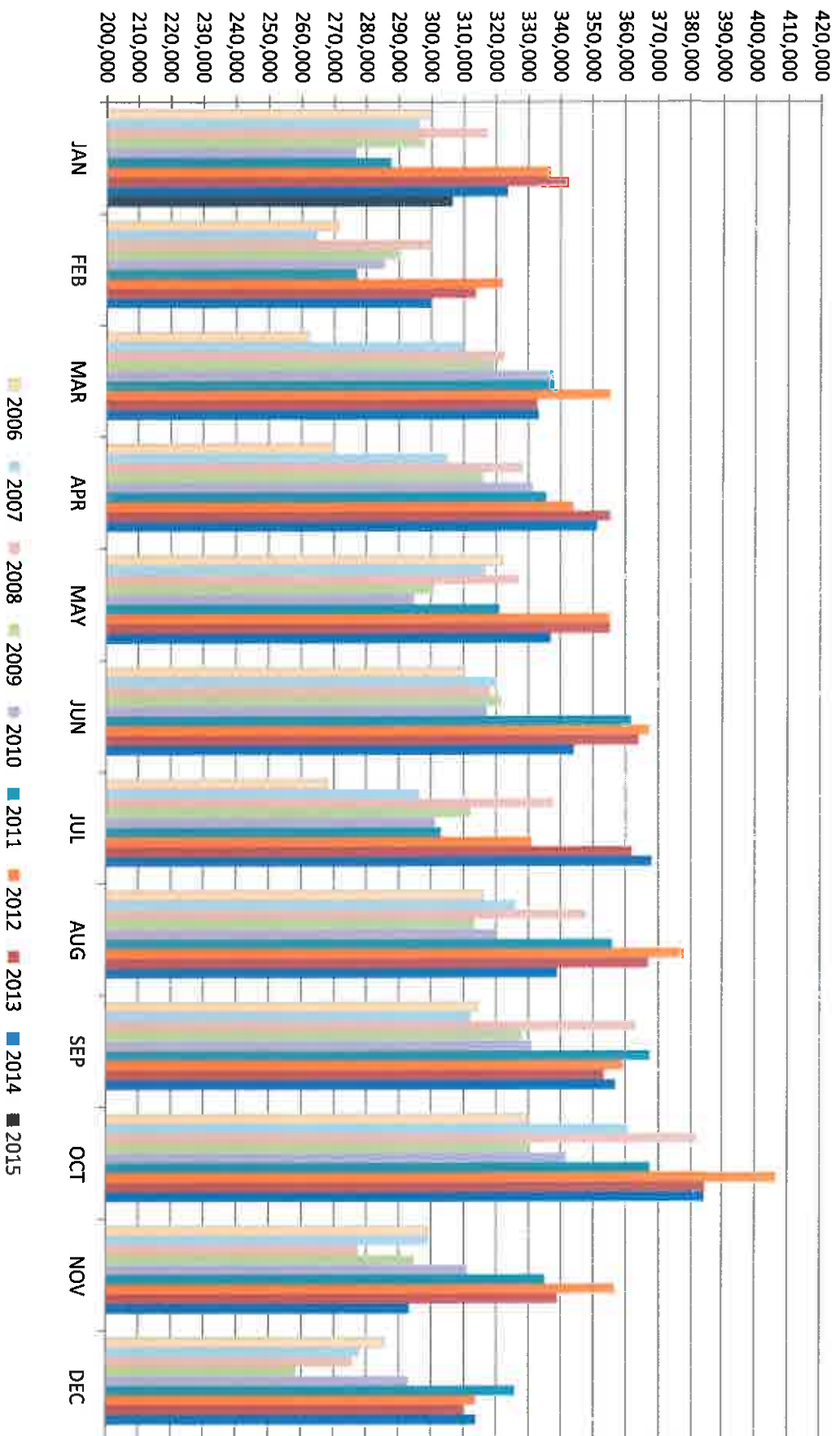
Grant No.	Description	Grant Total	Status
NE-03-0041	Construct Transit Center(s)	8,218,011	Remaining funds for various transit center expenses
NE-04-0044	DTTC	2,712,663	Finalizing feasibility study for Creighton project
NE-04-0045	SGR	11,329,225	Projects in process including NOTC Renovation and SGR Phase II
NE-04-0046	Air Handling Units	3,142,857	Projects in process as a part of SGR Phase II project
NE-04-0047	Farebox Rehab	2,857,143	Projects in process
NE-04-0048	Crossroads TC	2,693,780	Projects in process
NE-95-X001-03	(6) MD CNG Vehicles; Fiber Optic Project; Transit Center Funds; Rolling Stock	1,521,084	Grant Amendment executed for BRT/Urban Circulator
NE-90-X094	CY 2012 5307	9,801,273	Preparing for Closeout
NE-90-X096	CY 2013 5307	9,882,286	Projects in process
NE-57-X010	New Freedom AVL	467,107	Projects in process
NE-90-X075-01	JARC AVL	390,549	Projects in process
NE-90-X099	CY 2014 5307	9,774,970	Projects in process
NE-90-X101	CY 2015 5307	10,032,742	Awaiting FTA award

Metro  
INCOME STATEMENT  
For the Month Ending January 31, 2015

	ACTUAL JANUARY	BUDGET	\$ VAR	% VAR	ACTUAL YEAR TO DATE	BUDGET	\$ VAR	% VAR
<b>Revenue</b>								
Passenger Fares	263,346	331,978	-68,632	-20.67%	263,346	331,978	-68,632	-20.7%
Property Tax Revenue	1,271,771	1,271,771			1,271,771	1,271,771		
Federal	690,586	621,991	68,595	11.03%	690,586	621,991	68,595	11.0%
Contract Services	68,693	50,666	18,027	35.58%	68,693	50,666	18,027	35.6%
Other	36,394	31,494	4,900	15.56%	36,394	31,494	4,900	15.6%
<b>Total Revenues</b>	<b>2,330,790</b>	<b>2,307,900</b>	<b>22,890</b>	<b>0.99%</b>	<b>2,330,790</b>	<b>2,307,900</b>	<b>22,890</b>	<b>1.0%</b>
<b>Operations</b>								
Bus Operators	713,841	745,367	31,526	4.23%	713,841	745,367	31,526	4.2%
Maintenance	160,288	182,207	21,919	12.03%	160,288	182,207	21,919	12.0%
Fringe	456,407	563,339	106,932	18.98%	456,407	563,339	106,932	19.0%
Diesel Oil	209,954	223,929	13,975	6.24%	209,954	223,929	13,975	6.2%
M & S Parts	155,357	135,702	-19,655	-14.48%	155,357	135,702	-19,655	-14.5%
Purchased Transportation	-2,010	6,917	8,927	129.06%	-2,010	6,917	8,927	129.1%
<b>Total Operations</b>	<b>1,693,837</b>	<b>1,857,461</b>	<b>163,624</b>	<b>8.81%</b>	<b>1,693,837</b>	<b>1,857,461</b>	<b>163,624</b>	<b>8.8%</b>
<b>Gross Profit</b>	<b>636,953</b>	<b>450,439</b>	<b>186,514</b>	<b>41.41%</b>	<b>636,953</b>	<b>450,439</b>	<b>186,514</b>	<b>41.4%</b>
<b>General &amp; Administrative</b>								
Salaries	158,694	181,799	23,105	12.71%	158,694	181,799	23,105	12.7%
Fringe	81,688	106,615	24,927	23.38%	81,688	106,615	24,927	23.4%
Utilities	34,392	27,083	-7,309	-26.99%	34,392	27,083	-7,309	-27.0%
Claims	564	10,500	9,936	94.63%	564	10,500	9,936	94.6%
Premiums	18,454	27,704	9,250	33.39%	18,454	27,704	9,250	33.4%
Other	90,231	128,528	38,297	29.80%	90,231	128,528	38,297	29.8%
<b>Total G &amp; A</b>	<b>384,023</b>	<b>482,229</b>	<b>98,206</b>	<b>20.37%</b>	<b>384,023</b>	<b>482,229</b>	<b>98,206</b>	<b>20.4%</b>
<b>Total Revenues</b>	<b>2,330,790</b>	<b>2,307,900</b>	<b>22,890</b>	<b>0.99%</b>	<b>2,330,790</b>	<b>2,307,900</b>	<b>22,890</b>	<b>1.0%</b>
<b>Total Operating Expenses</b>	<b>2,077,860</b>	<b>2,339,690</b>	<b>261,830</b>	<b>11.19%</b>	<b>2,077,860</b>	<b>2,339,690</b>	<b>261,830</b>	<b>11.2%</b>
<b>Net</b>	<b>252,930</b>	<b>-31,790</b>	<b>284,720</b>	<b>895.63%</b>	<b>252,930</b>	<b>-31,790</b>	<b>284,720</b>	<b>895.6%</b>
<b>Total Cap Proj Local Match Expense</b>	<b>4,898</b>	<b>126,547</b>	<b>121,649</b>	<b>96.13%</b>	<b>4,898</b>	<b>126,547</b>	<b>121,649</b>	<b>96.1%</b>

Leg/H	E. Simpson	Subject	E. Simpson Legal/HR	Feb-15	Status	Status	Completion Date	Completed
A_1		Personnel	Drug & Alcohol	Generated Random Drug/Alcohol Testing Notifications.	2/6/2015	Completed	2/6/2015	Completed
A_2			New Hires	Five (5) paratransit operators will begin training 2/23/2015.	2/23/2014	Completed	Early March	In Progress
A_3				Qualified applicants for open bus operator positions have been selected. First round interviews have been completed and second round interviews are underway.	2/20/2014	In Progress	Late-February	In Progress
A_4		Legal	Litigation	Series of discussions with legal counsel relative to pending litigation, discovery, etc.	2/17/2014	On-going		On-going

## Monthly Passenger Trips 2006 - 2015





### Route Performance Analysis 2014

Weekday Passengers per Revenue Hour - Community, Local, & Rapid Service

Route	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVERAGE	Route
2	130%	134%	139%	135%	133%	134%	129%	125%	135%	127%	110%	123%	130%	2
3	125%	124%	125%	122%	124%	121%	121%	125%	126%	124%	108%	135%	123%	3
4	111%	118%	118%	116%	117%	123%	119%	119%	118%	120%	107%	112%	116%	4
5	74%	68%	69%	68%	69%	71%	72%	74%	71%	75%	64%	72%	71%	5
7	109%	109%	112%	115%	116%	117%	123%	117%	107%	107%	98%	110%	112%	7
8	63%	63%	62%	63%	62%	62%	63%	63%	62%	63%	57%	64%	62%	8
9	67%	65%	65%	67%	69%	75%	75%	74%	70%	72%	61%	72%	69%	9
11	75%	81%	80%	81%	83%	85%	83%	81%	81%	79%	73%	82%	80%	11
13	100%	100%	105%	106%	108%	111%	108%	105%	105%	105%	93%	105%	104%	13
14	86%	84%	84%	84%	83%	82%	84%	85%	88%	84%	79%	83%	80%	14
15	69%	69%	72%	74%	77%	77%	77%	78%	74%	74%	66%	77%	74%	15
16	71%	68%	68%	71%	73%	64%	72%	71%	61%	60%	62%	60%	67%	16
18	128%	129%	128%	132%	133%	132%	133%	135%	135%	140%	122%	136%	132%	18
22	58%	56%	56%	57%	54%	54%	54%	61%	58%	53%	50%	60%	56%	22
24	104%	104%	100%	96%	86%	104%	103%	91%	92%	95%	84%	89%	96%	24
25	58%	55%	51%	50%	45%	43%	45%	56%	56%	58%	52%	56%	52%	25
26	92%	91%	97%	91%	83%	81%	79%	90%	91%	92%	83%	89%	89%	26
30	154%	149%	151%	156%	155%	156%	154%	133%	165%	165%	137%	160%	155%	30
32	65%	64%	64%	62%	59%	56%	59%	55%	53%	54%	50%	58%	58%	32
34	93%	83%	75%	67%	74%	71%	69%	85%	69%	71%	69%	80%	75%	34
35	110%	110%	102%	95%	95%	86%	88%	97%	99%	97%	84%	93%	96%	35
41	87%	88%	89%	83%	92%	82%	93%	94%	91%	89%	77%	80%	87%	41
43	95%	102%	100%	102%	99%	100%	111%	107%	93%	98%	89%	98%	99%	43
55	88%	86%	87%	86%	92%	94%	91%	87%	86%	90%	85%	90%	89%	55
200	299%	271%	257%	266%	232%	186%	141%	186%	187%	193%	224%	286%	227%	200
<b>Total</b>	<b>14.02</b>	<b>14.16</b>	<b>14.87</b>	<b>15.27</b>	<b>15.00</b>	<b>14.74</b>	<b>15.99</b>	<b>14.86</b>	<b>16.08</b>	<b>16.05</b>	<b>14.14</b>	<b>13.56</b>	<b>14.89</b>	<b>Total</b>

Weekday Passengers per Trip - Peak Express Service

Express Route	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVERAGE	Express Route
92	144%	140%	143%	147%	142%	145%	146%	142%	141%	135%	137%	140%	142%	92
93	57%	61%	56%	60%	57%	59%	59%	62%	61%	55%	54%	58%	58%	93
94	79%	79%	84%	76%	79%	69%	77%	76%	80%	75%	77%	64%	76%	94
95	55%	62%	60%	61%	62%	53%	61%	56%	58%	61%	63%	63%	50%	95
96	93%	88%	95%	89%	103%	106%	98%	89%	107%	105%	108%	113%	100%	96
97	122%	120%	117%	112%	106%	114%	111%	121%	112%	119%	117%	113%	115%	97
98	84%	89%	85%	95%	104%	97%	92%	90%	86%	98%	91%	97%	92%	98
<b>Total</b>	<b>15.57</b>	<b>15.30</b>	<b>16.00</b>	<b>16.35</b>	<b>15.46</b>	<b>16.57</b>	<b>16.96</b>	<b>15.90</b>	<b>16.67</b>	<b>16.25</b>	<b>15.76</b>	<b>13.39</b>	<b>15.85</b>	<b>Total</b>

High-Performing Service: 150% of system average or better

Low-Performing Service: 50% of system average and below



Saturday Passengers per Revenue Hour - Community, Local & Rapid Service

Route	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVERAGE	Route
2	183%	147%	166%	186%	156%	159%	157%	153%	147%	145%	134%	146%	157%	2
3	127%	104%	95%	81%	83%	72%	87%	81%	83%	94%	86%	81%	89%	3
4	175%	130%	147%	149%	153%	136%	141%	153%	154%	171%	171%	158%	153%	4
5	87%	62%	61%	59%	57%	66%	69%	67%	58%	67%	64%	65%	65%	5
7	136%	102%	115%	109%	114%	114%	118%	108%	103%	110%	101%	99%	111%	7
8	76%	65%	65%	67%	62%	65%	64%	57%	60%	60%	60%	64%	64%	8
9	64%	44%	53%	53%	55%	41%	53%	48%	42%	39%	64%	56%	51%	9
11	91%	67%	67%	72%	82%	80%	71%	75%	76%	62%	79%	73%	75%	11
13	147%	115%	118%	127%	121%	122%	115%	110%	124%	122%	133%	127%	113%	13
15	87%	69%	73%	77%	78%	79%	78%	76%	82%	77%	78%	76%	77%	15
18	259%	199%	202%	179%	204%	189%	202%	207%	219%	211%	210%	210%	208%	18
22	46%	44%	43%	37%	52%	70%	48%	72%	46%	60%	52%	57%	52%	22
24	104%	88%	74%	68%	75%	83%	72%	72%	81%	76%	85%	76%	80%	24
25	49%	43%	33%	39%	57%	56%	45%	54%	54%	25%	38%	33%	44%	25
26	44%	46%	37%	36%	35%	43%	39%	38%	35%	37%	41%	47%	40%	26
30	132%	109%	102%	89%	94%	95%	98%	99%	101%	104%	107%	111%	103%	30
32	80%	62%	62%	51%	55%	56%	49%	57%	57%	46%	52%	57%	57%	32
35	96%	85%	75%	70%	74%	68%	69%	84%	83%	74%	77%	84%	78%	35
43	213%	175%	138%	156%	154%	165%	163%	156%	154%	161%	153%	146%	161%	43
55	96%	77%	71%	78%	72%	77%	75%	76%	70%	71%	65%	66%	74%	55
Total	9.49	12.07	11.41	13.49	13.03	12.47	13.22	13.45	14.24	13.31	11.53	12.03	12.48	Total

Sunday Passengers per Revenue Hour - Community, Local & Rapid Service

Route	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVERAGE	Route
2	133%	130%	134%	132%	130%	140%	135%	137%	134%	129%	128%	132%	133%	2
3	91%	97%	84%	85%	93%	83%	84%	96%	98%	79%	87%	94%	89%	3
4	157%	164%	198%	158%	163%	154%	153%	161%	168%	177%	169%	165%	165%	4
7	103%	92%	94%	99%	113%	113%	110%	103%	100%	109%	109%	110%	105%	7
8	61%	54%	54%	59%	54%	57%	55%	52%	52%	53%	59%	53%	55%	8
9	50%	58%	41%	46%	51%	42%	43%	33%	41%	29%	32%	47%	43%	9
11	84%	82%	73%	77%	81%	83%	87%	86%	74%	81%	72%	80%	80%	11
13	62%	70%	66%	64%	82%	75%	89%	58%	68%	69%	87%	86%	73%	13
15	110%	110%	111%	111%	126%	118%	119%	114%	107%	115%	100%	113%	113%	15
18	160%	166%	167%	185%	142%	145%	147%	159%	157%	156%	159%	145%	157%	18
24	75%	75%	66%	63%	63%	75%	72%	66%	69%	69%	81%	79%	71%	24
25	29%	31%	34%	49%	43%	44%	52%	47%	33%	38%	27%	27%	38%	25
26	33%	38%	39%	35%	37%	36%	34%	41%	34%	35%	39%	35%	37%	26
30	162%	162%	141%	145%	147%	147%	142%	137%	173%	161%	153%	148%	151%	30
32	36%	39%	53%	38%	38%	45%	41%	45%	43%	48%	52%	51%	44%	32
35	72%	62%	67%	55%	58%	56%	63%	65%	69%	71%	70%	66%	64%	35
Total	9.69	9.66	9.45	8.39	9.96	10.20	10.80	10.69	11.72	11.14	10.00	9.92	10.14	Total

High-Performing Service: 150% of system average or better

Low-Performing Service: 50% of system average and below

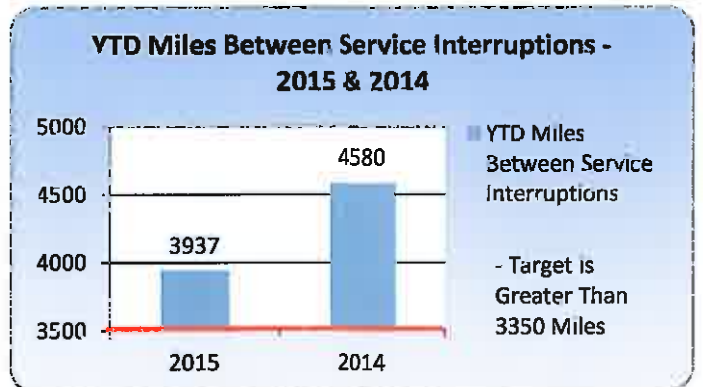
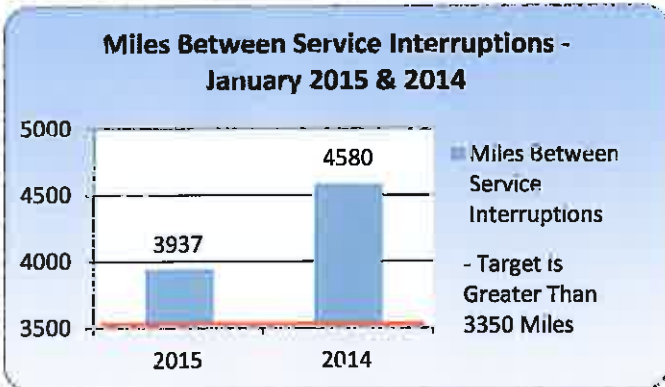
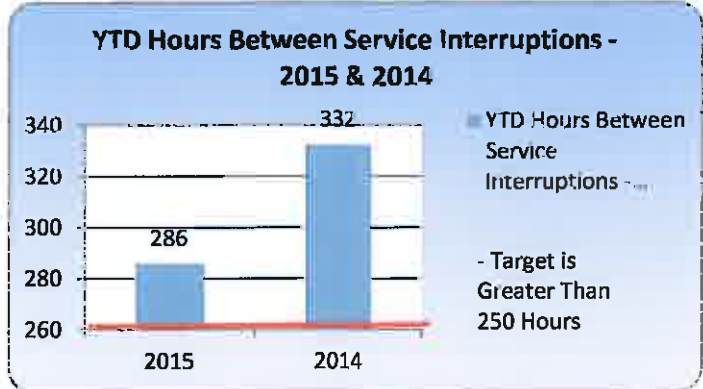
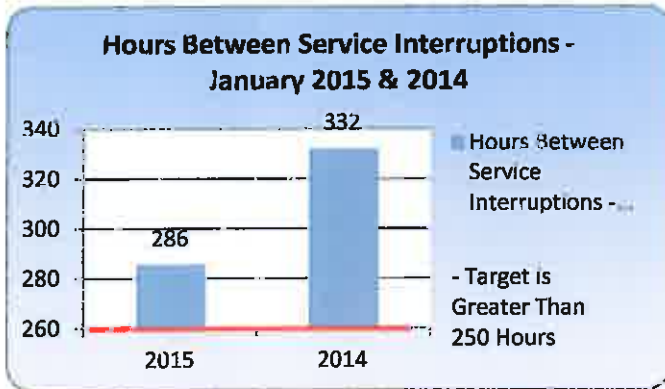


Dept.	Mo/Yr	Subject	Description	Activity	Status_Date	Prepared by:			
P-01	Feb-15	New Route System	Internal Route Meetings	The new route system is ready to implement on May 31st pending Board approval.	2/20/2015	<b>Kelly Shadden</b>			
P-02	Feb-15	Omaha Medical Response System	Transportation Committee	I chair the Transportation Sub-committee, which meets bi-monthly, of the Omaha Metropolitan Medical Response System. Our next meeting will be February 12th.	2/20/2015				
P-03	Feb-15	Coordinated Transportation	Coordinated Transportation	I am working with MAPA who is working to develop a regional coordinated transportation program for the city. Metro will begin having meetings to engage the community concerning the call center.	2/20/2015				
P-04	Feb-15	Technology	Technology	We continue to reviewing new technology for the MOBY area to see what enhancements are available over our current system.	2/20/2015				
P-05	Feb-15	TSA	TSA	We had our final meeting with the TSA and are providing them with documents to finalize our review.	2/20/2015				
P-06	Feb-15	Grant	Grant	We are investigating AVL software and hardware to be paid for by New Freedom Grants.	2/20/2015				
P-07	Feb-15	MOBY	MOBY	The new MOBY class will start on February 23rd.	2/20/2015				
P-08	Feb-15	Bus Operators	Bus Operators	We are interviewing for a new class of bus operators to be ready for the new route system.	2/20/2015				
P-09	Feb-15	Council Bluffs Oversight	Council Bluffs Oversight	I will work with Council Bluffs on an audit of some of their paratransit records in March/April 2015 to ensure compliance.	2/20/2015				

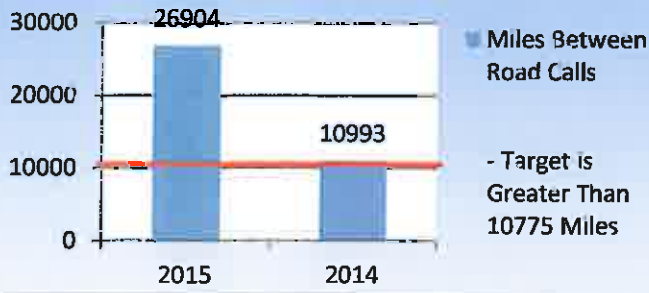
# Metro Transit Operations Report

January 2015

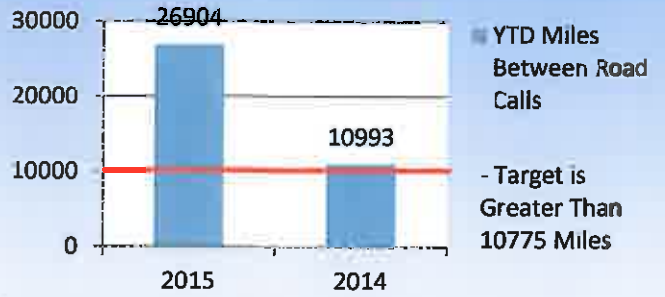
Current Year	2015	2014	Variance	Year to Date	YTD 2015	YTD 2014	YTD Variance
<b>Service</b>				<b>Service</b>			
Service Hours	23435	23923	-2.04%	Service Hours	23435	23923	-2.04%
Service Miles	322846	329794	-2.11%	Service Miles	322846	329794	-2.11%
<b>Interruptions</b>				<b>Interruptions</b>			
Hours Between Interruptions	286	332	-13.99%	Hours Between Interruptions	286	332	-13.99%
Miles Between Interruptions	3937	4580	-14.04%	Miles Between Interruptions	3937	4580	-14.04%
Target Miles	3350	3350		Target Miles	3350	3350	
<b>Road Calls</b>				<b>Road Calls</b>			
Miles Between Road Calls	26904	10993	144.73%	Miles Between Road Calls	26904	10993	144.73%
<b>Paratransit</b>				<b>Paratransit</b>			
Total Van Trips	9384	10275	-8.67%	Total Van Trips	9384	10275	-8.67%
Passenger Hours	4609	4610	-0.02%	Passenger Hours	4609	4610	-0.02%
Trips per Hour	2.04	2.23	-8.65%	Trips per Hour	2.04	2.23	-8.65%
Passenger Miles	69193	63981	8.15%	Passenger Miles	69193	63981	8.15%
Trips per Mile	0.1356	0.1606	-15.55%	Trips per Mile	0.1356	0.1606	-15.55%
Taxi Trips	234	594	-60.61%	Taxi Trips	234	594	-60.61%
Total Trips - Van & Taxi	9618	10869	-11.51%	Total Trips - Van & Taxi	9618	10869	-11.51%



**Miles Between Road Calls  
January - 2015 & 2014**



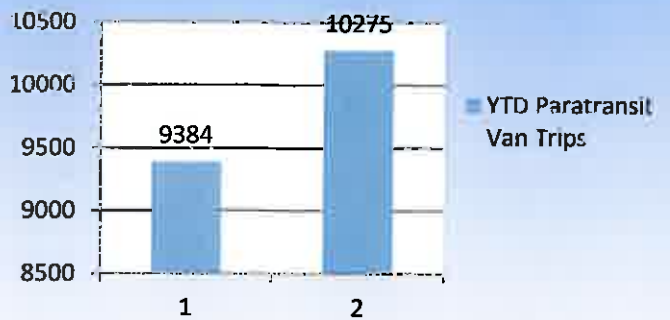
**YTD Miles Between Road Calls  
2015 & 2014**



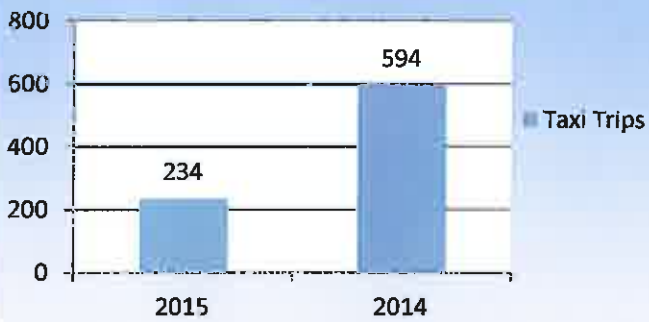
**Paratransit Van Trips January - 2015 & 2014**



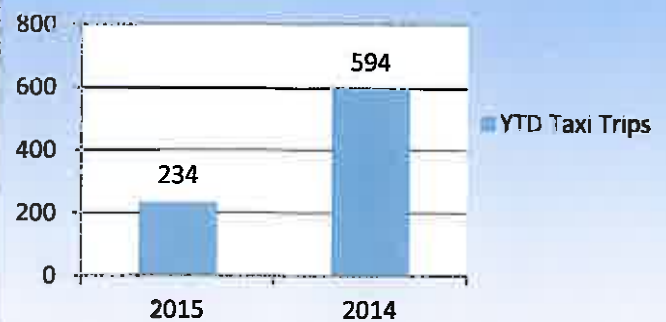
**YTD Paratransit Van Trips - 2015 & 2014**



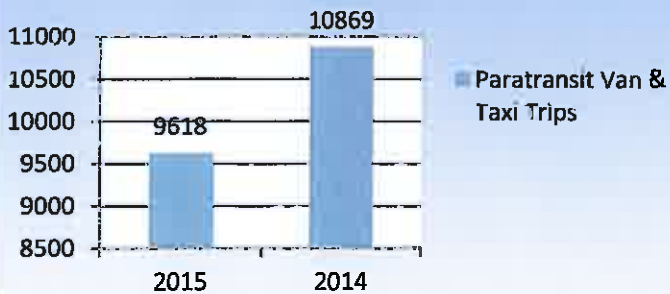
**Taxi Trips January - 2015 & 2014**



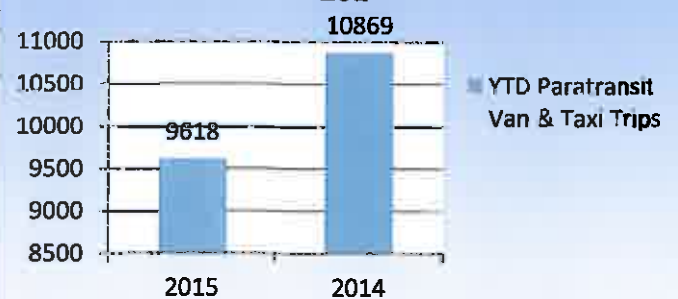
**YTD Taxi Trips - 2015 & 2014**



**Paratransit Van & Taxi Trips January -  
2015 & 2014**



**YTD Paratransit Van & Taxi Trips - 2015 &  
2014**



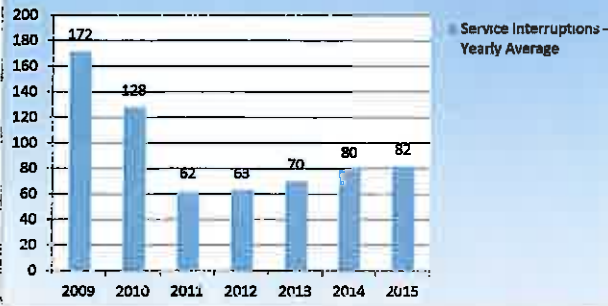
## Service Interruptions Detail

Type	January 2014	January 2015	Difference	2014 YTD	2015 YTD	Difference
Accident	4	2	-2	4	2	-2
Unsanitary Bus	1	1	0	1	1	0
Delayed Out Operator	9	0	-9	9	0	-9
Bus Operator Family Emergency	0	0	0	0	0	0
Drunk on Bus - Police Called	1	0	-1	1	0	-1
Passenger Emergency	0	0	0	0	0	0
Weather	0	0	0	0	0	0
Mechanical	57	78	21	57	78	21
Unknown	0	0	0	0	0	0
Vandalism on Bus	0	0	0	0	0	0
Heavy Traffic	0	1	1	0	1	1
<b>Total</b>	<b>72</b>	<b>82</b>	<b>10</b>	<b>72</b>	<b>82</b>	<b>10</b>

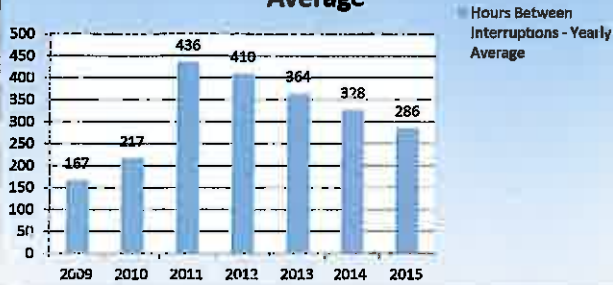
## Mechanical Reasons

Air Conditioner	0	0	0	0	0	0
Air pressure went down	6	7	1	6	7	1
Brake Problem	3	3	0	3	3	0
Broken Belt	0	0	0	0	0	0
Bus Body Problem	0	0	0	0	0	0
Bus shut down	13	8	-5	13	8	-5
Delayed by Train	0	0	0	0	0	0
Door Problem	2	2	0	2	2	0
Electrical Problem	6	7	1	6	7	1
Farebox	3	3	0	3	3	0
Leaking Fluid	4	10	6	4	10	6
Leaking fuel	0	1	1	0	1	1
Lift malfunction	5	4	-1	5	4	-1
Light problem	2	0	-2	2	0	-2
Low water	0	7	7	0	7	7
Mirror Broke	1	1	0	1	1	0
No power	2	2	0	2	2	0
Power Steering Problem	5	3	-2	5	3	-2
Oil Pressure	1	0	-1	1	0	-1
Overheated	3	7	4	3	7	4
Radiator Leak	0	0	0	0	0	0
Seat Problem	0	0	0	0	0	0
Starting problem	1	5	4	1	5	4
Suspension problem	0	0	0	0	0	0
Tire problem	0	5	5	0	5	5
Transmission malfunction	0	3	3	0	3	3
Unknown Mechanical	0	0	0	0	0	0
<b>Total</b>	<b>57</b>	<b>78</b>	<b>21</b>	<b>57</b>	<b>78</b>	<b>21</b>

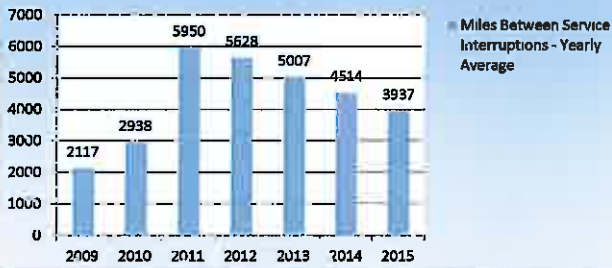
### Service Interruptions - Yearly Average



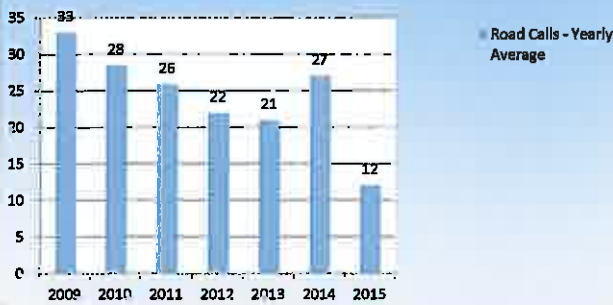
### Hours Between Interruptions - Yearly Average



### Miles Between Service Interruptions - Yearly Average



### Road Calls - Yearly Average



### Miles Between Road Calls - Yearly Average

